

**APPENDIX E –
WEB-BASED SURVEY RESULTS**

Anchorage Public Library Web Survey Report

Almost six thousand people (5897) participated in a web survey conducted as part of the community plan development designed to ensure that the Anchorage Public Library (APL) delivers high-quality 21st century library service. Because participation was open to anyone who received the email announcement of the survey, the sample of respondents cannot be considered representative of the entire population and thus the results cannot be generalized to the entire population. However, given the high number of participants, the results are noteworthy. The highest numbers of participants came from Anchorage zip codes; however, the availability of the survey on the APL website meant a small number of people living in areas outside the municipality also participated. A compilation of the survey responses follows this report.

The survey itself was made available for participation by “general users” via the library’s e-mail user notification system and through a link on the Library’s web page, to Library Advisory Board and Library Foundation Board members and members of organizations such as the Friends of the Library who are identified in this report as “library advocates”, Municipality of Anchorage employees, and a combined category identified on the summary report as “other,” which included non-profits, arts and business organizations, and the Anchorage School District. Because the overwhelming number of respondents fell into the “general users” category (88.9% of the total respondents), the analysis below generally reflects the answers given by the “general users.” Whenever the responses of the other groups differ noticeably from the total responses, that difference is noted.

Almost eleven percent of the responses came from people who said they had not visited the Anchorage Public Library facilities in the past six months. For purposes of analysis responses from this group was considered to be from “non-users.” A compilation of the non-user responses compared with the user responses follows this report. Differences of more than four percent (4.0%) in the responses of users compared with non-users are noted in the text below.

Executive Summary:

- Eighty-nine percent had visited one of the APL facilities in the past six months
- Library users were more likely to have children in their households than were the non-users
- Seventy-nine percent read books, magazines, and/or newspapers “frequently”
- Forty-six percent watched movies at home “frequently”
- Thirty-three percent said they participated in outdoor activities (e.g., hiking, kayaking)
- Users were more likely than non-users to participate in reading books, magazines and/or newspapers, to participate in outdoor activities and to participate in formal or informal craft or hobby activities
- Non-users were more likely than users to watch TV
- Ninety-six percent had Internet access at home, but only 33 percent used a cell phone or smart phone/PDA to access online services; non-users were more likely than users to use a cell phone or smart phone/PDA to access online services
- Seventy-seven percent had sought information on Local/State news in the past month; 75% looked for information on Health/Wellness
- Users were more likely than non-users to seek information on all of the topics listed except for the topic of sports information, for which a slightly higher percent of non-users sought information

- Fifty-seven percent estimated that their household had purchased more than ten books in the past year. Library users were more likely than the non-users to have purchased their books from a local bookstore; non-users were more likely to have purchased their books from an online vendor
- Twenty-three percent said their household had borrowed more than 50 books from the APL in the last year
- Thirty-eight percent estimated their household had rented or purchased one or more movies/DVDs in the past year
- Six percent said their household had borrowed more than 50 videos from the APL
- Eighty-one percent had visited the Anchorage Public Library's website
- Nearly equal percents of the non-users had and had not visited the library's website at some time in the past
- Respondents said that they would visit the APL facilities more if they were inviting, comfortable, and OPEN (recent cuts in library service hours during the summer months were the basis for many comments)
- People would use the APL website if it were easier to use
- Twenty-seven percent of the total respondents would be willing to pay more than \$10 per person per year in taxes to improve the Anchorage Public Library
- Twenty-four percent of the non-users said they were not willing to support any additional tax for library purposes

Who participated?

The highest numbers of responses came from people living in the 99504 zip code (11.7% of the total responses), 99507 (11.3%), 99577 (10.7%), 99508 (10.7%), and 99516 (9.5%). However, three or more responses were received from people in 33 Alaska zip code areas. Another 123 people (2.2% of the total responses) were in zip codes for which there were 2 or less respondents to the survey. Some of these were outside Alaska; some of these respondents commented that they received interlibrary loans from APL or had traveled to Anchorage or lived there part of the year. The percents of users and non-users in each of the zip codes were very similar except in the 99508 zip code, which was home for 11 percent (11.2%) of the users and seven percent (7.2%) of the non-users.

Seventy-two percent (71.8%) of the respondents were female. This represented 72 percent (71.5%) of the users and 67 percent (67.1%) of the non-users. English was the primary language spoken in 98 percent (98.4%) of the households although there were also respondents who cited Spanish, Tagalog, Korean, Yup'ik, Samoan, Hmong, and Lao. Eighty-four percent (83.7%) indicated their racial category was white or Caucasian; four percent (4.2%) were Alaska Native or American Indian; and four percent (3.5%) were Asian. There were also respondents who said their racial background was black or African-American (1.9%) or Native Hawaiian or Pacific Islander (0.6%). Some said their background was 'mixed' and a number were irritated that the question was being asked because they thought the question was inappropriate.

Forty-four percent (43.5%) said they were in the 35-54 years of age category; another 24 percent (23.5%) were aged 55-64 years and yet another 19 percent (18.5%) were 20-34 years of age. However, there were also participants from the 14 years or younger category and the 85 years or older category. Fifty-five percent (54.5%) had no children under the age of 18 living in their household. Library users were more likely to have children in their households than were the non-users. Fifty-three percent of the users (53.3%) had no children in their households compared with 65 percent of the non-users

(64.5%); and 16 percent (15.6%) of the users, but only 10 percent (10.3%) of the non-users reported having two children in their households.

Eighty-nine percent (89.3%) overall said they had visited one of the APL facilities in the past six months. The highest percentage of non-users (those answering that they had not visited in the past six months), was 21 percent (20.9%) of the responses from the Municipality of Anchorage employees. While some individual respondents had visited each of the APL facilities, 87 percent (87.0%) had been to the Z.J. Loussac Library. Thirty one percent (31.1%) had visited the Virtual Branch, i.e., the Library website.

What did they say?

Respondents were asked to say how frequently they participated in a number of activities using a 6 point scale with 5 indicating “frequently” and 0 indicating “never.”

- 79 % said they read books, magazines, and/or newspapers “frequently” (88% of the Library Advocates said “frequently;” 70% of the Municipal employees gave this answer)
- 46% said they watched movies at home “frequently”
- 33% said they participated in outdoor activities (e.g., hiking, kayaking)

At the other end of the scale 56 percent (56.1%) said they “never” participated in organized team sports activities. (This may, in part, be a reflection of the relatively older ages of the respondents.)

The activities are listed below in descending order of the calculated mean score for the activity based on the total number of respondents. A high mean score indicates more frequent participation by more respondents; a low mean score indicates less participation.

Activity	Mean Score
Read books, magazines, and/or newspapers	4.63
Watch movies at home	3.76
Surf the Internet	3.54
Participate in outdoor activities (e.g., hiking, kayaking)	3.24
Watch TV	2.70
Participate in formal or informal craft or hobby activities	2.37
Attend concerts and other live performances	2.34
Volunteer time to non-profit/civic organizations	2.14
Participate in online social networking	1.85
Take my children/grandchildren to programs and/or events	1.81
Participate in business and/or professional organizations	1.70
Go to the movies	1.58
Participate in community/neighborhood meetings and/or organizations	1.40
Attend sporting events	1.26
Play computer games	1.15
Participate in organized team sports activities	0.99
Participate in book clubs or discussion groups	0.94

Users and non-users differed in their frequency of participation for several of the activities:

- 80.2% of users said they read books, magazines, and/or newspapers “frequently” while only 68.4% of the non-users gave this response

- 33.6% of the users said they participated in outdoor activities (.e.g, hiking, kayaking) “frequently” while only 23.9% of the users gave this response
- 35.6% of the users said they “never” participated in online social networking; 28.8% of the non-users gave this response
- 14.6% of the users said they “never” volunteered time to non-profit/civic organizations; 20.9% of the non-users gave this response
- 19.8% of the users said they “frequently” participated in formal or informal craft or hobby activities; 14.5% of the non-users gave this response
- 23.9% of the users said they “frequently” watched TV; 31.9% of the non-users gave this response
- 35.2% of the users said they “never” took their children/grandchildren to programs and/or events; 40.3% of the non-users gave this response. At the other end of this scale, 12.4% of the users said they “frequently” did this while only 7.5% of the non-users gave this response
- 22.4% of the users said they “never” participated in community/neighborhood meetings and/or organizations; 31.5% of the non-users gave this response
- 50.1% of the users said they “never” participated in book clubs or discussion groups; 60.7% of the non-users gave this response

Ninety-six percent (95.8%) had Internet access at home, but only 33 percent (33.3%) used a cell phone or smart phone/PDA to access online services. Forty-one percent (41.3%) of the non-users, compared with 32 percent (32.2%) of the users said they used a cell phone or smart phone/PDA to access online services.

When asked which of a list of topics they had sought information on from any source in the past month, the following percents were reported:

- 77% Local/State news
- 75% Health/Wellness
- 59% Local/regional cultural or recreational events
- 51% Finances or investments
- 50% Hobbies/Crafts
- 47% Education or schools
- 46% Home repairs
- 42% Government services/programs
- 38% Computers
- 33% Local businesses
- 31% Employment or Job skills
- 30% Sports information

Library Advocates had somewhat different responses; their top three were:

- 87% Local/State news
- 70% Local/regional cultural or recreational events
- 60% Finances or investments

Library users and non-users differed in their responses on a number of the topics:

- 51.6% of users sought information on finances or investments; 46.9% of the non-users did so
- 59.4% of users sought information on local/regional cultural or recreational events; 52.8% of the non-users did so

- 42.4% of the users sought information on government services/programs; 37.7% of non-users did so
- 20.0% of the users sought information on parenting; 13.2% of the non-users did so
- 50.8% of the users sought information on hobbies/crafts; 43.1% of the non-users did so
- 47.7% of the users sought information on education or schools; 39.8% of the non-users did so

Respondents were also able to check an “other” box under this list of topics and to key in additional topics. (Please see the text responses to the survey, which follow the charts of survey compilation.) Many of the keyed in answers were specific topics, e.g., Alaskan Native Art, cartoons, worship planning.

Where do they get the books and videos/movies that they use?

Fifty-seven percent (57.4%) estimated that their household had purchased more than ten books in the past year. Of those that had purchased one or more books, 35 percent (35%) had purchased them from a local bookstore. Library users were more likely than the non-users to have purchased their books from a local bookstore (36.2% users compared with 25.6% non-users). Non-users were more likely to have purchased their books from an online vendor (28.8% non-users compared with 23.3% users).

Twenty-three percent (23.2%) said their household had borrowed more than 50 books from the APL in the last year. Fourteen percent (13.5%) said their household had borrowed none. Among the Municipal employees fourteen percent (13.7%) had borrowed more than 50 books and 32 percent (31.5%) had borrowed none. *(Note that this question asked about the past year rather than the six months time frame that was used to identify non-users in the first question of the survey and about the respondent’s household rather than the individual as was asked in the first question. Consequently, there are a relatively small number of non-user responses that show estimates of books and videos having been borrowed from the Anchorage Public Library.)*

Respondents were also able to check an “other” box under the sources of books listed and to key in additional locations. Again many of the responses were specific. It appears many purchase used books in garage sales and second hand shops and at the Library as well as buying new books from stores such as Wal Mart, Fred Meyer, and Carrs.

Thirty-eight percent (37.5%) estimated their household had rented or purchased one or more movies/DVDs in the past year. Of those that had rented or purchased one or more movies/DVDs, approximately equal percents had acquired the majority of them from a national chain video store (32.0%) and an alternative vendor (32.4%). Six percent (6.2%) said their household had borrowed more than 50 videos from the APL; forty-nine percent (49.1%) said they had borrowed no videos from APL.

Respondents were also able to key in other sources for acquiring movies/DVDs. Again, they listed stores such as Wal Mart, Fred Meyer, Carrs, and online from Amazon.

Eighty-one percent (80.1%) said they had visited the Anchorage Public Library’s website. The highest percents of those who had not visited the APL website were the Municipal employees (28.6% had not visited the website prior to the survey) and the combined “other” category (non-profits, arts and business organizations, and the Anchorage School District), thirty percent (29.7%) of whom had not visited the Library’s website prior to the survey. Nearly equal percents of the non-users had (49.1%) and had not (50.9%) visited the Anchorage Public Library’s website at some point.

What services and/or materials could the Anchorage Public Library offer that would encourage you to visit the Library more frequently?

This open ended question elicited many responses; some of them very short and some very lengthy. (Please see the text responses to the survey, which follow the charts of survey compilation.) While many of the responses indicate people would like “more” of many current services and materials, some responses list materials and services that the Library already provides and show that people are unaware of current services. Respondents would like the facilities to be more welcoming and comfortable. There were many suggestions for programming of various types and for various groups. Perhaps the greatest overall numbers of responses were in relation to the library facilities being open. Recent cut backs in hours were the basis for many, many comments.

What services and/or content could the Anchorage Public Library offer that would encourage you to use the Library’s website more often?

This open ended question elicited many responses; some of them very short and some very lengthy. (Please see the text responses to the survey, which follow the charts of survey compilation.) High numbers of comments related to making the website more accessible and easier to navigate and use. People would like to be able to reserve/hold materials without having to enter and reenter numbers.

What services and/or content could the Anchorage Public Library deliver to your cell phone or smart phone/PDA that would encourage you to use the Library’s services more frequently?

People responded to this question either in very positive ways or very negative ones. (Please see the text responses to the survey, which follow the charts of survey compilation.) Some would welcome emails and text messages from the Library about programs, services, and materials that are being held for the individual or are about to become overdue. At the other end of the spectrum respondents said they didn’t use their cell phone that way, didn’t want to pay for that service, didn’t have a smart phone, or didn’t want to be contacted in that manner.

How much would you personally be willing to pay in additional taxes to improve the Anchorage Public Library?

Twenty-seven percent (27.1%) overall indicated they would be willing to pay more than \$10 per person per year. Among Library advocates the percentage at this amount was 39 percent (39.6%), among the “other” group it was 34% (33.5%). Municipal employees were almost evenly split: 23% (22.8%) said they were not willing to support any additional tax for library purposes and 23% (23.2%) were willing to pay more than \$10 per person per year additional tax. Twenty-four percent (23.8%) of the non-users said they were not willing to support any additional tax for library purposes; an additional 18 percent (18.0%) were willing to pay between \$0.01 and \$1.00 and another 18 percent of the non-users said they were will to pay more than \$10.00 per person per year.

Anchorage Public Library Web Survey (September/October 2009) Frequency Chart

	All Responses	Percentage All Responses	General Responses	Percentage General Responses	Library Advocate Responses	Percentage Library Advocate Responses	Municipality of Anchorage Employee Responses	Percentage Municipality of Anchorage Employee Responses	Other Responses	Percentage of Other Responses
Have you visited one of the Anchorage Public Library facilities in the past 6 months?										
Yes	5266	89.3%	4709	90.0%	203	87.5%	185	79.1%	169	85.8%
No	631	10.7%	525	10.0%	29	12.5%	49	20.9%	28	14.2%
If yes, which location(s)?										
Z. J. Loussac Library	4580	87.0%	4070	86.4%	186	91.6%	163	88.1%	161	95.3%
Chugiak-Eagle River Branch Library	790	15.0%	727	15.4%	21	10.3%	23	12.4%	19	11.2%
Gerrish (Girdwood) Branch Library	193	3.7%	151	3.2%	23	11.3%	12	6.5%	7	4.1%
Muldoon Branch Library	884	16.8%	787	16.7%	30	14.8%	30	16.2%	37	21.9%
Samson-Diamond Branch Library	989	18.8%	888	18.9%	41	20.2%	33	17.8%	27	16.0%
Virtual Branch (Library website)	1636	31.1%	1435	30.5%	74	36.5%	60	32.4%	67	39.6%
People enjoy many different kinds of activities. On a scale of 0 to 5 with 0 representing "NEVER" and 5 representing "FREQUENTLY," please indicate how often you participate in each of the following kinds of activities.										
participate in organized team sports activities										
0 - Never	3306	56.1%	2914	55.6%	149	64.5%	126	54.3%	117	60.0%
1	979	16.6%	876	16.7%	25	10.8%	49	21.1%	29	14.9%
2	390	6.6%	351	6.7%	16	6.9%	12	5.2%	11	5.6%
3	400	6.8%	368	7.0%	9	3.9%	13	5.6%	10	5.1%
4	270	4.6%	234	4.5%	10	4.3%	13	5.6%	13	6.7%
5 - Frequently	550	9.3%	494	9.4%	22	9.5%	19	8.2%	15	7.7%
mean	0.99									
attend concerts and other live performances										
0 - Never	388	6.6%	360	6.9%	7	3.0%	16	6.8%	5	2.6%
1	1283	21.8%	1166	22.3%	39	17.0%	56	23.9%	22	11.4%
2	1180	20.0%	1048	20.0%	44	19.1%	48	20.5%	40	20.7%
3	1452	24.6%	1278	24.4%	61	26.5%	60	25.6%	53	27.5%
4	844	14.3%	742	14.2%	36	15.7%	27	11.5%	39	20.2%
5 - Frequently	744	12.6%	640	12.2%	43	18.7%	27	11.5%	34	17.6%
mean	2.34									

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	All Responses	Percentage All Responses	General Responses	Percentage General Responses	Library Advocate Responses	Percentage Library Advocate Responses	Municipality of Anchorage Employee Responses	Percentage Municipality of Anchorage Employee Responses	Other Responses	Percentage of Other Responses
read books, magazines, and/or newspapers										
0 - Never	20	0.3%	18	0.3%	0	0.0%	2	0.9%	0	0.0%
1	58	1.0%	48	0.9%	2	0.9%	6	2.6%	2	1.0%
2	154	2.6%	140	2.7%	2	0.9%	9	3.8%	3	1.5%
3	326	5.5%	296	5.7%	6	2.6%	18	7.7%	6	3.1%
4	682	11.6%	606	11.6%	18	7.8%	35	15.0%	23	11.7%
5 - Frequently	4648	78.9%	4120	78.8%	202	87.8%	164	70.1%	162	82.7%
mean	4.63									
watch movies at home										
0 - Never	87	1.5%	77	1.5%	3	1.3%	3	1.3%	4	2.0%
1	399	6.8%	353	6.8%	15	6.5%	20	8.6%	11	5.6%
2	579	9.8%	514	9.8%	20	8.6%	23	9.9%	22	11.2%
3	1006	17.1%	884	16.9%	46	19.8%	39	16.7%	37	18.9%
4	1099	18.7%	982	18.8%	46	19.8%	33	14.2%	38	19.4%
5 - Frequently	2715	46.1%	2414	46.2%	102	44.0%	115	49.4%	84	42.9%
mean	3.76									
participate in outdoor activities (e.g., hiking, kayaking)										
0 - Never	291	5.0%	256	4.9%	13	5.6%	15	6.5%	7	3.6%
1	619	10.5%	565	10.8%	23	10.0%	16	6.9%	15	7.7%
2	808	13.8%	721	13.8%	23	10.0%	39	16.9%	25	12.8%
3	1115	19.0%	992	19.0%	47	20.3%	39	16.9%	37	18.9%
4	1126	19.2%	999	19.1%	43	18.6%	49	21.2%	35	17.9%
5 - Frequently	1916	32.6%	1684	32.3%	82	35.5%	73	31.6%	77	39.3%
mean	3.24									
attend sporting events										
0 - Never	1591	27.1%	1420	27.3%	62	26.8%	57	25.0%	52	26.7%
1	1814	30.9%	1621	31.1%	63	27.3%	79	34.6%	51	26.2%
2	965	16.5%	847	16.3%	42	18.2%	39	17.1%	37	19.0%
3	795	13.6%	703	13.5%	30	13.0%	33	14.5%	29	14.9%
4	404	6.9%	359	6.9%	20	8.7%	12	5.3%	13	6.7%
5 - Frequently	293	5.0%	258	5.0%	14	6.1%	8	3.5%	13	6.7%
mean	1.26									

Anchorage Public Library Web Survey (September/October 2009)

Frequency Chart

	All Responses	Percentage All Responses	General Responses	Percentage General Responses	Library Advocate Responses	Percentage Library Advocate Responses	Municipality of Anchorage Employee Responses	Percentage Municipality of Anchorage Employee Responses	Other Responses	Percentage of Other Responses
participate in online social networking										
0 - Never	1996	34.0%	1770	33.9%	74	32.3%	84	36.8%	68	34.9%
1	1001	17.1%	889	17.1%	34	14.8%	41	18.0%	37	19.0%
2	559	9.5%	497	9.5%	20	8.7%	17	7.5%	25	12.8%
3	631	10.8%	574	11.0%	18	7.9%	18	7.9%	21	10.8%
4	539	9.2%	480	9.2%	21	9.2%	21	9.2%	17	8.7%
5 - Frequently	1140	19.4%	1004	19.3%	62	27.1%	47	20.6%	27	13.8%
mean	1.85									
volunteer time to non-profit/civic organizations										
0 - Never	889	15.2%	813	15.7%	19	8.5%	46	20.2%	11	5.7%
1	1340	23.0%	1190	22.9%	42	18.8%	71	31.1%	37	19.1%
2	994	17.0%	906	17.5%	35	15.6%	20	8.8%	33	17.0%
3	934	16.0%	827	15.9%	35	15.6%	42	18.4%	30	15.5%
4	676	11.6%	601	11.6%	30	13.4%	18	7.9%	27	13.9%
5 - Frequently	1004	17.2%	854	16.5%	63	28.1%	31	13.6%	56	28.9%
mean	2.14									
participate in formal or informal craft or hobby activities										
0 - Never	803	13.8%	703	13.6%	32	13.8%	41	17.7%	27	13.9%
1	1113	19.1%	982	19.0%	46	19.8%	47	20.3%	38	19.6%
2	961	16.5%	850	16.4%	42	18.1%	38	16.4%	31	16.0%
3	1046	17.9%	943	18.2%	35	15.1%	34	14.7%	34	17.5%
4	789	13.5%	691	13.3%	37	15.9%	30	12.9%	31	16.0%
5 - Frequently	1125	19.3%	1010	19.5%	40	17.2%	42	18.1%	33	17.0%
mean	2.37									
participate in business and/or professional organizations										
0 - Never	1564	26.7%	1427	27.5%	54	23.3%	57	24.5%	26	13.5%
1	1291	22.0%	1159	22.3%	38	16.4%	56	24.0%	38	19.7%
2	901	15.4%	799	15.4%	34	14.7%	39	16.3%	30	15.5%
3	893	15.2%	785	15.1%	38	16.4%	38	16.7%	31	16.1%
4	565	9.6%	494	9.5%	26	11.2%	21	9.0%	24	12.4%
5 - Frequently	642	11.0%	534	10.3%	42	18.1%	22	9.4%	44	22.8%
mean	1.70									

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	All Responses	Percentage All Responses	General Responses	Percentage General Responses	Library Advocate Responses	Percentage Library Advocate Responses	Municipality of Anchorage Employee Responses	Percentage Municipality of Anchorage Employee Responses	Other Responses	Percentage of Other Responses
watch TV										
0 - Never	590	10.1%	535	10.3%	19	8.3%	15	6.5%	21	10.7%
1	968	16.6%	862	16.6%	41	17.8%	34	14.7%	31	15.8%
2	849	14.5%	739	14.2%	36	15.7%	40	17.2%	34	17.3%
3	1092	18.7%	978	18.8%	38	16.5%	46	19.8%	30	15.3%
4	901	15.4%	808	15.6%	30	13.0%	31	13.4%	32	16.3%
5 - Frequently	1447	24.7%	1267	24.4%	66	28.7%	66	28.4%	48	24.5%
mean	2.70									
play computer games										
0 - Never	2600	44.3%	2289	43.9%	113	49.3%	91	39.2%	107	55.2%
1	1262	21.5%	1102	21.2%	54	23.6%	63	27.2%	43	22.2%
2	600	10.2%	542	10.4%	21	9.2%	21	9.1%	16	8.2%
3	583	9.9%	538	10.3%	10	4.4%	23	9.9%	12	6.2%
4	332	5.7%	297	5.7%	13	5.7%	17	7.3%	5	2.6%
5 - Frequently	488	8.3%	442	8.5%	18	7.9%	17	7.3%	11	5.7%
mean	1.15									
go to the movies										
0 - Never	542	9.3%	476	9.2%	23	10.0%	19	8.2%	24	12.3%
1	2050	35.0%	1825	35.1%	69	29.9%	84	36.2%	72	36.9%
2	1464	25.0%	1299	25.0%	70	30.3%	46	19.8%	49	25.1%
3	1110	18.9%	988	19.0%	45	19.5%	47	20.3%	30	15.4%
4	448	7.6%	396	7.6%	16	6.9%	25	10.8%	11	5.6%
5 - Frequently	245	4.2%	217	4.2%	8	3.5%	11	4.7%	9	4.6%
mean	1.58									
take my children/grandchildren to programs and/or events										
0 - Never	2040	35.7%	1812	35.7%	76	34.1%	84	37.0%	68	35.4%
1	651	11.4%	586	11.6%	25	11.2%	22	9.7%	18	9.4%
2	749	13.1%	673	13.3%	29	13.0%	29	12.8%	18	9.4%
3	909	15.9%	801	15.8%	37	16.6%	39	17.2%	32	16.7%
4	688	12.0%	610	12.0%	24	10.8%	27	11.9%	27	14.1%
5 - Frequently	678	11.9%	591	11.6%	32	14.3%	26	11.5%	29	15.1%
mean	1.81									

Anchorage Public Library Web Survey (September/October 2009) Frequency Chart

	All Responses	Percentage All Responses	General Responses	Percentage General Responses	Library Advocate Responses	Percentage Library Advocate Responses	Municipality of Anchorage Employee Responses	Percentage Municipality of Anchorage Employee Responses	Other Responses	Percentage of Other Responses
surf the Internet										
0 - Never	134	2.3%	116	2.2%	9	3.9%	8	3.4%	1	0.5%
1	525	9.0%	462	8.9%	16	6.9%	28	12.0%	19	9.8%
2	724	12.4%	637	12.2%	30	13.0%	34	14.6%	23	11.9%
3	993	16.9%	882	16.9%	34	14.7%	40	17.2%	37	19.1%
4	1093	18.6%	968	18.6%	40	17.3%	40	17.2%	45	23.2%
5 - Frequently	2393	40.8%	2139	41.1%	102	44.2%	83	35.6%	69	35.6%
mean	3.54									
participate in community/neighborhood meetings and/or organizations										
0 - Never	1366	23.4%	1254	24.2%	36	15.9%	54	23.2%	22	11.4%
1	1725	29.5%	1526	29.4%	80	35.2%	77	33.0%	42	21.8%
2	1123	19.2%	1001	19.3%	36	15.9%	43	18.5%	43	22.3%
3	902	15.4%	806	15.5%	33	14.5%	28	12.0%	35	18.1%
4	416	7.1%	352	6.8%	21	9.3%	21	9.0%	22	11.4%
5 - Frequently	311	5.3%	251	4.8%	21	9.3%	10	4.3%	29	15.0%
mean	1.40									
participate in book clubs or discussion groups										
0 - Never	2998	51.2%	2695	51.8%	95	41.3%	140	60.1%	68	35.1%
1	1151	19.7%	1022	19.7%	49	21.3%	43	18.5%	37	19.1%
2	597	10.2%	537	10.3%	24	10.4%	18	7.7%	18	9.3%
3	450	7.7%	379	7.3%	24	10.4%	16	6.9%	31	16.0%
4	318	5.4%	276	5.3%	12	5.2%	10	4.3%	20	10.3%
5 - Frequently	343	5.9%	291	5.6%	26	11.3%	6	2.6%	20	10.3%
mean	0.94									
Do you have Internet access at home?										
Yes	5608	95.8%	4979	95.9%	218	95.6%	223	95.7%	188	95.9%
No	243	4.2%	215	4.1%	10	4.4%	10	4.3%	8	4.1%
Do you use a cell phone or smart phone/PDA to access online services?										
Yes	1945	33.2%	1709	32.9%	81	34.9%	85	36.5%	70	36.1%
No	3916	66.8%	3493	67.1%	151	65.1%	148	63.5%	124	63.9%

Anchorage Public Library Web Survey (September/October 2009) Frequency Chart

	All Responses	Percentage All Responses	General Responses	Percentage General Responses	Library Advocate Responses	Percentage Library Advocate Responses	Municipality of Anchorage Employee Responses	Percentage Municipality of Anchorage Employee Responses	Other Responses	Percentage of Other Responses
People want or need information about a wide variety of topics. About which of the following topics have you sought information from any source in the past month?										
Finances or investments	3011	51.1%	2632	50.3%	140	60.3%	129	55.1%	110	55.8%
Health/wellness	4418	74.9%	3995	76.3%	89	38.4%	179	76.5%	155	78.7%
Home repairs	2714	46.0%	2382	45.5%	118	50.9%	119	50.9%	95	48.2%
Employment or job skills	1852	31.4%	1660	31.7%	60	25.9%	86	36.8%	46	23.4%
Genealogy/family history	934	15.8%	825	15.8%	36	15.5%	34	14.5%	39	19.8%
Auto repairs	1092	18.5%	983	18.8%	35	15.1%	51	21.8%	23	11.7%
Consumer information/product reviews	3179	53.9%	2795	53.4%	133	57.3%	125	53.4%	126	64.0%
Local/State news	4531	76.8%	3973	75.9%	201	86.6%	191	81.6%	166	84.3%
Legal issues	1407	23.9%	1239	23.7%	55	23.7%	57	24.4%	56	28.4%
Sports information	1789	30.3%	1588	30.3%	74	31.9%	65	27.8%	62	31.5%
Local/regional cultural or recreational events	3462	58.7%	3035	58.0%	162	69.8%	129	55.1%	136	69.0%
Government services/programs	2471	41.9%	2129	40.7%	117	50.4%	118	50.4%	107	54.3%
Parenting	1135	19.2%	1017	19.4%	34	14.7%	46	19.7%	38	19.3%
Hobbies/Crafts	2949	50.0%	2629	50.2%	109	47.0%	111	47.4%	100	50.8%
Computers	2239	38.0%	1992	38.1%	90	38.8%	77	32.9%	80	40.6%
Local ordinances and/or laws	1499	25.4%	1267	24.2%	80	34.5%	86	36.8%	66	33.5%
Local businesses	1965	33.3%	1682	32.1%	112	48.3%	79	33.8%	92	46.7%
Education or schools	2761	46.8%	2444	46.7%	120	51.7%	93	39.7%	104	52.8%
Other	714	12.1%	638	12.2%	28	12.1%	23	9.8%	25	12.7%
How many books would you say that your household has purchased in the past year?										
0	78	1.3%	75	1.4%	2	0.9%	1	0.4%	0	0.0%
1 - 2	343	5.8%	310	5.9%	15	6.5%	9	3.8%	9	4.6%
3 - 5	895	15.2%	812	15.6%	23	9.9%	39	16.7%	21	10.8%
6 - 10	1189	20.2%	1061	20.3%	36	15.5%	55	23.5%	37	19.0%
more than 10	3376	57.4%	2962	56.7%	156	67.2%	130	55.6%	128	65.6%

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If your household has purchased one or more books in the past year, from what source did you acquire the majority of them?										
National chain bookstore	1438	24.9%	1253	24.5%	63	27.8%	63	27.0%	59	30.6%
Local bookstore	2022	35.1%	1800	35.2%	74	32.6%	74	31.8%	74	38.3%
Online vendor	1377	23.9%	1239	24.2%	50	22.0%	57	24.5%	31	16.1%
Other	930	16.1%	822	16.1%	40	17.6%	39	16.7%	29	15.0%
How many movies/DVDs would you say that your household has rented or purchased in the past year?										
0	396	6.7%	349	6.7%	15	6.5%	17	7.3%	15	7.7%
1 - 5	1090	18.6%	951	18.2%	50	21.6%	50	21.4%	39	20.1%
6 - 10	918	15.6%	829	15.9%	30	13.0%	28	12.0%	31	16.0%
10 - 20	1264	21.5%	1141	21.9%	49	21.2%	41	17.5%	33	17.0%
more than 20	2202	37.5%	1941	37.2%	87	37.7%	98	41.9%	76	39.2%
If your household has rented or purchased one or more movies/DVDs in the past year, from what source did you acquire the majority of them?										
National chain video store	1731	32.0%	1532	31.9%	70	32.6%	83	38.4%	46	25.7%
Local video store	950	17.6%	878	18.3%	20	9.3%	26	12.0%	26	14.5%
Alternative vendor	1754	32.4%	1538	32.1%	78	36.3%	72	33.3%	66	36.9%
Other	973	18.0%	850	17.7%	47	21.9%	35	16.2%	41	22.9%
How many books would you say your household has borrowed from the Anchorage Public Library in the last year?										
0	755	13.5%	604	12.2%	46	19.7%	69	31.5%	36	20.0%
1 - 5	849	15.1%	761	15.3%	28	12.0%	33	15.1%	27	15.0%
6 - 10	731	13.0%	656	13.2%	27	11.5%	29	13.2%	19	10.6%
11 - 20	806	14.4%	728	14.6%	25	10.7%	26	11.9%	27	15.0%
21 - 30	577	10.3%	515	10.4%	27	11.5%	20	9.1%	15	8.3%
31 - 40	204	3.6%	182	3.7%	14	6.0%	3	1.4%	5	2.8%
41 - 50	381	6.8%	345	6.9%	14	6.0%	9	4.1%	13	7.2%
more than 50	1301	23.2%	1180	23.7%	53	22.6%	30	13.7%	38	21.1%

Anchorage Public Library Web Survey (September/October 2009) Frequency Chart

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How many videos would you say your household has borrowed from the Anchorage Public Library in the last year?										
0	2779	49.1%	2412	48.1%	126	54.5%	133	58.8%	108	56.8%
1 - 5	1065	18.8%	956	19.1%	41	17.7%	35	15.5%	33	17.4%
6 - 10	530	9.4%	483	9.6%	17	7.4%	16	7.1%	14	7.4%
11 - 20	430	7.6%	392	7.8%	8	3.5%	17	7.5%	13	6.8%
21 - 30	267	4.7%	244	4.9%	11	4.8%	7	3.1%	5	2.6%
31 - 40	83	1.5%	75	1.5%	5	2.2%	2	0.9%	1	0.5%
41 - 50	158	2.8%	132	2.6%	9	3.9%	10	4.4%	7	3.7%
more than 50	350	6.2%	321	6.4%	14	6.1%	6	2.7%	9	4.7%
Have you ever visited the Anchorage Public Library's website?										
Yes	4663	80.7%	4185	81.6%	176	79.3%	167	71.4%	135	70.3%
No	1113	19.3%	943	18.4%	46	20.7%	67	28.6%	57	29.7%
What services and/or materials could the Anchorage Public Library offer that would encourage you to visit the Library more frequently? (see separate listing of text responses)										
What services and/or content could the Anchorage Public Library offer that would encourage you to use the Library's website more often? (see separate listing of text responses)										
What services and/or content could the Anchorage Public Library deliver to your cell phone or smart phone/PDA that would encourage you to use the Library's services more frequently? (see separate listing of text responses)										

Anchorage Public Library Web Survey (September/October 2009) Frequency Chart

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<p>The Anchorage Public Library lags significantly behind U.S. libraries serving similar populations (250,000 - 300,000) in many important categories. For example, Anchorage spends 20% less on new books and other library materials, has 40% fewer staff members and fewer service outlets(branches). How much would you personally be willing to pay in additional taxes to improve the Anchorage Public Library?</p> <p>\$ 0 (not willing to support any additional tax for library purposes)</p> <p>between \$ 0.01 and \$ 1.00 per person per year</p> <p>between \$ 1.01 and \$ 2.50 per person per year</p> <p>between \$ 2.51 and \$ 5.00 per person per year</p> <p>between \$ 5.01 and \$ 10.00 per person per year</p> <p>more than \$ 10.00 per person per year</p>	703	12.6%	621	12.6%	10	4.5%	51	22.8%	21	11.2%	
		753	13.5%	682	13.8%	27	12.1%	26	11.6%	18	9.6%
		686	12.3%	620	12.6%	17	7.6%	26	11.6%	23	12.2%
		858	15.4%	765	15.5%	36	16.1%	29	12.9%	28	14.9%
		1060	19.0%	938	19.0%	47	21.1%	40	17.9%	35	18.6%
		1513	27.1%	1312	26.6%	86	38.6%	52	23.2%	63	33.5%
<p>Which of the following categories includes your age group?</p> <p>14 years or younger</p> <p>15 - 19 years</p> <p>20 - 34 years of age</p> <p>35 - 54 years of age</p> <p>55 - 64 years of age</p> <p>65 to 74 years of age</p> <p>75 - 84 years of age</p> <p>85 years or older</p>	113	1.9%	110	2.1%	0	0.0%	3	1.3%	0	0.0%	
		125	2.2%	121	2.4%	1	0.4%	1	0.4%	2	1.0%
		1070	18.5%	973	18.9%	40	17.6%	41	17.7%	16	8.2%
		2524	43.5%	2217	43.1%	96	42.3%	118	51.1%	93	47.9%
		1363	23.5%	1187	23.1%	57	25.1%	58	25.1%	61	31.4%
		480	8.3%	431	8.4%	25	11.0%	8	3.5%	16	8.2%
		109	1.9%	96	1.9%	7	3.1%	2	0.9%	4	2.1%
		14	0.2%	11	0.2%	1	0.4%	0	0.0%	2	1.0%
<p>How many children under the age of 18 reside in your household?</p> <p>0</p> <p>1</p> <p>2</p> <p>3</p> <p>4</p> <p>5</p> <p>6 or more</p>	3212	54.5%	2809	53.7%	145	62.5%	139	59.4%	119	60.4%	
		921	15.6%	828	15.8%	32	13.8%	36	15.4%	25	12.7%
		884	15.0%	776	14.8%	33	14.2%	39	16.7%	36	18.3%
		319	5.4%	303	5.8%	7	3.0%	5	2.1%	4	2.0%
		118	2.0%	109	2.1%	2	0.9%	4	1.7%	3	1.5%
		24	0.4%	22	0.4%	0	0.0%	2	0.9%	0	0.0%
		21	0.4%	21	0.4%	0	0.0%	0	0.0%	0	0.0%

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Please indicate your home zip code.										
99501	390	6.9%	334	6.6%	20	8.6%	27	11.9%	9	4.8%
99502	431	7.6%	388	7.7%	23	9.9%	14	6.2%	6	3.2%
99503	251	4.4%	224	4.4%	10	4.3%	8	3.5%	9	4.8%
99504	667	11.7%	592	11.7%	15	6.4%	33	14.6%	27	14.4%
99505	7	0.1%	4	0.1%	0	0.0%	0	0.0%	3	1.6%
99506	23	0.4%	23	0.5%	0	0.0%	0	0.0%	0	0.0%
99507	641	11.3%	559	11.1%	28	12.0%	28	12.4%	26	13.8%
99508	611	10.7%	516	10.2%	29	12.4%	21	9.3%	45	23.9%
99509	8	0.1%	6	0.1%	1	0.4%	1	0.4%	0	0.0%
99510	5	0.1%	5	0.1%	0	0.0%	0	0.0%	0	0.0%
99511	12	0.2%	12	0.2%	0	0.0%	0	0.0%	0	0.0%
99514	4	0.1%	4	0.1%	0	0.0%	0	0.0%	0	0.0%
99515	422	7.4%	382	7.6%	19	8.2%	10	4.4%	11	5.9%
99516	542	9.5%	470	9.3%	30	12.9%	26	11.5%	16	8.5%
99517	377	6.6%	323	6.4%	29	12.4%	14	6.2%	11	5.9%
99518	173	3.0%	154	3.1%	7	3.0%	8	3.5%	4	2.1%
99519	5	0.1%	4	0.1%	0	0.0%	1	0.4%	0	0.0%
99520	4	0.1%	4	0.1%	0	0.0%	0	0.0%	0	0.0%
99521	4	0.1%	4	0.1%	0	0.0%	0	0.0%	0	0.0%
99522	7	0.1%	6	0.1%	0	0.0%	0	0.0%	1	0.5%
99523	10	0.2%	10	0.2%	0	0.0%	0	0.0%	0	0.0%
99524	21	0.4%	19	0.4%	2	0.9%	0	0.0%	0	0.0%
99540	10	0.2%	9	0.2%	0	0.0%	1	0.4%	0	0.0%
99559	4	0.1%	4	0.1%	0	0.0%	0	0.0%	0	0.0%
99567	171	3.0%	150	3.0%	5	2.1%	12	5.3%	4	2.1%
99577	611	10.7%	574	11.4%	9	3.9%	13	5.8%	15	8.0%
99587	105	1.8%	97	1.9%	5	2.1%	3	1.3%	0	0.0%
99603	3	0.1%	3	0.1%	0	0.0%	0	0.0%	0	0.0%
99611	4	0.1%	4	0.1%	0	0.0%	0	0.0%	0	0.0%
99645	18	0.3%	17	0.3%	0	0.0%	1	0.4%	0	0.0%
99654	21	0.4%	17	0.3%	1	0.4%	2	0.9%	1	0.5%
99664	3	0.1%	3	0.1%	0	0.0%	0	0.0%	0	0.0%
99687	3	0.1%	3	0.1%	0	0.0%	0	0.0%	0	0.0%
Other zip codes	123	2.2%	120	2.4%	0	0.0%	3	1.3%	0	0.0%
Please indicate your gender.										
Female	4087	71.8%	3606	70.6%	180	78.9%	154	67.8%	147	77.0%
Male	1666	29.3%	1501	29.4%	48	21.1%	73	32.2%	44	23.0%

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Please indicate the primary language spoken in your household.										
English	5601	98.4%	4962	96.9%	226	98.7%	225	98.3%	188	98.4%
Spanish	32	0.6%	31	0.6%	1	0.4%	0	0.0%	0	0.0%
Tagalog	26	0.5%	23	0.4%	1	0.4%	1	0.4%	1	0.5%
Samoaan	4	0.1%	4	0.1%	0	0.0%	0	0.0%	0	0.0%
Hmong	4	0.1%	4	0.1%	0	0.0%	0	0.0%	0	0.0%
Korean	11	0.2%	11	0.2%	0	0.0%	0	0.0%	0	0.0%
Lao	4	0.1%	4	0.1%	0	0.0%	0	0.0%	0	0.0%
Mien	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Yup'ik	6	0.1%	6	0.1%	0	0.0%	0	0.0%	0	0.0%
Other	81	1.4%	75	1.5%	1	0.4%	3	1.3%	2	1.0%
Please indicate the racial category that best characterizes your background.										
White or Caucasian	4762	83.7%	4206	84.4%	208	92.9%	187	83.9%	161	87.0%
Black or African American	108	1.9%	98	2.0%	2	0.9%	5	2.2%	3	1.6%
Alaska Native or American Indian	238	4.2%	220	4.4%	3	1.3%	10	4.5%	5	2.7%
Asian (including Filipino)	199	3.5%	185	3.7%	5	2.2%	6	2.7%	3	1.6%
Native Hawaiian or Pacific Islander	33	0.6%	17	0.3%	6	2.7%	0	0.0%	10	5.4%
Other	276	4.8%	258	5.2%	0	0.0%	15	6.7%	3	1.6%

Anchorage Public Library Web Survey (September - October 2009)

User/Non-User Cross Tabs

	All Responses	Percentage All Responses	Library Non-User Responses	Percentage Library Non-User Responses	Library User Responses	Percentage Library User Responses
Have you visited one of the Anchorage Public Library facilities in the past 6 months?						
Yes	5266	89.3%	0	0.0%	5266	100.0%
No	631	10.7%	631	100.0%	0	0.0%
If yes, which location(s)?						
Z. J. Loussac Library	4580	87.0%	0	0.0%	4580	87.0%
Chugiak-Eagle River Branch Library	790	15.0%	0	0.0%	790	15.0%
Gerrish (Girdwood) Branch Library	193	3.7%	0	0.0%	193	3.7%
Muldoon Branch Library	884	16.8%	0	0.0%	884	16.8%
Samson-Diamond Branch Library	989	18.8%	0	0.0%	989	18.8%
Virtual Branch (Library website)	1636	31.1%	0	0.0%	1636	31.1%
People enjoy many different kinds of activities. On a scale of 0 to 5 with 0 representing "NEVER" and 5 representing "FREQUENTLY," please indicate how often you participate in each of the following kinds of activities.						
participate in organized team sports activities						
0 - Never	3306	56.1%	358	57.4%	2948	55.9%
1	979	16.6%	104	16.7%	875	16.6%
2	390	6.6%	45	7.2%	345	6.5%
3	400	6.8%	36	5.8%	364	6.9%
4	270	4.6%	23	3.7%	247	4.7%
5 - Frequently	550	9.3%	58	9.3%	492	9.3%
mean	0.99					
attend concerts and other live performances						
0 - Never	388	6.6%	59	9.5%	329	6.2%
1	1283	21.8%	142	22.8%	1141	21.7%
2	1180	20.0%	115	18.5%	1065	20.2%
3	1452	24.6%	143	23.0%	1309	24.8%
4	844	14.3%	86	13.8%	758	14.4%
5 - Frequently	744	12.6%	77	12.4%	667	12.7%
mean	2.34					

Anchorage Public Library Web Survey (September - October 2009)

User/Non-User Cross Tabs

	All Responses	Percentage All Responses	Library Non-User Responses	Percentage Library Non-User Responses	Library User Responses	Percentage Library User Responses
read books, magazines, and/or newspapers						
0 - Never	20	0.3%	5	0.8%	15	0.3%
1	58	1.0%	12	1.9%	46	0.9%
2	154	2.6%	31	5.0%	123	2.3%
3	326	5.5%	61	9.8%	265	5.0%
4	682	11.6%	88	14.1%	594	11.3%
5 - Frequently	4648	78.9%	426	68.4%	4222	80.2%
mean	4.63					
watch movies at home						
0 - Never	87	1.5%	10	1.6%	77	1.5%
1	399	6.8%	49	7.8%	350	6.7%
2	579	9.8%	46	7.4%	533	10.1%
3	1006	17.1%	107	17.1%	899	17.1%
4	1099	18.7%	123	19.7%	976	18.6%
5 - Frequently	2715	46.1%	290	46.4%	2425	46.1%
mean	3.76					
participate in outdoor activities (e.g., hiking, kayaking)						
0 - Never	291	5.0%	44	7.1%	247	4.7%
1	619	10.5%	89	14.4%	530	10.1%
2	808	13.8%	99	16.0%	709	13.5%
3	1115	19.0%	127	20.5%	988	18.8%
4	1126	19.2%	113	18.2%	1013	19.3%
5 - Frequently	1916	32.6%	148	23.9%	1768	33.6%
mean	3.24					
attend sporting events						
0 - Never	1591	27.1%	170	27.6%	1421	27.1%
1	1814	30.9%	175	28.4%	1639	31.2%
2	965	16.5%	108	17.5%	857	16.3%
3	795	13.6%	87	14.1%	708	13.5%
4	404	6.9%	40	6.5%	364	6.9%
5 - Frequently	293	5.0%	37	6.0%	256	4.9%
mean	1.26					

Anchorage Public Library Web Survey (September - October 2009)

User/Non-User Cross Tabs

	All Responses	Percentage All Responses	Library Non-User Responses	Percentage Library Non-User Responses	Library User Responses	Percentage Library User Responses
participate in online social networking						
0 - Never	1996	34.0%	179	28.8%	1817	34.6%
1	1001	17.1%	103	16.6%	898	17.1%
2	559	9.5%	72	11.6%	487	9.3%
3	631	10.8%	75	12.1%	556	10.6%
4	539	9.2%	61	9.8%	478	9.1%
5 - Frequently	1140	19.4%	131	21.1%	1009	19.2%
mean	1.85					
volunteer time to non-profit/civic organizations						
0 - Never	889	15.2%	129	20.9%	760	14.6%
1	1340	23.0%	159	25.8%	1181	22.6%
2	994	17.0%	97	15.7%	897	17.2%
3	934	16.0%	75	12.2%	859	16.5%
4	676	11.6%	69	11.2%	607	11.6%
5 - Frequently	1004	17.2%	87	14.1%	917	17.6%
mean	2.14					
participate in formal or informal craft or hobby activities						
0 - Never	803	13.8%	103	16.6%	700	13.4%
1	1113	19.1%	125	20.2%	988	18.9%
2	961	16.5%	109	17.6%	852	16.3%
3	1046	17.9%	117	18.9%	929	17.8%
4	789	13.5%	75	12.1%	714	13.7%
5 - Frequently	1125	19.3%	90	14.5%	1035	19.8%
mean	2.37					
participate in business and/or professional organizations						
0 - Never	1564	26.7%	170	27.6%	1394	26.6%
1	1291	22.0%	125	20.3%	1166	22.3%
2	901	15.4%	88	14.3%	813	15.5%
3	893	15.2%	96	15.6%	797	15.2%
4	565	9.6%	60	9.7%	505	9.6%
5 - Frequently	642	11.0%	78	12.6%	564	10.8%
mean	1.70					

Anchorage Public Library Web Survey (September - October 2009)

User/Non-User Cross Tabs

	All Responses	Percentage All Responses	Library Non-User Responses	Percentage Library Non-User Responses	Library User Responses	Percentage Library User Responses
watch TV						
0 - Never	590	10.1%	37	5.9%	553	10.6%
1	968	16.6%	87	14.0%	881	16.9%
2	849	14.5%	91	14.6%	758	14.5%
3	1092	18.7%	103	16.5%	989	18.9%
4	901	15.4%	106	17.0%	795	15.2%
5 - Frequently	1447	24.7%	199	31.9%	1248	23.9%
mean	2.70					#VALUE!
play computer games						
0 - Never	2600	44.3%	266	42.9%	2334	44.5%
1	1262	21.5%	127	20.5%	1135	21.6%
2	600	10.2%	57	9.2%	543	10.4%
3	583	9.9%	69	11.1%	514	9.8%
4	332	5.7%	44	7.1%	288	5.5%
5 - Frequently	488	8.3%	57	9.2%	431	8.2%
mean	1.15					
go to the movies						
0 - Never	542	9.3%	65	10.5%	477	9.1%
1	2050	35.0%	222	35.7%	1828	34.9%
2	1464	25.0%	142	22.9%	1322	25.2%
3	1110	18.9%	105	16.9%	1005	19.2%
4	448	7.6%	58	9.3%	390	7.4%
5 - Frequently	245	4.2%	29	4.7%	216	4.1%
mean	1.58					
take my children/grandchildren to programs and/or events						
0 - Never	2040	35.7%	242	40.3%	1798	35.2%
1	651	11.4%	86	14.3%	565	11.0%
2	749	13.1%	80	13.3%	669	13.1%
3	909	15.9%	90	15.0%	819	16.0%
4	688	12.0%	58	9.7%	630	12.3%
5 - Frequently	678	11.9%	45	7.5%	633	12.4%
mean	1.81					

Anchorage Public Library Web Survey (September - October 2009)

User/Non-User Cross Tabs

	All Responses	Percentage All Responses	Library Non-User Responses	Percentage Library Non-User Responses	Library User Responses	Percentage Library User Responses
surf the Internet						
0 - Never	134	2.3%	12	1.9%	122	2.3%
1	525	9.0%	61	9.8%	464	8.9%
2	724	12.4%	77	12.4%	647	12.3%
3	993	16.9%	89	14.3%	904	17.2%
4	1093	18.6%	124	20.0%	969	18.5%
5 - Frequently	2393	40.8%	258	41.5%	2135	40.7%
mean	3.54					
participate in community/neighborhood meetings and/or organizations						
0 - Never	1366	23.4%	194	31.5%	1172	22.4%
1	1725	29.5%	177	28.8%	1548	29.6%
2	1123	19.2%	105	17.1%	1018	19.5%
3	902	15.4%	73	11.9%	829	15.9%
4	416	7.1%	34	5.5%	382	7.3%
5 - Frequently	311	5.3%	32	5.2%	279	5.3%
mean	1.40					
participate in book clubs or discussion groups						
0 - Never	2998	51.2%	374	60.7%	2624	50.1%
1	1151	19.7%	97	15.7%	1054	20.1%
2	597	10.2%	56	9.1%	541	10.3%
3	450	7.7%	36	5.8%	414	7.9%
4	318	5.4%	24	3.9%	294	5.6%
5 - Frequently	343	5.9%	29	4.7%	314	6.0%
mean	0.94					
Do you have internet access at home?						
Yes	5608	95.8%	602	96.8%	5006	95.7%
No	243	4.2%	20	3.2%	223	4.3%
Do you use a cell phone or smart phone/PDA to access online services?						
Yes	1945	33.2%	257	41.3%	1688	32.2%
No	3916	66.8%	365	58.7%	3551	67.8%

Anchorage Public Library Web Survey (September - October 2009) User/Non-User Cross Tabs

	All Responses	Percentage All Responses	Library Non-User Responses	Percentage Library Non-User Responses	Library User Responses	Percentage Library User Responses
People want or need information about a wide variety of topics. About which of the following topics have you sought information from any source in the past month?						
Finances or investments	3011	51.1%	296	46.9%	2715	51.6%
Health/wellness	4418	74.9%	461	73.1%	3957	75.1%
Home repairs	2714	46.0%	269	42.6%	2445	46.4%
Employment or job skills	1852	31.4%	195	30.9%	1657	31.5%
Genealogy/family history	934	15.8%	95	15.1%	839	15.9%
Auto repairs	1092	18.5%	99	15.7%	993	18.9%
Consumer information/product reviews	3179	53.9%	322	51.0%	2857	54.3%
Local/State news	4531	76.8%	464	73.5%	4067	77.2%
Legal issues	1407	23.9%	147	23.3%	1260	23.9%
Sports information	1789	30.3%	207	32.8%	1582	30.0%
Local/regional cultural or recreational events	3462	58.7%	333	52.8%	3129	59.4%
Government services/programs	2471	41.9%	238	37.7%	2233	42.4%
Parenting	1135	19.2%	83	13.2%	1052	20.0%
Hobbies/Crafts	2949	50.0%	272	43.1%	2677	50.8%
Computers	2239	38.0%	238	37.7%	2001	38.0%
Local ordinances and/or laws	1499	25.4%	139	22.0%	1360	25.8%
Local businesses	1965	33.3%	198	31.4%	1767	33.6%
Education or schools	2761	46.8%	251	39.8%	2510	47.7%
Other	714	12.1%	54	8.6%	660	12.5%
How many books would you say that your household has purchased in the past year?						
0	78	1.3%	15	2.4%	63	1.2%
1 - 2	343	5.8%	46	7.4%	297	5.6%
3 - 5	895	15.2%	118	19.0%	777	14.8%
6 - 10	1189	20.2%	112	18.0%	1077	20.5%
more than 10	3376	57.4%	330	53.1%	3046	57.9%

Anchorage Public Library Web Survey (September - October 2009)

User/Non-User Cross Tabs

	All Responses	Percentage All Responses	Library Non-User Responses	Percentage Library Non-User Responses	Library User Responses	Percentage Library User Responses
If your household has purchased one or more books in the past year, from what source did you acquire the majority of them?						
National chain bookstore	1438	24.9%	175	28.9%	1263	24.5%
Local bookstore	2022	35.1%	155	25.6%	1867	36.2%
Online vendor	1377	23.9%	174	28.8%	1203	23.3%
Other	930	16.1%	101	16.7%	829	16.1%
How many movies/DVDs would you say that your household has rented or purchased in the past year?						
0	396	6.7%	44	7.1%	352	6.7%
1 - 5	1090	18.6%	135	21.7%	955	18.2%
6 - 10	918	15.6%	109	17.5%	809	15.4%
10 - 20	1264	21.5%	124	19.9%	1140	21.7%
more than 20	2202	37.5%	210	33.8%	1992	38.0%
If your household has rented or purchased one or more movies/DVDs in the past year, from what source did you acquire the majority of them?						
National chain video store	1731	32.0%	197	34.7%	1534	31.7%
Local video store	950	17.6%	109	19.2%	841	17.4%
Alternative vendor	1754	32.4%	167	29.4%	1587	32.8%
Other	973	18.0%	95	16.7%	878	18.1%
How many books would you say your household has borrowed from the Anchorage Public Library in the last year?						
0	755	13.5%	389	65.9%	366	7.3%
1 - 5	849	15.1%	117	19.8%	732	14.6%
6 - 10	731	13.0%	32	5.4%	699	13.9%
11 - 20	806	14.4%	22	3.7%	784	15.6%
21 - 30	577	10.3%	9	1.5%	568	11.3%
31 - 40	204	3.6%	0	0.0%	204	4.1%
41 - 50	381	6.8%	6	1.0%	375	7.5%
more than 50	1301	23.2%	15	2.5%	1286	25.6%

Anchorage Public Library Web Survey (September - October 2009)

User/Non-User Cross Tabs

	All Responses	Percentage All Responses	Library Non-User Responses	Percentage Library Non-User Responses	Library User Responses	Percentage Library User Responses
How many videos would you say your household has borrowed from the Anchorage Public Library in the last year?						
0	2779	49.1%	517	87.9%	2262	44.6%
1 - 5	1065	18.8%	38	6.5%	1027	20.2%
6 - 10	530	9.4%	18	3.1%	512	10.1%
11 - 20	430	7.6%	6	1.0%	424	8.4%
21 - 30	267	4.7%	2	0.3%	265	5.2%
31 - 40	83	1.5%	0	0.0%	83	1.6%
41 - 50	158	2.8%	1	0.2%	157	3.1%
more than 50	350	6.2%	6	1.0%	344	6.8%
Have you ever visited the Anchorage Public Library's website?						
Yes	4663	80.7%	302	49.1%	4361	84.5%
No	1113	19.3%	313	50.9%	800	15.5%
What services and/or materials could the Anchorage Public Library offer that would encourage you to visit the Library more frequently? (see separate listing of text responses)						
What services and/or content could the Anchorage Public Library offer that would encourage you to use the Library's website more often? (see separate listing of text responses)						
What services and/or content could the Anchorage Public Library deliver to your cell phone or smart phone/PDA that would encourage you to use the Library's services more frequently? (see separate listing of text responses)						

Anchorage Public Library Web Survey (September - October 2009)

User/Non-User Cross Tabs

	All Responses	Percentage All Responses	Library Non-User Responses	Percentage Library Non-User Responses	Library User Responses	Percentage Library User Responses
The Anchorage Public Library lags significantly behind U.S. libraries serving similar populations (250,000 - 300,000) in many important categories. For example, Anchorage spends 20% less on new books and other library materials, has 40% fewer staff members and fewer service outlets (branches). How much would you personally be willing to pay in additional taxes to improve the Anchorage Public Library?						
\$ 0 (not willing to support any additional tax for library purposes)	703	12.6%	136	23.8%	567	11.3%
between \$ 0.01 and \$ 1.00 per person per year	753	13.5%	103	18.0%	650	13.0%
between \$ 1.01 and \$ 2.50 per person per year	686	12.3%	77	13.5%	609	12.2%
between \$ 2.51 and \$ 5.00 per person per year	858	15.4%	64	11.2%	794	15.9%
between \$ 5.01 and \$ 10.00 per person per year	1060	19.0%	89	15.6%	971	19.4%
more than \$ 10.00 per person per year	1513	27.1%	103	18.0%	1410	28.2%
Which of the following categories includes your age group?						
14 years or younger	113	1.9%	7	1.1%	106	2.0%
15 - 19 years	125	2.2%	9	1.4%	116	2.2%
20 - 34 years of age	1070	18.5%	128	20.6%	942	18.2%
35 - 54 years of age	2524	43.5%	256	41.2%	2268	43.8%
55 - 64 years of age	1363	23.5%	160	25.8%	1203	23.2%
65 to 74 years of age	480	8.3%	48	7.7%	432	8.3%
75 - 84 years of age	109	1.9%	10	1.6%	99	1.9%
85 years or older	14	0.2%	3	0.5%	11	0.2%
How many children under the age of 18 reside in your household?						
0	3212	54.5%	407	64.5%	2805	53.3%
1	921	15.6%	90	14.3%	831	15.8%
2	884	15.0%	65	10.3%	819	15.6%
3	319	5.4%	21	3.3%	298	5.7%
4	118	2.0%	10	1.6%	108	2.1%
5	24	0.4%	0	0.0%	24	0.5%
6 or more	21	0.4%	1	0.2%	20	0.4%

Anchorage Public Library Web Survey (September - October 2009) User/Non-User Cross Tabs

	All Responses	Percentage All Responses	Library Non-User Responses	Percentage Library Non-User Responses	Library User Responses	Percentage Library User Responses
Please indicate your home zip code.						
99501	390	6.9%	40	6.6%	350	6.9%
99502	431	7.6%	35	5.7%	396	7.8%
99503	251	4.4%	26	4.3%	225	4.4%
99504	667	11.7%	74	12.2%	593	11.7%
99505	7	0.1%	1	0.2%	6	0.1%
99506	23	0.4%	0	0.0%	23	0.5%
99507	641	11.3%	69	11.3%	572	11.3%
99508	611	10.7%	44	7.2%	567	11.2%
99509	8	0.1%	0	0.0%	8	0.2%
99510	5	0.1%	0	0.0%	5	0.1%
99511	12	0.2%	1	0.2%	11	0.2%
99514	4	0.1%	0	0.0%	4	0.1%
99515	422	7.4%	47	7.7%	375	7.4%
99516	542	9.5%	49	8.0%	493	9.7%
99517	377	6.6%	34	5.6%	343	6.7%
99518	173	3.0%	23	3.8%	150	3.0%
99519	5	0.1%	2	0.3%	3	0.1%
99520	4	0.1%	0	0.0%	4	0.1%
99521	4	0.1%	0	0.0%	4	0.1%
99522	7	0.1%	0	0.0%	7	0.1%
99523	10	0.2%	2	0.3%	8	0.2%
99524	21	0.4%	2	0.3%	19	0.4%
99540	10	0.2%	0	0.0%	10	0.2%
99559	4	0.1%	2	0.3%	2	0.0%
99567	171	3.0%	15	2.5%	156	3.1%
99577	611	10.7%	60	9.9%	551	10.8%
99587	105	1.8%	4	0.7%	101	2.0%
99603	3	0.1%	2	0.3%	1	0.0%
99611	4	0.1%	1	0.2%	3	0.1%
99645	18	0.3%	5	0.8%	13	0.3%
99654	21	0.4%	6	1.0%	15	0.3%
99664	3	0.1%	1	0.2%	2	0.0%
99687	3	0.1%	0	0.0%	3	0.1%
Other zip codes	123	2.2%	64	10.5%	59	1.2%
Please indicate your gender.						
Female	4087	71.8%	416	67.1%	3671	71.5%
Male	1666	29.3%	204	32.9%	1462	28.5%

Anchorage Public Library Web Survey (September - October 2009)

User/Non-User Cross Tabs

	All Responses	Percentage All Responses	Library Non-User Responses	Percentage Library Non-User Responses	Library User Responses	Percentage Library User Responses
Please indicate the primary language spoken in your household.						
English	5601	98.4%	589	94.8%	5012	97.4%
Spanish	32	0.6%	3	0.5%	29	0.6%
Tagalog	26	0.5%	3	0.5%	23	0.4%
Samoan	4	0.1%	2	0.3%	2	0.0%
Hmong	4	0.1%	1	0.2%	3	0.1%
Korean	11	0.2%	2	0.3%	9	0.2%
Lao	4	0.1%	1	0.2%	3	0.1%
Mien	0	0.0%	0	0.0%	0	0.0%
Yup'ik	6	0.1%	2	0.3%	4	0.1%
Other	81	1.4%	18	2.9%	63	1.2%
Please indicate the racial category that best characterizes your background.						
White or Caucasian	4762	83.7%	493	81.8%	4269	85.2%
Black or African American	108	1.9%	12	2.0%	96	1.9%
Alaska Native or American Indian	238	4.2%	34	5.6%	204	4.1%
Asian (including Filipino)	199	3.5%	26	4.3%	173	3.5%
Native Hawaiian or Pacific Islander	33	0.6%	4	0.7%	29	0.6%
Other	276	4.8%	34	5.6%	242	4.8%

Anchorage Public Library Community Plan – Web Survey – Text Responses

Question 5: People want or need information about a wide variety of topics. About which of the following topics have you sought information from any source in the past month? Other:

A lot of stuff, things that interest them.

Academic journals on scientific and humanities topics

adult education opportunities in anchorage

Adventure fiction

agility

Aging

Agriculture

agriculture/gardening; wine and beer-making; bicycle repair; gay/lesbian and alternative sexuality

airline prices, maps on line, Alaska books,

AK History, also Audio Resources (music & books)

Alaska Collection, engineering & science

Alaska native history & archives

Alaska native history & archives, and contemporary

Alaska Native/Native American cultural issues

Alaska outdoor forum

Alaskan Native Art

alternative culture, environmental issues and political corruption/hypocrisy

Always curious, no porn though

Amazon, book stores

Amazon, Netflix

American Sign Language resources

Anchorage/Alaska history

Anima (2 gave this response)

animal care (2 gave this response)

Animal issues

Animals (4 gave this response)

animals, craigslist

anything on bellydancing or any style of Dance

architecture, design and construction

Art (4 gave this response)

Art and art criticism

art and music

art books et

Art career

art history, travel destinations

Art prints, health insurance

art, music, literature, travel

art, science, world news and current events
artificial intelligence; integration of computer systems; Alaska gas line
Arts & Entertainment (2 gave this response)

as a writer I use many research resources
astronomy
audio books on CDs
auto parts
aviation resource material
beauty/cutting my own hair/feeling and looking younger
Bible study (2 gave this response)
Bible, Books on building my character, knowledge, gain wisdom
Bible, Christian Books
Biographies
Biographies of famous people and history
Biographies/Memoirs
biography, travel, movie reviews,
biological sciences and technology
birding
Boating
Book and movie reviews
Book Reviews
Books (4 gave this response)
books - ordering, discussion
BOOKS IN RUSSIAN
Books on Chess (hobbies)
books online to purchase
Books, Music, Movies and TV Shows, & Spiritual events
books/DVDs and magazines on writing and film
books/music
Books/reading/reading devices
borrowing CDs and DVDs from the library
bridge playing cooking/baking gardening
Buying a home
camping, RVing,
camps and other opportunities for my son, age 10
career related
cartoons
celebrities/entertainment
Check out CD's for my concerts in Civic Orchestra
cheese making, whole wheat bread recipes, other old skills that have been lost
Chickens, goats, organic gardening
Children activities, things to go do.

children books
Children's books and music
children's literature for classroom use
Christian books and publications
Christian conferences and studies
Christian information
Christian Literature
Christian resources and encouragement
Christianity/Jesus
Christianity (3 gave this response)
Christianity and Self Help
church
CHURCH NEWS WORLD WIDE
Church organizations
Church related info
classic literature
Climbing
clothing, amazon, ebay, flowers/landscaping, rose care,
cooking and recipes!
College Search (2 gave this response)
colleges, scholarships
comic
communication/Facebook
community information and profiles
Constitution and Bill of Rights philosophy
construction
consulting the technical literature in the biological sciences
cookbooks
Cooking (15 gave this response)
cooking and recipes
Cooking info and recipes
cooking nutritious food, yoga, kayaking, camping
cooking recipes (8 gave this response)
crafts, cooking
Craig's list (5 gave this response)
Creation Science
current events
Current events and in-depth reporting, children's books
Current Science
Cycling (2 gave this response)
designing/ Hebrew and Greek word knowledge/ fabric stores/ dance companies
dictionary, references
Dictionary, Thesaurus

DIY projects other than household repairs. Metalworking/casting, boatbuilding, and experimental aircraft and etc.
Dog shows (Animal) and Judaism (Religion)
Dogs
Dogs and dog shows
Drawing and Painting
Ecological Research
ecology, recipes
E-Commerce: Craigslist, Amazon, E-Bay, etc.
educational, medical, science, research, and so forth
Egyptology
elder care issues for parents
electrical, electronic, technology,
electronics and Ham Radio
elite athlete training, performance
emergency & disaster planning
Employment opportunities
Encyclopedia
engineering information
Entertainment, history, biographies, travel, recipes, book clubs. non-profit organizations, games, gardening, online social groups,
Environmental issues
Environmental & Sustainable living issues, renewable energy
Environment
Environmental and Conservation issues
environmental issues
Erotic art
Evangelical Christianity in politics, ethics, education
event and banquet facilities
exercise, yoga
Faith Based information
Fashion
Feed my Reading Habit!
Fertility
Fiction (2 gave this response)
fiction and nonfiction books, history of AK, AK culture
fiction, children's books
finding old friends (Internet)
fine arts (2 gave this response)
Fishing (2 gave this response)
Fishing and Hunting and Weather
Fishing Report
Fly Fishing

Flying, History
Folktales and Volcanoes
food preparation
food, recipes
food, travel, music, hiking,
Foreign languages (2 gave this response)
foreign language materials, magazines
Foreign Language. Economics
Foreign news events
free ebooks, free software, free music and movies
Games (3 gave this response)
Gaming sites that help with computer games
Gardening (8 gave this response)
Gardening, computer programs, taxes, tourism & travel, misc personal interest topics. lots of how to for repairs of various types
gardening, medical issues
gardening, photography, pet care, outdoor recreation
gardening, recipes
Gardening, Wildlife, Weather, Road conditions, Maps
gardening, travel, cooking
gay marriage, gay civil rights, gay news, gay travel
General academic literature and fiction
General Business/Personal Development
general research
Geocaching, shopping,
Geologic reports
Geology
Geriatric Care and Activities / Caring for Aging Parents & Friends
global change, international relations, foreign affairs
global news, book reviews, national art show reviews
Gold and Silver prices
good English grammar and punctuation
Good fiction - nonfiction reads
Google searches on preferred topics
gospel learning
Government Legislation
green living, travel
guitar / music instruction
gun laws
Health and medicine!
Health Care Issues
Health Reform, Health Regulations (2 gave this response)
health & fitness

Highway2Highway plan alternatives
Hiking Maps
hiking/climbing information
historical and cultural research
Historical information for specific time period
historical research
Historical photos in Alaska
History (13 gave this response)
HISTORY AND GEOLOGY,VOLCANOES, TECHTONIC PLATES (EARTHQUAKES)
History and Biology
History and national news
History and Science for School
History and Science for School
History of Alaska
history, anthropology, travel
History, Art
history, cultures, languages, other countries, environment, economics, social policy
History, Geography
history, geography (maps), biography
HISTORY, LITERATURE, LANGUAGE
History, Native American news, travel opportunities
history, political
history, religion, travel, music, drama/theater, cooking, bicycle repair
history, science, religion
history, wedding
History/ General Information
history/archival research
Holy Bible
Home Building
home improvement
home improvement, decor, interior design, architecture, self-help, cooking/baking, gardening
Homeschooling
homework listed in school website
homework sites
Horses
Horses and Dog training
Housing, weather, maps/directions
how to books
How to watch TV on the Internet
Hunting & fishing
Hunting, Fishing and Better Maps
I edit for authors & seek info on various topics for that reason.
I like to hear about what's going on in the dating scene

Immigration, Car insurance
Info about what the Moron-In-Chief...Obama...is up to
information about the military
Information on botanical topics
Inspirational Motivational Topics
Interior Design
Interlibrary Loan Lending of our materials
international & national news
international news (3 gave this response)
International Trade, Import / Export, Business Development
internet shopping
Issues regarding different facets of running a business
I've not accessed any because I've been out of the country for the past month.
Jesus resources (Bible)
Job related research
keep it in business
Keep up to date on news in other cities & states
Kids
Kid's Fiction
landscaping--wild flowers--
language learning programs
language translation - Sudanese Arabic to English
language/cooking/yoga
Large pancakes
leadership/communication
leaf identification
Library
Library Services
life, style, preschool activities
Linguistics
Literary agents and publishing agencies
Literary Articles
literary publications
literature and philosophy
local biology
local blogs
local events and happenings, music
local geology
Locating an area of the country
Log, timberframe building info
Look up any topic of current interest
Looking for information on how to

Made Travel Arrangements

magic/magicians
Mail Order Shopping
Manga and Anime
many things outside of state
Maps
maps, travel
Maps, Books/Periodicals, Images, Videos, Studies
maps, random facts
marketing written works
mathematical calculations and formulae
Maui local/regional cultural events
Medical issues/information (4 gave this response)
Medical, First aid & EMT related
Meditation (2 gave this response)
Metallurgy and Welding
metaphysical topics
Military affairs and retiree issues
military information
more information about whatever I am reading about
Mormons
Movie & book reviews
movie showtimes
Movies and Music
Movies, books, science
Movies/plays entertainment
mp3 players
multiple subjects
mushrooms, maps
Music (7 gave this response)
Music - recordings, festivals, performance schedules, instruments, accessories
music theory
MUSIC THEORY AND GUITAR
music, art
music, gardening, Miami Vice
Music, history, biography, dictionary definitions
Music, language, history, children's books, books on tape, fiction, biography
Music/arts
Music/book/entertainment info
My on-line banking
Myriad questions which I need answers for.
MySpace backgrounds
NASA & other science news
National & World News

National and international news (8 gave this response)
National businesses, online frauds, language references like dictionary or thesaurus
National news (5 gave this response)
Natural history
natural history and ecology research info
natural history information for article I'm writing
Natural History; history; literature/poetry
Natural Science - animals, flora, fauna, geology
nature, research
Nearly every topic!!!
New Age" spirituality
new-age religion, hula hooping
NIOSH, and OSHA
No
non profit information
None (3 gave this answer)
non-profit internet donation such as Kiva, Donorchoose, Education Generation, SPCA
Novels (2 gave this answer)
novels and fantasies
Novels, Music (mostly instrumental), Books on tape, Movies (BBC series Primarily) (3 gave this answer)
Nursing/Medical Information
Obscure topics as part of my master's degree program.
online education/instruction (2 gave this answer)
on-line merchandise orders
Online professional remodeling and HVAC information
online shopping and gift card items
ordering clothes online
other language news
outdoor activities/adventures/groups
outdoor rec, camping, hiking info
Outdoor Recreation activities like climbing, rafting, backpacking, canoeing, biking etc...
Outdoor recreation hunting fishing laws
parenting, psychology, recipes
Personal Development, Cooking,
personal growth
personal issues
pet care/health/information (8 gave this answer)
Pets (7 gave this answer)
philosophical psychological and American writers
Philosophical/spiritual inquires
photography, computer software
Photography
physical science

Piano Repair
playing games online
Poker
Politics/political (7 gave this response)
politics and general history and national and world news
politics, purchases
politics, travel
politics, travel, book, home repairs & remodeling, weatherization,
Porn (2 gave this answer_
Prima Donnas (i.e. Sarah Palin)
priorities: national and international news
professional development
professional information/ training
professional journals
professional services- journals etc.
professional, religious
psychology, social psychology, music, history, memoirs, etc
Psychology
Psychology, History, Anthropology
psychology/grief
purchasing books
Quilting and Folk-art
read fiction books
reading interests, researching travel
Reading Material - Fiction
Real Estate (6 gave this response)
recipes, maps
recipes, weather reports, international events, travel
Recipes (17 gave this response)
recipes and local entertainment and restaurants
recipes, putting up food, gardening
Recipes, watercolor
Recycling
reference material for papers
Religion (13 gave this response)
religion, book and film reviews, radio station schedules,
Religion/Spirituality
religious subjects of all kinds
religious--interpreting the book of Isaiah
Research
Research – theology
Research for my Master of Arts in Teaching degree program
Research materials for school at UAA

research on music
research on US History
research re: anthropology and economics
research topics
research topics that pique my interest
Retirement
Sailing Geocaching
Scholarships
School Research
School research topics
School-related topics
Schuul
Science (6 gave this response)
science and medicine
Science i.e. Alchemy, Bringing dead to life. Use programs
Science, Biology
Science/ Engineering
Science/nature
scientific and historical information; photo archives
Scientific information (bio-fuels)
scientific research (3 gave this response)
self help spiritual
Self help, gardening/landscaping, fiction and nonfiction
self help, time management
Senior Quotes
service organizations
sex tips
Shooting sports
Shopping (10 gave this response)
Singles' Dating Sites
Snakes
Social and Political Issues
Social networks
Social Work
Sociology
Software
space exploration
Spanish as a second language
spelling, general research, science, gardening, engineering
Spirituality (7 gave this response)
sport lessons
sports information
state legislation

stock and commodity markets; weather; business ideas and issues
Student
support groups
technical research
technology news
Telephony issues of all kinds
The Bailout Crisis and The foreclosure Crisis
too many to name
Tools
tourism, outdoor activities for visitors from outside
Trade Publications - Metalworking in particular
Trails
Training horses and mules
training horses and mules
TRAINING PETS, COOK BOOKS
training/events for missionaries/Christians
Translations
Travel (79 gave this response)
Twilight
U.S. History
Underground Railroad, Harriet Tubman, rabbit science, horse training
US History of the Civil War
Use Google to find answers to questions about just about anything from medical to recipes.
Vacation
vacation spots
Various
volunteerism, travel, appliances, retirement, starting a business
War in the Middle East
Weather
weather, airlines (booking & information)
weather, forecasts for aurora, earthquake info
weather, skiing and road webcams
Weddings
weddings, hunting
What a strange question.
wholesale sellers
Wildlife & Animal information
word definitions, book reviews, prison issues, various miscellanea
Workouts, Gold recovery
World Geographical regions
World news (2 gave this response)
world news and weather
world news, travel

world politics, news, religion
worship planning
Writing
writing & publishing books
writing and book publishing, POD
Writing reference (dictionary, thesaurus)
Writing skills, authorship, books

Question 6 If your household has purchased one or more books in the past year, from what source did you acquire the majority of them? Other:

2nd hand (6 gave this response)
A combination of all three really.
A combination of national chain bookstore, local bookstore, and online vendors
A mix of all of the above
A special business website
AAFES (2 gave this response)
ABE books
About equal at each location
About even for first three choices
Airport (5 gave this answer)
all of the above (132 gave this response)
Amazon
Amazon & scholastic books
AMAZON, AND AMAZON MARKETPLACE
Amazon, Title Wave, library book sale
anchorage library
and local bookstores
and national chain
and thrift stores
and Title Wave
As a household the majority would be local bookstore and Kindle reader
ASD Elementary School Book Sale
Audible.com (2 gave this response)
author & carr's
author signing
Barnes & Noble (16 gave this response)
Base Exchange
Base exchange, Walmart,Target
Beehive book store (Diamond)
Bible bookstore
Bishops Attic (6 gave this response)

Black enterprise
Book and craft club catalogs
Book club (8 gave this response)
Book Fair at Aquarian Charter School
book fairs
book orders from school (2 gave this response)
book sale
book sale, used book store, yard sales, second hand store
book sales (library & yard sales)
Book sales senior center
Book Shelf
Book Shelf & Salvation Army
book signings by author
book store
Book store and UAA
Books are Fun (vendor brings books to preview at my workplace)
Borders & Title Wave ... 50/50 split!
Borders and Barnes and Noble
Borders and Title Wave
Borders, amazon.com, barn nobles
both at Amazon and through Kindle
both Barnes & Noble and Title Wave
Both bookstores and online vendors
both borders & title wave
both national chain & local bookstores
Both national chain bookstore and local stores
Bridge Baron / Onsite Bridge Book sellers
BX/PX on Base and special vendor in town at conventions
Carrs (7 gave this response)
Freddies
Fred Meyer (2 gave this response)
Safeway & Wal-Mart
catalogs, author
Catalog
chain and local stores
Chain Stores/Costco etc
charity shops (Value Village, Salvation Army)
Chickabiddy Books
child care connection was having a free book drive
Christian Book Store (3 gave this response)
Christian Science Reading Room
Church (3 gave this response)
College Bookstore (4 gave this response)

combination of all 3 (4 gave this response)
combo of Title Wave and Costco
Conservative Book Club
Conservative Christian book store
consignment shop
Costco (111 gave this response)
Costco and scholastic
Costco - yard sales
Costco & Sam's Club (13 gave this response)
Costco and second hand books
Costco, Fred Meyer (3 gave this response)
Costco, Sam's Club, Salvation Army, Bishop's Attic.
Costco, Title Wave, Amazon
Costco, Title Wave, Barnes & Noble, and online - Eastgate, Amazon and Barnes & Noble
Costco, yard sales (3 gave this response)
Costco,sams,fred meyer,amazon
Costco/U of A book store/Newstand when traveling etc.
could be all/any of above +Library sale and/or bazaars
Craft
Craigslist
Dallas, texas
Department Store (5 gave this response)
Department Store/Grocer (WalMart, Fred Meyers)
Deseret Book (Religious Book store) (2 gave this response)
Direct from author (2 gave this response)
Direct from publisher, Costco (2 gave this response)
Discount book company Hamilton Books
eBay (5 gave this response)
ebay, but most of my books come from the library.
ebay, walmart
E-books (2 gave this response)
Edward R. Hamilton, Bookseller Company
Equal Amount From All Three
equally divided between the above plus Costco
equally local and national bookstores
Equally natl chain and local bookstore
equally spread over all three choices
even distribution:1/3 each
evenly between the 3 choices
exchange book store
family garage sales
Fictionwise.com (ebooks)
Fred Meyer (11 gave this response)

Fred Meyers, costco, wal-mart
FRED MYER AND CARRS
Freecycle.org
Friends of Library (4 gave this response)
friends pass them on to me
Garage Sale (34 gave this response)
garage sale and Amozon.com, CBS
garage sales, Senior Center/Library Sales, Barnes & Noble, Title Wave, Borders
garage sales, thrift shops
garage/library sale (3 gave this response)
Gifts received
Global Revival Distributer
Grocery store (9 gave this response)
Guideposts, craft places, e-bay
Gulliver's in Fairbanks
Haha all of the above :) LOVE books :]
half online, half local bookstores
half.com (4 gave this response)
hard to say, Title Wave, Amazon, and Scholastic through schools
Herkimer Historical Society, Herkimer, NY
Home school vendor
Homer Public Library book sale
i *buy* them from a combo of these stores, but always check them out from the library FIRST
I copy them
i dont know?
I purchase books online, garage sales and Title Wave
In Aus. & N.Z. (2 gave this response)
individual--Sat market
Interlibrary Loan
Joann's
Juneau Library book store
just stors
Kindle (2 gave this response)
kindle store, amazon.com
Kindle/ Amazon.com
Library (6 gave this response)
Library book sales (42 gave this response)
library book sale and thrift stores (2 gave this response)
Library book sale, Title Wave, National Book store, UAA Bookstore
Literary Guild Book Club (2 gave this response)
Literary Guild, Barnes n' Noble
Local & online fairly equally
local and national chain

local book stores & online
Local bookstore and online vendor (the survey didn't let me choose both)
local for recreational reading and online vendors for textbooks
local friends of the library
local grocery, Fred Meyer,
Local store and Borders
local stores (3 gave this response)
Local stores and garage sales
local stores, walmart, fred meyer
Local Super Market
Local, local used books, and online
local, online, and costco equally
Loussac Book Sale (5 gave this response)

magazine order through son's school
mail order book clubs
Mainly local school vendor
Majority were from used book store
many sources
many sources including Title Wave
Medical stuff for work
mix of mail and online
Mixture of all three sources
most from thrift stores, costco
most text books from online vender, pleasure reading from title wave
most through church, some online, some local
mostly borrowed from friends
Mostly TW, but all other sources also
national and local bookstores about equally
National and Local Equally
national chain + library book sales + garage sales
National chain and online vendor
National Geographics, Easton Press
Noble
not sure
Not sure my mom bought the books. (2 gave this response)
Old books from the library.
Ollie's outlet store
on sale grocery sale, Carrs, Fred Meyer etc
online and national chain
online vendor, local and national bookstores
Ordered through Elementary school
Organizations and Reading groups

Overseas

PAMC BOOKSALES

paperbackswap.com

Powells

Powell's in Portland, Oregon (2 gave this response)

Powell's independent online bookseller

preschool book fair and library sale

pretty balanced between the above 3

private authors or at the airport

private book sales (2 gave this response)

Private Christian book stores

private specialty store

Private vendors at school.

privately-owned gift/book shops

Professional organizations

professional seminar, book store 2nd

Publisher

quality paperback book club

QVC

Readers Digest Select editions

reading-Title Wave; professional--Amazon

really cheap used books online (2 gave this response)

REI, Costco

Resale

Resale shops (e.g. Salvation Army, etc.)

Retail

retail stores/department (2 gave this response)

Roughly equal for all

roving vendor at church

Safeway

sales through school

Salvation Army (6 gave this response)

Sam's Club (3 gave this response)

Sam's Club & Costco (6 gave this response)

Scholastic (34 gave this response)

scholastic @ school book-fairs

Scholastic + the other three options

School (21 gave this response)

school book orders & Costco / Sams Club

School district - educational curriculum

School handouts
school order, local store
school value village
School, walmart, barnes/noble
Scientific organization
Scolastic, walmart
Second hand (15 gave this response)
semi annual sale at the Loussac Library
senior center book sales
Several
should have multiple options

SPCA Thrift Store (2 gave this response)
Special Events
specific dealers in areas of interest
split equally between barnes/noble - titlewave AND amazon! shop all 3...
split evenly between national/local/online
Sportsman's show
Sr. Center
Sr. Center Used book sale
Subscription (2 gave this response)

Target (3 gave this response)
The Book Shelf (4 gave this response)
Thrift Shop (58 gave this response)
through our online business
Tital Wave (5 gave this response)
Title Wave and Amazon.com
Title Wave AND National chain

Title Wave and other small bookstores, such as AK Geographic at parks, independent bookstores as we travel, etc
Title Wave, Borders and on-line
Title wave, crossing, bookplanet, christian book distributors
Toastmasters (speech)
Trade Specific Dealers
trade with friends
traded with other readers

UAA (6 gave this response)
UAA and Walmart
UAA BOOK STORE (13 gave this response)
UAA Bookstore & TitleWave
UAA/UAf

University (4 gave this response)
University book store, local bookstore and online
University Bookstore (Northern Arizona University)
university presses & all of above
use both National chain and local bookstores
Used (3 gave this response)
used all 3 equally
Used book or thrift store, garage sales
used book outlets
Used book sales (4 gave this response)
Used book sources (2 gave this response)
Used book store (17 gave this response)
used book stores and University of Alaska Anchorage bookstore
used book stores, salvation army, Fred Meyer
used books (3 gave this response)
used books from Library (2 gave this response)
Used from Salvation Army, Value Village
Used online book store (ABE Books)
used options locally (thrift shops, store
used sales
used-Salvation Army Garage Sales
Value Village, Salvation Army
Value Village (11 gave this response)
Variety of online and local sources.
Variety of online vendors AND Title Wave
Various sources
various stores in the Anchorage area-Fred Meyer, Wal*Mart
various; libr sales
Vine and Branches
Wal Mart (35 gave this response)
Walden Univ. bookstore
Walmart and Fred Meyers
walmart or thrift stores
Walmart, Costco, Carrs, Barnes & Noble
Wal-mart, Costco, Fred Meyer
Walmart, Fred Meyers
wal-mart, fred Meyers
Wal-Mart, Fred Meyers
walmart, sam's club, book club
Walmart, Target
Warehouse Clubs
warehouse store
WE BUY FROM ALL THREE

We purchase from all named - chain book stores, local bookstores, and online vendors.
We use local bookstores and on-line equally, including readers such as Kindle
Wifes book club - she purchased books
Winter Promise (a homeschool program)
writers' conferences (2 gave this response)

yard sale, thrift store
yard sales (5 gave this response)
Yard sales (inexpensive)
Yard Sales and Salvation Army (2 gave this response)
Yard sales/thrift stores/library sales
Youth For Christ

Question 7 If your household rented or purchased one or more movies/DVDs in the past year, from what source did you acquire the majority of them? Other:

\$1 DVD Red Box Rental
2nd Hand Stores and Pawn Shops
AAFES (2 gave this response)
ACORN
Advertisements
Alaska Club
Alaska Club, Safeway, parents taping
All of the above (16 gave this response)
Amazon (55 gave this response)
Amazon and eBay
Amazon, Alibris
Amazon, Costco
Amazon, ebay (92 gave this response)
Amazon, Wal-Mart
Anchorage Public Library (12 gave this response)
appletv mostly
Barnes and Noble (7 gave this response)
borrowed from friends (3 gave this response)
Base Exchange
best buy (3 gave this response)
Best, Buy, Fred Meyers, Walmart, Amazon, Barnes & Noble
big box store (2 gave this response)
Big box stores (Sam's Club, Costco)
Blockbuster
blockbuster and cars
Blockbuster and Netflix

blockbuster and Wal-Mart
Blockbuster, Fred Meyer, Safeway
book store or department store
Bookstore/yard sale
Borders (4 gave this response)
borrow from family
borrowed from friends
both netflix & blockbuster
bought, given children's videos
Box store, Costco, etc
buying in Intenational markets (2 gave this response)
BX (2 gave this response)
Cable (17 gave this response)
Carrs (30 gave this response)
Carrs / Safeway Anchorage
Carr's and Blockbuster too (2 gave this response)
Carrs and Walmart (2 gave this response)
Carrs grocery, Fred Meyer
Carrs Safeway (4 gave this response)
Carrs, GCI On DEMand
carrs/fred myers/library
Carrs/Safeway (4 gave this response)
catalog or online i.e. PBS
Catalogs
CBD
chain stores but mostly On Demand
check out from library (2 gave this response)
China (2 gave this response)
Christian book store (2 gave this response)
Christian Books.com
Christian TV
Columbia
Columbia and Disney DVD clubs
columbia house, crossing, christian book distributors
combination of all the above
community groups
Costco (71 gave this response)
Costco Wal mart Fred Meyer
Costco & Amazon.com (2 gave this response)
Costco (& borrowed from library)
Costco and video store
Costco for purchases, Blockbuster for rentals
Costco or Sam's

Costco, Amazon.com
costco, base exchange
costco, fred meyer (2 gave this response)
costco, itunes
Costco, Kohls
Costco, Sams (3 gave this response)
Costco, Sam's Club, some from Barnes & Noble
Costco, Senior Center
Costco, Title Wave
Costco, Walmart, Fred Meyer
Costco, Walmart (8 gave this response)
Costco, Wal-mart, Fred Meyer's
COSTCO/SAMS/WALMART

Deep Discount
Department Store/Grocer (WalMart, Fred Meyers)
Department Stores (5 gave this response)
department stores, used item stores
discount (Walmart)
discount site
discount store (2 gave this response)
Disney Movie Club (4 gave this response)
DMC & Amazon & Sam's Club
done while traveling out of state
don't remember; possibly Amazon
don't rent videos
DVD Empire & Costco
DVD's related to research from speciality source

Eagle River Video
Ebay (7 gave this response)
ebay, amazon (2 gave this response)
elmendorf airforce base exchange
Equally Blockbuster and Carrs
equally divided between Blockbuster, Costco, Netflix
Equally: Amazon/Costco
Filmmaker
Fort Smith Public Library F.S. AR (FSM)
Fred Meyer (29 gave this response)
Fred Meyer or Sam's Club
Fred Meyer or Walmart (4 gave this response)
Fred Meyer, Amazon
fred meyer, target

fred meyer, thrift store
Fred Meyer-bought/viewed-above
Fred Meyers or On-line
Fred Meyers, Safeway
Fred Myer, Costco
freds, amazon (2 gave this response)
free at library
freebies from AML
friend/ library
Friends and family

Garage Sale (17 gave this response)
garage sales, eBay
Garage sales, thrift store types
garage sales, thrift stores
garage sales; MTA pay per view
GCI cable (7 gave this response)
GIFTS (2 gave this response)
Girdwood Library (3 gave this response)
Grocery store (17 gave this response)
Grocery stores, FM, Carrs
half.com
homeschool supply

I get them from the library.

I use our libraries at the senior apartments.
interlibrary loan
Internet (2 gave this response)
Internet – Itunes
iTunes (5 gave this response)
Las Vegas gift store
Learning Institute
Library (141 gave this response)
library & Alaska Club East
library & local video store
library / Friend
Library and Blockbuster
library and buy at garage sales
Library and Netflix (2 gave this response)
library at grad school
Library Book Sale events
library check out, then Blockbuster

Library or garage sale
Library video loan
library, loans from friends, just a few purchased.
library, school
Library/internaional sources
Library/Redbox
library-rented
Local and Alternative, evenly
Local and Itunes Movies
Local and National Video Stores (2 gave this response)
local grocery, Fred Meyers, Walmart
Local Library (5 gave this response)
Local school organization
Local speakers
local supermarket (3 gave this response)
Local video store plus On Demand
local video, walmart, DTV
Loussac Library (20 gave this response)
Loussac Library rent + costco purchase

mail order (3 gave this response)
mainly Netflix
Maybe 1-2 from library (Muldoon)
military base exchange (2 gave this response)
Miscellaneous stores
Most were borrowed from the library
mostly Netflix but also local
Mostly Netflix, but also Blockbuster
movie clubs
MTA digital TV outlet
MTA DTV Movie Rental
Muldoon Library (2 gave this response)
Municipal library
My kids buy them and I watch theirs
N/A
national cahin or cable
national chain & library
National chain & Local store
national chain, apple store
National Geographic, PBS, Special Video Companies
National Park Service
nest entertainment
net flix, Fred Myers and may other vendors

Netflix (16 gave this response)
netflix and blockbuster
Netflix and local video store
Netflix but also the library
Netflix Streaming thru XBox 360
no we have not tried it yet?
non-chain national book and video stores
None (3 gave this response)
Not applicable
Not sure my mom got them. (2 gave this response)
nvs, library, convenience store

On Demand (19 gave this response)
On line (21 gave this response)
online, library
only use library movies
other library
our online business
Overseas (5 gave this response)
Parks & Visiting Entertainers (2 gave this response)
Pawn shop (10 gave this response)
Pawn shops, Library
Pay per view (12 gave this response)
PBS (7 gave this response)
pbs and amazon
Private Christian books stores
Producer
Public library/The Library/Loussac (28 gave this response)
Purchase mostly at Walmart or through Amazon
purchased at Costco
purchased online/local retailer
purchased out of country
Purchased: Online Vendor (eBay, Amazon) Rented: Library
Radio program
Redbox (2 gave this response)
redbox and from flea markets
Relatives
religious homeschooling and Walmart
rent from the library
Rented / Carrs Safeway
Requested via cable provider
Retail market
retail store like Walmart or Fred Meyer

retail stores (3 gave this response)
Retailer, internet
SAFEWAY (7 gave this response)
Sales events
salvation army (3 gave this response)
Sam's (4 gave this response)
Sam's Club or Costco (3 gave this response)
sam's club, fredmeyer
Sam's, Walmart
second hand (3 gave this response)
Sell.com
shopping store
Small mail order businesses
Some on Netflix, library or Store bought
Spiritual Cinemas (2 gave this response)
sporting goods store
STORE
Supermarket (3 gave this response)
Swaptree.com

Target (4 gave this response)
Target, Fred Meyer, used sales
Target, Walmart (2 gave this response)
Teaching Company (2 gave this response)
The Alaska Club
Thrift shops, library and garage sales
Thrift Store (7 gave this response)
Thrift stores, garage sales (3 gave this response)
Titlewave
Tivo
trade them with friends
use friends from Netflix
Used
Used bookstore
used copies (2 gave this response)
used vendors, pawn shop, grocery stores

Value Village (3 gave this response)
Value Village/Salvation Army etc.
Various
Various hunting cd vendors
VHS only Value Village Thrift
Video City

video on demand (gci)
Video on Demand- MTA Digital TV
video store, library
Wal Mart (71 gave this response)
Wal-Mart & Costco purchases
WalMart and Target Stores
Walmart, Amazon.com
Walmart, Carrs
Wal-Mart, Fred Meyer (5 gave this response)
walmart, fred meyer, title wave
walmart, fred meyers, costco, etc.
walmart, fred meyers, local stores
walmart, netflix, costco, Fred Meyer
Walmart, Online & On-Demand
Walmart, Safeway
Walmart, Sam's Club, Costco
Walmart, Target
wal-mart, title wave
Walmart/Fred Meyer, Blockbuster
Walmart/grocery store
Warehouse Clubs
We use Netflix and a local vid store equally
Web sites
work requirement
workout video website
www.SolveFamilyProblems.com
YARD SALE (2 gave this response)
Yard Sales and Salvation Army

Question 11 –What Services and/or materials could the Anchorage Public Library offer that would encourage you to visit the library more frequently?

"How to" type programs --- somewhat like REI does but maybe related to YOUR skills, assets and capabilities?
(16 gave this response)

I stopped coming when I had to deal with the foreigner on staff who refused to speak in good English, and became so offended when I asked for someone who did speak English. When looking up laws & legislative info in the law section, 1 hour on the computer is not enough. Library should have more knowledgeable law workers, and public info on what is happening with the defunct govt.

High speed internet access and ability to download files: I have slow internet at home and would like high speed internet to visit sites that require it plus download files, mainly software updates for my computer and digital books. Currently you cannot download anything, except at the computer lab at the dimond branch, but a file such as a video card driver from nvidia, 90 meg. plus, most of the time cannot be downloaded in an hour. I would assume as a

tax payer that we are paying for high speed access and it is just not being delivered.

Longer borrow times, can't get a book read in 3 weeks while working and better selection of new books - I can never find anything to borrow.

FASTER computer system; don't close the Samson-Diamond branch because I go there every day. A small meeting room with a round table and 10 chairs that the public can sign up for with furnishings similar to the Anne Stevens room.

I do not need meetings, video games, etc from my library. What I need is an in depth, up to date, quality facility for research, magazines and books. Anything else from my public library is a waste of money and time. If they did books/magazines/research materials well, they would support their reason for being. The other stuff is an unnecessary superficial attempt to stimulate demand of the "who gives a damn" variety. Wow - another source of video games, recreation events, etc.

1. Weekend Service. It would be so fantastic to have the library open on one of the weekend days (even if it meant canceling service on another week day). Between piano, basketball, ballet, and church activities during the week, taking my elementary school aged daughter to the library during the school year is almost impossible, which is frustrating and disappointing.

2. Reasonable return policy. I also find the \$1 fine/video beyond annoying. I know that it is my responsibility to simply renew or return, but my family moved from WA State and we had a wonderful, amazing library in Camas that never charged late fees (a late book/DVD simply prevented you from checking out new material).

3. Comfortable/enticing seating/reading area. Granted, the ER Library just upgraded its facilities, I have to say that I was so disappointed at the children's area. I grew up in Reno, NV, and my favorite part of the library was the basement for the kids...we'd spend hours there with comfortable chairs and streams (yes, real water running along). In WA, the library was such a cozy, inviting place. Certainly, compared to the old site, the new ER facility is an improvement, but it pales in comparison to the kind of quality a library could/should offer.

1. An entrance into Loussac that isn't so labor intensive, especially with small children. Also, an entrance that interacts with the city better as a whole. Most of the libraries I've seen have an entrance that faces where people would walk or drive by.

2. I would pay a user fee for some sort of extended checkout period or mail service (like Netflix). I can't quite get my book read in the allotted time and often forget to extend and then have to pay late fees and then get frustrated with the being penalized. Deadlines and penalties are the main reasons we use Netflix instead of Blockbuster and purchase a book over borrowing.

3. Library in Spenard (e.g. old Title Wave building on Fireweed)

1.- Ban cell phone use, in the reading area and while on the computers. Educate cell phone users that it's rude, distracting and inconsiderate to be using a cell phone in a library environment. A nice sign on a cell phone policy at the library entrance and at the computer stations explaining to those socially challenged (cell phone users), would be a start in the right direction.

2.- If you plan to close the libraries next summer for budgetary reasons stagger the days that they are closed. Example the Diamond Mall is open seven days a week, have that library branch open on weekends, since the mall is open, while Loussac is closed.

Students are off in the summer and young families would benefit also from having at least one branch around town

opened at all times.

3.- Anchorage has many book collectors, allow them to exhibit their collections. Provide locked glass book cases, while the public provides the collections. Cases could be divided between fiction and non fiction. Rotate collections every two weeks. The library's website could list what Branch will be having an Anchorage residence's collection for viewing.

1. Be open more when people are home/out of work, like on weekends and holidays.
2. Organize and host group/club meetings, such as investment groups, cooking classes, etc.
3. Suggestion ---- maybe someday make it easier for library patrons to submit ideas.

1. Fix the steps
2. Do not shelve books above 6 feet or below 3 feet.
3. Engineer the placement and focus of the overhead lighting fixtures so book titles can be read without light blindness. (like snow blindness)
4. Say "Thank You" to the volunteers

1. Greatly improved (more and up-to-date) theology section
2. More opera and ballet DVDs
3. One evening a week or twice a month for showing quality foreign films

I would like to see more reading areas, language books, movies, and classes (language, local history, library s School field trips. A week-long or weekend book flea market: Used book sales and book swapping events, to include books from your customers not just the ones from the library.

1. offer classes in Sign Language
2. Mark/screen or put in a distinguished area - violent materials (books, videos, media)
3. Same sex materials/references - set aside in a distinguished area, especially children's books

1. Put handicapped parking in front row closest to entrance.
2. Move new books back downstairs. (main floor)
3. Move a selection of non-fiction back downstairs. (main floor)
4. Return Librarian kiosk to main floor.
5. Recognize your staff for the outstanding services most of them provide.

2nd floor coffee near comfortable seating

3rd Floor / 100'S

7 day a week openings year-round.

Larger collection (as if the city or state will every fund that! Or even some foundation grants would be nice. Does the library receive endowments? I should know that, but I don't.)

7-8 battles of the books

Ability to check out the most recent magazines

A bed and a shower. I use it a lot.

A better (more modern) music/cd collection

A better gift shop, a better coffee shop, toddler programs in the afternoon,
A better labeled fiction section with more current titles and more copies of them.
A better selection of audio books
A better selection of good, recent Christian books and videos.
A better selection of newer titles.
A bigger Christian section
a bigger selection of movies/dvd's
A bigger teen section with better and newer books
A bigger variety on different ethnic backgrounds. I know I'm in Alaska and there are natives here, but that's all I ever finds books on. I interested in the Russians, Germany, Polish etc. I want to know how they got to Alaska and what brought them here.
A book discussion group held other than Saturday afternoon
A book drop outside of the doors for when the library is closed.
A branch in Mt. View is needed.

A card catalogue in the Alaska section
A cheaper meeting room, if the price was more affordable I would use it once a week,
A chess club type thing would be cool
A cleaner, more updated atmosphere
A closer location that has the variety of the main library.
A college student study area or group meeting areas open to the public.
A comfortable environment for social gatherings and activities.

A curbside drop box for returning materials at the Samson-Diamond branch would greatly increase my use and timely return. For families with young children one more trip out of the car is just too much sometimes, a drop box would make it feasible.

A downtown branch so I can walk/bike to borrow/return.

I would love to be able to hit the library on my lunch and/or walk to it after work but alas Loussac is too far. With the weekend closures this summer I have not been able to make it to the library much at all. Our book club would love to see more book club bags too. I'm a big fan of the library, its hard to think of other services and materials I would want (other than appropriate staffing levels for the mental well-being of the people who work there!). Is there wireless there? I know I've tried to sit in the Ann Stevens room with my computer using wireless but don't recall if the wireless was from the cafe or the library itself. If there is no wireless, then that would be a service I would recommend (seems kind of basic at this point). Also, our knitting group has always wanted to meet up in the Ann Stevens room but can't afford to book it..are there other comfortable free group spaces that book clubs, hobby groups etc can book for weekly or monthly get togethers? Not like a study room, but a social room. That would be great.

A downtown library branch. (5 gave this response)

Weekend hours. It was really hard for me to visit the library in the recent months when it was closed on the weekends.

More special programs for adults such as bringing in authors to speak, book groups, Alaska pioneers and natives doing storytelling.

These summer hours (being closed on Fri-Sun) are for the birds. My work schedule only allows me to visit the library on the weekend, so I just haven't gone for the past few months. Very sad.

A drop box in the Dimond Center parking lot would be helpful. (2 gave this response)

Get new books more quickly.

I know you can't do anything about this, but the design of the Loussac library is very inconvenient, especially in the winter. The entrance is so far from the parking lot you can't do a quick run in and out. In the winter it is especially hard to drag a load of books, baby stroller, and older children through the snowy parking lot to the elevator or up the stairs.

A family atmosphere. More young adult books. More college books.

A faster internet connection, new books, and a historical archive of Alaska/American history uploaded to the Internet would all be services that I would find as incentives to visit the library more often and/or use your online services more frequently. If such an archive already exists, it should be better advertised to facilitate its use.

a few more reading areas;

A friendlier staff at the Loussac on 36th. They have extremely rude people working there.

A good selection of audio books.

A great coffee shop with atmosphere and view - partner with a local company like Kaladi or Del Mundo.

Integrate the ILL system with the Sirsi system so I just have to look one place for what I have checked out.

Subscribe to Tricycle Magazine so I don't have to.

A greater selection of books on tape, mostly junior but also adult. I would come more often to check out DVDs if the fees weren't so unreasonable if it's accidentally lost. Once my kids lost a video and the fee was several times more expensive than just buying a new DVD of the same video. Also, I'd visit a lot more often if there were how-to classes/lectures on a wide variety of topics, ie. investing, how to crochet/knit, battle of the books for adults (only if it were appropriate, clean books on the list), health and fitness, farmers market, gardening classes, etc.

A greater variety of videos offered for rental. Books about metallurgy of exotic metals. Books about welding. Books about structural building and design.

A homey touch like the old eagle River library.

A larger cafe with adequate and comfortable seating.

The interior of the library seems distant and unassuming. The layout of the study tables should be such that one does not feel completely cut off from the rest of the patrons. Isolated study study tables should be provided, too, for those who absolutely need to concentrate.

The library should also consider instituting some sort of subscriber system which would provide certain benefits to the subscribers while allocating the funds to new book purchases or other library needs.

a larger collection of DVD's and CD's to check out.

a larger collection of foreign films on DVD

A larger collection of recently published books, music and DVD.

More storytelling from a variety of storytellers such as people from the Storyteller's Guild or professional storytellers such as David Holt.

Origami workshops.

A larger selection of audio books (on CD) and movies

A larger selection of books on CD. Now that I have a Zune, I can download so not so much of an issue.

a larger selection of dvds, new releases quicker

A larger selection of educational dvds

A larger, more advanced teen/young adult section.

A library with easier access. The Girdwood library is perfect, easy to park and quick to get in and out. The main library's parking lot is so far from the actual library. In the cold months it is too much of a hassle, especially with young children. The Dimond mall library has the same problem.

A list of the best new romance novels/best novels out. School reading book list.

A little faster internet speed.

A longer check out period for DVDs and more efficient checking of library materials. I can't count the number of times when I have already turned materials back into the library that you have come back and said I haven't and I end up calling you and having to make you go back and look for it most of the time grudgingly.

A meeting room inexpensive for small groups

A more child friendly space in Eagle River. Has anyone visited Homer's library? It is amazing for children.

A more current religious section, Christian books to be exact. Books such as "The Mission of Motherhood" by Sally Clarkson are sometimes very hard to find, if they have been printed in the last few years. I also like DVDs of shows that are wholesome family shows such as "The Waltons" or good suspense, mystery or medical shows such as NCIS or House. Sometimes it is impossible to ever find these shows as they are a few months out on a waiting list.

A more current selection on art and home improvement "how to" books and DVDs, traveling (especially cycle touring).

A more flexible hours for the toddlers or preschool programs especially on the weekdays for working parents. It seemed the current programs are more suitable for non-working parents.

A more forgiving fine policy.

A more liberal sexualities section, more tv series DVDs and you have no books from Elizabeth Kubler Ross, the woman that pioneered death and dying! I was shocked by that. Half the time the books I want or need aren't available -- not because they haven't been checked out but simply because you don't have them in your catalog.

A more modern setting with communal co working spaces with a modern clean appearance. Providing an atmosphere for productivity, networking, and collaborating.

Barnes and Noble is getting old and noisy, but this is where people of Anchorage go to meet. Their cafe is inviting, relaxing and you don't feel you must whisper.

A more relaxing reading atmosphere. More comfortable seating. Although the natural lighting in the building is perfect for that kind of atmosphere.

A more robust technical library, with things like ASME publications, etc. I believe the university library may have these things or can order them though.

A more up to date (current) collection. For me that is why I purchase more books because the library just doesn't carry what I need.

Ever think about having books/magazines/movies for sale as well as lending?

Often times our family checks out a book only to purchase it later on for our "library" at home.

A more update collection of books and media material.

A mothers'lounge, that had a couple of chairs and a changing table. Where a mom could go nurse/feed her baby, change her baby, or just rock him or her. And also she could go in there if the baby is being excessively loud.

A much cleaner facility and books, especially with the H1N1 Flu and germs spreading so rapidly. I feel books get handled so much by different people and can use some disinfecting more frequently.
Friendlier staff.

A much easier way of a book drop off depository. It's such a 'destination' when doing errands, that it's a 2nd thought to even GO to the library to check out books in thinking ahead about how much of a pain it is to drop them off.

A newsletter stating what new movies have been acquired, new books along the lines of a person's interest, magazines of interest to a specific person, recommendations that could be made for acquisition that is possible on line.

A nook with a more homey arrangement--overstuffed chairs, a side table for my latte, a fire in a fireplace--like Barnes & Noble.

A periodic email newsletter such as the Municipal Waste Management sends out with info about new materials or groups that meet at the libraries for hobbies, crafts, book clubs, city, etc.

A place for community meetup's, book clubs or classes would be fun!
more new books.

A place to watch movies. Cassette/CD players for rental or to use at the library.

A pretty good job as is.

A professional job board for Alaska with current postings of new positions

Computer classes on Office/Mac programs

A quiet place for adults to study, free from antics of teenagers and noises of smaller children. Right now, there is no such area at Loussac. I check books out, but then have to go elsewhere to read them. I would like a quiet reading area at Loussac, so that I would not have to check out a book and take it elsewhere every time. Very disappointing. Librarians have told me they are afraid to reprimand or expel rowdy teenagers who use the library as a baby-sitting service after school. That would be great except they are so disruptive and discourteous (throwing MacDonald wrappers onto the floor, eating, spilling drinks, yelling, fighting, etc, and librarians only look the other way. It makes me spend as little time as possible at Loussac. As for Muldoon-I will never go in there again. Book service is good, selection is great, but after getting the books or DVDs, I have to go elsewhere to enjoy them. Physically, Loussac was a bad design from the beginning. It is so dark and gloomy in many places inside that I cannot stand it. Compare with the brightness, openness, and good design of UAA Consortium Library, which is by far the best library in town for adults with a serious interest in studying and reading, even when not taking courses.

Loussac and other branches also need faster cable internet access for public use. Only UAA Consortium Library has adequate internet download speed and decent public computers. Wi-Fi access by personal computer is also great at UAA Consortium, but is so slow at Loussac as to be useless. Loussac has a real problem in these areas.

A reference desk to be returned to the first floor of the library.

A section(or a list) that has books(novels) that have won awards.

A separate area in the library for small children. Sometimes when I go to the library they are so disruptive that I have to move or leave. We can't rely on parents to discipline the little ones so limit their access to the childrens section.

A south Anchorage location outside of the mall or at least a DROP BOX OUTSIDE of the mall at the south Anchorage location. That is not a very user friendly location period. Especially for people with small children who have to go through the entire mall with their stroller to be able to take the elevator up to the library. PLEASE DO SOMETHING ABOUT THIS! At least do the outside drop box!

a special area just for kids

A streetside drop off box at the main library that is easy to find.

A stronger, larger, genealogy section

A ton of feature films.

A tool library

A variety of programs at various times in the day

A wide array of audio books and movies which would be more current and up to date than the ones that were offered a few years ago when I last visited.

A wider selection of audiobooks.

A wider variety of (adult) science fiction books or of fiction books

More DVDs of movies from the 1930s, '40s, '50s and '60s, primarily American but foreign as well.

More poetry available on CD

Discussions with authors; readings by authors

More Alaska-related exhibits (history, Native culture, etc.)

Ability to borrow magazines...actually take them home to read...not be stuck in the library

Ability to check out ebooks.

Ability to rent meeting rooms for commercial purposes (tutoring, small class instruction...)

Ability to use Consumer Reports online through the library

Ability to watch a movie. Quiet study room for those that need quiet to absorb what they are studying.

ABLE TO GET BOOKS FROM OUTSIDE THE USUAL AK SUPPLY!!

About right the way it is

Access through People Mover's senior citizen service.

Access to books and materials from my remote site.

access to books and movies, and educational materials in Russian

access to downloads of interesting lectures for MP3 players

Access to subscription programs like Valueline from my laptop via local network

access to the printers using personal laptops

Acquire more chess books

active programs for children. solo acoustic music in the cafe.

activities for 2 year olds

Activities for children.

Activities for kids

Activities for kids 8-15 that involves appropriate reading or activities during the winter months. Have events for the entire family to support the library so they can see what you offer. Maybe offer updated movies if possible for lower prices.

activities for kids that aren't just during the day when stay-at-home parents can take advantage.

Activities for my children

Activities for my toddler. Lectures for adults.

Activities for school age kids, library in my neighborhood, activities for parents and children to do together.
Payment plan for past dues

Activities for young children. My baby is only 7 months old so I haven't taken her to any library activities yet but I plan to.

activities to meet different people, learn about the different cultures of Anchorage. Debates, discussions, book clubs
activities for kids

Actually being open all weekend or at least on Sat.s

Actually I used to use the library a lot, but one day I realized I had a great many books and DVD's already, and I could be reading them instead of making the trek to the library. Plus, I buy books so I can keep them and not have to return them. I don't care about bestsellers, and I hate opening a book and discovering that some other borrower spilled (or worse) on it. The library seems to have lost its focus, floundering around. As for your budget cuts, you'd be better off closing branches and making Loussac the best it could be; you're cutting bits all over and fracturing your whole structure. (And some of your staff should probably be working in jobs where they don't have to deal with the public.) Finally, you lost me when you decided you didn't want any crummy donations from the public. Guess you've forgotten you're a PUBLIC library. But you sure want our money, don't you.

Actually I'd really like to volunteer for the Library. I have an MLIS and would be glad to do anything from shelve books to spend time at the information desks but it appears that the only volunteer work available is in the Friends' gift shop.

Also I'm a huge fan of the selection of paperback books which are not technically checked in or out. Equally I know that there are a number of locals who enjoy this. But the selection is poor. Can we work out a trade with Tidal Wave and/or the local second hand stores to get their unwanted paperbacks for this purpose?

Actually we used to visit the Library weekly, but we moved out of state and have only recently returned and updated our cards. We plan to start visiting regularly again. Thank you for all the services you offer, and keep up the good work.

Actually, the library has virtually everything I want/need. The only thing that could improve would be to get more of the books reviewed in the Sunday NY Times Book Review section more quickly (although I must say many of them DO come to the library within a few months of review).

ad campaign about the importance of supporting local public library and remembering they exist.

Add a couple of more hours to every day or a couple of more days to every week.

Add additional children's programming in Eagle River - maybe more music and additional children's story times. Also, host both the Book Club and little Dippers Book club in Eagle River as well as Anchorage.

We visit the library every week or so now and love that the Eagle River branch has reopened. Most of the staff there are fantastic and there are some great events on the calendar in the coming months. Keep up the great work! Love the Loussac, also - but wish the entrance could have been re-worked.

Add more school aged activities

Additional and more frequent pre-school activities (storytime, crafts, exploration) that are not in the noontime or early afternoon hours (which is typically naptime for most preschoolers).

Additional tables for children to read and color at. More computers for both adults and children to use. Please keep the library open on the weekends. I have a special needs child and he really enjoys going to the library every Saturday. He was so disappointed when he could not go to the library because of the closures this past summer. Parents who work full time with busy schedules have a difficult time going to the library during the week.

additions to the books on cd collection

Adjust the hours!

Adult book club, presentations about doing on and off-line research

Adult literary events; hosting discussion forums/groups

advertise book clubs, hold author events & book signing, offer more events for youth of all ages (not just the preschool ages, hold presentations by local authors and artists, provide nights of classical music or jazz by local artists. Most importantly ADVERTISE your presence.

Advertise the library. Focus on how it is less expensive to check out a book than purchase it from a store, have to find a place for it or deal with repurchase from title wave. It's a great idea IF you can get yourself into the habit of checking out books. My sister switched to reading library check outs instead of purchasing last year and has saved a ton of discretionary income dollars.

Advertise your book club meetings on KSKA.

After 5 lectures - could be like the "city arts" lectures on NPR - bring in great authors. Why leave that just to the book stores? You could turn it into a fundraiser for friends of the library.

You have a lot of other organizations host lectures and meetings downstairs - why not capitalize on that and put a list of related reading together - encourage people to come upstairs and check out before/after?

last time I looked for books on tape/cd (over 1 yr ago), they were time consuming to go look through. People are used to the categories that Blockbuster and other big outlets use - it'd seem like a good idea to use the same and make it easier for people to find a good movie. I'd also love it if it was really easy to find or order documentaries (like 'The death of the electric car).

After 5pm children programs

Alaska historical documents. I recently moved from Bethel, which has a wonderful "Northern Room" with books and documents related to that unique region. Something similar here would be wonderful.

Alaska Native History/contemporary issues, native gatherings/shows, there should be featured a native history/songs or performances on a regular basis.

The gift/shop should be part of the coffee shop "experience", and the gift shop, should also feature, Alaska Native Work, in the shop, and join the "First Friday Openings", it's disappointing that the Library ignores the Alaska Native population. The AFN has a conference in Anchorage once a year, there should be a welcome effort by the Loussac Library acknowledging that presence. Right now, we are being ignored, indifference to our roots and economic, educational, integral part of Alaska and its history.

Alcohol and Drug information to use in an educational setting

alerts for things I am interested in

All in all, considering the shortage of Staff, you are doing a great job. As a Member of the Anchorage Genealogical Society, I would like to see more shelves in the area and notices for the other computer patrons in the area that we are NOT quiet on the days the Volunteers are assisting individual researching their families.

I am there quite a bit!

All the libraries should be open more days of the week--and now, especially Loussac!

All you need is to be open Saturdays. We used to go at least once a week, but your furlough kept me away since I work in Anchorage and live in Girdwood.

Allow back-issues of magazines to be borrowed for a week, like the Noel Wien library in Fairbanks does
Allow movie rentals to last more than one week. Maybe longer with the restriction being that more may not be checked out until others are returned - with a length of checkout being two weeks.

Allow reference materials to be made available through branch libraries. It is especially ridiculous to have multiple copies of the same issue material on Loussac shelves then have to make a 41 mile round trip each time I want to read or review it. I'm within easy reach of the E.R. branch. When I pointed this out to the reference librarian, I was stonily told, "That's policy". NO GREEN STAR FOR YOUR POLICY! Thanks.

Allow us to keep books a full three weeks. I am older and cannot read a long book as quickly as I once could, and getting notices to return them after two weeks takes the charm away from enjoying them fully when I feel rushed to finish. This is even more frustrating when there are two of us reading the same book.

Already there several times a month.
already very good

Already visit 1-2 times/week. Great place to study.

Already visit the library frequently (2 gave this response)

Alternate dropoff for video returns. I don't always go every week, so have to make special trip when I check out video/dvds etc. which only have a one week rental period. It's just hard to get there more frequently than I do due to work constraints.

Although not included as an option in #14 below, I would support a charge of a fee for a library card. Say for example \$10.00.

The books/music on cds is a fabulous program which needs to continue
always done pretty good. Can't think of anything else at the moment.

Am happy with the library

Am satisfied with what the library offers. (2 gave this response)

Am very happy with current services.

American Sign Language dvds/ books/ videos, etc.

More music selections.

An "if you like this, then you might like this" type of referral -- there must be a good online one. I have the feeling that there's lots of books there I would enjoy, but it can be hard to identify them.

Take advantage of the opening created by the Museum abandoning "Movies for your Mind" -- show movies from the library's collection in the assembly meeting area.

Coffee shop on the third floor.

More books on CD, fewer books on audiotape.

An annual book festival

An atmosphere where information of any kind is readily accessible through the most efficient means

An easy, on-line way to renew my library card, because mine is expired and I can't seem to remember to go to the library.

An e-mail once or twice a month alerting me to events at the library may help. Anyone interested in such a service could choose to opt-in when on the library website, checking out a book or attending an event on-location.

An expansion of the genealogy department! Anchorage is sorely lacking in research materials. It would certainly be nice not to frequently have to wait weeks or months for interlibrary loans to arrive.

An increased Russian section focusing on pop culture, current literature, and genre's not related to history or war.

An informal meeting space for free use would be very helpful for arranging write meets and book club meets. Somewhere within the library where noise is a little more tolerable. We like meeting there because of the resources so readily at hand.

AN OPPORTUNITY TO WATCH VIDEOS AT THE LIBRARY

An organized local book club

An organized selection of free (out of copyright) ebooks and audio downloads without any expiration times.

An outdoor drop box at the Dimond Branch.

Anch. Pub Library is a great place as is

Any info on new interesting books

Any of the stuff for kids brings us out. Also the live concerts.

Anything appropriate for active toddlers. My kids could attend a storytime, picnic on the lawn, run wild through an entire concert, and still have energy to burn not wanting to leave the library.

APL does a very good job, I am getting back to the library (once it was my main source of books and tapes) because it saves money and storage space if I do not buy all of the books I read.

The cut back hours/days is not convenient.

Appreciate availability of new books and DVD selection.

Any additions are always welcome.

Appropriate DVDs to teach kids and even toddlers.

Architectural books

Archived journals/magazines of arts and crafts. I love to use the microfiche and read the old arts and crafts magazines from 50's, 60's, 70's. Also, I use it for the copyright patent information.

Archives for old newspapers and magazines.

Art or Craft shows or displays

Art, international books, international DVD, international music.

artwork to check out

As a student at UAA, I love to go to the Alaska section to study and do homework. Lately though it seems like Anchorage's homeless population thinks that they can disturb the other citizens making use of the facility. It is really bad a times! I realize that it is a public institution but it's really bothersome when some intoxicated homeless person is cursing and throwing a fit. So Please! Do something about this. I would even volunteer to do whatever was needed of me.

As currently configured, it meets my needs. I would like to see more music CDs, but that is strictly personal. Not a general wish, I suspect.

as far as i know, they're doing fine.

Perhaps computers that would allow individuals to perform tasks as word processor, spreadsheets etc etc that doesn't have internet access

As I am there 2-3 times a week already...

Aside from borrowing books and using library facilities for research, I can't name any services that would encourage me to use the library system more frequently.

Assistance with historical research

Assistance, if needed taking material to vehicle. Loussac is not easy access.

At Loussac, the catalog search computers in the kids' area are designated only for people under 18. This makes sense so that adults aren't monopolizing them, but when I take my young children there and want to search for a book for them, I have to take them somewhere else so I can use a computer. It would be nice to be able to search where they can be happily engaged looking at books instead of having them wait semi-patiently while I search in a different area. Perhaps one or two computers could be designated for youth under 18 or parents with small children.

at this time I am not living in the area. The ease of the website gives the unintended consequence of not needing to be in the library very long.

At this time it's hard to say for I think our issue is time and scheduling

At times, when I have used the on-line catalog to search for books, I have found that the books are not available from the Anchorage libraries. I have not been impressed by the books available, not to the point that I would want to use the library regularly. I do not bring my daughter to the library to look at books any longer (especially the kids section) because I am sick of all the "dark" materials--occult themed literature, etc., on the kids' shelves. That may be what a lot of people are used to, but it's not what I want my child exposed to and I think it's highly irresponsible to serve up this genre and come up with supportive "fun" activities that complement it--wizardry, etc. I'm pretty certain the library has lost patrons over this issue but likely lacks awareness of it or doesn't think it matters to enough people.

Audio books (8 gave this response)

Audio books compatible with iPod

Audio books on CD (2 gave this response)

Audio books on line so you could listen while exercising, cooking or working, etc.

audio cds--from classic to classic rock

audiobooks as I am in the truck 6-10 hrs a day

audiobooks offered at each library. Diverse dvd collection.

audiobooks, ebooks

Author events. Book discussions.

Author readings/visits (2 gave this response)

Author readings for elementary/middle school students?

More movie rentals?

Author talks & readings, more musical events, cultural or outdoors presentations

author talks, book clubs, volunteer opportunities

Author visits for adults.

auto mechanic on books or video

Automotive service manuals.

availability of new books
availability of the latest books and DVDs that are good for young children
Availability to borrow magazines and more new books.

Available hours: Weekends closing at 5 and 6 are a huge problem. Not opening until 10 AM on Saturday and Sunday again a huge problem.
Reliability and regularity of operations contaminated by irregularity and unavailability. Many times I drive to the Library and it is closed again.
Discontinued efforts after recent arbitrary weekend closing. When the library is closed (and it takes a great cost to get there) the Bayesian decision has to multiply the probability of the library being open times the value of being there.
Aviation books
Back to weekend hours is excellent! Later evening hours would be nice.

Batteries for playaways, chocolate/astrology books, and most definitely more books by Scott Westerfeld.
be on my space
Be Open - your summer hours sucked!
Be open 7 days a week!!! I am appalled that the anchorage public libraries are not open on weekends! What about working people and school children? Do you not want them to have access to LIBRARIES! I have not used so many exclamation points in a long time...as you can tell, I am pretty incensed. And I am typically a fairly understated person.

Be open 7 days a week. The cutback to 4 days/week was horrible. More literature books. It takes forever to get a popular book I request. More children's programming. The more children you get into the library the more they will be lifetime members and supporters of the library. (That's how you have me!!)
Be open every day (2 gave this response)
Be open for longer hours (especially weekends).
Be open late on Fridays and open on weekends. Unpack what is at Eagle River so it can be checked out. Shows on the website that it is available, but it is still in ER storage.
Be open longer hours

Be open more days :) It seems the library is always closed when I want to go.
It'd be cool if they had a mail system (similar to netflix) but for library books & materials :)
I guess always be expanding selection, although I often find what I'm looking fo @ the library, so I havn't had a problem with selection so far.
The library is such a great resource & really is just fine how it is :)
Be open more hours!! Have more branches!

Be open more hours. Never close the library on weekends. The recent summer closure was difficult since I have to visit the branch in order to access ValueLine and weekends are often the best time to do it.

Be open more hours. The Dimond Branch is closed Sunday and Monday. This summer it was also closed Saturday.
BE OPEN MORE TIMES OF THE WEEK/DAY!!!!

Be open on at least all five weekdays seeing as this is when people seem to need the library most for studies, etc. until about 8pm. That would be fantastic!

Be open on Saturday year round. How can one visit the library if they work a M-F job and the its closed on Saturday? Close on Monday instead.

Be open on Saturday. (2 gave this response)

Be open on Sunday year round.

Be open on the weekend year round. I am off on the weekend and to have the library closed is awful!

BE OPEN ON THE WEEKEND! Older kids area separate from the little kids (the little ones are too distracting for homework/research etc)

Be open on the weekend!!! My daughters are both in school, and I work, so going during the week is not an option for us.

Be (being) open on the weekends (25 gave this response)

Update the computer books section a bit, some of the books are fairly old, include more linux and web server books.

Be open on weekends! Having said that, we are very frequent visitors to the library -- probably every 3 weeks, on average. EXCEPT, of course, when it wasn't open weekends during the summer.

Get staff more interested in service. I had a problem with reserving books and several people weren't able to solve problem or didn't care enough to look into why it no longer worked.

Remind/inform people not to eat while reading. Food and who knows what else on many of the books, especially new reserved books, is disgusting.

Charge reasonable fees for reserving books, library. Libraries I used in Texas before moving here in 80's did that decades ago (reserve fees, i.e. \$1.00 per request). User fees should support a good percentage of operations

More accurate system or people running it I once called to renew books by phone and snippy person insisted I didn't have one of the books and didn't believe me when I told her I had it in my hand and had checked it out at the same time as the others.

Have designated quiet areas in library. Sometimes I have gone there to read papers or do research and have not been able to find an area where people were not socializing.

Bean bag chairs.

Being able to borrow more TV series.

more and better things on the free cart and have it in a handier place

Being able to check out materials online and have them ready for pick up. Maybe it's already offered.

Being able to hold a book on line, then pick it up. A very nice service.

Being able to sign up immediately instead of having to come back 3 days later. This is what has kept me from using the Library thus far. However, as a teacher I need to start using the Library as a resource so I will take the time to go through the process.

being allowed to check out magazines (2 gave this response)

more current non fiction

Being closed on the weekends has been a detriment to our family. I have gone three times and forgotten...frustrating... and thought for sure once school started it would be running. Maybe an update like the reminders that books are due of the newest books in, with a link to put them on hold.

Featuring local writers/authors, sponsoring a reading series. Volunteer classes/workshops on parenting, speaking other languages, book clubs.

story times on weekends for working parents, videos/DVDs/CDs reviewed more often for defects

Being open more often.

Being open on Monday (4 gave this response)

Being open on Saturday and/or Sunday would help incredibly, since I have children who attend school- weeknights are just too hard to do for us.

Being open on Saturday. (2 gave this response)

Being open on the weekend or after five pm. This time is family time-spent away from work-and enjoy leisurely activities.

Being open on the weekends would encourage our family to visit the library more frequently.

Opening a branch south of the Dimond Mall branch (near O'Malley, Dearmoun or Huffman) would also encourage our family to visit the library more frequently. The Dimond Mall location is very unappealing.

Being retired, I mostly use the library to check out books.

Best move of Chugiak/Eagle River library to town center. Upscale and expanded location. Makes for more visits.

Best Seller Book listings from the New York Times Book Newspaper. Paperbacks & hardcover. I am NOT interested in romance novels, or should I say girlie books!

best sellers and new movies without expensive fines if late turn in and give more time to use items--Eagle River stay open more often

Best sellers, art books, movies

Best-seller lists that were interesting and current.

Easier access from the road to Loussac.

bestsellers in a more timely fashion

enhance the preschool story time to include little crafts/projects

better access with hours and days of operation

Better access from home of the genealogy databases that are available such as Ancestry.com and World gen.

Adult storytelling programs,

Thank you for doing this survey.

Better access to Diamond-Samson Library

better access to new materials without such a long wait list.

Better access to other libraries. We requested videos from another Library and they never came.

Better Alaskana coverage& extended Sampson hrs (it is on a major bus line!)

better and more complete online genealogical references

increased fiber arts and weaving publications and books

Better and updated selection at Eagle River Library

better audio video section

better book selection

Better books with CDs to listen like "Ingles sin barreras" to learn English.

Modern books about how to use computers.

Health, food. How to cook easy, fast and be healthy.

Better books. Ya'll have a definite conservative preference which makes browsing discouraging
Better branch hours and a more reasonable length of time for checked out materials.

Better bus routes

Better cafe

Author visits

better catalog of what books are in the library. Was looking for a book with specific nutrition information for bicyclists it's listed as being at Loussac, but when I went there the book is lost, not on the shelves and shown as not borrowed

Better cleaning of DVDs. More books. Create volunteer positions for additional staffing needs (many people have library skills and/or computer skills to do newsletters and/or time and skills to set up displays). Friendlier staff - people that are trained in customer service skills or come by it naturally. I handed my book to one guy and he told me very specifically that it goes IN THE BOOK DROP. Smiling staff would be nice. Set up section for staff picks or newly arrived books/DVD with some written reviews copied underneath. Make layout improvements in Branches, so they look nicer and are more inviting.

Better computer services. Idea: invite computer vendors to set up functional computers so that library patrons/potential computers could test drive latest offering.

Better directions for the self-checkout stand.

Better DVD organization. Split into genre

better DVD selection, including non-fiction, more up-to-date science and technology literature

better DVDs and opera CDs and DVDs

better dvd's/movies to rent

Better entry to Loussac. Increase days opening. Film classics in Wilda Marston. Ground floor/non-mall location for Dimond Branch.

better faster internet

Better Genealogy resources

Better history section and more access to international sources online, Oxford, Britannica, etc.

Better hours (17 gave this response)

Better hours after work.

better hours in Eagle River (2 gave this response)

Better hours longer/more days

Better hours of operation (2 gave this response)

better hours on the weekend

easier parking

newer books,movies

Better hours! Evenings and weekends are the best times to be open, not during the middle of weekdays.

Also, classes for kids. When I was a kid, I learned to knit, crochet, play chess and more at the library during the summer. What about craft workshops? Knitting groups? When I moved to Anchorage the first place I went was to the library. My impression was that there is this huge fancy building and nothing going on in it. The dinky little library in my very small midwest home town has 10 times the activities and classes available to the public.

Would like a table in the restrooms to put your books on.

Programs for elementary aged kids -- science club, book club, writing club

Better hours. I would like them to be open on the weekends and later in the day. More desk space for studying, free wifi.

Better hours. It is very difficult to get to the Library when it is open. Evening hours, week-end evenings and early mornings would make the library accessible to me and I would love to use it.

Better Hours. People work all day ... the library should be opened in the evenings --After school til 10pm..instead of during the day when we're all at work. My kids need library services after school and ...uggghh the library is closed (mondays???)

better hours/days open, concerned about my child's safety in library have seen people with predatory behavior there frequently, security says they cant kick them out, now i just prefer to get books/movies and leave which is sad because i used to love going to the library as a kid but i would not leave my child alone at the library now - why cant you kick creepy adults out of the kids section at least and make it friendly for families to visit instead of protecting predators?

Better ILL agreements with outside libraries to make research easier

Better internet/pc service. It's almost impossible to use aol

better layout of loussac. books are so scattered i am unable to find them with the attention span my young kids. i hate the beautiful alaksa section- my kids are unwelcome and when i locate the book i would like it is reference only (4 occasions, never again)

i never found diamond branch even though it is closer. you ned a sign in mall. door on outside with sign doesn't lead to library or show where.

publish (online or in library) recommended books lists for moms/others unable to browse. Or segregate them like video rental stores used to.

love kids program, staff, and department

Better lighting around comfortable seating. A higher number of popular top NY times reads, and NY times or foreign newspapers would be good. Great example is Barnes and Nobles. Late nights. Coffee shop.

better location. easier access to parking or bike routes. a re-located front door. I find the location and entry to be very inaccessible and uninviting.

better locations and/or better hours

Better magazine selections

Better microfilm reader/printers, especially at the Chugiak-Eagle River Library so trip to Loussac would not be necessary.

better movies

Better music CD's

Better musical score collection.

better offerings/selection of books on CD and movies.

Better opening hours over summer.

Better operating hours. Without weekend hours it is almost impossible for me to make it the the library even though I want to.

Making sure that there are enough newer release books in stock to meet the demand of the community.

Better organization of the New Book Section at the Loussac Library -- there are a lot of older books mixed in with the FEW new books I've seen.

It would be nice to have more new books in the New Book Section.

better organized newspapers

better quality fictional material

"PBS The story of English"

Better parking (2 gave this response)

Better promotion of new services available. For example, I just learned that audio books can be 'borrowed and downloaded'.

Better Quality Material

Better research database, especially scientific journals.

Better search feature for sifting through laws and ordinances.

better selection mystery genre

better selection nonfiction in Eagle River branch

Better selection of books and movies I want to read/watch.

Better selection of books

Better selection of dvd and/or cd's (2 gave this response)

Better selection of DVD's: documentaries, science. More discussion groups and activities, especially in the winter.

Maybe a movie club/discussion group that watches and discusses movies...

Better selection of fiction at Samson-Diamond.

Better selection of Forgotten Realms & Dragon Lance Novels

Better selection of modern non fiction titles.

Order requested/new books in a timely manner. The last book I recommended the library purchase, took over 6 months to obtain. By that time I had given up and bought it myself. Had I known this would happen I would have ordered it immediately, read it and donated it.

better selection of movies; events for children

Better selection of music and movies

Better selection of non-fiction best sellers (more copies so that the wait time for holds isn't so long)and just a better selection of fiction in general . Another annoyance is when only a partial selection of books is available in a series

better selection of nonfiction dvds and books on cds for kids; a few cozier nooks for reading in the kids area;

better selection of PBS - type movies and shows

and better selection of music to check out (CDs)

Better selection of popular authors - more new releases

Better selection of Sheet Music and CD's.

Better stock of DVD's

More diverse cooking books

better technical section more how to books

better internet services

cleaner facility

Better teen section. (2 gave this response)

More current bestsellers.

better variety dvd's

Better variety on business management books, HR books, beading books, better variety of board games, DVD's
better video and audio collections
Better video selection.
Better video/DVD collection
better weekend/holiday hours. More frequent used book sales.
better wifi

Better, longer hours.
Better, more up-to-date software, faster computers. I have made several complaints to that effect.
Better/More hours! (weekends!!!)
Better/safer from ice entrance to Loussac and street level location in Dimond Mall
better location for DVD rentals; more copies of popular (current) fiction releases
Biblical
Bigger collection
bigger selection of DVD and music CD
Bigger selection of listening books
blueprint ideas for single family resident
Book and multimedia sales.

People do some pretty interesting things in Alaska; would it be possible to get some of them to do presentations or demonstrations and answer questions? Rather than a single individual presenter, perhaps a theme, say an industry like fishing could explore multiple facets (e.g. regulatory, catching, processing, transport, marketing, etc.). People often like to teach or talk about what they do, and it's often interesting. Someone from the library could present what materials are available in the system on the topic.

Book availability is enough. Can't spend time just browsing as family member awaits me in the car (She is not a library person and reads few books).
Book Buys, Public auctions, Public material suggestion orders, Movies for your mind series like the museums.
Book clubs (5 gave this response)

Author speakers - movie night (maybe a movie of a great book). This internet communication is great - do more.
Book Clubs for both adults and kids.

Book clubs for elementary students
Concerts and live performances
Informal hobby activities
Purchase more new books and movies
Book clubs for teens. Music programs geared towards getting the 13-17 year olds involved.

Events that feature a particular section of the library like a mystery night, craft night, foreign language night or history night.

Book clubs, craft clubs
Book clubs, events for children
book clubs, health and wellness speakers
book clubs/discussion (3 gave this response)
concerts from local artists

Lecture series

better gift shop

actually you guys are doing an amazing job, what with the reduced hours and staff

book discussion groups at more convenient times--and maybe reading more classics than current best sellers;
presentations on certain types of literature, writing, poetry, etc.

book donations

book exchanges,

books for children in spanish and english

Book groups - you probably have them but I don't often read the notices so am thinking about on-line reminders or BRIEF emails.

Book groups for kids 12 years of age

We would visit more if you were open more/ Very distressed over "altered sheduling"...terrible for the young children.

Book readings, book signings, more new books

Book reviews and discussions. (2 gave this response)

Book reviews emailed from librarian staff -- browsing is hard when you have little ones and sometimes you just need a good recommendation to help find a good book (whether fiction or non-fiction). I really like the fact we can go online to hold books and then pick them up in any location, but it's hard to get a feel for the book just from its title/description. Reviews would help (as if the staff really has time for this... :)

Book reviews or promotions of books and dvd's to make us more aware of what is available

Book sales

Book sales or trading

Book sales, music events, social events such as wine tastings.

Book signing by an author. My sister just published a book on the Philippine turn-of-the-century revolution in 1998 against Spain. I would love to see her have a book signing so more Filipino children and adults would appreciate their culture of origin. Her name is Gina Apostol and the title of her book is "The Revolution According to Raymundo Mata."

book signings, how to clinics on writing or what to do in and around alaska, health, education etc.

Book signings; Lectures;

Information on website about newly received books, magazines, etc.

Book swap bins; more audio books; more music CD's; Art to check out.

Book Talks

Author Visits

Family Night

Book/Movie Night

Book/Craft Night (For example, Knitter's Night)

No fines - the Noel Wien Public Library does not charge fines, why does APL?

Make sure the branch libraries are treated the same as the main library - i.e., share funding resources equally.

Provide quality service.

bookmobile

BOOKS (3 gave this response)

books & wifi

Books and DVDs of World Travel, Local Travel, DVDs of Recent Movies

Books and movies which tells about different cultures all over the world, and different culture's recipe including Africa. And Christian's movie.

Books and reference materials, guest speakers

Books and videos are what I go for.

Books and videos by mail with longer check out periods (ala Netflix)

Books are enough for me though perhaps a movie night or more presentations at the Wilda Marston Theater. Chairs with good back support would be nice.

Books are fine, thank you.

books available without long wait lists; closer location/more hours for closest location

books by mail, dvd's by mail, cd's by mail

Books in different languages such as: tagalog (filipino), Chinese, Japanese

More movies from asia

Room with instruments such as piano and guitar to practice in

BOOKS IN RUSSIAN FOR KIDS

books of all sorts, old tv shows on dvd, classical music, up to date travel guides, Anchorage historic maps and planning documents, old newspapers

Books on CD (3 gave this response)

We live in Homer and drive back and forth frequently. We can rent books on CD from Safeway, Homer.

books on cd for kids, more current movies, story time offered on more then one day in eagle river

Books on CD or MP3 format

Books on current business issues, software books, eBooks

Books on tape/CD (6 gave this response)

Books written in Spanish Language

Books, books, books! (2 gave this response)

books, internet

Books, magazines (2 gave this response)

Books, magazines , internet

Books, periodicals (scientific), books, magazines, books, books, books, books. Quality of books is important too.

books/movies that are presently available for loan.

Books?

borrow books and dvds

Bring back Mother Goose!! Please!!

Bring back the Thursday Night family storytime please!!!!

Bring back weekend hours!!!

Broader selection of movies and audio.

building construction

business meetings/seminars

By and large Anchorage has the best Library that I have ever used and I like Libraries. This is not to say that it can not grow and improve, properly supported it will naturally do that and the community depends on it to do so. It would be criminal to limit it in any way!

Can't think of any. (11 gave this response)

Can't think of anything because I visit the library regularly and am very happy with my experience. Really enjoy the services that the library provides. Internet access makes using the library very convenient (i.e. reserving best sellers, etc. on hold, renewing books on line, requesting library acquisitions). Library staff are very polite and helpful. As I get older going to the library is one of my favorite outings. I always vote yes on library bond issues. My daughter and husband also use the library frequently. We think that having a library card opens up our world. Reading has always been my favorite hobby. I read first thing in the morning when I start my day and read myself to sleep at night. My husband and I are retired and being able to use the library really helps since we are on a fixed income. Can't think of anything. Just need to remember that it's available and free!

card catalog to browse and use; less disruption from unsupervised young kids, less monopolizing of computers by kids staring at my space or facebook all the time they are there.

Staffing by people who smile and say 'may I help you?' rather than just ignore you, wait you out, or be surly or wait to be pumped like a well to find out what your problem might be: too much officiousness by staff and an attitude of this is a self service library, do the work yourself.

Carrying movies on Blu-Ray discs.

cartography, maps, anchorage photography, aerial photography, technology books (wireless - GSM - EVDO networks, etc). I generally just need them for reference but don't want to buy

CD's

CDs. Videos. More weekend hours.

Change the front entrance to Loussac. It's a deterrent. Can't just stop and run in like a Carr's, Target, etc.

Changing the way the electronic card catalog is formatted always confuses me. I almost ALWAYS wind up asking a librarian for help in finding material. They are, incidentally, always courteous and helpful.

Check my due date

check out magazines (2 gave this response)

Checking out books and catalog

Keep up the great storytimes for kids because that is why we go weekly.

Reducing the late fee to 5 cents in the first few days because with the many kids books it is sometimes hard to collect them all in time. The fees discourage me from letting my kids check out lots of books.

chick lit book club!!

child care services / play center - maximum 1 hour

Child centered activities in eagle river

Children's programs

Children activities (11 gave this response)

children book group discussions

children reading books, business, nonfiction and fiction novel book, and school projects history.

Children/youth book clubs

Children's activities - additional story times, children's arts & crafts, adult guest speakers, public service speakers (household safety, internet crime prevention, etc.)

Would like to be able to check-out back dated periodicals, would like larger collection of popular interest DVDs.

Would like more children's music - in English and other languages. Would like more Spanish children's books.

Clinics on hunting, canning, dehydrating food, & cooking

Fundraiser events

Children's audiobooks

Children's book series listed in order. (For example a list of all Geronimo Stilton books in order of printing.)

A larger selection of children's books at Muldoon library would be wonderful. Also, newer series that are popular with children like Dan Gutman's wacky school series (Mrs. Roopy is Loopy, etc.) This series has over a dozen books, yet only the first 2-3 are available in the library system.

children's books and educational materials

children's books, cd's of music, movies.

educational materials like GRE study guides, medical study guides.

movies for the whole family/adults/children

Spanish CD's and movies, books for all ages in Spanish

Children's Crafts

Children's DVD's

children's events

Children's events for toddlers

visiting authors

children's games/puzzles

Children's programming (e.g. arts/crafts, animals) In my opinion, that is not what the library is tasked to do, but you asked what would encourage more visits.

Children's programming for a wide range of ages - I have kids from 1-7 years old.

children's programming on the weekends when working parents could actually attend.

children's programs

children's programs for preschool age kids (2 gave this response)

Children's programs in the evening

Children's programs on weekends - maybe this could be done with a volunteer reader? I work during the week, so cannot make any "lapsit" sessions with my preschool child.

Children's programs on weekends (story time, crafts, etc.)

Children's programs to promote literacy (crafting/singing/read alouds) at Eagle River branch.

Children's reading programs - particularly in the summer

Children's services and programs on the weekends or evenings when they are not in school.

Book clubs/reading groups for adults.

Children's story time and games

Chinese books (2 gave this response)

Chinese children book

Christian Books (2 gave this response)
christian books, christian music cds and christian family videos
christian dvds (2 gave this response)
christian novels

Classes and seminars on "how to" make, sew, build, create things, projects with references available at library. Also advertise these upcoming events in newspapers and via email.

Classes in Spanish as a second language
classes like the "old" community school used to offer.
advertise just what you have available to check out, such as artwork/books on tape/video-movies/music.
Classes, (i.e., Geneology classes)

Classes, lectures, book signings, conferences
classes/workshops for kids that they might not be able to get during school - like: drawing comics, using Linux, doing graphic design, fixing things around the house, how to set up a kid-run business, how to set-up a kid-run non-profit, travel/culture lectures, how to safely make friends in other countries on the internet, "old-fashioned" skills like wood working/furniture making, bread-baking, how to make a pizza, etc., etc., etc.

Classic movie DVDs

Music CDs

Talking books

Clean the Loussac up. It looks like a dump. The outside is filthy and is in total disrepair. Don't close the library on the weekends. People who work can't make it to the library during the week. On multiple occasions books I have ordered inter-library have been returned because the library is closed 3 of the 7 days/wk.
I would be willing to vote for a bond if we could upgrade the library.

Cleaner dvd's/videos that don't jam; more technology and engineering materials; more children's programs
Close the branches, open access on internet.

Closer location to home. (2 gave this response)

closer parking

closer to home w/ easier parking access -- not a mall parking lot

Closing for budget cuts made it very difficult to pick up materials at the library. Otherwise, the library is perfect for me.

Clubs for girls 9-12 to meet and discuss American Girls books or Battle of the Books. Also, being open on weekends, especially during the school year. We love the Tuesday music in the park format and would love to see more organizations use the Library, thus encouraging more usage from Anchorage Residents.

coffee and tea shop

sporting events

reading contests

discussion groups on local and global topics

Coffee lounge and bakery for perusing books (as bookstores do now!); arts and crafts exhibits and sales; book sales; copying and printing service; would love a historical/antiquarian book exhibit; book restoration/bookbinding service (or series of classes); opportunities to assist local authors in publishing. Reference Q 14 below, perhaps the library should be more open to receiving "used" books and donations--is there a genre or category that has a shortage? I would rather donate once-read or Alaska-related books to the library if they need it in collection for loan or "archive."

coffee shop (4 gave this response)

coffee shop, more neighborhood locations with more comfort and warm atmosphere

Cold survival guide. Anchorage new comer club.

Come to my house and cook and clean and do laundry and take care of the yard work and administrative requirements of running a household so I will have more time available to enjoy videos and books.

comfortable clean seating area for reading, hassle free printing. evening speakers with refreshments

Comfortable environment, seating, lighting... more activities for children

Comfortable places to read, music.

Comfortable study areas

communications via email

community activities and events that bring folks together - connect with community organizations to inventory what they are doing

Community classes (ex: community education). Rental of supplies (love the idea of being able rent a tool to measure my electrical usage!)

Community Classes such as welding, food safety certification, how to workshops (taxes, purchase home, remodel house, etc.), art classes.

Community Dialogues

Community education, i.e. Beginner photography classes, CAD classes, and other hobbies.

Community Event; Fund Raiser for a good cause, Food Bank, Senior Citizens and people that served our country, minority groups

Community events such as a Family Halloween or Christmas parties

Computer and printer capabilities

Computer Classes

computer classes - mac specific

home / auto repairs

kids programs

foreign language classes

Computer classes and would be willing to pay for them, other classes with charge for them also....

Computer geek Q&A. I want to state my opinion. I rarely buy books. I feel the library is my personal storehouse of info to access. It keeps my home uncluttered.

Computer printing services

Computer programs to help children with reading. Anchorage is the only library I've ever been to that does not have computers for kids (age 4-10) to use. It is going to be the year 2010, the schools use computers. Shouldn't the library's? Also, the new Eagle River Library does not have enough seating

computer service with email, scanner and/or print capabilities for reduced price if not free

Computer services, information

Computer skills workshops

Computer training for finding library materials

Computers designated for Employment

Updated Books on Chess

Updated books on Pigeons and Parrotlets

Concerts and Events

concerts, book talks

concerts; book clubs; discussion groups; advocacy activities

Conference rooms, that were mostly soundproof, so that people have the opportunity to study in a group without distracting others. The Homer Public Library in Homer, Alaska has some, if you would like an example...

Consistent service from those who work at the library. Everyone that works or volunteers at the library should know the Anchorage Library policies and procedures. The Anchorage municipality should not shut down hours of operation of any library, That statement says that learning is optional.

consistent program/s, i.e. children's story hour

Contemporary Christian music CD/DVD's also recent release Christian books by authors like Rob Bell, Shane Hipps, Paul Scanlon, Joyce Meyer, etc.

Continue purchasing current books, dvd's, cd's, playaways.

Continue the Tuesday concert series at noon; bestsellers and new releases

continue to build the DVD collection in fiction & nonfiction

more books, magazines, and historic Alaska archives

expanded cafe

the library offers great service with the reference librarians, Alaska section etc - please continue!

Continue to get more books & movies in the subjects history & science especially geared for children ages K-8.

Continue to offer books, periodicals and movies.

Continue to offer new books, both fiction and non-fiction.

Continue to purchase more DVD's. I have used your Interlibrary loan a number of times and it is good- keep up the good work.

Continue with reserving books online (2 gave this response)

Continued children activities, children plays, speech-language pathology journals/resources for research purposes. Continued no charge on inter library loans.

- Current DVD's.

- DVD's that deal with all genres.

- Fax machine / scanner.

- CD/DVD listening/viewing room.

- Alaska room open year round at the Loussac library.

- Library concierge.

Continuing to build on the collection in depth and diverse topics.

Maybe booktalks presented by authors whenever they visit Anchorage.

Convenience

Convenient Hours (weekends, evenings)

Convenient hours--weekends!

Convenient location is the most important... but as my child has now learned to read we make an effort to get to the library rather than buying books. I believe that a public library is vital to a city and would never want to see this institution disappear. I am making a concerted effort to use the website in an effort to get to know the library better. My daughter and I enjoy going to the library and being surrounded by all those books. Thank you! And we want to try audio books ... ! thanks!

Convenience of location and hours of operation

copy machine, fax machine, puppet show for kids, storytime for kids during the day.

copy the museum friday night

Could be open more hours???

Could have more copies of some high-demand titles (i.e., bestsellers). I am currently on a waiting list of 73 for a particular title. The library is also occasionally slow to order some title I think they should have, again, books that have been mentioned in the press or have received attention.

Could the library do my yard work? That was, of course, facetious. But the point is that I get busy and don't find it convenient to get to the library much. I don't think to check for videos there on a regular basis, but need to check out the new Eagle River branch--if only it were open on weekends!

cover the entrance at loussac

close the fountain

computers

wifi

Cozy livingroom setup (like Barnes and Nobles) with fireplace, ability to drink/eat while reading a book or study. Please continue to allow xerox copy and computer use services. I cant remember if there's a music (CD) collection where we can check out music?

craft club or craft meeting or craft book club

crafting classes

crafts for women

Cry room for crying babies. Children computer games. Russian literature, DVD's & TV series such as "Brigada". Bulgarian literature.

cultural programs

Current best selling books, fiction and non fiction

Current books and magazines on graphic design/marketing/communications

Current books, and some of the older books. Longer check out times.

current books, audiobooks for download

current DVD titles, rent interactive games like Wii or Playstation provide more computer terminals or interactive kiosks.

Current DVD's (2 gave this response)

More toddler/preschool age children activities on the weekend and evenings

Current books on CD

Current educational DVD's for Children, Some newer children's books (2000 publication year and above)

More homeschool support materials

current good books/movies available

Current home building books / decorating - maybe how-to sessions from books

Current materials related to psychology and counseling.

current movies for check-out in Eagle River; perhaps already offered?

Current music CD's; more children's computer games like Reader Rabbit, etc.

Current new releases. When have visited the main library branch, the area that I think should contain the new releases, does not really seem to. Many titles are older and it is not clear what is new.

Current novels

Current periodicals

Current periodicals, travel materials, ad hoc study groups on local and/or national issues.

Current reference materials

Current videos and DVDs

currently visit at least three times a month.

Currently, I visit the library two or three times a week.

Customer service

Data bases; lexis.nexis; digitized archives of Alaskan newspapers;

Daycare. Don't get me wrong, I bring my son to the library but I would love to browse myself and I can't do that when I'm trying to watch my son.

Daytime senior activities of some sort to get us out particularly in the wintertime to be around others. Maybe a book discussion, or a movie at our neighborhood libraries.

Definitely longer weekend hours.

-Detailed auto repair service manuals like the Dealership service departments use. Chilton's and Haye's repair manuals are too generic and do not have enough details or information.

-More current books on DVD's that could be checked out.

-More than one c

Discussion on political environmental cultural concerns on current or on going major issues of our time. Book reading discussions by authors. Training opportunities in computer programs or any other type of free public training.

didn't know you had movies to rent-----will avail myself of that service.

digital books

Digital books that could be checked out/downloaded and read on a Kindle or Sony reader.

Longer hours of operation

More Technical computer books

digital downloads to portable readers (e.g. iPhone/iPod Touch app, Sony Reader, etc.)

Dictionaries of different languages such as English-Tagalog, English-Urdu, English-Punjabi etc... These are just a few languages but Anchorage is a very diverse city and it would be helpful for us educators to be able to access or borrow different cultural books including dictionaries. Thank you.

Discussion groups, book groups, current events,..

Discussions and meetings. i.e. avalanche awareness.. info on hiking trails ... etc

Discussions on classics which compliment either reading the book or watching the film. ie Shakespeare

diy books and seminars/workshops

do much of my info search on the internet

do they rent rooms where mom groups can meet?

do you have volunteer opportunities?

Do you list the books you have on your website. I just found out about it so I can check myself but if you don't, that would be great.

Documentaries/ Educational videos (or do you already have them?)

Does the Loussac have a good coffee shop with wireless internet access?

doing a great job already! i love how u can check your book status and hold books just from the computer!

Doing a great job! (2 gave this response)

Doing great! I love the online hold system, and there haven't been many items I haven't found, pretty much just the newest movies aren't in the catalog, but that's it.

Don't close down like you did this past summer and fall.

Don't close for some days, nice to be able to go to library and read or check out. Books are always better internet is not always up and I like to be able to see it and refer to a book or own the book.

Don't close on Saturdays like this past summer.....

Don't know (14 gave this response)

don't know my way around in the library for books that I'm interested in

Don't know, I mostly find what I'm looking for or something else unexpected and more fun.

Don't know. I don't visit the library much because it is not in an area of town that is convenient for me.

door side bus stop (the walk from the bus stop to library in winter is very dangerous)

Downloadable books to put on small computers or iphones

downloadable books

we visit mostly for children's books

Downtown branch (4 gave this response)

Downtown drop-off box

Drive thru service

Newer release movies

New Release Books!!

Drive through pick-ups of items that I've been notified are ready for pick-up via the online option to request holds.

Drive up drop off for the Dimond branch. No place to return library materials without getting out of the car in south Anch.

Drive-thru to pick up reserved books (got three kids 6 and under)

Drop box outside building (Dimond)

Drop off bins for returning books around different parts of Anchorage. Maybe on the eastside so people that rent from Loussac don't have to drive across town.

Drop off borrowed books services at school libraries

Drop off for the Samson-Dimond branch in the parking lot of the mall or just inside one of the doors so we can drop stuff off after hours without going through the mall.

More Manga for my kids and completing the tv series DVD's that are currently in stock. (Murder She Wrote, Hetty Wainwright, Wild Wild West, etc.)

More movies from TCM on DVD at Dimond branch.

Holding books/DVD's for more than 3 days with the shortened hours. I have difficulties making it to the library during the week.

Future hour reductions should be made in the middle of the week as most of the people I've talked to say they can only make it to the library on the weekends (they all have kids). Now you have a city who has fallen out of the habit of going to the library because you were closed every weekend during the summer months.

I understand the rationale for the weekend closure but Sun, Mon, Tues would have been a MUCH better choice.

Due to severe vertigo, I am not able to peruse shelves for books. Therefore, I exclusively use the library's website to

place desired books "on hold." I think that program is wonderful, especially with the reminders of books available to be picked up and when due dates approach.

DVD check out service

DVD documentaries

DVD lending library

DVD Lifestyles automatically emailed to us

DVD quality movies and educational

Get rid of your Internet service unless you can guaranty absolute limit to pornography

DVD rental (don't know if you do this, but something like net flix)

Community classes (been to a couple and loved it)

music in the park (loved it this summer)

Event for the tween and teen years (help!)

Volunteer types of kid opportunities (tween)

DVD, VHS hobby crafts, audio books, horse care books

DVDs (3 gave this response)

DVDs are our favorite. Children's books in Spanish language would be very attractive, too. I wish there were a set of Spanish-language childrens' books that received a "difficulty rating" so that kids trying to learn how to read Spanish had a gauge of how complicated any particular book might be. That would allow kids to start with easier books and gradually advance to more difficult books.

DVDs from The Teaching Company

DVDs of classic movies

DVDs of recently released movies

DVDS on work related issues, disasters, major fires...like "60 seconds -Countdown to Disaster" series. Social events, good speakers, programs, etc.

DVD's that are not scratched

More quiet table areas where kids can do homework

Area for kids to read/be while parent looks for books

CD's, newspapers, magazines, used book sales

DVDs, Maps, Kids events

dvds, new books, children's books, videos and activities

dvds, vhs, books

e.books borrowed online may encourage less visits to the library while also encouraging a larger circulation.

Eagle River branch should be open on Saturday's during the winter time/school opening and closing (September - May).

Eagle River Chugiak should be open on weekends--many families, students and individuals would take advantage of it.

Eagle River library needs better seating. Computers for younger kids to help with reading.

Earlier hours in the day

More books

Earlier hours on Saturday morning would really help. By the time you open it's already time for my youngest's nap.

earlier hours....10 am is WAY too late...

earlier/later hours - similar to UAA library

Ease of getting to the Library - more accessible hours but also my own time schedule makes it hard.

Easier "purchase request" system when the system doesn't have a book I'm looking for, easier interlibrary loans, more new materials purchased.

easier access

Easier access to newer books; improved hours; offering different educational seminars during business hours so one can use the library before or after; social area where talking isn't intrusive to other patrons. This isn't a big town. Enhance Loussac as much as possible and close the small satellite branches.

easier access to the front door

easier access to the south end of town

Easier catalog system to find things at the library.

Easier inter-library loan.

More reading nooks.

More new bestsellers.

Easier web access

Easier way to return items for those without vehicle.

Easy access, ie. free parking. The University library parking is terrible.

Comfortable furniture, chairs to review books so people stay in the library to look thru books before deciding which ones to check out.

easy return/mail post paid like Netflix

easy way to browse musical cd's. I think I can figure it out, but have not had the time to master the search feature.

eblasts that "advertise" either the latest books received, focused "recommended" lists with blurbs about the books.

e-book players

E-books and audio downloads

ebooks, Kindle books, books that are itunes compatible

Educate/re-Educate people about Silence in the library proper. IF they cannot go 2 minutes without blating personal problems over a telephone, stay out of the library!

Educational/classes (2 gave this response)

Educational and Cultural Activities

Educational DVD's similar to Teaching Company

educational DVDs; documentaries

Educational events/seminars (3 gave this response)

Educational lectures, kids book club. cultural events, new books launch events. Meet the authors.

educational material or web sites

Educational movie DVDs and audio books

Eliminate cell phone use and bring back the "No loud talking rule!"

Emails about new movies available for loan

energy audit equipment

Engineering Reference Materials - Current standards

enjoy reading magazines there.

Enjoy story time, good children's section, music, movies, books on tape, good non fiction section.

Ensure library stays open on the weekends if hours have to be cut to due budget shortfalls.
Better non-fiction selection of DVD movies.
Entrepreneurship and innovation
Even MORE books!

author visits/lectures

evening and weekend hours (3 gave this response)

Evening children's programs (lapsit, story time, etc)

Evening children's story hour - this was a weekly ritual for our family, and we were very disappointed when it ended. My wife and I both work and this was a good family activity for us. We also found that we checked out more books and movies when we attended this weekly event.

Evening family lapsit/preschool events; music

evening lapsit or storytime

Evening reading out loud for children.

evening speakers of interest, art films, music events (local talent)

evening/weekend kids reading group/club

continued weekend service - especially during the summer

EVENTS HAPPENING AT THE LIBRARY (2 gave this response)

events such as art shows. Perhaps e-mails about new books that have come in.

events with historical speakers

Events, discussions, etc. Use Cuddy Park directly adjacent.

Everything is perfect with the library as it stands now. The employees go out of their way to help and find and get books or whatever sources we need. Excellent job.

Everything that i need is always there.

Excellent as is.

Exhibits or events

expand existing magazine selection

expand genealogy section - books, magazines, etc.

Expand hours and days to accommodate more usage

Expand hours of operation. Open earlier.

Expand hours. We love the library and welcome chance to go, it's a matter of scheduled and time. It is GREAT!!

Expand Muldone branch

Expanded DVD movie selection

Expanded dvd selection would be nice, but I know there are always budget constraints. Overall, I am very pleased with the Anchorage Public Library's selection and services. Keep up the good work!

Expanded Hours (5 gave this response)

Expanded hours for the Chugiak and Eagle River Branch.

Expanded hours; they were doable before all these budget cuts, but now I can't make it to the library because its closed or about to close.

Expanded Hours. More purchases of recently released books. More books on tape and music. The music at the Loussac is dated and beat up.

Expanded hours. More and newer books.

Expanded or more updated Arts section. It's not very easy to get to the front door.

Expanded winter weekend hours.

Extended hours in branch libraries

A direct shuttle bus service from schools or major shopping areas in the winter that would run to and from the closest branch library and/or the Loussac library every other day or so . A photo ID library card could be purchased for a \$20.00 or \$25.00 yearly fee. This photo ID library card would be the bus pass. Drivers could be volunteers. Buses could be the same type of vans owned and used in muni Share-a-ride program.

extended library hours @ the Gerrish/ Girdwood Library

extended opening hours, music CDs, documentary DVDs

Extending hours, especially at the Dimond Branch.

Family activities. Informative seminars. Music guest playing at the coffee shop area.

family events, events for kids on weekends and evenings

I work during school year and can't make the events during the day

Family Literacy activities. The Escondido Public Library in California offered a program called Famtrack which main purpose was to increase Family Literacy. They had this program every month and each family had to register to participate. The staff would read a book and had activities and a light snack provided to all families and at the end of the night each family could take home a book.

Family programs as I have a toddler. Often attend Lapsit and family story times

Family reading time on the weekends for toddlers.

Family story times for children of all ages or programs offered specifically for homeschooled children. my kids range in age from 1-7 so there is no lap sit we can go to because generally only one of them fits the age range and it's not like I can let the other three run around the library while I lap sit with just one =0)

FASTER internet WI/FI (4 gave this response)

more computers with internet

more locations throughout the city (mtn view)

Loussac's internet is not very worthwhile; Dimond has good internet; adults need to learn the best technology for professional fields of work; the more technology, the better our workforce and economic opportunities; scanners/copy machines/fax machines (especially for employment opportunities)

Feel library currently does a good job

Fewer punitive fines for overdue books, more newer books, especially science fiction authors, but just more newer material in general.

films you would see at a film festival

Films: BBC or PBS

Suggested reading list of newly published books

Financial

Financial, legal, senior services, healthcare

Financial, self-help, self-improvement

Fine erase.

Fine service thus far.

First of all, you do a fabulous job and I've no complaints at all about your selection. I really wish that you were opened on the weekends when school is in session. It would help me a lot with my job (I am a teacher-librarian).

First, quit building large central locations. A format that might be more appropriate would be similar to Netflix. Personally I last looked at a library video more than ten years ago. That video was trashed out and poorly managed within the facility. The books were not much better. With National Chain bookstores and recycle book stores, my opinion is that there is not much need for "Public Libraries", but if needed ...decentralize them where the less privileged (\$) people can access them. Place more emphasis in the school libraries. Lastly, to answer the question directly! Sell the libraries to the public sector!

The stairs at Loussac. (2 gave this response)

Focus group on alcoholism

Focus on local music in CD collection.

food court

For kids, better interaction between outdoor play (ie the park) and the library. Midtown park helps, but closer and better access and interesting play equipment would improve the attractiveness of the library.

For me the reading material is sufficient. I would like a better selection of foreign films (DVDs).

For popular books get more than one or two copies. I'm unclear whether or not I can order books from other libraries. I use the Loussac but can I order books from the Girdwood library? The employees at the front desk are often very loud which doesn't set a good example for how patrons should act.

For someone who works Monday through Friday, the library being closed on weekends this summer didn't work for me. If it was necessary, I would have rather have seen it closed on Sunday and Monday or on two weekdays.

Foreign and alternative DVDs

foreign films; branch library more conveniently located...Dimond branch closed!

foreign literature

fragrance-free areas

Free book bin back on 2nd floor (2 gave this response)

Book Sales

More public computers - library employees use them on break

Adult Book Groups

Free books, smaller overdue fees (which impact my visits too often).

free coffee . . . free printing . . parking lot closer to front door . . .

Free concerts

Free cookies would encourage me to visit the library more often.

Free exchange of paperbacks and old magazines.

Free Food. Show movies or add more movies to the dvd collections

Lectures or discussion groups

Free Internet access

Health information resources

larger selection of videos and music

Free internet to lap top users!

free meeting space for small groups of 20-30 people or fewer

FREE MOVIES

free printing
free proctors

Free space for small group (book club) discussions e.g. the Ann Stevens room.

Offer volunteer opportunities - in times of budget/staff shortages, I for one would pitch in and shelve books etc for a few hours a month.

FREE TICKETS TO LOCAL ATTRACTIONS

Free wifi (4 gave this response)

Fresh book and video

Friendlier staff at the 36th and Denali- the last check out clerk was rude and unprofessional

Friendlier staff, especially in Eagle River. At least one of them has proven to be biased in both race and gender. That makes it hard to go back.

From my 4 year old : "Be able to watch movies."

Fun family events focusing on books, movies and art.

Game rental

Genealogical research

Genealogy (3 gave this response)

genealogy and family history

genealogy databases

Genealogy material (5 gave this response)

Genealogy research assistance.

DVD's

Best Sellers

Public meeting rooms

Genealogy, automotive repair, household repairs/construction

Genealogies of specific family names.

My main objection to the library is that I fear one of my grandchildren will see pornographic art while visiting. Their ages are birth to 13 years. I do not wish for them to see such materials. I do not consider them educational.

German Magazines (2 gave this response)

Get back the magazines you dropped

Get more copies of the Lost Symbol - I am #100 on the list :-)

Get more graphic novels. Especially Y The Last Man. I'd like to read the whole series. I've been on the waiting list all summer to read 2666. Why aren't there more copies? Also, could you get more up to date TV series on dvd, especially the ones on HBO.

Get newly published books into the libraries quickly

Get parents to bring their grade school age children in for any reason -- to access materials electronically or hardcopy.

Get rid of those dangerous stair sat Loussac. Oh yeah, and don't close on the weekends. That sucked!

Get some books. Your fiction selection is abismal, to say the least. For a building that large, you have very few books and a poor selection. You also have so few copies of popular literature, t hat the waiting list for a book can be months. Ridiculous!

Your children's section desperately needs some quality chapter books for young readers.

Getting newer books - my favorite authors have all come out with new works but it takes months before they show up in the Library.

Also I would like to know which books I have already borrowed by author so I could keep track of whether I have already read a book.

Girdwood presentations on international affairs

give the library funding for weekends again please!

Go back to a full schedule! We love the library!!!

Go back to a normal operating schedule, we work during the day and can't make it in.

Go back to your regular 7 day a week hours!!!

Go Go Nights!

Good study books for writing papers.

Grant writing seminars for nonprofit organizations; womens' small business support groups; and send out an e-newsletter to people who have a library card to let them know what is going on at the library. The website is great but, you need to reach out and remind people what the library has to offer from month to month, week to week.

Great as is. (2 gave this response)

greater choice in books on tape/cd

Greater selection of current non-fiction science books.

Greater selection of knitting and quilting books, especially out-of-print or foreign language books. And better lighting.

Greater selection of movies (DVDs), especially foreign, independent and educational (i.e. about nature, science). Nice quiet reading areas especially with wireless access- I would come to read and study. Book clubs, discussion groups, seminars, lectures.

Greater selection of movies and music

Greater selection of mystery, western and humor novels

Greater selection of new books - both fiction and non-fiction.

More evening community events.

Greater variety of books and DVDs

Greater variety of talking books.

guest speakers/authors

guest speakers/lectures

GUITAR AND MUSIC THEORY HOW TOO

handi-craft/ how to, computer, data systems repair. without a sales pitch.

Hands on kids programs, reptiles, etc.

Happy with what's available now (2 gave this response)

have visited Muldoon 3/4 times per week since I moved to Anchorage June 16 2009. has great books thanks to Stetson and the lending service she uses; would like to see Investors Business Daily available--at least weekend edition

Have a bigger selection on books. The library has lots of books but they should put all types together and get more older books.

Have a branch downtown

Have a computer lab like at UAA library

Have and advertise more cool reading events.

Have better hours and days open. Open until late on Friday, Saturday, Sunday.

Have evening and weekend hours that do not correlate with school hours of operation.

have games and puzzles that can be checked out

have hours after the work day and weekends. Stop being open when the majority of people work or are in school.
Send out e-mails on new items for the month and let people know what and when something is going on. If you want most people to come you must let them know what you are offering and then make it open to get them there.
have library open on Sat. all year.
Have magazines available for checking out.

Have tools and equipment available for checking out.

have meetings there

book signing

not so stuffy

have more activities/talks/events

Have more audio books on cds

Have more computers available.

Have more computers to search the web, more job counseling, better food service. The book collection is missing many books.

Have more DVDs and Internet-only computers

have more in state libraries on iner-state loan

have more music books available

Have more regular hours. I tried to go last week for research sources and it was closed. The library wasn't going to be open before the time my assignment was due which was slightly inconvenient.

have more than one hour on the internet when there's less people there

Have more up to date technical literature

have multiple copies of current bestsellers

Have separate section for Christian fiction. It is too difficult to locate if not looking for specific authors.

Have taxpayers vote on the budget so library hours could be increased. Fax machine. Offer computer classes (e.g. Power Point). Museum passes so families could check out the pass and visit museums, the Anchorage Zoo etc.

Have the libraries open more

Have the library open Friday and Saturday.

Have the library OPEN on Saturdays!!!!

The scheduling is more for the benefit of the library employees not the benefit of the people they are supposed to serve!

HAVE THE LIBRARY OPEN...later on Fridays would be nice.

Make thing more known to public...like book clubs for preteens and teens; my young sons would love to see music books(not sheet music for adults) so they can learn many new songs on their guitar, violin, uke, mandolin

Put together a walking club at the park where you can find an exercise buddy and a remote control boat day on the pond ex. yacht day would be fun (theme days maybe even from books would be so fun)

Have weekend hours. Restricting hours so that educated working people are shuttered out is not helpful. Re: Materials - I like the layout of the consortium library and also use that facility. Its an excellent perq that the library card also lets me borrow from that facility.

Haven't been in since March, but more Large Print books would help and more audio books. (preferably for computer use CD's) Not too many people have cassette players anymore.

Haven't time for any more.

Having a solid and varied collection of books is the most important service of the library for me.

Having access to a computer with a printer is a benefit for me.

Having adult entertainment DVD's available for rental.

Having it open on the weekends and Mondays which are my days off.

Having local community library facilities is great. Loussac is great but it is too long a drive into Anchorage for a special trip to the library.

Having more home school resources.

having more sifi on DVD

Having more than one computer in the genealogy section.

Having the coffee shop there and letting us take the coffee into the library really makes the visit more enjoyable.

I'm happy with the way the library is, I go there almost every week.

Are there lists we could get of all the movies and music the library has so I don't have to read them on the shelves?

Having the library open on the weekends would make my visits more frequent. I like the services they offer already, just not the closing of the library.

Having the new library open will be a great help. I was just getting started when the old Eagle River branch closed.

Having up to date documentaries.

HBO RENTALS

Health care materials

HEALTH, COOK BOOKS WITH HEALTHY RECIEPTS, NATURE, MEDITFESICAL

healthy food, eating, exercise, archie books, tv dvd sets, christian, Christian music cds

Heated covered parking would help. I often go out for a beer or a glass of wine with my friend several times a week.

I could imagine meeting at the library to go over newspapers from other places while relaxing and having a drink. I

imagine that sounds ridiculous but I'm being serious. Would be great revenue for the library too. Probably not a good mix though (books and beverages).

Help finding interesting fiction books based on other books I have enjoyed.

Help with sections or a more detailed directory

high speed internet

Higher computer tecnologie and a better place to read.

Higher quality wireless internet access (I recommend you block BitTorrent use. 30% packet loss and multi-second ping times is absolutely unacceptable.)

historical; crafts

History (2 gave this response)

Hmm..the library does a great job putting new reading in place for the community. My content area is Language Arts, so I am ALWAYS on the look out for books that teens would enjoy.

Hold more events such as cultural month celebrations (Hispanic Month have dancers/presentations along with books setup; same with Cancer Awareness and Domestic Violence Months).

Holding Whistling Swan productions in the downstairs auditorium.

Home improvement, esp. with a view to energy savings. I think of APL's collection as being somewhat out of date in many areas, for reasons of funding. Also, Title Wave, SPCA and such make it fairly inexpensive to purchase books so less of a need to borrow. I used the Loussac habitually when my kids were young to borrow books for them and attend storytimes; now typically I attend meetings there and don't use services. Appreciate concerts now and the Internet access for those who can't afford! I appreciate that employees at Loussac WORK LIKE CRAZY and wear many hats to provide services to the community. In tight times libraries are especially important so would support though I'm not using (ESL materials, kids' books, video lending and such).

Home visits

Homeschool package checkouts for specific high school classes. Like I could check out an entire packet of materials (books, videos, maps, etc.) for the semester for US Literature or Alaska Studies in one package.

Homeschooling activities

Honestly, the convenience is not there. I use the computer when looking up information.

Hours - it would be nice to be able to stop by on my way to work; it's definitely valuable to have evening and weekend hours for working people. Also, I was a destitute single mother while working on my RN, Geology & Tech communication degrees, as well as my Masters in Education - the library was a godsend for us, and continues to be an important resource for families, children and adults, especially low-income folks, especially now with unemployment on the rise. It is a place for elders to gather and to keep their minds lively reading and learning. Thank goodness for library services.

Hours all 7 days of the week!

Hours more conducive to working adults exploring personal/professional interests weekday evenings and weekends. Library tours for users not as familiar with layout of library and services.

More current books on research topics of local interest and import (ie public health, general health)

hours more convenient for people who have day time jobs

Hours more in tune with the size of our community.

I see less need for the outreach branches to be open when the main library isn't even open.

Hours of operation could be later.

Hours of operation more conducive to full time workers who commute. I am not willing to pay any more taxes for library when their hours of operation is so limited. There is no reason to have books/etc that the population can't access because of the very limited hours of operation.

Hours of operation should be as they used to be, so we can visit and use the Library more often as I did in the past. More Librarians to help us.

Hours on the weekends (3 gave this response)

Hours that are open later, rather than earlier so that the after-work crowd can enjoy the library.

More places to lounge around.

How to info, tapes, books, dvd's (3 gave this response)

HOW YOU DESINFEC THE MATERIAL, BECAUSE YOU DON'T KNOW IF THE PERSON WHO USE THE MATERIAL HAS FLU.

human anatomy and physiology

Husband visits weekly. I rarely visit the Loussac - because I dislike the sensation of the building vibrating from road traffic. Nothing can be changed by that. DH gets the books I wish for me or my son that I select from website. I really like the lapsit bags for my son.

I abhor the concept of "borrowing" and the associated penalties. This is why I do not use the library much and prefer to spend my own money on books. If that could be altered somehow we may find it more pleasant to take advantage of the libraries.

I already believe I am not taking advantage of everything the library has to offer. Maybe just more info to let people know what's going on.

I already come often.

I already come to the library three or four times a week. I do wish there were cozier places to read. Like a comfy chair!

It might be nice if the library posted recent bestseller lists or other recommendation lists~ it would remind me of things I've been meaning to read.

I really appreciate all the materials the library offers for foreign language learning, as well as fiction/nonfiction in foreign languages. I can't get those anywhere else. Keep it up!

I already enjoy many of the services and event the library offers - if I could imagine anything additional, I suppose it would be interesting to have in-depth talks on a specific hobby - like how to repair your bike, or how to install a hot water heater, or how to plan an organic garden -- by some expert in the field. I know these things are already offered elsewhere around town, so perhaps it wouldn't be unique enough. How about reading socials? Come read in the Ann Stevens room, and we'll have hot cider and biscuits available? It could be a focus on a specific author, like Ken Follett, or that dang vampire teenage book phenomenon.

I already go a lot. You guys are great.

I already go once or twice a week. Don't tempt me to spend more time there!

I already go there almost every 2-3 days. (4 gave this response)

I already think the library is great and use it frequently! Book repair for personal collections would be neat.

I already use the library frequently. I can't think of anything in the way of services or materials that could be added.

I already use the library quite often, but a reading area with an espresso bar would be nice in Eagle River

I already visit about every 2 weeks! I think that I'd like more current alternative music selections and newer releases of movies.

I already visit as much as I can given the hours of the library and my needs. I use the internet access a lot.

I already visit every 2 weeks to check out books and read periodicals. Have just started reusing the library after several years of not visiting.

I already visit frequently and like the services currently offered.

I already visit frequently, but I would really enjoy some books on developing a webcomic or information about roller derby.

I already visit often (2 gave this response)

I already visit several times a week. Probably can't be tempted to visit more often.

I wish the media holds were on a shelf so we could do self checkout instead of going through the line to check your media holds out.

I already visit the library regularly and frequently. (2 gave this response)

I already visit, often; either for selecting books or retrieving stock information from Value Line database reports.

I also enjoy audio books I enjoy your selection and wish you had more.

I always get what I need at the Library.

I always visit the Library so I don't need additional incentives to visit more frequently.

I only wish they will switch the open days to weekends as well.

I am 91 and find it difficult to walk from the handicap parking area to the 2nd floor at Loussac.

I am a (Preschool) teacher and I LOVE your book sales- please have more of them! Also please consider discounting to educators, or have a sale just for teachers. Many of us, (if not all of us), buy out of pocket for our students. I have such a hard time choosing which books to buy -you have so many great ones at your book sales . . . but I only have so much money to spend on my classroom. Good books are so very important to my students- I want them to develop a love of literature and reading right from the start. Many of my parents are too tired by the time they get home to read to their young child. I see installing this "love of reading" as one of the most important responsibilities I have - and without good books this is impossible.

I am a busy college student and mainly use the UAA/APU library for research. However in the winter and summer I visit the library for an alternative study area and novels. I also come with my godson and let him check out books.

I am a retired CPA and I no longer subscribe to some technical journals that I used to receive. I think I will try to find them, in hard copy, at the Loussac.

I am a Summer time user, since I am retired and often out of the state during the winter.

I am a twice a week visitor to the library. I sort books for the book sale.

I am already a weekly visitor and appreciate what you offer.

I am already visiting the library 3 or more times a week. Perhaps if there was a wider variety of community outreach programs, offered in the evenings and weekends. Bringing more guest speakers in, having workshops during the holidays, etc.

I am an aberration in your statistics. I am divorced with no children at home, handicapped and still actively engaged in work although I am 75 years of age.

I am an avid reader about the outdoors, including non-fiction and references. A large amount of the APL's selection (and UAA/APU Consortium) is out-dated. I would like to see a more up-to-date selection.

I am associated with genealogy so use that section plus the Alaska section extensively, would like to see those areas greatly expanded.

I am assuming the library has a video department. I would rather take out a movie from the library than pay a rental fee. A listing of what videos, new books, activities, etc. that are available in a monthly e-newsletter would interest me.

I am currently out of the city but would go to APL to use the computer and borrow books.

I am delighted to be able to call telephone reference to order books from Loussac or from around the world. Then I can pick them up when they are available. The telephone reference desk is invaluable to me.

I am happy with the library as it is. My suggestion is instead of closing the library on the weekends when the majority of the population is off from work and able to go to the library, why not closing during the week.

I am happy with the library. Sometimes more current books would be helpful, as I typically buy books only when they are unavailable at the library.

I am happy with the services and materials available at the Anchorage Library. My family enjoys using the library.

I am happy with the services I have just been living in N. Burchwood and commuting to work so my time has been limited. Now that I'm back in Midtown I will be using the library on a regular basis again.

I am happy with the services that the Library offers. I am not sure what I would add or change.

I am happy with what is currently offered. (2 gave this response)

I am interested in digitized books. My only question is which electronic gadget would be best to use. Kindle or the ipod or other device. The Kindle looks good. I think an online ability to access these reading materials would be wonderful. It would be wonderful to read a knitting pattern as I make something. The size of the Kindle looks better (daughter has one) over my ipod touch which is good, but the small size would probably slow me down. I know I will eventually have something other than my ipod touch. As I get closer to retirement I know I won't be able to afford to buy books and will want more from the library. Digital on line access at any time and from any where would be a real gift. I'm always seeking information and reading novels. We live in the information age and libraries are all about information. I would think that the more you give us access to on line in the way of books and other membership type online services the more people in the bush may be able to use your services. I don't think it's so much about encouraging folks to visit the library more, but to make the library increasingly more virtual. And for those that need it I would suggest separate rooms devoted to the many needs that computer users need. Education, job seekers, school research and how to do it and do it accurately (not wikipedia-type which has accuracy problems),and so on.

For those who become unemployed there needs to be a program to help people search for jobs and how to use the library materials and books to help in their search. In past recessions there have been small groups working together to help each member better able to land that next job. There are so many facets to this problem that the people in need really need a lot more guidance than the local labor board or whatever they are called can do for them. Libraries are about information and this is what job seekers need. I believe the library is potentially better able to guide people in this area. You probably need usability studies to help make your website more user friendly. Techies tend to think what is obvious to them should be to everyone else but quite frankly isn't necessarily true for most other folks. One company I worked for had engineers designing our systems and the public didn't necessarily respond to it and wouldn't use it. They feel overwhelmed and confused. When we did focus group studies and made some of the changes that appeared necessary we had usage increase of more than 20%. Those profits were good. Unfortunately too many software programs and so on don't really consider the market as well as they should. Engineer types are rarely able to make a truly user friendly system. I don't know if there are any usability/focus group companies available. I do know they are out there and they need to be completely independent to work.

I am living out of state, and therefore making use of a local library.

I am looking forward to the convenience of the Mountain View branch opening. I live in that area and will appreciate the convenience

I am mostly into books and videos. I rediscovered the library recently and am making good use of it.

I am new, but current movies and books are always good.

I am not there more often because I travel so much, it has nothing to do with your lack of services.

I am not very aware of the services of the Anchorage Public Library, so will go on website and find out more about it.

I am open for new resources. Surprise me

I am perfectly happy with my library. (3 gave this response)

I am retired and live alone. If I felt the need to visit the library I certainly would. I am a supporter of the Library and its services. I was personally involved in forming the Friends of the Library and was its first Treasurer. I am currently a member of the Friends of the Library. In late 1970 and early 1980, I was Director of the Municipality Cultural and Recreational Service and Libraries were a division of my Department. I also was one of the signers of the incorporation of the Anchorage Library Foundation and was its first treasurer.

I am satisfied as it is., however, I believe the library should be open Saturday and Sunday when more families could make use of it and possibly , have one night open until 8pm.

I am satisfied with the selections currently available.

I am satisfied with the service/materials offered by the public library. I imagine I use the public library more than the average municipal resident. The service I use most is the hold system - if this were in some way compromised I would most likely cut way back on my library use. I am a property tax payer and feel that I am already paying for the service I am satisfied with and am not be interested in paying additional fees for library service.

i am so busy i do not think about "relaxing" at the library to browse and/or get a book. that is why i have a large reference library.

I am still disgusted with the library for closing all the wonderful neighborhood libraries and building a huge main library that has been and is very expensive to maintain.

I frequently visit the library with my grandchildren who check out books with their own card.

I am sure it already has what I would be looking for, it is just not my first thought as were to obtain it. I need to be more educated on what is there through accessing the website more.

i am there at least once a week at dimond, please keep it going

I am there often for ValueLine; I would appreciate also having their mutual fund on line resource.

i am there very frequently already.

I am thrilled with the level of service that the library offers! As a homeschooling mother, I use the library facilities all the time to access the books I need to supplement the curriculum we're using to educate our children. I've been very excited about the variety of books available. We really enjoy the Family storytime and lapsit times as well.

I am very happy with current service. More new books would be nice.

I am very happy with the selection offered here in Girdwood! I suppose access to some large scholarly journals would be nice, i.e. Science, Nature, etc.

I am very satisfied with Loussac, however was quite disappointed that the Eagle River branch was closed all summer! I think it has reopened, but have not had a chance to check.

I am wondering about access to newly released titles?

It's great to be current with what people are reading who can afford to be the new releases.

I apologize, but I do not have any suggestions at this time.

I appreciate that people can access the internet from there

I appreciate the current services, but never seem to take the time to visit.

I appreciate the inter-library loan service. Which is good!

I rarely find what I need in the regular stacks.

I wish you would retain more older books.

I avoid borrowing books because I forget to return them on time and I hate incurring a fine. I even ended up buying one of them because I couldn't find it and then after over a year found it on our game shelf.

I basically only use the library for children's books and the summer reading program.

I basically use it to see what books they have and to check on my account. Also what programs are being offered for Kids.

I believe that the library offers plenty of services, but I would like to see children programs for between ages 5 and 11. I see lots for little children but not older ones.

I believe that Library's are outdated and a drain on the economy.

I believe we will visit more due to the new Library on Bragaw for convenience. We are looking forward to having the Library in our community. Thank you

I believe you offer many services we could utilize now such as books, movies, audio books, etc but it has not been a habit.

I bring in dozens of Historical Romance Paperbacks, monthly, for donation to my library in Eagle River. What I would like to see is a section that is marked for historical romances separate of the contemporary romances.

I have been given some where in the area of 500 used Hist. Roms. and I will be bringing them in soon. So please consider giving us readers a place to put them!

I bring my little boy to lapsit frequently

I came frequently for story time when my kids were pre-school age. Now that they are getting into upper grades requiring book reports we come for material. Also, they are getting to be better, faster readers and need a wider variety of materials which are not practical to purchase. We really appreciate having the library at our disposal. Recently I looked online for a particular BBC presentation I wanted to see and not own. When I didn't find it and couldn't rent it I purchased it. I may donate it now to the library assuming you want it.

I can appreciate the support a library offers a community. It just so happens that our family is often out of town on the weekends and busy during the week nights. I have gone to the library on a rainy Saturday but typically our family does not use the library for recreation.

Technology/educational classes, special screenings may lure us in more frequently.

I can NEVER remember when the branch most convenient to me is open.

I can pretty much find everything I need.

The Girdwood staff is awesome.

I cannot think of anything. (6 gave this response)

I can't think of any thing more to offer. We enjoy the concerts, lectures, etc. We have only just begun to use the electronic books section which we found very usable except we would like to be able to check out an electronic book for more than 14 days or be able to renew it at least once. We only listen to them when we are driving long distances--Seward and return, and if we don't go for a week we may not get a book finished before it expires.

I can't think of any.

I can't think of any. It's a pain to get there, the parking lot is huge, and I'd rather read my own books. I used to check out a lot of books, but I own so many I'm just enjoying them. Besides, the library seems to discard all the really good old books and fill the shelves with new stuff that isn't to my taste.

I can't think of any.....maybe advertise all the great music CD's you carry.

I can't think of anything at this time. We love the library and was sad to see hours cut.

I can't think of anything more that the Library could offer. I think they do a fine job for the community.

I check online before I buy: More of the books I read (Christian, self-help, NLP/brain science, health-nutrition) - so that I don't have to buy them.

I check out books primarily, and secondarily movies. I find the staff services at Muldoon Library to be very good. They are very helpful, polite and friendly. However, I wish the library had more books on hand. I frequently have to order books I want to read. The ordering system is good, but it's less convenient that being able to walk into a library and finding the book I want.

I come about four times a week as it is!

I come often to use your study areas, set up my laptop and do research. Your service is important!!

I come on average once a week, pretty much my needs are being met. You are doing a great job especially in light of your current budget limitations.

I come sometimes more than once a week as it is. I love the library. Hard to adjust to it being open only 4 days a week but I only forgot and showed up a couple of times when it was closed. Thank you for all the hard work and lovely service.

I did not know about video borrowing at the library. I'll have to try that.

I didn't realize that you had video rentals. We will have to look into that for sure

I do a lot of research on-line. Your Eagle River computers are clunky, slow, and have very small screens compared to modern systems. I can't really use them to access the consortium library databases and read academic articles, or even webmail attachments. I've tried, because I need a place away from home to do research and write academic papers.

I do alot of Genealogy, and visit the library frequently as a volunteer & to do research.

I do not live in Anchorage anymore.

I DO VISIT FREQUENTLY!

I do visit the library almost weekly with my grandchildren.

I check out books for them and for myself.

I would like more Story Time for preschoolers specifically at Samson Dimond on Fridays.

I don't have a car, so must take a bus. I used to FREQUENT the library in Mt View until they closed the branch. Can't wait for it to re-open. I am an avid reader (usually have a book at home and another at work under way) and am happy with the selection I used to get at Mt View Library.

I don't know (10 gave this response)

I don't know if there are book clubs held there I don't know of any but I think that would be fun to have a book club meeting, a craft creation workshop would be fun especially if it is based on books that you have at the library, also soft exercise such as yoga/pilates classes would be nice too.

I don't know if this is a "service" but having the library open on the weekends year-round is the most important change I'd want.

I don't know the library does a good job for my family

I don't know. My visits have been because the kids needed a book. They do most of their school research online now so the need for a library has completely changed from when we were in school.

I don't need any more services, just don't want to see cuts in the current services.

I don't own a car, which makes opportunities to volunteer in the community more limited. Loussac is on major bus lines though, which makes it a possible nexus for offering tutoring in ESL and literacy to immigrants and refugees. What better place to introduce new Americans to English and open the door to its intellectual riches than free public libraries?

I don't really know because I usually don't hang around, just get materials and leave. However, I do sometimes wonder at the DVD collection as to who makes the decisions...there are SO many Dr. Quinns...

Actually sometimes I wish I had a little more information when I am deciding to check out a book. eg, 'details' Librarians are very helpful, so sorry re the cutbacks...

How about severe fines for anyone who talks on their cell phones in the library?

I don't see any problems or gaps in the service provided by the APL at this time.

I don't use a lot of library services, but I always find what I need as far as borrowing books. Also, I appreciate the library letting me know when books are due if they weren't turned in by the due date. I had several like that recently. Thank you.

I don't use the library because I like to have books, magazines, DVDs, etc. in my possession when I have a chance to view them. I've had some books and DVDs for years. Having to return an item in a set amount of time just doesn't work for me. I do attend the book sales.

I drop in when I can. It already offers me the services I use. My one hope is that the hours serve the community and that they reflect what is needed not what the municipality can save.

I enjoy going to the library - whatever you have is very much appreciated.

I enjoy the current selection of items. The only thing that would draw me there more would be if I had more free time to visit.

I enjoy the services that are available there. I drop in at various times, browsing. I know that there are services there that I may not have use for but it's good to know it's there and I can pass it on to someone that might have a need for that particular service.

I enjoy the way it is now. (2 gave this response)

I expect my time will free up, and I will use the video/DVD and CD services as well as borrow more books after the first of the year.

I have been too swamped with work, studying for my professional license, and family responsibilities to have the leisure time to browse and read in the reading room.

I love the reading room at the Z.J. Loussac.

I feel encouraged already...

I feel the new book selection and the book selection in general is very small

I find the library fits my needs quite well.

I find the media section very hard to navigate when it comes to the CDs. I'm not sure how it could be done better other than to maybe have a paper list or an online list that I could skim either by artist or title alphabetically. Or better yet some type of "if you like this artist you might like this artist" type of layout.

I find their current services/materials more than adequate to meet my family's needs.

I forget about the movies being there! More available internet. A place on your website that says what is going on at the library, although if it is already there - maybe it needs advertisement, although, since I don't watch TV or read the newspaper, I guess KTUU is my only source of news.

I get most of my reading material from the library.

I get what I need; I just need more time to go. It's a great library!!!

I go as often as I can now :)

I go in just for books on tape for my commute

I go once a week.

I go there every time I am in Anchorage. Not only to check out books and information, but also to check on the trade/free books available.

I go through streaks of use. I just haven't been using it for the last few months.

I go to the library 2 or 3 times a month

I go to the library as often as I can, at least once a week. Generally I'm happy with the materials/services available. I would like to see the foreign language materials expanded, especially Russian and French. Also, I would like hours to

be extended on the weekends, as that is when it is most convenient for me to go.

I go to the library at least once a week for books, dvds & to use the internet service.

I go to the library every three weeks minimally - I am not sure my schedule would allow me to come more often even if the library offered other services. I can't even imagine anything our library could do that would it's services. Perhaps if the library were open on the week-ends again that would make me happier. I'd be able to bring my school aged children more often.

I go to the library once or twice a week already, so probably would not go more often than that in any event. However, it would be nice to have a wider variety of new books. I see new books at the book stores that appear intriguing, but often they do not show up at the library.

I got out of the habit of using the library, or (as I was a teacher) I used our school library. Since I am now retired, I need to stop buying books and renting videos, so I plan to again use the library much more, especially for books and movies, and books on tape. Traditional uses. Interesting art exhibits would be a draw, I think.

Here is what I think is important. When we lived back east for a few years and were younger and poor, I used the public library a lot. They had a sign there saying: "Libraries will get you through times of no money, better than money will get you through times of no libraries." But I noticed even then that the library was closed for holidays and open less on weekends. We had no family near us, and often I wished I had the library to go to at holiday times, and especially weekends. We had small children and took turns getting out, but I couldn't afford to pay for anything. The library was a lifesaver sometimes, but disappointingly not there at others. I think with the economy so difficult, the library should be open more, not less, and there should be a downtown branch, and better bus service to the main branch. And people should be encouraged to come and read a book or watch a movie.

Are computer classes offered--especially for seniors, perhaps.

I had to purchase a book that I had returned. That pretty much ended my use of the library.

I have a really hard time getting the book(s) back on time. Easier for me just to purchase them.

I have been happy with all the services offered, and would be disappointed to lose any of the services they offer, including reduced hours.

I have been so busy this past year I have not had time to visit the library. When I seek employment resource type books as I volunteer for an employment resource center, I find the college has more of the type of books I need. I will use the library more when I no longer work 40 hours a week as volunteer.

I have been using the library to check out reading material since I was 15 and I am now 52. I have also checked out movies and music and gone to the children's events when my kids were small. I am a huge supporter of our public libraries

I have enjoyed what they already have

I have found the condition of some of the DVDs to be in poor, they always need cleaning -and some do not play at all because of the white sticky disc adhered to the center.

I have found the Library to be able to fulfill my requests as of this date, and found the staff to be very efficient and helpful when needed.

I have had a number of negative experiences with the staff regarding the use of the library card. 1) I disagree with making the card go "inactive" if you don't use the card frequently - what about college students who don't live here and want to use their card once very year or so? 2) I disagree with having to supply a utility bill to verify the address of the person asking for the card - my kids tried to get library cards, and we had some bureaucrat saying they could not get the cards unless they had a utility bill in the last 30 days with their name on it - very ridiculous. I think that showing a valid driver's license or state ID should be sufficient to get a library card. If you wonder why the use of the library has diminished, it is because you have made it so difficult to use. And I am a reader of lots of books - I just think the library has turned off a lot of people from using it - including ME!!!

I have just learned about the website letting you re-check out a book, so that you are not late. This will be a great thing for me!

I have just started using the website, I intend making more use of the library. I would like to see more new books.

I have left Alaska for the time being

I have moved to Homer, so will not be visiting very often.

I have never found any fault with what the APL has to offer. I am always at the library it is my home away from home.

I have no suggestions.

I have not used the library because I'm going through 30 years of books that my mom and husband had at the house before they passed away.

I have really appreciated requesting library books online for delivery to a branch close to my home. This way, I know they will be there for me when I go, and I don't have to travel across town as far to pick them up. For me, this is the one thing that a library offers me that I really value a lot, versus just getting my information directly online via various free sources.

I have small children. I will frequent the library more when they are better able to be quiet for longer periods of time. If there were a separate children's area where they could be a little louder without bothering other people so much it wouldn't be such a stretch. However I don't think the library will be building a children's wing anytime soon. I appreciate that there is an area set aside for children, already. It will be helpful when they are older.

I have the most time to use the library on weekends, so open on Saturday and Sunday is a huge plus for my family.

I have to purchase the popular Series books that kids are reading because I typically cannot get them from the library. (example: Fablehaven series, Leven Thumps series, Warriors series) I checked multiple times this year for one of the Uglies series books and finally was able to check it out.

I have to tell you what I dislike the most is the walking from the parking lot and the stairs. The elevator is not in a convenient location either.

I have two small children ages 3 and 4, so anything related to them is great. They like the games, singing, crafts, we go to story time nearly every week, sometimes more than once a week. We are on a tight budget so it's wonderful to have free or low cost events offered.

I have wanted to borrow a couple of books to read but just have not gotten around to it. I would use the Eagle River Branch or the Internet.

I haven't fully explored the art video options yet...

I hope to be retired soon and will use the library more then because I will have more time.

I hope to become acquainted with the features of the library this winter.

I hope you continue with reading/story time for young kids. That program is great.

i just acquired my library card. i visit frequently to browse, attend summer programs.

I just became a member in the last 2 months.

I just don't know. I have gone to assembly meetings and attended a couple of concerts in the Wilda Marston Theater last winter.

I just don't think of going to the library but if it weren't there I KNOW I would miss it. When I first moved to Anchorage I spent much time there. It is a must that we maintain our libraries.

I just got my card and have been in 3 times in the past month. I love it! I have gotten DVDs, CDs, as well as numerous books. I am now using the computer as well!

I just haven't been to mid-town as much this last year and have been out of town traveling more than usual. I go for the books and videos. As a home school mom I've used lots of history and science books from the library. As long as the library keeps its old classics like Asimov non-fiction books and other books that aren't easy to order, I'll be using the library!

I just love going there to read most of the time. But sometimes to use the internet.

I just need time...retirement is May 2010.

I just need to get over there, I'm not always sure of the hours.

I just need to remember to go there more often. I just recently started and love it.

I was looking for Justice in Guantanamo recently and would have suggested it for our book club, but there weren't but a couple books and they were already checked out.

I like all that I have already found.

I like audio books, and those the most popular for me to borrow from the Anchorage Public Library.

I like how you work with the Consortium Library. This fulfills all of my needs.

I like info on alternate home building techniques (straw bale construction etc) Services: Be open more hours. On a recent visit to Sitka I was surprised to find the library open late into Sunday evening. Partly because of this increased availability, that library is a center of community life in Sitka. People go there just see whats going on. they even have live music occasionally.

I like it just the way it is. Thank you for being such a great friend!

I like it the way it is now. (4 gave this response)

I like the books on tape and books in general.

I Like the children's programs. Performances are nice- music. Book club gatherings.

I like the concerts, DVDs and books. You do a good job.

I like the current mix of books, magazines, and videos currently being offered.

I like the fact that if I want a book and it is too expensive to buy then I go to the Library and they find one in the area to put on hold and I can borrow it without having to buy one.

I like the library - better selection of DVD's & more specialty books - but given the finances I think they do an excellent job.

I like the library and used to go there a lot. There's not really a reason I stopped going. It just didn't fit in my schedule, I guess.

I like the library the way it is, but maybe more people would come in if there were more variety in new, popular movies and music to check out? Maybe you could do birthday parties for kids, allow people to rent space and offer story time and maybe an arts & crafts project, for a small fee? Maybe have some more comfortable chairs around for people to lounge in, recliners? Maybe a chance to enter a drawing for something, for each time you come in to check something out? A different prize each month? Maybe individuals or businesses in the community would be willing to donate things that could be prizes, like passes to the zoo or to H2Oasis. Maybe you could rent out some of those Kindle things that they have now. Maybe people could check out a laptop for use while in the library, while they are sitting in their comfortable lounge chair, sipping coffee? Not sure how to get around the cost and security issues with that idea, though. Most people who do that, would probably have their own laptop anyway. Maybe you'd have to pay a deposit, and provide credit card info or something.

I just noticed the BookLetters that you can sign up for, I was thinking about possibly having bloggers write reviews of books in different categories of interest... but I didn't know about the newsletters that are already available. Maybe promoting more of the special services that already exist that a lot of people probably don't know about? Just some ideas.

I like the library; i visit it often and am pleased with the services provided.

I like the Live at the Library Music programs. I have enjoyed taking grandchildren to all levels of storytime. I appreciate having items put on hold. I have appreciated the friendly and helpful staff. I appreciate the email notifications.

Let the voters know what you are using our tax dollars. I voted for library improvements (thought the roof would be fixed), but didn't see or find out how the funds were used. That makes it difficult to vote yes on future requests for funds.

I like the magazine exchange/give away and the books/videos/DVD's etc. for sale that the Chugiak Eagle River Branch used to have. I would stop in regularly just to browse.

Having a good selection of materials, from books to books on tape or Playaway to DVD's/videos is what keeps me coming to the library.

I like being able to access Ancestry.com, which is too expensive for most folks to subscribe to.

I like the periodic e-mails I get featuring new science books. What about a similar e-mail for all new non-fiction books? Or better, a list of topics (history, biography, etc.) to choose to receive notices of.

I like the resources the library has now.

I like the services provided already. The reason I don't go more often is because travel prevents it.

I like their book sales.

I like to borrow books on tape or CD to listen to when I travel in my car.

I like to just get my books and take them home!

I like what it offers. When my kids were little they (and I) very much appreciated the summer reading program. I like the movies periodically hosted (tho it's been awhile since I attended :() I like the magazine selections. I like online access (tho occasionally I have had troubles with EBSCOM or accessing a particular magazine or article that way). I liked when my kids were able to access online test practice for SAT's etc. I love the book sales! I like browsing new (to me) magazines. I don't feel shorted by what the library now offers.

I like your selection of books and that you can get a book you don't have from another library. Just keep the library open EVERY day!!!

I live at the very west end of Raspberry Road. The closest CONVENIENT place to go to the APL is Loussac. I hate the Dimond location because of the parking. Come on, in a mall?! Don't even BOTHER going there in November or December, and trying to find a parking place, and THEN dodging lines of cars doing their holiday shopping. Try carrying a baby and holding onto a toddler's hand while pushing through the crowds and navigating the narrow escalator or stairs. We need a southwest branch in the Sand Lake area. Somewhere convenient to pick up and drop off books, not shoved into the back of the mall, upstairs in the corner as an afterthought. Bring back the Sand Lake branch!!

I live in Florida. What can I say????

I live in the valley so I use their services mostly

I live in Washington

I live in Wasilla

I live in Wasilla and a local access would help

I live too far away- in Palmer but internet web site is helpful

I love audio books and would love to see a bigger selection.

I strongly dislike the Dimond branch and would love to see it in a more user friendly location and not in a mall.

I love going to the library and think you do a great job. I love audio books and want to learn how to download onto my smart phone so will look into that. Can't think of anything I need or want. I like looking at what is going on in case I can do any of it.

I love going to the library and using the multi-media center.

I love going to the Loussac library for the comfortable sitting areas that they have and the coffee area nearby where I can take my recently checked out book to read.

Internet's a perk in my opinion.

Wireless internet would be nice.

I love our library! I visit about once per week and that's sufficient. I don't have time to visit more frequently.

I would like to take magazines out of the library. My previous library lent back issues (1 or 2 back from the current issue) for one week only and I think that is an excellent service. I don't have time to read magazines at the library but would take full advantage of a magazine lending program.

I love taking my children to the small Muldoon library. It's easily accessible & we enjoy the smaller atmosphere. Would love for the smaller library to have more of the up-to-date (newer) books for selection. We go to the library as a family & have fun checking out a variety of books.

I love that the Loussac library is so user friendly, it's a dream compared to the university I attended. I would love more comfortable seating everywhere instead of just the kids' area. If it was more like a Barnes and Noble or Borders I would probably go there alot. My husband and I go to Barnes all the time just to sit and read with a cup of coffee in their overstuffed chairs.

I love the Anchorage Public Library and really miss my friends at Eagle River since moving to Kenai. Keep up the good work...

I love the audio books - and you have many, there just wasn't space to put that in above.

I love the books on CD. I think the library does an awesome job. I love to "order" books/CD's on line and have them ready for pickup.

I love the community resource room at the Muldoon Library. My children and I love the Family reading bags, educational videos, and books on CD. I also have found the interlibrary loaning system a tremendous help in

homeschooling.

I love the fact that I can go on line, put books/videos on hold, and pick them up at the library

I love the large selection of large print materials. I will add this here, since no other blanks provided - I don't support a tax, but I would gladly pay each year for the library card.

I love the library - the lectures, music, children's events are awesome. They are doing a great job. Too bad the Mayor keeps slashing their budgets.

I love the library and come as often as I can. You make it very easy to find books, reserve books, pick them up and check them out and return them. I wish you could be open more during the summer.

I love the library and have no need for any encouragement.

I love the library and it is my personal tight time schedule that prevents it. Open hours in the evening are best.

I love the library and missed Eagle River when it was closed. They do a good job!

I love the library and visit it all the time.

I love the library and visit weekly. Our kids visit weekly in the summer. We rarely purchase books unless from Title Wave, and then only if they are not available at the library, or we must have them at home for projects, Battle of the Books etc.

I love the library and visit when I can. If I can't find material in APL, there is interlibrary loan!!

I love the library as it is! I haven't checked the library yet but have recently become interested in more audio books and learning... actually I currently have to be accompanied by someone who doesn't like books or I will end up in there for hours...

I love the library as it is. My family also enjoys visiting the library!

I love the library here in Eagle River. The people who work there are very helpful, friendly and knowledgeable. I like using my computer to order books/movies and then I pick them up when I'm notified. I feel like I read about as much as possible considering my busy life.

I love the library in Eagle River as it is, though more up to date craft books would be great.

I love the library! I would rather have one central library with better hours than more branches scattered around the city. Even my out-of-town guests complained about the library hours. Also, I am crazy about books on tape, something you didn't ask about in your survey -- they are great to take with you to the gym, on trips, everywhere! There is a library for the sight impaired only that has a fantastic collection, but luckily I'm not eligible to use it, but I would if I could! People use Ipods so much now, I don't know what the equivalent would be today for checking out audio stories, but I don't want to hang out at the library to listen to them -- I am on the go!

Question #14 needs explanation: Willing to pay ZERO more for more branches. Willing to pay \$200 more per year as a household for more materials.

I love the library, but my time is limited. I could just hang out there for hours if I had the time! I'd appreciate more books related to Christianity. I can't find them in the library so end up buying them online.

I love the library, how could it improve?

I love the library, I think you all are doing a great job. The problem is, I am so busy with work, school, my son and his schoolwork, etc., I rarely get a chance to "escape" to do what I would like to. Hey! maybe that's it! If you guys ran a slogan like "Escape" to the library... and showed pics of people relaxing, and piped in soft jaz and/or classical music through the library, that would be awesome!!!

I love the library, just keeping getting new books.

I love the library. Don't reduce the hours that the public can access library services!!!

I love the library. Faster internet would be great.

I love the library. I don't get videos/dvds's from there because I never thought of it. I'll have see what is available.

I love the library. I encourage your trend towards investing in neighborhood libraries. We visit the Muldoon library most often. We are looking forward to the opening of the Mt View library. The Dimond library needs to be replaced. It should be in a neighborhood setting not a mall.

I love the library. I need no incentive!

I love the library. Maybe more author events? Open more hours...

I LOVE the library: The kids' selection is fabulous and the gift and coffee shops make my visits even more delightful. (I visited up to twice a week while living in Anchorage. I have been in Maryland a year now, due to health issues in our family.)

I love the materials you have. It's just scheduling the time to go. My daughter loves to do her homework there.

This is a good reminder. We will schedule regular visits. I will let you know if there are any materials I would like to request.

I love the new arrivals section and how they are organized into different categories. I wish we had more!!!

I love the online check out system and have used it frequently. We enjoy Sat and evening hours in Eagle River.

I love the reading book bags. Easier physical access to the libraries

I love the services and materials offered at the APL. I only wish the library were open more hours and was not forced to cut back operating hours because of the budget.

I love the Wednesday storytime for small kids, I think any activities for kids properly advertised would get people with kids there more often. I'm always looking for low-cost yet creative ways to spend time with my girls. Also, maybe updated, easier to use computers, or some kind of live entertainment from book speakers or musicians (something DIFFERENT and low cost are key words here, and the library is the perfect venue for that).

I LOVE their selection. However, I have read most of the books for my age group (17) if there could be more from the same authors I would get books I actually haven't read :) Thanks!

I love to borrow books on cd and listen to them while I run or drive for long distances. I need to learn how to use more recent technology like the ipod downloads.

I love to come and study ... or read the books I own because it is quite, away from the cell or the refrigerator. A great place to read and study. I used it to study for my ground school when getting my private license to fly.

I love to go to the library just to browse and have the quiet time without noise to read. Many times I read the book I am interested in at the library. Buying books is expensive and reading is my favorite thing to do to gain knowledge. Our library is likened to the great Egyptian Library of Alexandria that was burned down by the Romans, for they did not realize that knowledge and wisdom from the ages were contained in that library. It seems to me that the current political regime of whom I supported are liked those ignorant Romans in many respects i.e. they are limiting the number of hours the library may be opened to the public. What a hopeless mindset for knowledge and wisdom contained in books at our library should have free access to the public every day of the week.

I feel the library should be opened every day of the week to encourage our children to form good study habits and excel in their school work. When I was a child and a teen growing up, my library in the lower 48 was opened every day. That's how it should be in Anchorage, Alaska.

I love to read so list of books (new books received for checkout)

I love to reserve books, but it doesn't seem to be working with the cutbacks?

I love what you have now. I am hoping that funding is increased to allow the library to resume its normal hours!

I love your novels

I love your program offered during the winter in the theater

I loved all the free events of the summer, I hope you are able to continue to offer these types of programs. I always look for things I can take my children to

I mainly do research, go for the magazines, look at books that I might want to purchase, meet students to help them with resources at the library.

I may be interested in visiting the library for lecture series or classes.

I mostly use the library to check out entertainment books to read. Since I don't have a lot of time, I use the library infrequently. However, my children love to go to the library and check out books, just as I did as a kid. I'd hate to see that go away for them. Perhaps more activities for older children would help.

I move to Fairbanks and use the Noel Wien Library at least three times a week.

I need a Saturday, Sunday or Monday to go to the library. these are the 3 days it is closed.

I need more time

I often recommend books for the library to purchase but then never hear back from the library. It just doesn't seem that you have many books by current authors.

I only come in to check out books but half the time they do not have them in. Its understandable not to buy lots of copies just for a fad to wear out and have to many so i don't complain and just buy the books myself. It would be kind of cool though if they could strike some kind of deal with titlewave books if they order to many maybe titlewave could buy them or maybe they could get some kind of discount deal in ordering in bulk with them or something. I don't know how the state would consider that with funding and all but it should give the small business owner who is already getting funding some kind of break too.

I only recently found out what the library has to offer since the budget issues were made more public. I'm very interested in helping the library and using its services, but don't visit the library because my car is broken. When we get more money, I'll be able to come more often. There are many books I want to read, and don't want to spend the money buying them all. I'd volunteer at the library and take the bus, but I have a small child and it makes it difficult (and takes too long to take the bus). I hate to say it, but if there was childcare, I'd come more often.

I only use it to request books
I only used the library for homework assignments.
I plan to enjoy your magazine section more frequently.

I planned to use the library more often, but I live in Eagle River and my branch was closed for much of the summer. I prefer fiction to ONE broad category rather than diced up into western and mystery and romance. Some books could fit all three of those categories. And some authors can contribute to more than one category. Someone who enjoys reading one author's mysteries might actually expand their reading choices when the author's complete works are displayed on one shelf rather than in two or three locations in the library. Also, I'd like to see some series completed or have gaps filled in. For instance, Dave Duncan has an old series called "The Great Game". The Library has books one and two, but not book three "Future Indefinite". He also has a series called "The King's Daggers". I think you have book one, but not two or three. It's frustrating to start a series and not be able to finish it.

I prefer to check out books, especially current best sellers
I primarily use the library for research purposes; primarily the Alaska Room at Loussac, and ARLIS for similar reasons. The vast resources available between these 2 locations keep me coming back for my informational needs.

I quit going to the library after I discovered the world of the internet - I can get information immediately without getting dressed to go out and I not restricted by the hours of operations. Plus I save on gas. I can also download movies, music and a great deal more. I don't know if I would visit the library if more services were added.
I quit going to the library because of the homeless people hanging out inside and outside. It is a situation that makes me uncomfortable and which is easily solved by not going to Loussac.

I READ MAGAZINES AT THE LIBRARY; I TAKE MY GRANDCHILDREN; I DO USE THE COMPUTERS AT THE LIBRARY

I read periodicals at the library because of calm quite surrounding generally. It allows me to focus and escape the world. But I sometimes find loud inconsiderate folks that ruin the experience. The library is big enough to find quite even when there are loud folks.

I really cannot think of any services at this time. I utilized the Library often before computers.

I really dislike going to Loussac with my three small children. Every time I go to that branch, the staff are very unfriendly, the children's area is hard to navigate and the teen/children area is too close together. I would appreciate a bench or two for my children to sit at while I check out since the lines take a while when checking out and my children see a wide open area to run around in. Friendlier customer service would be nice as well.

I really enjoy going to our local library here in Eagle River. My 2 daughters love going there to check out their own books and the pre-school readings on Fridays are AWESOME. I would really like to see some pictures on the walls, something that will make the library feel more like home. It has been depressing walking into the library where it doesn't feel like home. Just to dress up the library would be a service I'd like to see change.

I really like your gift shop. Not only do we find wonderful handmade items at a great price, there are other wonderful things like small musical items for my grandchildren etc.

I would like to see the gift shop in all Libraries. You do not need a full time clerk at the smaller libraries, the Librarian can be the clerk with a glass locked case. I have advised the volunteer clerk at Loussac, that I would purchase many of the handmade items that I have seen, if they would just stock more. Never heard back from them?

I really love story time. Anything for the youngsters would get me to the library, especially in winter.

I really only check out books

I really think the books are out of date. I searched on line and found the UAA library to have more of what I was looking for. I think newer and more books need to be available.

I recently began listening to books on CD and would love to see this area expanded. My children love the "series books" like The Grimm Sisters and picture books.

I recently moved back to Anchorage, and was bummed that nothing is open on the weekends. That's when I have time to go to the library and would be MUCH more likely to use it with more weekend hours. I am also really looking forward to the new Mountain View Branch opening, it looks beautiful! I love the free media section. The CDs and DVD are great! I also love the new book selection, though they seem to take awhile if you don't pre-order. I regret that I have moved from the area. If I was local, I would be visiting more often.

I seek mostly current information, so it's doubtful I'd use the library building as a source for dated hard copy materials. Also, I prefer the convenience of finding materials online from my home any time I like.

Availability of software training (Excel, Word, Adobe InDesign, Photoshop, Dreamweaver) on DVD or CD would be useful. Maybe you already have this and I'm not aware.

My visits to the library have been primarily for social/cultural events such as public meetings or music performances. I value the library as a venue for these events.

I sometimes come to the library to use the computers. My printer does not work with my home computer. When I need to write a business letter or print something else down then I can come to the library.

I spend a lot of time at a place out near Glennallen writing. It's very difficult to get books back to Anch on time(especially in the winter). Please a a return system going, or an interlibrary system going, where I can borrow a book in Anch. and return it in Glennallen, and vice versa? Why aren't you hooked up w/ Palmer. Is it a bunch of fiefdoms? Surely the idea must be to get books, magazines and all the services in as many hands as possible. Thank goodness there is internet too.

I love the library. It is my favorite building in Alaska. In particular the Alaska reading section. Thanks

I still love to handle books. Please hang on to your book collection, especially your local history and good literature departments. My favorite books from the library have beautiful and/or top-notch informative illustrations. No other media can compare.

I suggest providing more entertainment that appeals to crowds of all ages.

I think I would visit the Library if the hours were different. For instance if they were open late on weeknights, especially Friday nights. I find that after working till 5pm then going home and making dinner for my 3 kids that afterwards is when we often go to Barnes & Noble...

I think implementation of this questionnaire is superb! + the coffee shops make attendance more delightful, the particular kind sold there, I mean. So, less expensive snacks and/or sandwiches would make for a better time spent at the library as well. Thanks for asking!

I think it does a good job

I think it has a wide range of offerings as it is.

I think it is good as it is, too much expansion means cutting other things out why ruin a good thing!!

I think it is great already. We are very excited that the Eagle River one is finally open again!

I think it is pretty good now. Perhaps a few more videos.

I think it's great right now (4 gave this response)

I think our library is great as it is. Would appreciate faster access to new releases.

I think our new library (Gerrish) serves the community well, I believe kids' reading programs are so important and our librarians are very supportive of the kids using our library services.

I think services are already wonderful - there are more things that I don't even know about!

I think that fines should be capped at 5.00 per item, and that if a person calls in, the fine should be held.

I think library drop boxes at certain locations would be very helpful. Like: the hospitals - ANMC, and maybe Providence hospital, and some other location.

I think that once a month there should be a documentary of some kind shown free to the public on some sort of projected big screen. That would be nice.

I think that the Eagle River Library just needs to see some expansion, as far as books are concerned. I can't tell you how many books I request from the Loussac, and I'm sure I'm not alone. It is such a great library, but doesn't have so many titles I am looking for.

I think that the library does an excellent job; the reference librarians are particularly helpful for tracking down odd bits of info. It was extremely upsetting to have the library closed on the weekends all summer and I fell out of the habit of going as frequently. If budget concerns cause closing, please keep it open at least one weekend day.

I think the Anchorage Public Library does a good job. I have not been recently because my purse (and thus library card) got stolen and I have been out of town a lot for work and unable to go get a new card.

I think the Anchorage Public Library is an incredible resource. It needs to be fully staffed and Loussac and the branch libraries must remain open, not have shortened hours or closed.

I think the Anchorage Public Library is doing a great job. I first started to use the library weekly when my kids were babies. We would go to lap sit and then check out books. Lots and lots of books. We still go but now with school it is about every 3rd week. Weekend hours would be great. It is hard to get to the library on school nights with homework and after school sports.

I think the biggest detriment to going to the library would be the accessibility. I do not think the entrance to the library is welcoming. It almost comes across as a fortress or barrier. When I think about going there, I see it as a commitment of time instead of an easy in and out.

I think the Eagle River Library is doing a FANTASTIC job presently.

I think the ER branch is an excellent place. Loussac needs to be updated

I think the library already does a great job. I cannot think of anything it does not offer.

I think the library already offers many services and materials that I could use. The problem is I don't take the time to take advantage of them.

I think the Library does a great job of offering wonderful materials and services despite its limited resources. We're so thankful for what we have, but if given the opportunity new books in the realm of modern home design, prefab, green design and books related to camping and hiking would be great. Thank you.

I think the library does a great job. It does, however, need to be open.

I think the library does a great job. Would like to see some more movie DVD's. The wait time for books on request seems much longer than what I have experienced in another state. I think there should be more copies in circulation of highly requested books.

I think the library does a really good job even now.

Guest authors. Book signing. That would be fun.

I think the Library has what I want right now! I would like to see more organization in the movies. How about a Family Entertainment section as separate from other more adult movies. I would like to watch movies with my grandkids, but don't want the nakedness and swearing that is in most movies today.

i think the library is amazing

I think the library is awesome as is. The only reason I have not checked anything out is that I owe money! I do wish the free books were moved back upstairs and that the hours were better.

I think the library provides adequate service for my choices when I need it.

I think the public library offers more than enough. We didn't start using it until we had kids. The woman who did Mother Goose storytime at Loussac (Pat) retired and I don't think they plan on replacing her so now smaller babies are supposed to go to the older kid story time. I think there should be a separate story time for 18 mo's and younger age group. Also, all the current story times (at Loussac) are in the morning. It would be nice to have a few in the afternoon for parents who can't make any of the morning story times.

Also, being closed on Sat, Sun and Mon was a real pain in the rear.

I think the selection of materials is great. The service during the summer was very poor, with the library being closed during the primary hours I would normally visit (weekends).

I think we need a basic services library in this community. I use the library when I need to. My current schedule does not allow me to participate as often as I would like.

I think you are doing a great job and offering exactly what we want.

I think you are doing a great job. I forgot to look at the videos and will start doing that too.

I think you are doing a great job. Maybe have an email sent out if you ever have a cultural event or an author?

I think you are doing just fine.

I think you are doing well! Perhaps have a section of "focus" materials (ie, recommendations from staff or most popular, etc) and change it regularly (ie monthly or biweekly).

I think you folks do a great job with the resources you have.

I think you offer a lot of services, especially the children's department and the video section.

I think you should look at the library in East Brunswick, NJ they are small and compact but offer so much! Checking out old magazines would be nice and have you thought of Nintendo and video game loan outs ?they are a great draw for families.

I think your services are just about perfect for me. I'm handicapped and being able to request books online & pick them up at Loussac works very well. I think you are a city treasure and I thank all of you who make up the Library system.

I think your services are wonderful. When my children were young, we four went wkly to your "Story Time" for toddlers. This is a fantastic program. We still use the Youth section to get my 13 yr old many books for enjoyment and school projects. I love the library and so do all my three children. Two are away in college now during the school year, but in the summer, they use you as an important resource for them.

I think, for my purposes, the services/materials offered at present suit my needs.

I travel by car a lot. I like books on tape. The CD player in my car is broken.

I tried renting music CD's but they were in pretty bad shape.

I truthfully don't know. Right now, I mostly go there with my 4 year old and check out books for him, although I have checked out a few gardening books as well. I have a hard time finding books I want for him though, so I tend to just buy them.

I understand the shorter hours were due to budget, but I didn't understand why Friday / Saturday were selected. Would have preferred shorter hours (12 - 7) or closed Sunday, Monday, Tuesday.

The check out staff is helpful. The reference desk is a toss up as to great service or none. The computers seem to be "not working" often.

Does the library offer concerts on the lawn? That might be nice with the new development around the library.

I understand with budget constraints that library hours need to be curtailed. However, the working public and students would be more likely to use library services if library hours were changed to accommodate their schedules. While seniors may enjoy daytime library hours, students and working adults would use libraries in the evenings and on weekends. Having the library closed during these periods guarantees fewer visitors. Public Libraries need to become more customer service oriented. To succeed, think about your market.

Ask yourself: Why are local bookstores full when libraries are empty? Why do taxpayers fail to support funding for libraries but willingly spend hundreds in local and on-line bookstores? What services can libraries provide to patrons that bookstores cannot?

I am unwilling to support increased taxes dedicated to libraries until the library refocuses its efforts to accommodate the needs of the present-day world.

I use interlibrary loan.

I use it to search for the latest books by my favorite authors and put them on hold.

I use Listen Alaska for audio books, through the Palmer Library. Easy access for same through APL with a larger selection would be wonderful. My work does not allow me to sit holding a book, but I can listen to them all day.

i use the free paperback book area all the time. i bring some in and take some home and bring some back and keep the ones i want. it's my favorite area of the library!

I use the library for in depth and historical research projects.

I use the Library web site way more than I actually go to the library buildings. I really appreciate the ability to return books to the nearest library irrespective of where I checked it out.

I use the UAA library. I work there.

I use to love to go to the library and listen to the "Old Time Radio" shows, like George Burns and Gracie Allen; the Bickersons; the Lone Ranger; and Jack Benny.

I used it more often when my child was younger. His interests have trended to more skill acquiring activities. Perhaps some intro instruction classes that could lead into directing kids to the resources at the library that can help develop the skill(s) might bring us back to using the facilities. It is hard to compete with the WWW when it comes to ease of research but books rule when it comes to in depth study of a subject matter.

I used to go frequently, I just haven't been reading as much lately, but it was always a pleasant experience. I usually check out books on tape/CD. I have enjoyed Harry Potter books, various children's books on tape/cd, Jane Austen, Sherlock Holmes, radio theater (Sherlock Holmes with Basil Rathbone/Nigel Bruce--I think some of your collection have disappeared), The Dark is Rising series, travel videos/dvds to various countries, movies on video/dvd from the 1930s-1950s. I would be interested in more classics on cd.

I usually visit the library once a week, or at least 3 times per month, usually to check out books or DVDs. I would like to visit more often for the special events, but I am too busy to do so.

I usually visit the Loussac because it is the most convenient. I like to browse magazines but find the selection too limited. I wish there were more publications of interest.

I very happy with library except for the closure for fiscal reasons this summer.

I visit 2-3 times a month and no service would really encourage me to visit more.

I visit a lot as it is; wish it were open longer hours.

I visit APL regularly to pick up Inter Library Loan items. It is the service I use most frequently and I really appreciate it is available. In this survey I indicated I would not be willing to pay more in taxes for Library services. I value what the Library already offers, but loathe expansion of government. Even though I value and use the Library more than any other government service available, I can't stand the thought of even more of my paycheck going to support more government. I do support Friends of the Library with financial contributions.

I visit as frequently as I need to already. Mostly for reference materials.

I visit enough. Nothing else needed.

I visit frequently already but writing programs or literary events with authors

I visit it at least once per week. I love the coffee shop next to it. I love the fact I can borrow online.

I hated it when the hours were cut.

Yes... i'm a library geek.

I visit library every week.

I visit Loussac about 4 times a week, so I can't imagine what would bring me there more frequently.

I visit once each week and find service provided sufficient

I visit once per week. I can't wait until you are open on the weekends again!!! I check out a lot of cookbooks for myself, and board books for my babies right now, and attend the Mother Goose sessions when I can.

I visit regularly

I visit regularly when I am home from school

I visit the library at least weekly to check out books

I mainly grab fiction --- haven't run out of great reads yet

I visit the library fairly often already maybe five times a month or more. I can't think of anything. Maybe a larger dvd selection.

I visit the library frequently, the only thing that would get me to come more often would be better hours. This summer was very difficult for me and I think the community. I loved the concerts during the week and would love to see more of them.

I visit the library mostly on the weekends (Saturday) in Girdwood, but since it has been closed on weekends and Girdwood hours are already shortened I don't have time to go there.

I visit the library once a week.

I visit the library quite frequently, and will visit even more frequently when it is open more than three days a week. I can't think of anything else that would cause me to visit more often than I already do. I love the library!!

I visit the library whenever I am in town and find the staff helpful.

I visit the Wonderful Loussac Library weekly. The only suggestion I have is to keep the library open on all days. I am stunned that you have closed the library on weekends, in a state that has the highest per capita library patron visits in the USA. Several times I have arrived at the library, only to find it CLOSED. Unbelievable.

I visit weekly. Frequently when I want to browse the library database at the library there are no computer stations available in the book areas. I am not sure if more stations would help. I wish the "online" computers could be made into library database computers.

I visited the local libraries at least 2 times a week all year for the past 50 years. I use the libraries constantly and so have my eight children. I think the Anchorage Public library system is one of the best in the USA. All of my 8 children have graduated from Chugiak High School and 3 graduated from Alaskan Colleges. One grand daughter graduated from a local High School and is in her second year of college due to a great school system that encourages students to achieve their best. KEEP SUPPORTING THE LIBRARY SYSTEM AND ITS EMPLOYEES!

I visit the library on a weekly basis. I really enjoy the library and my children enjoy the library.

I was at the Loussac yesterday. The computer catalog said that two books I was interested in were available, but they were not on the shelf, so I left empty-handed. I would visit more frequently if the computer catalog was more accurate/updated.

I was deeply disappointed when the staff chose to close on the weekends. It seemed to be more in line with the convenience of the staff than the need of the customers. I have done a significant amount of staffing and scheduling, so I know it can be a challenge, but if we want to encourage the use of the library by our young people and parents, it needs to be open and available when they can most conveniently access it.

I was discouraged by the limited hours over the weekend in the summer and that is when my usage for the library went down I plan to frequent the library more often since it will be winter and am interested in the magazine section.

I was going to go to the library with my children several times over the summer, but with the library being closed on weekends we really didn't go after that. It is too hard for us to go during the week most times.

I was not aware that Loussac was closed on Saturdays this summer...when I called the their # , it gave NO EXPLANATION! It would be nice to let the public know that the library will be closed & the reason for it on their answering machine. I specifically drove out there three different times! There was just a banner sating "Library closed".

I was very disappointed when the libraries closed three days a week. It was particularly difficult for working people such as myself who enjoy stopping by the library on the weekend to browse instead of just running in to pick up a book after work during the week.

I wasn't aware of the library's movie rentals.

I will be visiting more frequently because my children are getting in to the age where book reports and other research will be needed.

I will now look into the Library's online website. I have mostly used the library to check out books on tape when I commuted. Now I work close to home. I would like to use our library more.

I wish I had more time to visit the library.

I wish the "books on CD" section was much larger. We take road trips and really enjoy listening to books during our long drives.

I wish the Anchorage Public Library would carry more Christian fiction novels. However, I am extremely happy with the Anchorage Library. I love to get books from the library. What a wonderful gift we are offered each time we choose a book from the library.

I wish they had a branch up here in the hillside area (upper O'Malley Road).

I wish they had more than one copy of books on the Best Seller List. Sometimes you wait so long for one, that you lose interest by the time you get it.

I wish they would have been open 7 days a week all summer. We missed out a lot with the closures.

I work at the Fort Smith Public Library (ILL Dept) my customers really enjoy all you loan to me.

I work M-F downtown and would LOVE a branch I could walk to on my lunch hour. A drop-off for returns would be good, too, if a new branch is not within financial means right now. The Loussac is great but needs better interior lighting.

I work on the slope so my chances to go to the library are limited. Although I have the option to recheck a book online, I'm afraid that I'll forget. A week longer check out time would work perfect for me.

I work solely with Anchorage Public Library in the ILL arena. I am an academic library in the states.

I work there and go 5 days a week. I check items out for my 85 year old mother, who reads several books a weeks.

I would actually pay a fee if the library had DVD'd to rent and music CD'd that were new releases.

I would be encouraged to visit more frequently if budget constraints did not lead to the library's system-wide closure for three entire days each week. I was shocked and saddened that a city the size of Anchorage had no library access for locals or visitors for three days (I believe the closure was Sunday through Tuesday) from July to September.

I would be interested to see more current magazines and alternative publications. I think it would be FANTASTIC if APL hosted a zine library, or a rare books library.

I would be unlikely to visit the main library, though I do borrow books from your collection through the UAA/APU Consortium library.

I would better be able to answer this if I knew what other libraries offered. I am very satisfied with the current library system. I love the ability to reserve books on line. I like the twice a year book sale at the Loussac Library. Although my children are no longer children, the summer reading program was excellent and I am glad that continues for other children. I have no need to use the internet at the library, I am glad it is available for others to use.

I would borrow more videos if you had ones I want to watch.

I would enjoy being included in a monthly email announcement stating the events occurring at the library during that particular month.

I would go on the weekends if it was open.

I would have gone more if they had closed during the weekdays instead of weekends during the budget cuts. I prefer to go on weekends (especially Sunday) because after work on a weekday I am tired and prefer to go straight home. Also I tried to donate money the other day but there is no place to make a small donation (at Lousiac sp?). In my old town I would donate a few dollars every time I visited.

I would like my local (Eagle River) library to be open longer - both morning and evening hours.

I would like the library to be open 5-6 days a week. Four days just isn't enough.

I would like the library to increase the number of hours it is open.

I would like the library to resume its old schedule rather than 4 days a week. I like and enjoy all of your services that you provide to the community. Keep up the great job.

I would like to be able to borrow eBooks online from your website. I have a Sony PRS-505 e-reader.

I would like to be able to donate books by bringing them my branch Library. This may already be possible, I just now thought of it. The personnel of the Eagle River Library is so helpful and accommodating I cannot imagine any better service.

i would like to be able to rent magazines. I would like a special video section on documentaries.

I would like to be able to scan book pages to PDF instead of using a traditional copy machine. I don't like to waste paper and ink for something I don't need a permanent copy of.

I would like to improve the DVD collection (writer is 8 years old - dictating to Mom)

I would like to see a better selection of books. The Muldoon Branch is my closest Library, and I rarely find anything that I want to check out, so I use Title Wave a sort of library with a fee.

I would like to see a program where fines can be paid through donations of canned food that will be given to the food bank. The Denver Library had this program in place in the 80's and may still do it today.

I would like to see better weekend hours. Since I work during the week, the weekend is when I have time to visit the library. The Muldoon Branch isn't open on Sundays and that's the closest one to my home.

I would like to see more books available in Eagle River instead of having to get them from Loussac.

Have more fictional best sellers available at Eagle River.

Have a separated reading room for children or one for adults-in other words, a quiet room.

I would like to see more computers for internet usage. I would also like more educational DVDs and perhaps computer software.

I would like to see more current graphic novels.

I would like to see more of a volunteer program to assist the library staff. I would gladly spend an afternoon at my local library branch shelving books etc. to help the library program to stay within it's budget and to increase operating hours. I would also support a user fee per household, for example \$50/year to keep the library services available without any further tax burden on property owners.

I would like to see more trade magazines.

I would like to see more video / DVD based instruction for music, and gardening in Alaska. Basically more instructional video on Alaska lifestyle choices;canning fish, panning for gold, etc. It would also help if I could keep a borrowed item longer.

I would like to see new children's items...new puzzles...maybe educational toys , e.g. those that teach the clock, tying shoes, etc. and/ or puzzle packets to take home.

I would like to see some sort of community room available for classes and workshops in Eagle River.

I would like to see The Economist at all branches, since it is the best periodical for international news coverage. It would also be helpful if the library would allow patrons to checkout older periodicals (not the current issue but older ones.)

I would like to see the library open 7 days a week. To have the library closed on Saturdays makes it especially difficult to get to the library when it is open. We have one of the most beautiful libraries I've seen....what a shame to be closed 3 out of 7 days per week....

I would like to suggest that there be a day where all dues are cleared off of our library cards (annually). I am interested in more books in the library--but, I would like to make a complaint of the vulgarity--coming from a teenager--of some of the crude and rather offensive literature in the Young Adults section. I am especially sick of seeing fictional books based on gay/homosexual views and would like to request that the library tones down their ordering/buying of so many of these novels.

The employees at the library have disappointed me in their lack of service and their less than cheerful dispositions. I would love a downtown branch library!!!

I would love access to more German materials for children.

I would love it if the library would purchase many more books. I enjoy reading everyday; it is my #1 hobby. My mother must ask me multiple times to get out of the book I'm reading and do my chores, homework and other things. The library sometimes will not have specific books I am looking for and I just hate waiting for a book I really want to read! So, I would really appreciate it if my library would buy some new books.

I would love more areas w/o sound permitted.. like no talking and no cell phone use//love to see more rooms like the Ann Stevens room... particularly the seating and the window views.?

I would love to be able to borrow magazines. I do not nor do I foresee having the time to actually sit down in the library to read. If I could take a magazine home it would be great.

I would love to go to the library more, the reason is i have school and work

I would never visit the library; I'm not a freeloader living in the stone ages. The library should be closed down for good.

I would prefer more non-fiction audio books and foreign language DVDs. What I don't like in the library is music played by staff, even on the media floor, and the talking check-out machines. I consider both activities as noise making.

The summer library hours were really, really bad. I almost stopped going to the library during that period. I think the library should have been open on Saturdays. Why not use volunteers to save money? I would have donated some hours of my time if there had been an effort enlist and train volunteers.

If you ever rebuild the steps to Loussac library, please could you build adult-size steps. The current steps are for children and make adults to exercise unused leg muscles and therefore are tiring to climb up. I prefer to use the lawn in summer time for this reason.

I would prefer not to have to visit the library but to be able to visit the website and pick them up and drop them off from my car (having drop off boxes that you can approach from either way would be great--after work I do not have a lot of time. The Loussac Library is not visitor/family friendly.

I would rather use the internet than drive 10 miles to go to the library

I would really appreciate more in the way of help in selecting current fiction-- the fiction/literature displays could be more like what one sees at the bookstore....

I would really like to see a book/movie drop outside the of the mall (Diamond) library. It is often difficult for me to get my materials returned on time due to the fact that I have a new born. I don't like having to always go into the mall.

I would say I already visit weekly to pick up or return books. What keeps me coming in is the online hold option for your library card. I can zip in, grab my books, check out on the machine and zip out.

I would spend more time in the library if my bike lock hadn't gotten ripped off. Now, I just order from the web, run in, and run out.

You could put Office 2009 on the computers...You could get a few iMacs....

I would visit more often if I was more successful in my requests for inter-library loans. This isn't a criticism of the staff's responsiveness but recognizes that my requests are not available for loan by the holding libraries.

I would visit more often if there were a wider selection of gay and lesbian fiction

I would visit more often if there were weekend hours available.

I would visit the public library very often if there was a downtown location.

I'd like a "Reserve a Book" link on the home page of the library web site. If you are new to Anchorage, you can't find out how to reserve a book by looking at the web page - it's not user friendly.

I'd like a wider variety of teen books.

I'd like expanded hours on the weekends. It's horrible that the only time I can go to the library, you are closed!

I'd like the Eagle River-Chugiak branch to offer more books on "New Age" spirituality. And it would be nice if the libraries could continue to add new movies to their selections. I can only use videos right now, so perhaps they are already adding new DVDs that I'm not aware of.

I'd like them to bring back the Mother Goose reading time for the youngest kids. The Lapsit program is not good for a one year old with a limited attention span.

I'd like to have access to more DVDs of the "how-to" variety. Skiing, bike mechanics, etc.

I'd really like it if the library could host more speakers.

I'd use the Media Dept. more if it were easier to find items supposedly available in catalog, especially music cd's.

IDK (2 gave this response)

If a list of books or movies are available online.

If I need to use the internet I will come and visit. Maybe some workshops on employment or family events such as reading story books for children. I am sure you do this already I just don't know when and if it is during the week I can not make it.

If I visited more frequently I would practically LIVE there!

If I was in town more I would be there more. I love it.

it great for study and relax reading

If I wasn't working full time. When I was in college and a stay at home Mom we were there all the time! No such luck anymore. :-{

if it closed, was torn down, and turned into a park, i would visit daily

if it was open more days of the week we would visit more often

If you had a larger selection of books

If the collection of young adult books was separate from the youth section I would find it more easier to find a book.

If the Girdwood library was open on both Saturday and Sunday. It is open on only Saturday and it is difficult to get there during the week.

If the library was opened on the weekends.

if the library was open on Saturday i would frequent it much more often

if it was open later

If the South Anchorage library was in a more convenient location and was a more pleasant place to be, I would visit it a lot more frequently. I do not like going to the mall to go to the library, and once in that library, the atmosphere is very dreary and un-inviting. I love being among the books, but atmosphere is also a big draw for me. I really like Loussac and go there when I can, but having a nicer branch closer to home (South Anchorage) would lead me to the library more often.

If there was a distinct young adult section, I would visit more frequently.

If there wasn't a 10 \$ charge for a Wasillaite to use/check out a book.

If there were longer/more hours of operation I would come over more. I used to frequent the library more when my kids were small but I am tired of going over and it is closed. I also think it should be open later to encourage young people to go there to study and hang out. What better place could there be than with books and in a safe environment. I think we are missing a great opportunity to get kids (teens) excited about the possibility of what a library can offer.

If they are also open on the weekend

If they were open more! (2 gave this response)

if they were open on Mondays I would visit more.

if u can have the actual author have storytime

If you are going to close down like you did this summer, keep at least one Saturday open for working people.

If you had hours on Saturday that would help. I am willing to pay sales tax to support the library.

If you look at Kaladi's and some of our bookstores like Tidalwave, you'll learn a lot about what is needed to make the Loussac library more engaging and supported (not just a grab and go kind of institution, but a real community center).

In the Loussac, you can read a book, but there is nowhere to discuss anything except with a couple of people in the coffee shop - unless you pay big money to reserve an area. The Assembly, and well funded agencies have "community meetings", and the lapsit kids have their space, but there is a big gap for the other venues (8 - 50 people) and meeting space our community craves.

At Kaladi's, FOR FREE, you can sign up to reserve a "Community Room" on a specific date and bring people together to discuss ideas, work on things, generate energy and build community. At Tidal Wave, FOR FREE, you can set up presentations or hold discussion groups. Have a book club. Learn about something really interesting.

The Loussac's Anne Stevens Room and other spaces that don't impact "quiet" areas should be converted to support discussions, classes, book groups, without a fee (as long as it is during Library hours, and is free to the community to participate).

At Kaladi's, penciling on a calendar and leaving a phone number is all it takes to reserve a space. They trust that the messy process of democracy is more important than having highly "official" screening system and charging for funds. The Anne Stevens Room space is DEAD right now, and the private sector options are FULL, especially in the evenings. Some of the bookstores even stay open until 11 pm and are busy, invigorating community spaces that fulfill our social and learning needs, especially in the long dark winter months.

With our libraries, as long as we can get the movies and books out, we'll survive if the hours are cut - unless they learn from our bookstores and coffee shops. If we really used the library as a center for meaningful conversations, community organizing efforts, and participatory learning, more of the community would see value in supporting our library system.

If you put a door to the Alaska Section from the outside, I would visit it more frequently.

If there was an expansive magazine section in a cool, comfortable seating area, I would probably come to browse more arts, photography, and design magazines.

If non-Loussac libraries had coffee shops, that might draw me in to read there and checkout materials.

If you stay open on weekends I'd visit more. I'd like to see more quilting and genealogy books.

I'll go to the library when I need something

Im ok with Anchorage Public Library, its one of my favorite places in Anchorage

I'm already impressed by what the library offers. We were just at the library last night, and I learned about the books on mp3-like players. Way cool! I'm glad that the library is back to longer hours. I guess that I don't know what the possibilities for other services are, and I haven't lived anywhere else in 23 years to compare our library to another big city.

I'm already there quite a bit - you've got it all: coffee, books, movies, activities, plus the always-interesting gift shop at the Loussac.

I'm at one of the libraries at least weekly as it is...

I'm bad about forgetting to return books and videos, so I stopped borrowing.....also I have a problem walking distances...little carts would be nice.

I'm disabled so I don't go to the library myself anymore. I have someone who picks up and returns materials for me. But I think the library is one of the best and certainly the most beautiful anywhere. My only complaint is that some people object to certain exhibits that celebrate diversity with prejudice. I believe that the library should be an open experience for everyone. Even children should be educated from a very young age that there are people in the world, and their very own neighborhoods that are different from them.

I'm generally satisfied. I would like to see a better selection of poetry, including poetry by contemporary poets, available in audio formats, preferably DVDs. Also, more poetry in book form.

I'm happy with current services except the cut in hours. Actually if there were a way to pick up books easier. I like the hold system.

I'm happy with it now, except the shortened hours were inconvenient during the summer when I take my kids to the library regularly.

I'm Happy with the services/materials I use now. (4 gave this response)

I'm happy with what you offer. The Anchorage Public Library is the best of all the libraries in all the places I've used in my lifetime.

I'm in Soldotna but use ILL sometimes

I'm in the library several times per week and search online for materials and put them on hold.

I'm not sure - it's a great asset, but I'd say weekend hours.

I'm not sure my husband and I go at least once a month.

I'm not sure yet. We're just settling into a new home in Eagle River and I've not had a chance to visit the new library here. I LOVED the old one because it reminded me of the libraries when I was young. I'm 64 now and was excited to that the old E R library generated the same sense of wonder that I experienced as a child. I hope the new one has kept the "old time" flavor. Too often these days libraries are rather "sterile".

I'm not sure. I recently started downloading audio books and have been enjoying those.

I'm not sure. I visit the library maybe once or twice a month and check out 4-7 books at a time.

I'm pretty happy with the library as it is

I'm probably out of the loop, but if the library sponsored speakers on a variety of subjects, like the TED talks, I would attend. Maybe it does, but I get a lot of my information on events online, and I'm not tuned into the library website. I'm quite a distance now, so I visit another public library

I'm really happy with what the library offers, and we go there a lot. I would encourage some new carpet if the library's ship ever came in....that's probably not a high priority now, though.

I'm satisfied. I would, however, like to see the library start accepting donated books. I do not understand why they stopped accepting them. Lytrice Mains

I'm satisfied with what is available now. (7 gave this response)

il'm there at least once a week already. i love it! i tell others often who are very impressed & surprised at what is available at the library. the Eagle River staff is so knowlegable, friendly, & amazing. they make going to the library a good experience. thank you.

im too bissy to check it out

Improve and update the Loussac structure because it is decaying

Improve music and movie sections.

Improve the children's collection. Love the fact that books can be checked out from UAA/APU Consortium Library with a Lousac card. Saved my high schooler on an AP English research paper last year. Think the Preschool programs are pretty good. Haven't tried the school age programs during the school year. Maybe a monthly eletter on library offerings would be good.

Improve the front door/parking lot/walkway logistics! It seems so "unnorthern" in it's design. There are many far northern countries...read libraries, all over our hemisphere - let's compare notes and strategies for improving pedestrian and vehicular routes for our public places and buildings. I have always wanted to see a "winter garden" addition to the Loussac Library. A grand front atrium that is part gathering spot, elegant in the venacular sense, sensory, and a usable/rentable spot for receptions parties and the like. Many grand buildings, public and non-public, have grand stairs in the front. But they are not "northern". Many such places have grand foyers with art and statuary with spots to meet and or visit. Not "museum- like" but "we love our city and these are some hints of our culture-literary or not that we are a part of". No just Native, but the historical aspects of our growth. The Alaska part of the library is tucked up and away from the main flow; maybe, extractions could or should be made to contribute to a more immediate presence upon entry to the library.

Improve the variety of materials, purchase more new books of nat'l prominence

Improved hours

In general, the books, periodicals, reference materials, or exhibits that are too expensive for me to obtain myself. I would also like to see traveling exhibits from the National Archives or similar source that the Anchorage Museum does not or will not host.

In Girdwood - more evening hours. Taking away Saturdays REALLY hurt those of us who cannot get to the library by 6 pm. I'd like to see a program for readers ages 10-12 -- book and discussion. Also, the weekly evening series was wonderful -- the magician, the circus arts, etc. Those are truly great for kids! And, a monthly topic "leaders" -- then show a Fri night movie about Churchill, McArthur, etc. -- with discussion and suggested biographies for further reading. Or, discussion groups on new children's lit -- or what high schoolers are reading today (much different than when I was a kid). Or, a series for families on the great books with a movie tossed in -- something to link different media and get people talking.

In my younger years I was at the Muldoon Library at least once a week but now at age 80 I get nearly all my books at The Anchorage Senior Center

In the past, when I have tried to borrow recent, popular books, they were always checked out and unavailable. Perhaps you could add a paperback book exchange, where folks could turn in used (recent issue) paperbacks or hardbacks in exchange for another one. It doesn't seem like the library can keep up with demand for recent issue books.

In the teen fiction section, please add some books that are less... trashy. I realize that they are generally more popular, but it's very discouraging when a teen comes to find something to read and puts every book down after four pages because of language or inappropriate content. please take into consideration people that want to fill their minds with good things and happy stories. :)

Increase days/hours open

Increase hours of operation - for some reason I most often want to visit the library on Mondays - of course. This summer I had real challenges making my schedule and the library open hours schedule mesh.

More new book would be nice.

And just to mention this, the automated checkout procedure does not have adequate directions on use. A little more information and a diagram of how to position books would be helpful. I like the idea of these checkout facilities.

Increase hours of operation at the Eagle River Library

Increase Hours of Operation! Put less money into library improvements and remodeling and more money into books and persone!! The library doesn't need more money. The money needs to be spent on people and books--not on theaters or meeting rooms for the assembly.

Increase in DVD selection

increase the availability of reading materials used by high school students, increase the availability of new books

Increase the DVD collection to include more current titles.

Increase the hours and days that you are open!!!! please!

Increase the number of popular books available for lending.

INCREASE VIDEO/MEDIA MATERIAL AS WELL AS MUSIC

increased hours (4 gave this response)

The selection of recently published non-fiction books is low. I often have to request needed books through inter-library loan. This is problematic because I can only keep the book for a limited amount of time, usually not long enough to finish the book.

Increased hours at branch locations - including being open on Sundays.

Also, a downtown branch would be great too. I work downtown and would visit a downtown branch frequently on my lunch breaks. The 5th Avenue Mall has all kinds of open space at this time.

Increased library hours; remaining open yearlong on weekends and Mondays.

Would appreciate a more extensive variety of fiction. Many accomplished writers are NOT represented. The library has an overabundance of mystery novels.

Industrial Hygiene reference books such as Patty's Industrial Hygiene and Sax.

Classrooms with individual computers for group training.

Inf magazines/periodicals were available for check-out as we could check-out many, many years ago.

Information on local events and how to get involved in the community. Free classes for learning new skills, computer use, bike or car repair. Regular speaking events with lineups of community members sharing education or experience.

information on local scholarship opportunities

allowing people to check out more movies at a time

more volunteer opportunities (as in public events)

Informative speakers? Maybe Ken Burns on National Parks; i.e.

Informative talks

How to talks

Please don't take the weekend hours away again. As a commuting full time worker it made visiting the library difficult

Increased dining so my daughter and I could eat, read, and do homework there without leaving to go get lunch.

Later hours on weekends. More activities for elementary school children.

Install a book return drop-box in the parking lot of Samson-Diamond. I'd borrow books more often and for shorter periods if they were easier to return. Also, fix the card catalog computers at Loussac. Not all of them work.

Inter Library Loan and Access to various museum archives and photograph collections

interesting culture seminars

Interesting lectures on important subjects (politically non biased), more children's events, concerts, stories, culturally building activities, performances workshops

Interesting Speakers

Conversational Spanish Session for Beginners

Interlibrary loans through Anchorage School District. Being able to request books and have them delivered to schools and be able to return to schools for pickup.

INTERNET ACCESS,RESEARCH INFO

internet, old state newspapers, books, meeting space.

Is good has a variety from children to adults. I guess is just dealing with time to return the book that makes me not want to go through the hassle.

Is there a branch library in Mountain View? That would certainly encourage me to visit more frequently.

Isolated area with no children or other noises for adults needing to focus. The current "quiet zones" have multiple interruptions.

It already has everything I need. (2 gave this response)

It also offers CDs that we've borrowed. Currently meets my needs. We visit frequently. Now that my children are older, we tend to borrow more hard cover books. Some people are using devices, such as Kindle, to read books from. I've not tried this but may be something to explore. I'm older and like a hardcover book to hold onto but others may see access to reading materials for these devices helpful.

It could be open on the weekends. Because I work during the week, Saturday/Sunday are my days to really enjoy getting to peruse the library. Twice I've gone to Loussac expecting to pick up books I needed for school only to discover it closed.

It is good at this time. I used to spend a lot of time in the Alaska Room. I just love how it is set up, and all the information about this state is wonderful. Now, gas to go out is very expensive, and so I do not go out often.

It is inconvenient to get in and out of, and the hours are so limited. I like to get books that are current.

It is really upsetting to get the constant notes on books you return on time but the library can't find until you call them up about it. I have stopped going to the library for this reason

It isn't a question of resources but of time. It was hard to make it during open hours before the library closed 4 days a week! Be open more hours instead of less.

it isn't the library's services that keep me away from the library it is just a matter of time. I'm always overcommitted with my time and taking time to go to the library is a luxury item for me.

It isn't the services - it is my time. I have utilized the MOA library a lot in the past (and have for over 40 years) along with my family and believe it to be more than adequate for the majority of people who call Anchorage home. Even though more services/content could be available, this is not the time with the city currently owing millions of dollars. NO MORE TAXES PLEASE! Our real property taxes are way toooooo much now and a fixed income will not help.

It makes me sad to see how little care is given to the facility, computers and furniture (Loussac). It is obvious that no one thinks it is their job or cares. To me it is a sign that there is only limited interest in the quality of the service. I have been a big supporter of libraries nationwide. Sadly Loussac does not measure up and I am afraid it will not survive if it continues in the same path.

The survey asks how much people would be willing to pay for library services. I would easily be willing to give \$50 a year IF, I felt that the library were being properly managed but it is not.

It must be convenient. I live in Girdwood and use the library extensively. It is beautiful and convenient.

Up to date collections, more movies, activities for adults just as for children.

It seemed as though whenever I went I would not be able to get anything I wanted. I would have to come back or go to another site to get it

It seems like I just don't make the time to go to the library. But now that I'm on a tighter budget I'll be coming more often to check out books and even, probably movies.

It seems pretty complete to me. I often use the library for research and study purposes, so it fulfills my needs quite well already.

it seems that it is sufficient for my needs right now

It seems there are not a lot of parenting books in the library.

IT services

It smells, it is in poor repair, it has a poor selection of current books. The library is not a community priority in Anchorage and it shows.

It was hard when the library was closed three days a week. I am happy it is back open!

It would be great for the library to host/be a venue for educational programs such as: GED classes, literacy classes for those learning English, or study groups for online remote college classes (internet degrees). Often finding a place to gather is a challenge. I am part of the homeschooling community and it is difficult to find a place if a large number of homeschoolers want to participate in something together, like a guest speaker. Probably because we don't have the funds to hire a venue. I remember when you hosted Jim Weiss in the auditorium. That was great, but probably not free for him. I think the homework tutor services sound valuable, although I've never had to use them myself. I can still handle my kids' math and science classes. In this recessionary time, it would be valuable, and hopefully well used, for career mentoring workshops, financial planning (by someone who is NOT trying to sell you something), resume writing, small business mentoring, etc. I suppose all this is available in the community, but the library is a great meeting place after 5 pm on weekdays.

We enjoyed the plays done by Character Workshop years ago.

It would be fun to have a Halloween "late-over" (as opposed to sleep over) with scary stories and costumes.

It would be great if the exchange book program was expanded. I'm sure that many soft cover books are made available to the library system. These should be made available to the general public on a one-for-one trade basis. I would much prefer to exchange a paperback book, rather than check out a hard cover book. Other than the exchange program, my use of the library is limited to use of the reference material.

It would be great if the library were open seven days a week. The new book section at the Chugiak-Eagle River branch is very nice, but I'd always encourage them to get more. And I'd have to say, weed out the dirty, grimy, desperately old books from all of the branches. Some of them are just hideous. An occasional purge would be a good thing!

It would be great if you had the money to buy more current fiction and non-fiction books and audio books.

It would be great to have more of a variety of movies at our library. Morning hours during the week would be wonderful. Furlow days really affected our community. Saturday was not a good choice to close our library in Girdwood. The majority of people who work during the week really like having the library as a choice especially when our weather is bad.

It would be great to have the authority to pick up any books on hold for my wife. For instance if you could grant permissions with my library card to pick up her books or my children's.

It would be nice for people to be able to go online for more than once a day....If you have the option for people to pay to get online that is affordable in this difficult time people I think would be willing to pay to be online longer.. It would be nice if the library were open on weekends and into the early hours of the work week; it's difficult to use the services M-F, 8am-5pm.

It would be nice to be able to check out past issue magazines.

It would be nice to have entire series, sometimes you can only find volumes 1, 4, and 7 of a series, for example.

It would help if you opened on weekends which is the only time I have available to go to the library.

It would just have to be a larger facility with more books. It always seems hit-and-miss when it comes to a book I'd like to read but not purchase. The only way to correct that would be to expand.

It would really bring people in if we had a nicer area to sit and read in. The Ann Stevens room is amazing. More areas like that would create an environment that encourages you to come back. For many the library is not so much about books as it is about a beautiful place to enjoy peace and quiet.

It's all about me have the time to get there.

It's fine as it is, but maybe more series books for kids (like the Percy Jackson and the Olympians type of books).

It's fine as it is.

Its great now

It's hard for me to find adult fiction that looks appealing. I need to keep a list of books I want to read, but I don't do it, and then when I walk into the library I can't remember which books I wanted to find.

It's just getting the time to go to the library

It's wonderful as it is ... we participated in storytimes, I have researched the Kotzebue gold rush in the historical collection, I have found materials to read just for enjoyment ... I love the library.

I've Never not found what I need or like.

I've never seen the library in the Dimond Center open.

I've noticed the limited seating available in the multi media area. Most of the time it is not a problem but later in the evening it has proved annoying. Other than that I believe the library is outstanding and I will continue to use and recommend it to others.

I've only recently relocated to Anchorage, and am looking forward to getting my 3 and 1 year olds plugged into the children's programming.

Jazz concerts, local and international music festivals, meditation classes

Just be open more and I'll come.

Just be open more hours (2 gave this response)

Just be open more than four days a week! Sat-Mon closure sucks and I hope it truly ends later this month, as promised! No self-respecting city should have a library system that is closed three days a week.

Just being open would be good, the library is very good at keeping current items and we always seem to find what we need. It was just really hard with the library being closed. Not their fault budget cuts are just life.

Just have more of the books i am looking for at any particular time. I seem to always start looking when they all get checked out.

Just keep expanding the collection of the books online to checkout through OVERDRIVE. This has been a lifesaver for my blind partner.

Just keep up with Lapsit and Storytimes please--these are very important to our family with young ones!!!!

Just keep up with the children's story time. We enjoy that.

just need to get back in the habit of going. When I was going I read magazines and checked out novels

Just need to visit and find out!

Just open the Eagle River library.

just the same

just usually buy books instead now, Used to visit quite a bit. May start again w/economy

Up to date movies

Language classes

Craft classes

Keep Book Donation Services

Keep current on national public affairs books and all the most recent movies dvd's. More music would be nice.

Keep doing what you are doing! Stay open all week! We love you!

Keep it open on weekends during the summer and close on rotating weekdays during the summer.

keep library open and do not close on weekends or Mondays, that makes no sense to the people that use the library such as families with children

Keep Loussac open on the weekends, including Sunday.

More "PlayAway" pre-recorded books.

Keep open sufficient hours; keep collection development/new book additions current

Keep the Alaska section open in the evening.

Keep the audio books coming!

Keep the hours and availability you presently have. I greatly appreciate the "reserve online then pickup" option.

Keep the hours as they are now. Having to close this summer really impacted my kids.

Keep the library open on Saturday. Your choice of changing your hours was a disservice to your patrons. Choosing a weekday vs. a weekend would have been a better choice.

Keep the Mad Magazines safe from theft! Replace missing issues of Mad Magazine.

Stop purchasing expensive hardcover romance novels.

Have more books from Princeton Press.

Have more old science fiction short story books.

Mark Twain's banned for 70 years short story, "Simplified Spelling", should be displayed in large print on a wall where everyone cannot miss it.

Keep the microfilm and microfiche printers in better repair. Although seldom borrowing books lately, much research is done in the genealogical section. It is sometimes an ordeal to get copies, so a large block of time needs to be planned for, rather than just being able to drop in to the library when in that section of town.

Also, please send notification e-mails of when your book sales will occur. We don't take a paper, rarely listen to the radio, and rarely watch television. Visits to the library seldom coincide with your book sale dates, unless we have advance notice.

Keep the new non-fiction titles coming! And continue to be so accommodating of on-line book selection and the 'self hold' policy--really helpful for those of us with too little time to spend browsing in the library during the few hours you have been open on weekends! And bring back weekend hours! Cutting library hours is very short-sighted budgeting. Libraries and schools are alike in that cutting budgetary corners now in either case can have dire results in future years.

Keep the resource books and periodicals current

Keep the weekend hours. Its a great place to teach kids about. If its only open during school, its tough to take the young ones for a visit.

Keep up the good work; you're a wonderful part of Anchorage (one of the best!)

Keep up the great work!

Keep up with music in the summer/park, summer book reading programs for kids, little kid programs, and book club book sets.

keep up your services incl opening hours, other than that you are doing great!

Keeping open more hours would satisfy my needs.

Kid activities on the weekend (we work full time).

Kid programs/activities (6 gave this response)

Kids' book groups during the summer- for older elementary/middle school kids. Kids' summer programming only is for the younger set...

Kids computing

kids DVDs

kids lap sit should be continued

Kids programs, book clubs maybe

Kids reading group on a weekend day time 5-10yr

kids reading groups

Kid's storytime on weekends. Can't attend during the weekdays.

Kindle books, ebooks, audio books

Knit along to a book on tape/CD. Would have to be a weekend or evening event in order to break free from my kids to participate though. I know lots of moms who would be interested in this, especially if a knitting book was incorporated somehow... such as learn and practice a new stitch each time. OR with each new book on tape, begin a new specific project such as knit washcloth and hand towel while listening to The Kitchen God's Wife or knit a long

shawl or blanket while listening to Like Water for Chocolate. Sorry, i'm a beginning knitter so i can't lead the knitting.

Knitting Circle (2 gave this response)

Movie Nights

Open during the weekend

Language CD's and DVD's

Recent Celtic music

Language courses or sections on learning languages

Language study programs on line

Language translation services - we have immigrants and refugees relocating to Anchorage from all around the world -it would be helpful to have the Rosetta Stone series to work with.

Lapsit in the afternoon because my daughter goes to daycare in the mornings. Any kids' activity that a 1-year-old can participate in is good, eg the safety fair.

Author talks.

lapsit with children. Kids educational programs

lapsit, reading time for children

laptop check out for in-library use only. - expand on the computers.

more DVD's - but doing great!

large type books

Larger # of books, music or entertainment programs. Overall, in our short time in AK, our library experience has been great. Disappointed with the budget impact, but these are tough times.

Larger children's DVD collection that has recent titles. The current collection is pretty random and seems to be assembled solely by donations. Larger collection of book club books. Ours needs 8 copies at a time.

More current books. I picked up books on wood stoves and cabins and most of them were 20 years old.

Larger classical music selection

Loussac branch being open on weekends all year

Dimond branch being open Mon-Fri

Having a branch close to where the old Muldoon branch used to be

Larger Collection. More talks and events

Larger DVD collection (3 gave this response)

Larger Old time Radio CD's collection

newer movies, more activities for small children.

Larger genealogy section, more science DVDs and more PBS DVDs.

larger number of audio books

Larger science fiction selection (2 gave this response)

Larger selection for young adult readers.

larger selection of music

larger selection of audio books (2 gave this response)

Larger selection of childrens books and new releases in adult fiction.

Larger selection of children's videos

Larger selection of current published material. Open one weekend day. If the library must remain closed three days of the week due to budget constraints it would be much more convenient for users if the library was closed two weekdays and open one weekend day.

Larger selection of current published material. Open one weekend day. If the library must remain closed three days of the week due to budget constraints it would be much more convenient for users if the library was closed two weekdays and open one weekend day.

Larger selection of DVDs, music cds, and sheet music/musical scores. And a branch in the downtown area!!!

Larger selection of videos. More book copies

Larger space and more comfortable chairs to sit in (Muldoon) and more tables. I also liked the used, donated pocketbooks which are no longer there -- handy for trips.

The Muldoon Library used to show movies and have other group activities, especially for kids, and we went to those. Could have book club or discussion groups, or How to use the library group.

More, and more timely new acquisitions

Larger variety of movies

Larger variety of recorded books; Extend the initial rental time on DVDs to two weeks. I don't get them from the library because getting by before a week just never seems to happen since nothing else is due at the same time. BTW I have borrowed a number Play Aways and Books on CD of the past year...I would enjoy a larger variety. Didn't know where to comment that I hope to see them continue.

Last thing I requested was an inter library loan for a relatively new financial book. They emailed me back to try again in six months as the book was too new. Makes the library pretty much worthless to me for this type of book, I might as well just buy them.

Last time I was there, I wasn't sure if there was wireless access throughout the whole library. I do remember there not being many electrical outlets near research tables, and that has made me pause before going to the library to do serious research.

Later evening hours and weekend hours (5 gave this response)

Later hours and beverages in the library

Later hours on Friday.

Latest movies

Latest books would be nice.

latest published books on loan

Later in the day younger child activities and programs scheduled latter in the day. More multimedia programs. learning materials

Lectures (2 gave this response)

Lectures and film series

Community issues programs

Lectures on science, politics, history and etc. (4 gave this response)

Lectures or programs with a community focus

Plays/poetry readings

Discussions/ presentations by high school students on what they are studying -- let them lecture on American history on presidents day etc -- overheard a group studying at a coffee shop and it was very interesting.

Lectures, classes, anything involving more learning or sharing of experiences. (3 gave this response)

LED lighting and computers with LED backlighting. Flicker problem w/ FIs & CFLs conflict with reading (plus bad for carbon emiss, & env,) Stacks w/ OLDER books (i.e. SPACE needed).

Talking books (tapes). Bigger wi-fi coffeeshop IN READING area. (coffee+libr books+wi-fi, perhaps both social[discussion allowed] and carrels[singular study])

less fines

Less left wing political book choices, more hard history and classics

Less of the cheap fiction and such trash and more non-fiction and well-written books, political or personal, such that help readers change for better. Also, more religious literature and books written by religious writers.

Less restrictive hours (although I understand budgets are very tight right now and that's why they were cut.) Being open on weekends is important, I think. I would be willing to pay more for that.

Let Mat-Su residents who work in Anchorage check out books.

Balance liberal and conservative advocacy.

Level books for first graders (level 4 - level 16)

Librarians walking around asking if you need help not just sitting behind a desk.

Library is great as it is! We'd like to see more TV series on DVD.

Library needs books on= Business Development & Expansion, International Trade, Import / Export, Joint Venture Info., Grants & Grant Writing, Inventory Control, Shipping / Receiving, << The Northwest Passage is opening and Alaska is soon to become the 'Hub of Transshipment at the Top of the World'. Anchorage is the Hub of Communication at the top of the World. Need books on how to identify part numbers.

Library needs to be open for school kids on school nights and weekends.

Library needs to be open on the weekend parking in winter when weather is bad at the Loussac because it is inconvenient in terms of distance and stairs. Not user friendly. I would love to be able to return books at a location downtown. I miss having the library downtown. I work and live downtown and after work I hit rush hour and recently it has been closed on the weekends making it more difficult to pick up book I have on hold.

Library doesn't seem to have alot of the current books I am looking for.

Library seems very nice. Home delivery would be nice!! :) More books at the Diamond location.

Library-sponsored or independently-sponsored book clubs at Eagle River branch. The Eagle River branch really needs some casual reading furniture that is better than flea market quality. That would encourage me to sit down and stay! I like to sample reading material before I decide to check it out and can't spend too much time on my feet. Also, there are materials I would like to read while at the library.

Like netflix more book on CD!

Listening station in the children's rooms/areas. Easy craft stations in the children's rooms/areas. More and more accessible children's programming in general. More music. More visits from local arts organizations.

Listing of programs by age, recommended reading by age (children), list of local programs

live entertainment

Live music performances, finance workshops, and history activities.

Live music throughout the year

live music, music classes etc.

Live speakers on various topics: i.e. genealogy, business, finance, effective ways to get out of debt. I feel that live speakers are more effective than the internet. You have live Q and A. and interaction.

Living in Anchorage, it would be nice if the Loussac library parking and entrance were closer together. Also, most people in Anchorage drive or take the bus. Having a library open in all the locations seems redundant. Lets concentrate the funds on making only ONE library great!

Local artists exhibits, not just photos of dogs

Local parks and recreation discussions and presentations

Local shopping center bestseller's kiosk loan and return.

Locating old friends in other States and countries

Location

Locations that are easier to access, I do not feel they are close enough and I find I go through reading spurts and the check out sometimes is not long enough. At other times of my life I found I could get more reading done, but not right now.

Longer borrowing time or good reminders (perhaps email message) of when book is due
email messages of when best sellers or topics we are interested in have been acquired by the library

Longer check out periods for books. Exercise DVD's.

longer checkout times on videos

longer computer usage times

longer evening hours, re-start longer weekend hours

Longer evening hours. If the Library is not open then we can not use it.

Longer hours (9 gave this response)

Longer hours and weekend hours (10 gave this response)

Longer hours at the Branch libraries so that they can be visited after work and at night for school research.

Longer hours at the Eagle River location.

Longer hours of operation (mornings and especially weekends). (2 gave this response)

Classes and family fun; books on cd

Longer hours open = greater potential for exposure to the public - people would be open to visiting the library at later hours if it were open after 6 on the weekends & at all on Sunday's in the summer. The fact that it is closed on Sunday's is ridiculous & just seems to be encouraging the expectation that people don't want to pick up a book if they can go run around outside, or what have you...; expanded Literature and Poetry sections which include more copies of "alternative authors"; not kowtowing to the major media book lists when it comes to deciding what to purchase for public consumption (though, based on the experience of currently working in one of the national bookstore chains in town, I know that this will never happen)...

Longer hours open outside of normal (9-5 M-F) business hours.

Longer hours or more open days

longer hours that are consistent; speakers; writers giving talks about books; more of what Title Wave does

longer hours, more staff

Longer hours. Once you get used to the fact that it's closed a lot, it stops becoming the first place to go to for information. I wish you had more magazines about decorating and gardening, more like Sunset. The trend in the magazine section has become to go to more towards Christianity and home schooling. In trying to meet the needs of the few, you are missing opportunities to have materials for the many.

Longer hours. It was terrible this summer when you were closed so many days. Longer weekend and evening hours

Longer hours. More books. More computers.

Longer hours/more days of the week when the library is open.

longer hours/open more days (2 gave this response)

longer internet sessions

Longer rentals on videos

Longer weekend hours (Girdwood.)

Longer, better hours open.

Longer, later hours! I know you people need a life too! I really do enjoy visiting the library, most especially Loussac. I am able to accomplish schoolwork, research, rent movies, borrow books, and communicate with your always positive, helpful, and inspiring staff! Thank you!

Lots more of the NEW fiction novels.

Lousacc Library could use more DVD Books for Kids and DVD movies. Too many VHS and tapes that are out dated for our technology and features in people's homes.

Loussac open later at night.

Check out magazines.

Love the Alaska section...could stay there for hours. Need to be open on the weekends!

Love the DVD's. The more titles you get the more I'll keep coming back.

Love the lapsit bags and storytime for preschoolers/toddlers! I would enjoy more group activities for kids or families, such as arts and crafts, themed story programs, or adult book clubs.

Love the library just like it is.

Love the paperback exchange!!

Love to take my grandchildren to the children's section!

love the story times for kids of various ages, the variety of books. I love the kids CD/music!!

Low cost children's activities are much appreciated. I look forward to a time when the library will again maintain business hours 5-6 days per week. The ability to access individual accounts, notifications and the library database online is essential in this age of technology. I use the online request system all the time and appreciate being able to pick up and drop off at my local library. Computer access at the local branches is also very popular.

lower late fees

book reviews

bigger and newer selection of books/dvd's in Eagle River,
classes, presentations

message board for selling/wanted notes

magazines and newspapers that you can take out of the library (2 gave this response)

magazines of all subjects, non-fiction books, stuff that is already offered but more of it
magazines, movies and books

Magazines, newspapers, multi-media, local events, concerts, etc.

magazines, videos, new books, computers and printing!

mail out movies, and books.

My son and I enjoyed making Valentine's at the main library last year

mail service--I am disabled and have to have friends go to the library for me.

Maintain some discipline. Too often kids run free and make lots of noise. I found this in the three libraries I have been to recently. What happened to the quiet atmosphere?

Majority of the selection is at the Loussac which is mid-town and we live on the east side of town. The travel is a pain, even though it's not that far. I know it is hard to have quantity in every location.

Make having a library card active immediately when you apply. Do not make us wait for the post card, which easily gets lost and limits us on what we can do with the card we were issued conditionally. We pay for it so why can't we have the use of it automatically without limitations?

Make it convenient, accessible and welcoming. I know it takes money (and yes, I'd be willing to pay for them) but I'm a big proponent of branch libraries in neighborhoods. I grew up in Anchorage back when we had more of them and was lucky enough to live across the street from the Sand Lake branch; as a result, I was a kid with easy access to the library and thousands of books. Visiting and spending many hours in the library is one of my best memories. And yet as an adult I don't visit the library and I'm not sure why. I guess since it's more isolated in one (?) location that's outside my normal day-to-day driving path I need to be reminded about it (TV/radio/newspaper ads, e-mails, text messages, Web site); what's going on at the library; what kinds of new books/materials have you gotten in lately; spotlight an author to peak my interest; tell me about what kinds of books you carry that will help me improve my job skills. I know you're competing with the bookstores so look at what they are doing ; can you provide a coffee shop (maybe you do and I just don't know it)? Sell cards? Provide spaces for community classes? What do you do better than a bookstore? Emphasize the "green" aspect of a library; after all what's more earth-friendly than re-using books and saving trees?

Make known to the public what services are offered at the library! I already know :) Maybe more computer access....

Make Loussac more kid-friendly. The staff can be rude at times concerning children at that branch and it is almost impossible to bring young children to that library and feel good about it. Also, having the teen area right at the edge of the children's area is confusing and little children flock to the "stage" area. Having a bench to sit at while mom or dad checks out so the kids can be monitored close by would be nice as well. The lines can take quite a long time depending what day/time we are visiting.

Make some effort to be open at times that would allow more patrons to utilize the library.

The Library's decision to close on weekends all summer was devastating to my family, which can only go on weekends, and had gone nearly every weekend over the past 2 years.

For example, my 3 year old was halfway through the book read a thon program for this summer, but could not finish and claim her prize for finishing, due to the closures.

I understand that the Library had to cut back hours in order to meet budget shortfalls but the decision not to be open at least one weekend day (and close on a weekday) was ridiculous and selfish. I am a huge supporter of public libraries, but the decision this summer has caused me to question the Anchorage Library System's management. I have not been back since.

Words simply cannot express how disappointed/disillusioned I am. The library system simply made a decision based on what would inconvenience the public THE MOST. This decision had a particular impact on families where the children are in daycare and both parents work-- which mine is. My family can ONLY go to the library on weekends, but that option was taken away entirely.

It is sad to me that I now have primarily negative feelings about the library system in my city.

In response to question No. 14 below, I indicate that I would be willing to pay more for better library services.

However, that support is premised on the library system turning around its attitude regarding accessibility. The library should seek to build up its user base by attempting to be as available as possible. Its decision this last summer made the library a far less important part of my family's routine.

Make the Alaska section at Loussac easier to get to! It's a nightmare to just reach the section. It's even more difficult for an older person or someone in poor health. I would think it would be a more popular section but it is so hard to get to that any people just give up the idea of even going to it. Ideally it should have its very own doors and parking area.

Make the entrance into the Z.J. Loussac Library more user friendly - For folks that can't negotiate the stairs [especially in winter] - a bigger, better, faster elevator would be nice on the first floor - Right now it feels like we're "sneaking" into the back door! Many books and media "stuff" are getting really sad looking [old] - Old movie VCR's are often "missing" one or more volumes of series.

Make the Muldoon branch more accessible to elderly and handicapped patrons. If you walk with a cane and are trying to carry a heavy tote bag of books, it is a real struggle to get through the outer doors and also through the library doors. Handicap access buttons would solve that challenge for many of us.

Manga

Many of the books I search for are checked out of the library. I usually have to go with a list of 6 or so books to find one that is available. So multiple copies of books would be helpful.

I really like the Mother Goose story time and more programs like that for little ones would be great! Twice a week is good, but when my baby was younger they were scheduled during his nap times so I was rarely able to make it. It would be great if it could be offered every day at a different time, or if there could be other programs offered for babies and toddlers.

Maps, Music - Which you already have and are pretty good. Readings and seminars from local and non-local authors would be awesome!!

Martial arts video rentals

massage therapy, alternative health, self help, Outdoor sports

Material availability, and schedule changes and information

Materials are good - can generally find what I'm looking for. Suggestions: (1) better enforcement of a "noise-free" environment, especially in designated Quiet Zones, and (2) making at least some work spaces a little more private, whether through partitions or some other method.

Materials by Abraham-Hicks. Materials published by Sounds True. Metaphysical.

Materials categorized by elementary education content areas.

May sound odd...I know people want free library service but I am not good about getting items back in time and then I am stuck with huge late charges. I would rather pay up front to borrow my items (similar to Netflix). Pay a monthly fee for how many books I want to be able to check out at once and then not have a time limit on my return.

Maybe a community book club. I wish you guys had Cliff Notes.

Maybe a cot when we get sleepy and need a nap.

Maybe a more "challenging" book club. I read a lot but not much fiction. I'm going to try the one beginning Sat in Oct.

Maybe a small selection of adult reading near the kids section so I can check out some books without taking my kids away from the kids section.

Maybe advertise that there are videos/DVD to rent. I would also like audiobooks on CD to borrow

Maybe concerts in the winter as you have in the summer.

Maybe longer hours

Maybe more electronic entertainment, i.e. computer/video games.

maybe more free or low cost educational talks/lectures

Maybe more information of interest to seniors.....

maybe more magazines and latest releases of books.

Maybe offer educational uses that college students can use.

Maybe publicize that you have videos and music better. Even though I am aware that you have, for some reason I just don't think about it. I think the word "Library" is only books still.

maybe some sort of lounge area where book clubs could meet?

maybe you offer it now and I just do not know. Ability to check out books on line and then pick them up at the local

library when notified they are available.

medical books

meeting my needs

Middle and Elementary Teacher Materials & Books; Summer Reading & Activity Program for Children & Families. Young Children & Youth Literature, Math and Science. Educational Videos/ DVDs, Genres of Music. Crafts and Gardening. Summer Music in the park; Health, Nutrition and Wellness.

Middle Eastern dance videos

Missed weekend hours when closed for budget cuts. Would like to have more spanish audio books on CD.

Monthly book/film digest sent via email with reading lists and reviews.

More books on CD

more computers.

More "lap sit" opportunities for infants/toddlers. What happened to Mother Goose?

more "Magic Tree House" books

More academic resources. The Alaskan Library system is severely lacking in this department. I have to get the majority of my books through ILLs.

More activities / story hour options for toddler age children (not scheduled mid-day at nap-time).

More activities centered around young children. We LOVE the story time & coloring.

More activities for children during the long winter time, as well as more cultural events: exhibitions of different cultures and handcraft activities for kids. Bed time stories for kids in different languages (Spanish, Russian, native Alaska language e.g) Poetry workshops for kids (my daughter took one at the Anchorage Museum on a Saturday morning and it was great! The teacher was a spanish speaker and did a great job!) There is a lot to do!!

more activities for children (2 gave this response)

more hours on weekends

More activities for infants/toddlers and families with infants/toddlers.

More activities for kids. (2 gave this response)

More investment and financial material.

More adult non-fiction and more foreign-language books. Specifically, biographies, autobiographies, history, war history (including spies and intelligence). Specifically Russian- and Czech-language books and/or magazines.

More Alaska books by Alaska authors. Current books intended for the younger generation (teenagers).

More Alaska themed do it yourself or explanatory videos or books. Examples How to dipnet. coping with cold weather. places to hike here. it was kinda overwhelming coming from Outside up here (7 yrs ago) and I needed resources to deal. I ended up just asking neighbors but got conflicting info.

More Alaskan history

More and better availability of first-edition books, either at library or via download (if possible)

More and better computer access.

More and better conditioned books, CD's and DVD's.

More and newer selections.

more art and craft, and soul books.

More art DVD's for rent. Dance, music, opera etc.

more art magazines, foreign language mags
More Asian Movies (Japanese, Korean, Chinese, Vietnamese)
more activities for toddlers.
More audio book selections
more audio books (10 gave this response)
More audio books and download audio books
more audio books and foreign films
More audio books downloadable MP3 (iPod) player.
A bigger budget to purchase more recent fiction. Most city library systems are subsidized by their home state. I would like to see the State of Alaska get involved in the budget.
More audio books in the Eagle river branch.
MORE AUDIO BOOKS ON DVD (3 gave this response)
More audio books, especially Playaways.
more audio CDs for books, more films, extended hours

mMore availability of new release books and videos.
More availability!!
More availability and variety of books- esp. new ones.
more aviation related material, fiction, non fiction, resource, magazines etc...
More Battle and AP books for my kids. I am happy with the selections the library offers.
More bicycle friendly access. A downtown branch.
more black and white movies
More book discussions where the book is provided for you to keep.
More Book Sales
More Books (21 gave this response)

More books and audio books for juvenile readers, preferably good biographies and historical fiction to help young learners get a feel for history and geography.
More books and periodicals on the Roman Catholic religion or written by Roman Catholic authors.
More books and video materials about pianos, performance and technology.
More books at each location, extended hours for summer & winter. Participate in Library Elf!
More books available in series - many times the library will only have one book in a series of several, sometimes only a book in the middle of the series which is not encouraging to begin to read it.
More books for young adults. Lists of books for certain ages/interests.

More books in arts and crafts, comics, more quantities of the popular books and movies so people don't have to wait months to be able to read the book, language training such as the Rosetta Stone. We LOVE the library and would not be very happy to see services decreasing; Anchorage library is very complete, their personnel is very courteous and we have made friends with several of them. We would like to see it keep growing!

More books in general. More books in the biological sciences, the arts, and scholarly works in religion. Extended hours, and at least 6 open days a week at the branch libraries. Add more staff and raise their pay. Try to convince the city to take the libraries more seriously. Lots of luck with that.

More books in Italian

More books in the EASY section for children.

More books of printed music -- scores from musicals, piano, instrumental. There are some, but this category seems not to have grown in 20 years.

More books on "tape"/dvd, more books - wider variety.

More books on a variety of topics! I know this is vague but that are the kind of books I search for. Thank You.

more books on art help-painting all styles

more books on building musical instruments.

More books on CD (9 gave this response)

Events in the Marston theater downstairs

A book discussion group

More children's books that are in other languages (e.g. Russian, Spanish, and Italian) or bilingual. I use these to help me improve and refresh my fluency in other languages.

More books on CD for children and adults. The book selection is great. The library is wonderful.

more books on cd we homeschool and use these often. More reading programs for school aged children during the day. ou have the preschool stuff but nothing for kids throuh jr high. We homeschool 4 boys and I know of tons of other families that do so.

More books on CD, especially short ones or language-learning CDs. Brand-new books, e.g. what I see on the book tables at stores. The library catalog indicates no knowledge of the books whatsoever, not even a date when it's expected to be purchased.

More books on current events more of a selection of political science books. An easier reference to find the books I may be looking for.

More books on DVD

More books on DVD. I am afraid to check out the books on tape, my daughters tape player likes to eat them.

More books on hunting and trapping.

more books on mp3 or CD

More books on Norse mythology.

More books on small animal husbandry, soap making and sustainable living

More Books on Tape (6 gave this response)

more books on tape & dvd & dvd movies

more books on tape in a variety of subjects. Christianity, murder mysteries, gardening etc

Branch library closer to my home with more convenient hours

More books on the alternative gender studies

More books on Windows Vista

More books online

More books sales events instead of only twice a year

More books, popular literature but also textbooks, to compete with the UAA/APU Consortium Library. In high school I would often bypass the Loussac because I knew the Consortium would be a better chance to find scholarly articles and less popular books. Also classes, lectures, or speakers would be interesting. On a variety of topics, and advertise so the public becomes interested.

More books. I need books on theology, history, culture, and economics of different countries. Also more current best sellers on politics and national issues.

More books. Bigger children and youth selection.

More books/videos in other languages.

More branch libraries throughout the city, or extend the business hours later. I realize budget cuts affect the overall operations, but I would have preferred to have the library open on Saturday or Sunday, and have Tuesday or Wednesday closed instead. That way there wouldn't have been so many consecutively closed days when most people would have had the opportunity to visit the library. With Tuesdays being Assembly meetings, that would have been a more logical choice for a closure.

more branches (downtown)

More brand new releases such as Barnes and Nobles has, lots and lots of copies of them so that your not always out of the brand new releases I can't wait to read.

More British drama, British comedy, British classics,
current series on PBS and BBC America, like Foyle's War,

Last of the Summer Wine, Keeping Up Appearances, To the Manor Born, Jane Eyre, Cracker, Wire in the Blood, Inspector Lyndley, etc.

more CDs and DVDs

More cd's on learning courses, such as great courses.

More chances to sign up ti use a computer and send out notifications of events held at the library especially for children

more children shows in the auditorium.

we love your book selection (children and adults); appreciate and enjoy you video selection.

I use your audio cassette tapes all the time

More children shows, such as plays or concerts

More children's activities

More children's activities, and more documentaries (dvd or vhs)

More children's activities, though we love and appreciate what you do offer. I like to take my son to story time more than once a week, so varying the subject would be good... so that we're not hearing the same books twice in a week.

more childrens books in newer condition

more copies of new release books

More children's group activities (ages 4-6).

more childrens group activities at different times

More children's programs

More children's programs, concerts, and special activities - especially at hours that working parents can attend.

More children's programs, like the summer programs, year round.

more children's programs/ events (toddler and baby)

More adult concerts (ie: Willy Porter)

More children's story hour- boy it would be great for working parents if you could have a story hour on Saturday or Sunday. I know you have one during the evening time on weekdays, but my little one gets way too excited and can't get to sleep for hours afterwards

I would love to be a part of a book club, but it seems as though I live on the wrong side of town... I don't know if there are book clubs that start up initially at the library.

More children's story times in the afternoon rather than morning time.

More children's venues, etc.

more Chinese books and magazines

more choice in videos/dvd books/regular books

More choice of newer DVDs and VIDEOS

More Christian material (9 gave this response)

The Eagle River Library has been closed both Monday and Saturday which can cause patrons some problems.

More classes - ie - English-as-2nd Language; knitting; citizenship;

Otherwise the library is a wonderful world to experience.

More classic movies, live concerts, readings, and lectures

More classical music cd choices. More books on child development.

more comfortable setting to relax and read books

More comfy chairs to hang out and read in. Rocking chairs and soft seated chairs in corners

More comfy chairs:-)

More comic books and graphic novels. More DVDs.

More community events on weekends.

More community events that present reading in a positive light.

more community events, author book signings

more community issues forums, meetings about Chugach SP plans, etc.

More community literature sponsored events - reading groups -- author events, literary events.

Improved advertisement, if these events are occurring.

More community meeting space, comfortable reading/computer rooms

More complete series

More computer access in branch libraries, at least in Muldoon. Time allowed not enough to accomplish some projects. Also, there appears to be too much usage in game area, I've also noticed downloading of porno material (on occasion did report after making it obvious to user that I was aware (computer speed drastically decreased).

With the porno situations the librarian on duty did properly deal with the situation.

More computer terminals (more open time for public during the day.)

More "quiet" (ie: where groups of people can't get together and talk so when doing research, etc. without distractive influences present.)

More computer/internet access (5 gave this response)

More computers for online research in addition to having the hard books available. Today's children are being required to use the web so much more, but we want them to use books too. More computers with information processing capabilities to type up research would encourage them to do their research at the library where all resources are available at the same time.

More computers for searching the libraries database

More computer's for when I don't have the internet. More new books and movies. More activities for the whole family. I love the library.

More computers would be helpful to my grandchildren (11 to 15) so more people could use them at once.

More computers, more copy machines, a bigger romance and fantasy section

More concerts! And children's storytimes on the weekends.

More conference about current topics.

More contemporary DVDs.

More convenient book drop off. If the Library cannot be open 7 days a week, open Saturdays and Sundays in exchange for closure during the week.

more convenient hours of operation (weekends!!!)

More convenient hours. The summer furloughs were hard for all of us.

More convenient story hour times. Early elementary book club.

more cool movies

More copies available of popular fiction books that are recently in paperback - for our book club, I end up purchasing books because they are already checked out of the library and reserved for several weeks afterward. I would also like to be able to access more media databases, where I can research topics in newspapers and magazines from around the world online. And I'd also appreciate a larger CD collection.

more copies of best sellers

More copies of bestsellers, greater selection of VHS/DVD rentals, weekend library hours.

More copies of books for book clubs

More copies of books newly released (2 gave this response)

More copies of new and popular books, better selection and quantity of DVD's and CD's

More copies of newer movies.

More copies of popular and new titles - I quit using the library because the book I was looking for was always checked out. Getting on a waitlist does work, but not for time sensitive items such as book club. And usually several books that I was wait listed for would become available at once (not ideal).

More copies of popular books. I'm in a book club that meets monthly, and often cannot check out the book we're reading before the next month's meeting because they're all in use.

More copies of popular titles of books.

More copies of reference books

More copies of the Alexander McCall Smith books and better layout that makes browsing for the titles easier. Everything is crowded in the Adult Fiction section of the Loussac and some titles that would seem to be Fiction are in Mystery and vice versa.

More copies of the book club lists

more DVD movies

More copies of the latest books - such as the Guernsey Literary and Potato Peel Society. I was on the wait list for over a month, then finally just went out and bought it. Have more art exhibits to come to see at the library - traveling art shows that would draw in families. Get the word out, advertise more through different venues. We like the big library. The one in the dimond center is hard to get to, and not in a good location for a library. when you go to the library, you don't want to have to deal with going to the mall.

More copies of the new released books so wait list is not so long.

more copies of very popular books and videos

More craft books--especially knitting

More crafting/hobby type of materials. How to manuals are great too.

More crafts for kids, reading story hours, and internet

More current books and a greater variety, a more complete collection of knitting books. Overall, the collection needs to be filled out and updated.

Audio books that you download should work on a Mac as well as a PC.

Drive up book drop (at Muldoon anyway and Eagle River if there isn't one at the new location).

More current books especially on finance.

more current books on "tape"

More Current Books, Better hunting Fishing books, and The Audio books at the library are verry poor. That section of the library needs serious help.

More current books. (5 gave this response)

More current craft books (scrapbooking, knitting, etc.).

more current dvds

More current DVDs, musical CDs, newer adult and children's books, video games

Return books to any location

more current fiction, more CD selection and foreign films/ language instruction

more current material in foreign languages: books, magazines, newspapers.

more current material. A lot of the fiction novels as well as the movies offered are really outdated.

more current materials

More current movies (3 gave this response)

more current movies & books

More current movies and books; like the New York Times best sellers, and get more copies of the popular ones.

Sometimes I wait months for a book.

more current movies on dvd

more current movies. more current popular culture book selection.

More current music.

more current selection

More current titles in books

More current titles, more classic movies (and replace the ones that are currently unwatchable).

more current titles, more copies available

More current titles. We usually order or buy if they aren't at the library

More current videos. novels. and how to books.

More current web design and business books

More current young adult fiction

More cushy reading lounges. More Internet desks.

more days/hours of operation

books on tape - which i know you have but i've not been in for a while to check the selection

More discussion groups / readings

more documentaries on DVD

More DVD rentals and more paperback books and (UFO) books

More DVD selection

More DVDs (11 gave this response)

Be open during the summer months (my branch in Eagle River was closed all summer) Have a drive up return box

More DVD's and Audio Books

More DVD's and longer check out times

more CDs; more magazines; more books

Like more foreign films and old classic movies, and travel dvds

more DVDs. more audiobooks

More DVD's--foreign films too. Magazines (older) to borrow. FASTER internet. :o)

More educational DVD such as events and documentary shown on PBS, National Geographic, and History Channels.

More educational DVD's

more educational events

More educational videos.

more eve events, local music

more evening and weekend hours

more evening open hours, especially in the winter

More evening storytime services.

more event geared at younger kids (under 3 y/o) specifically on Mondays when there is little going on in town

more events for older children; book clubs perhaps; crafts/patterns for coloring available for reproduction

more events for teenagers

more exercise DVDs

more family friendly events during the evenings and weekends to accommodate working parents' schedules closed during the week rather than closed on the weekends

More faster computers

More fiction books. It is such a small collection compared to other cities.

more financial/investment newsletters

More flexible hours

more foreign and indie movies

More foreign authors. Specifically Henning Mankell, Arnaldur Indritatson, mystery authors such as these. Mostly Icelandic, Swedish and Norwegian.

More Foreign films

More foreign films; host art workshops i.e. watercolor painting, pottery, photography, calligraphy, etc; host cultural development or enhancement activities such as art house film viewing and lectures on diverse subjects of global importance. In essence, I feel that the library should be more of a fount of knowledge on par with a university, without the institutional constraints and costs of admission.

more foreign language books - modern spanish and french literature.

up-to-date, state of the art foreign language learning software

More foreign language books.

more free computer access

More free lectures/speakers.

More fused glass books at beginner and intermediate level :)

More Garfield books

More genealogy data bases--from home is important!

Indexes to the Alaska obituaries that are in print in the Alaska section to be digitized and made available on line and other documents and information sources like that.

More historical data bases.

More classical music that could be accessed and downloaded from home such as older non copyrighted recordings

thank you for this opportunity to have users provide input

More Genealogy Materials (6 gave this response)

More genealogy materials (books) at the Muldoon branch.

more genealogy help

More geneology information or library subscriptions to genealogy search engines that library card holders could use.

More German newspapers, books, videos; maybe a lecture about German films w. viewing (or international films)

More graphic novels / trade paperback collections of comic books.

More graphic novels, manga, and foreign language books.

More graphic novels. I tend to go to the library when I want reference material or "serious" reading, but things like manga books or comic books get bought since there is little availability from the library.

More group activities like book club, movie screening and talks on various subjects.

More group activities

More gun reloading books. books on knife making. books for industrial maintenance and building repair. Books on hunting and fishing in alaska. Books on butchering and game preservation

more handicap accessible to get into the library -- including parking

More historic videos

more history books or non-fiction history books

More homeschool appropriate resources - youth books, easy readers, educational videos (history, science, etc.)

More homeschooling materials

More hours (14 gave this response)

more hours - the closures this summer were catastrophic to our community. Some people have no internet, books are becoming less affordable for families, children need access to books

more hours after 6 and on weekends

More hours for Eagle River....

More hours of operation in Girdwood-middle of the day in the middle of the week doesn't work for lots of people.

More hours on Friday evenings and weekends. More music CDs and recently released DVDs. It would also be convenient if we could absentee vote at the library. (I think that would encourage people who don't otherwise use the library to go.) I use the library a fair amount.

More hours open on the weekends.

More hours so it was open to working people

More hours, or at least going back to the regular hours that used to be offered.

More hours, please. Especially Saturdays. It's one of my few days off.

More hours, Recently the library is closed Sat-Monday, and as a student it is helpful when the library is open on the weekends.

More hours. The Dimond branch hours really stink. What's with this being closed on monday? Then the Loussac closes at 6 pm on Friday.

More how to books
More how to videos
Lecture series' Alaska subjects, travel hobby's

More information / reminders of the audio / video. Wider variety / selection from which to choose from.
More inspirational fiction and non fiction. More computers, hand sanitizer nearby :)
more instant messenger sites
More interlibrary loans or purchases of the " just our books."

Offer the programs like the kids writing course in the winter also.
More Internet access (4 gave this response)
More internet time...

More investment, personal finance publications and newsletters
More japanese comics (manga)
More journals and periodicals
More just released novels by well known and respected authors. More DVD's.

More kido stuff. mine is 3 years old and likes story time.

More kids books, tween books and young adult books at the Eagle River Branch. I am shocked that we got a new library and the number of these books seems to have dwindled. Yes, the library is about adults but really, it is a very formative experience for kids and it was better when we had a smaller facility with more books than the new one with less books.

More kids books.

Kids books on tape.

More kid's events. I'm a nanny and am always looking for more activities to take them to. Especially in the summer when school is out.

more kids events. My kids love the storytimes. Im sure they would attend other types of events held at the library. They really enjoy the puzzles area. It gives them something besides looking for the next book to look forward. They also enjoyed the masks that were posted around the library that were accompanied by a trading card. That really intrigued them . they talked about it afterwards.

more kids language books & videos such as German

More kids movies DVD's, educational computer games and DVD's would be great.

The library could encourage donations by having a "donation" bin for used books and DVD's to increase inventory. Or, have a sign to encourage donations of library materials.

More kids reading programs.

More kids stuff in winter. I went one time to a toddler event and there were so many people there was no room for my kids to sit and join in! Any activities that offer multiple ages (under 5) for all us SAHM's who have more than 1 kiddo at home. I also REALLY appreciate that when you do offer the kid activities they are FREE! I definitely missed having the Library open Sunday afternoon (This Summer) that was my usual "me" time to visit with no kids!

More knitting magazines and more.

More lapsit storytimes for children, especially at the Eagle River branch, and making that one more interactive like the one at Loussac (with the powerpoint pictures, etc). My child is more interested and attentive to that.

More lapsit/story time on weekends or in evenings -- so working parents can take their children.

More large print selections. Convince the Muni to keep you open on weekends. Open more branches.

More lectures during normal library business hours so that I could combine my attendance with picking out books.
More lectures!
More leniency on late charges. That is the only reason I don't go to the Library.

More Library Book Sales
More activities for children

More library hours. To have more current travel books. That DVD movies are classified into different categories either by genre, foreign films or award winning films.

More literary journals

More local and state historical information and publications; I'm starting to do more research and looking forward to learning about all the resources available thru the library system. I'm also interested in exploring more of the audio resources, both music (several genres) and recorded books, and opera recordings on video/dvd. I also want to participate more in the children's story times.

More local speakers on topics of interest : politics, history, government; speakers offering a look at their artwork and how it is produced

More Lonely Planet Guidebooks; more DVD movies

More Manga and Graphic Novels. More occult, science fiction, especially Phillip K. Dick. The philosophy section is pretty scarce, I've had to order out for pretty much every book I've wanted.

More manga variety.

More maps and charts of Alaska, more hunting info. more sailing info. more martial arts videos. more hunting videos

More materials directly related to my profession -- urban planning and urban studies related books, magazines, and journals (the last two I prefer to be available online).

More materials for education - theory as well as those with activities and printables for the classroom.

More media, books on tape. More best sellers. Better summer hours would have been nice. We only have Saturday, even the morning or early aft only would have been good.

More middle aged books, (as in pre teen)

more movie selections

More movies (9 gave this response)

More movies ,current books, current music

More books on cd

More movies in Eagle river library, any/all childrens events or activities and live local entertainment

More movies to rent/borrow at Eagle River Library.

More movies, and music.

More movies, language programs

more movies, more new release books

More movies, music

more movies, playaways

More movies/selection and how to books

More music

More music cds and better organized; more and better artwork to rent; more and better graphic novels and comics collections

I really appreciate getting email notices, re: books that are going to be due for return.

One of my favorite places in Anchorage is the AK collection reading room with the big tables and windows looking toward the mountains. The Ann Stevens room is also very lovely.

More Music CDs (3 gave this response)

Updated Computer Software Books; More New Books in general; More lectures; More live music outside in the summer; Stay open 7 days a week.

The Library resources and our outdoor recreation resources (ski trails, hiking trails, bike trails esp) are two of the most important things I like to see my property tax spent on.

more music cd's, and more videos

More music CDs, more open hours

More music CD's, Movie DVD's, especially Criteria Collection movies (old movies that have been refurbished, foreign films etc.) and Television program DVD's.

More music CD's, Movie DVD's, especially Criteria Collection movies (old movies that have been refurbished, foreign films etc.) and Television program DVD's.

more music library

more copies of newly released books wait list takes forever

more music selection, country especially would be nice, but otherwise, i love it! ^^

more music. variety of book groups. kids activities.

More mysteries

More needlecraft magazines and books, more new non-fiction books on loan, open more hours, more kids programs like the special storytellers and events offered in the summers. Our libraries have a serious morale problem.

Several of the lower-level men in circulation treat the public very poorly, which probably reflects how they feel about their jobs. One man never smiles and utters only monosyllables to the public, while chatting with coworkers normally. This is too bad, since the women in circulation are generally very pleasant and helpful. I volunteered at the library briefly, but found the negative atmosphere throughout absolutely oppressive. I wonder how anyone could bear to work there. Yet I've always loved libraries and go at least once a week as a patron. I sensed a lot of "who cares?" attitude among the employees and the amount of work was so overwhelming as to be demotivating. There was little pleasant chit-chat as people worked and few smiles exchanged. Almost everyone looked seriously depressed. While the volunteer coordinator seemed happy for the help, she was one of only 3 of the dozens of employees I interacted with who bothered to smile or give me a kind word. I felt like a prisoner jailed in the silent bowels of the library. I heard that volunteers were not welcomed by most of the departments. Perhaps the staff is so overwhelmed that training volunteers seems like too much trouble, but certainly, if you could recruit and keep volunteers, they could take some of the burden of the most routine tasks off the employees. I know there are many people out there who routinely volunteer elsewhere, as I do.

More new adult nonfiction and fiction titles.

More computers available for public use.

More new best seller books availability. The wait list is too long. Also, more books by conservative authors and religious books need to be available. My library is too liberal!!!!

More new books (14 gave this response)

More new books and books written by foreign authors.

more new books and certainly a better range of movies

More new books- and having more than one copy of a new book. I don't like having to wait 3 months to check out a book.

More new books, Repairing or replacing torn or worn out materials more frequently. ie DVD's are often scratched to the point of not being viewable. I wish people had more respect for other peoples things and other people as well.

I like the download able book idea as well although I have not been able to make it work for me yet but I am working that issue. Maybe movies could go this route as well, less opportunity for damage.

More new books, especially historical fiction. More foreign movies.

More new books/new acquisitions. I do like the science fiction/fantasy/speculative fiction: it would be nice to purchase more of those.

More new crafting books--knitting, crocheting, paper arts, cake decorating, etc.

more new dvds, checking out magazines that aren't new editions

more new dvd's, more new music. continuous inspection and repair of scratched dvd's and cd's so that they don't skip in the player.

More new fiction & non-fiction, and more Alaskana.

More new fiction books. I can never find a newer released book I want! But it makes me read something I might not ordinarily choose.

more new material - books on art, art quilting etc.

More new releases and larger print books.

More new releases and more classics on audio.

more new science fiction

More NEW selections (this is critical) "Staff picks"; Free interlibrary loan / searches; Continue the excellent postings of "suggestions" from library users

Encouraging parental mindfulness as to the importance of relative quiet in the library

More new up to date novels and travel books

More newer books. Newer videos

More non fiction books (4 gave this response)

More non-fiction books on all subjects, with a special emphasis on how to live a healthy lifestyle and engage in good wellness practices that are suited to all ages. All school-age children need to have a separate area in the library to have access to computers (both PCs and MACs) so they can do homework. Not all children have computers at home, and more and more homework requires research over the Internet or typing papers instead of handwriting papers. There may even be some federal money to assist with this cost, or perhaps there could be community-wide fundraising drive to cover the cost. I am a senior citizen. Now that the Baby Boomers are getting older, our collections are going to need to accommodate this age group as well. Many people enjoy listening to "audio books," especially if they experience impaired vision. Also, large print publications are appreciated, as well as electronic books. Thanks for asking for comments - Kids should be our priority.

more non-fiction books on CD, my son would like video games to be available

more nooks to browse/read

More notice of events via e-mail.

More of a classics section--Plato, Aristotle

more of a selection of dvd's

More of the activities for children which are only offered at the main library which is 25 plus miles from our library. Especially the ones presented by professional storytellers, puppeteers, etc. Panel discussions or lectures by professionals in the fields of care of elderly parents, how social security works, and other aging issues, instruction on how to use the library's computers for new patrons, how to use genealogy resources of the APL

More of the classic authors- more of others like cs forester, Robert B Parker, Dudley Pope, Louis Lamore; have a larger area for paperback - trade in books

More of the latest books especially for kids - my son reads a lot and it would be nice if you offered the latest in the series that are out there for young readers.

More of the latest popular hardback novels

More copies of movies.

More of the teen audio books

More online video and audio downloadable files. More popular video materials on DVD that I currently get on Netflix.

More open hours (5 gave this response)

More open hours would be nice. The coffee shop is a nice attraction--especially being able to drink coffee while browsing for books in the shelves.

more open hours/days. E.R. is very limited in hours offered, does not suit my need.

more outlets and small desk chairs for computers at Eagle River. More space at Muldoon.

More paperback novels.

More PBS type movies; cheaper books to buy

More pbs videos

More PBS-National Geographic-travel dvd's

More do it yourself type books

more playaways

more polynesian books

More practical resources for self-sustainability

More presentations for early reading age children (5-10) beyond the existing pre-k reading. 20-30 minutes each. Organize around multi media presentation with a local expert that's willing to focus on age appropriate content and delivery. Simple topics eg - sports/outdoor activities [x-c skiing, running, hiking, hunting], sciences, natural world, gardening, construction... In other words - treat your young readers as a currently underserved but key audience. That will bring in the adults (like our family). It will also show to younger kids that a library is a natural extension of the outside world, not a cloistered silent refuge from it.

More private, comfortable seating

Open 7 days a week with longer hours

More program information, posted more often. Recommended book lists by age (for children).

more programs and events for kids under 5, book discussions or groups

More programs for children. If there is a computer users group (for Microsoft Windows) meetings at the library I would like to attend. I come here from Honolulu and we held our meetings at the library. I don't know if meetings are held in Anchorage at other places but will find out.

More programs for Infants

More programs for little kids - birth to 5 years old

More programs for preschool children that take place in the morning.

More programs geared to groups other than kids and computer users.
More public events/invitations for the family
More public lectures, author appearances, branch closer to my house, branch downtown near where I work
More public speakers. Less computers.
More quiet places to read (2 gave this response)
MORE QUIET, TRULY QUIET ROOMS.
More rapid acquisition of new best-seller books and public TV specials.

open more hours again, especially on the weekends
more computers to use specifically to look up library materials
More real (not cartoon) videos for children on tractors, construction, animals, other vehicles, and learning

Ebooks for use on a variety of machines, specifically Kindle

A bigger children's section in Eagle River, which the staff is already complaining about. Muldoon has a nice sitting area w/puzzles, latch practice, comfy reading chairs, low bookshelves for the kids, etc. I have no idea what prompted the planners to do the new children's area the way they did but it doesn't work well. I also can't wander ANYWHERE else in that branch (which is the one I use) and be able to see my child in the children's area. Its obvious that a parent of a young child didn't plan this area!

Computers w/internet in the children's area (talk to the Fort Rich library to learn about this)

More comfy/private reading areas in the Eagle River branch. More counter space at the Eagle River branch and more space b/w the checkout counter and the self-check desk. It gets crowded in that area. Organized book club groups at the Eagle River branch! It drives me crazy that the library doesn't sponsor these!

A computer system that allows the branch to give me a printout of all checked out books anytime I come in to check something out. Right now, if I check something out, they can only give me a printout of that book or books on that day, rather than a list of everything I have with due dates. This is unique to Anchorage. Other libraries don't have this problem.

A better system of checking items in so they are removed from my account. I have stopped using the Anchorage Library at various times in the last 1.5 years I've been here b/c almost every time I return items, at least one item isn't removed from my account and then its late and I have to call the library to put a search on it-which they then eventually find in the library somewhere. I don't get paid to call the library almost every week when I return items to report that they didn't check in one of the items and now they've lost it. This is also a problem unique to Anchorage and no one seems interested in fixing it. In addition, when I try to email the library to report an item that was returned wasn't checked in, I NEVER get a response nor is a search initiated for the item. The only way I seem to get this done is if I take extra time to call or remember to tell them when I go into a branch the next time. This is extremely annoying and again, its not my job. I'm not the one losing the books, library staff members are. So, one of the problems that needs to be fixed is response to emails. If you aren't going to respond or do anything with the emails, get rid of email!

Online exam proctoring

More really old movies. I just heard the other day from the Eagle River Video store that the Library has old movies, but I want really old movies like the late thirties & forties please.

More recent engineering books

More recent materials (8 gave this response)

More recent movies/tv shows maybe? It isn't a big concern, though. I go primarily for books and find what I'm looking for probably 75% of the time. I don't think I've ever found a video I'd like to borrow.

About question 14, though. I don't want any more taxes to support the library because it meets my needs as-is. However, I'd rather put more taxes towards it than most other things if they have to go up.

More recent sheet music.

Clubs or lessons on iMovie, iPhoto, or a Mac computer club.

More recently publish craft books. (Not just beading)

More recently published fiction that would be in the top 20 sellers: general, popular

More recently published books such as those reviewed or authors interviewed on NPR Fresh Air. I listen to that program regularly and often want to read the books mentioned.

More recently released books in literature and children's literature.

More religious materials

More research opportunities like at UAA library. Greater & more up to date selection of DVDs. E-book technology like the Kindle to rent.

More science books, however I have access to university library

More science fiction/fantasy (5 gave this response)

More and better organized graphic novels

More science programs for children and adults. Video check out for two weeks at a time.

More selection for rock music (classic, alternative, punk, etc.)

More selection in recent release movies (DVD).

More selection in the Christian living section. activities and community connections.

More selection of DVD's (2 gave this response)

More selection of non-fiction

More selection of up-to-date non-fiction (current events, contemporary authors, nytimes sellers) books.

more service friendly employees

More service hours. More activities for young adolescents.

More silence in the library. I went to Chugiak's new library and it was a zoo. I complained and was told there was nothing the librarians could do. Silence in a library is a good thing. Otherwise, if I want noise, I could go to Barnes and Noble.

More space to just come in the library and relax; more copies of popular best sellers; more choice and update to date DVDs and CDs; more programs for teenagers

More Spanish language books, more DVDs, more educational videos (I teach integrated science)

More speakers in the auditorium and more kids' events

more staff that can assist

More story times in the afternoon 12-2pm. Would be nice it's hard to make the morning ones. (2 gave this response)

More story times. For preschool age children the story times tend to be during preschool hours. It would be nice to have an evening family story time. Also being open on the weekends is very important!

more talking books and dvd's

more technical computer books

More technology

More teen books!

More theology materials

More things for children to do, not during the normal work day during the week. I would love to bring my 2 year old to something but it seems that all the activities geared for that age are during the week during the day when I'm working. It would be nice if they helped the moms that can't stay at home with their children.

More time!

more titles in Playaway format

being open on Saturdays

More titles.

More toddler programs.

More travel guide books, such as Lonely Planet and Eye Witness. The Alaska videos (history, towns, wildlife, culture) need to be upgraded to newer DVD's.

more tv series in the DVD section. Other than that I always find what I am looking for. Thank you!

More unabridged books on CD

More up to date computer books.

More up to date computer/Internet technology books. The library offers a wide range of informative computer books, however a good portion of them are grossly out dated.

More up to date dvds and cds

More up to date DVDs. I also like books on DVDs.

More up to date movies, true history books about true inventors no matter what the skin color or culture.

More up to date non-fiction books. More books. And the childrens books are filthy. They need to be cleaned!

More up to date training videos and leadership videos.

Audio books

More up to date videos and music DC's.

More up to date, fun books in German

More up to date/current Financial and Real Estate Information.

More up to dates books for collage on line school.

more up to date books

More updated computers.

More updated DVDs, additional copies of learning language kits (spanish, italian, etc), more complete sets of series (Janet Evanovich series, Harry Potter series).

More updated materials

More updated movies (2 gave this response)

Make movies downloadable (if this is legal) from the library site..for \$1.00 or something.

More updated selection of fiction novels.

more updated tech and science titles

More up-to-date books on hobbies

More up-to-date DVD movies

More up-to-date DVDs or music CDs and a searchable database by topic/movie genre when you can't remember the title (which is how they're displayed on the shelf)that's kept up to date. So- going in on Thursday and looking for a romantic comedy, it'd be nice to know what titles are available and whether they are "new" to the library.

More titles in Christian fiction.

I know it's not going to happen, but I HATE the way we have to enter the building (stairs outside that are "short" steps but "long" to go up...)

More up-to-date titles on topics like parenting and other social sciences. More manga books and anime DVDs. Weekend hours!

more user friendly web site (2 gave this response)

More user friendly hours, specifically after work hours.

more user friendly hours. open on weekends, and later at night. And Mondays.

More user friendly search for specific topics. I found search using the internal computer a little confusing and difficult in finding someone to help.

More variety with teen books, more hours, better advertising of the music section (aka perhaps a sign near the entrance saying that there is music on the 4rd floor, less confusing layout of first and second floor.

More varieties and quantities of best sellers and new releases of movies, books and books on tape.

More varieties of elementary child activities/family activities, community fairs at the library, interlibrary loan pickups from ARLIS, more children's graphic novels.

More variety in language learning materials --especially audio Cds-- would be well used. (French specifically, but really, any foreign language.)

More audio books.

More variety of bookclubs.

More variety of Books on CDs. Popular novels, especially.

More variety of books on tape

More variety of magazines, more current magazines, ability to utilize the computer to access more information regarding the library.

More variety of movies, dvd's. CD/music section in better order.

More variety of music/movies

More vast dvd/cd selection

More videos

More videos and audio books

More videos by Masterpiece Theatre, Hallmark and on topics such as bodywork (massage, etc.)

More videos would be awesome and more music resources

More videos, better sorted, more travel videos; host a travel series where folks come in and share pics/stories of their travels,(not talking Hawaii, more like Iran type, out of the normal places. Host financial planning/investing speakers; obviously, show off what the library has to help people educate themselves

More videos, nicer spaces for reading, longer hours - especially on the weekend

More videos. They are on hold for so long that I get tired of waiting. Same w/ books on tape.

More videos/DVDs from the 100 years/100 best films list of the American Film Institute:

<http://www.afi.com/tvevents/100years/movies.aspx>

More Warrior Cat books!

More weekend and evening activities for preschool children and families. i.e. storytimes, etc.

More Weekend hours! (2 gave this response)

more work space to study and/or read

More worker-friendly hours.

more young adult books

More youth fantasy books, especially by authors Emily Rodda, Christopher Polini, Garth Nix, and Jon Scieszka.

More/better audio book selection. I would like a netflix type service from the library - where I could look up a book online, reserve it, and when it is available I would receive it in the mail, or have a notice sent to me that the book is ready for pick up. I usually know what I want to read before I go in, and regularly the book is unavailable. Sure, I enjoy going to the library. I enjoy the space, and I enjoy looking through the stacks, but efficiency of getting what I want when I want it is not something I expect from the library.

Most of my library visits are to research a particular topic not to check out books. Since this covers a wide range of subjects from travel-related to business information, it is not possible to make definitive suggestions.

Most of the books I check out are audio. Every once in a while I will check out a paper book.

Most of the local branches don't carry art nudes. Most of this material CAN only be found at UAA.

Most to use computers all times not much around books. most use computer most at uaa library and sometime at Z.J. Loussac Library (36th Ave. and Denali) my emails most sometimes my full email for library card and my name too because my email only full hard time hrs try need more add 2 hrs hard time most at u.a/a library a hr need other add a hr likes 2 hrs!! most my email, face book and other business web and tv. (ktuu) on web too

Mostly happy with current offerings. Enjoyed the paperback book exchange when it was available at Muldoon Library.

Move closer to Glennallen. I use the library a lot, I work out of town for six months of the year. You offer excellent services. The only thing I would like to see different is the Motors website available to customers on line. It is a good asset but if I can't get to the library to use it, then it doesn't do me any good. I use the on line options a lot. Keep it up and expand it more.

More internet magazine subscriptions; more DVDs (specific pbs shows

Move the Alaska section (except for the research materials)to the main section of the library. Regardless of the subject, the most relevant books are hidden in the basement.

Movie night for families in the winter

Movie rentals (3 gave this response)

movie showings. book discussions.

Movies

Movies (DVDs), computer-related things.

Movie's on DVD

Movies or live music would be a couple things to entice a library visit in the fall.

Movies that are more current

Movies, documentaries

Much greater selection of new non-fiction books. Many non-fiction books are reviewed in such conservative publications as Commentary, National Review, and the Claremont Review of Books, but I often cannot find them at the library. The left-wing outlook that dominates the publishing industry and the schools is reflected in the library's book selection (though many interesting books of all stripes are made available, which I do appreciate). Multiple copies of books for book groups with a listing on line.

Music and movies that are not in the mainstream, or have influenced subcultures. Books related to current events and cultural studies. Nonfiction books on hiking, camping, biking, adventure sports, expeditions, etc. Books on alternative building practices and techniques, and books addressing scientific discoveries and trends.

Music cd's

current books

Music CDs, Videos, Science Books, Free Internet

music in the park all year long

music instruction videos

music, children's video/dvd

My challenge is that I live in Wasilla. I frequent the Wasilla Public Library

My daughter loves to find old books, like Nancy Drew series, but the collection isn't very good. We primarily use the library for research, which is excellent.

My family would like to see normal hours coming back again in our local library, having limited time and hours this summer should brought an impact to us.

My grand children love to go to the library and play with the puzzles

My kids are 9 and 11, so activities for that age group with special guests to help encourage reading especially for boys. Workshops for writing a book for adults and for kids, illustrations/drawing class (Steve and Leon the Sketching Safari guys from the zoo would be cool!)

Library Tours to show us what all you have.....I am not aware of everything in the library or where they all are located.....so maybe an Open House with Tour guides.....do one location per month, like First Fridays downtown.....get a sponsor and have goodies.....special guests and activities at the Open House to draw people in.....Special Night for Military Families.....

My kids loved it when you had the televisions set up with video players and staff put in your movie and you could watch it with a headset on. I know that program cost money for the staff to be there, but I miss that program. My needs (books) are currently being met.

My needs are minimal and met. I really like that I can place holds online and just walk in and get the books without looking for them myself, or the fact that I can place holds prior to release. I would suggest if hours were ever cut again, being open on at least Saturday or Sunday, even if for short hours for those of us that work Monday through Friday. Plus, by closing on the weekends it prevents families from going to the library for events. Week nights are typically hectic by the time you get off work, get kids from daycare or school, dinner and then bed. There's little time for much else. Plus, with the economy going downhill, being able to find entertainment for free is important. My sister and I visit your library at least once a week. Very happy with the services.

My teenagers are really into graphic novels. We've visited the library to find some, but you only have; for example, issues 4 and 5 of a series. If you don't have a whole series, it does us no good and we end up having to buy it. And I'd MUCH rather check a series out from the library. Graphic novels are expensive and my boys read them so fast that my credit card hasn't even had time to cool down from the first purchase, before they want a whole other series...

My teenagers would like to see more current popular books, like the Twilight series.

N/A (34 gave this response)

Native news

Nature videos, better CD audio videos, history videos.

The workers need help on providing a better service to the individuals seeking information.

Need more public computer access. Need more quiet in the library. This is not a playground for kids.

Need to be open on Saturday, close an extra week day if needed so you can be open on Saturday.

Need to be open on the weekends, and weeknight. For people who work, closing early, and on the weekends does not serve us.

Need to be open on weekends so I can visit outside of work hours.

Need to stay open on weekends so school aged kids can learn to use and appreciate what the library has to offer.

Need weekend and/or evening availability

Networking information of different organizations: writer's groups & associations, art clubs, religious mtngs & talks, herbology, alternative medicine, farming & growing vegetables, bird watching festivals & activities, bee-keeping, hiking groups, etc

Never, ever again let them take away our weekend library visitation!!! That was horrible! I had to buy books for 6 weeks.

New "Best Sellers". Up-to-date parenting books.

New book and video releases in all genre, expanded bookstore/gift shop, larger coffee area-thank you.

New books (5 gave this response)

New books on Herbalism, Food Security, small scale farming, sustainability, climate change and peak oil

More titles by, Wendell Berry, Gene Logsdon, and Wes Jackson

New CD Music.

New fiction, including new youth fiction.

New location.

New movies and books, more events for children, classes for adults/kids

New non-fiction and quality DVDs is main draw to the Loussac. Also, we really appreciate the cafe. Improvements could include: Open on Saturdays/Sundays and Entryway stairs and patio should be repaired (looks unsafe)

Our child is grown, but the openness of the kids area makes it hard with toddlers. A friend's child (2 years) made it down the elevator to the parking lot in one minute flat after bolting from the kids area. Homer's library has a nice design for this

New release movies (dvd) and audio cd's

New Release movies (or nearly) as those at video stores such as Block Buster. Loussac movies seem old or censored.

New Releases/books (9 gave this response)

new videos for kids. More of the kinds directly toward families and healthy living. feature films for families has great ones.

New York Times paper

Newer and more of the latest books and updated audiobooks on cd

Wifi

More books on CD; free movie night in the theatre; children's programs

Newer books, better hours. Recent change in hours is a step in the wrong direction.

More books on CD, like the CDs I know its budget crunch time, but having the closures on weekends is sad and I frequently visit the library on weekends. Plus that is when we take the teens to get books for school projects.

Show movies in the theater.

Newer books. I spend most of my time in the children's section with son, so I have a limited view of the entire library. I've not been to the Alaska section in years.

Newer books; especially computer books (2 gave this response)

Newer books; especially those related to investing and crafts.

Newer CD's of rock or country music.

Longer check-out time on non-fiction books like books on computer programs. I can read a novel anywhere but I can't learn VBA unless I am on a computer.

Newer computers

Newer dvd's and more young adult books

newer materials, coffee stand, lunch bar, more films in the theatre

Newer movies (2 gave this response)

newer movies and audio books

Newer movies and books, more tv shows on DVD

Newer Movies and more copies of popular books.

Recent romance novels; top 10 fiction

Newer music and movies as well as more anime.

newer released books

newer releases on dvd's, and stay current with out of country publishers so we can get books like faith like potatoes.

Newer technical books in the aviation field ie : construction and engines.

newer titles -Books on CD

newer videos

Newly published books and media.

newsletter on what services are available - online or by mail

newspaper archives website

Next year if they decided to close on the weekend Please, change the days of one of the many library's to be open Saturday and Sunday, and Closed Tuesday and Wed. As it has made it very hard on my children's schedule to come on the week day evenings.

nice coffee shop, comfortable place to sit down.

no answer/comment (6 gave this response)

No budget cuts!

No cell phones allowed. No ipods. This is the first library I've visited that allows these things. I've never experienced this in my 30 years of living in Illinois.

No input at this time.

No Late Fee Fines...They could send out emails to people to let them know their books are due soon.

no late fees, or more drop off places for books and videos

No late fees/ more due date reminders

No more really. I simply forgot to check with the library.

non fiction audio books

Non fiction; classic DVDs

None - movies best served by above in #7 (current, volume)

Online - easier access, wide selection, vast selection

I DO NOT support additional tax dollars be collected/spent on the library. With all the other information mediums available for public access, libraries have lost their niche. My kids do like to go to the library to pursue the stacks, sit and read; however, it is only ONE source of information among the vast options available today. In the past this was not so. If people want to go to the library, such as they would go to a local bookstore, they should PAY. I totally support a fee for a library card for those who wish to use this one of many literary sources. Having this service available for free is ludicrous given the economic climate and ever-increasing demands for tax dollars. Taxes should be spent on essential services we all use - safety, schools, infrastructure. Given today's economic climate, libraries are a luxury and therefore should require a fee for those who use the service.

none - would have visited often during the summer but Eagle River branch was closed

None come to mind. (11 gave this response)

None that I know of. I was on stand-in-mom duty in my son's home for four months and found the library in the last two months of my stay. It was very refreshing and you have many books in my areas of interest. The librarians were very helpful in answering my queries on subject matter location and use of computer. My time for reading was limited. I plan to be up to visit again for a few weeks in the future and hope to find you still giving the same good service I found in Eagle River.

None that occur to me.

None we visit the library because we enjoy reading

none, great job, just be open more

None, I am usually able to get what I need at the library.

Hours could be more user friendly,

none, I spend everyday here as it is.

None, I think the services and materials are sufficient.

None, I think. We visit the library frequently.

None, I'm happy with your services

None, it has what I want.

None, just don't have too much time, but when My children want to go I take them... Maybe more children events that are more interactive...

None (50 gave this response)

None. I am very happy with the current library services. I usually reserve my books online and then come to the library to pick them up. I also very much appreciate the ILL program. Would like to see some the 'investment' magazines/periodical/subscriptions changed to other subscriptions.

None. Library is an excellent source of information. The hours are the limiting factor. Weekend hours, and extended hours (evening, early morning) would be what gets me there more often.

None. Should be closed to save the taxpayer some money.

None. The public funded library is a drain on the local government budget. Every function that the public library does could be done by a private business for profit.

None. I usually go at least twice a week, but I have be ill for most of this year.

None. The services offered are excellent.

None; I am happy with what the library offers. I usually utilize the library more but have had too many things going on this past year.

None--so much is available online now.

Not being closed on the weekends. My kid is clamoring for books. You seem to always be closed.

Not certain I would use it more under any circumstances.

not charge late fees

Not close all library branches three days per week as was done this summer. If library system hours must be cut, keep at least the Loussac library open full hours.

Not presently living in Anchorage, but still use library resources from time to time going through town. Would NEVER want to loose my library card there!

Not sure (24 gave this response)

Not sure - maybe a wider selection of movies/music cds? I haven't been up there in a while, so I really don't know what you have now.

Not sure at this time, but having an "open" policy about "books for purchase" by the library would be a great start to build any library collection. This way you have an ongoing dialogue with the patrons as to what they are interested in and then decisions can be made for purchases.

Maybe a big poster campaign related to this program would be a start----the "Books for Suggested Library Collection Purchase." You all do a lovely job with the library---it is a warm inviting place to go. Thank you all:)

Not sure. For me, the library is perfect.

Not sure. I already there a lot. I am a teacher and I use it to supplement resources in my classroom. That's why I check out tons of books!

If I go it will likely be to review periodicals, investment guide subscriptions or to search a national database of newspapers regarding a topic.

Not sure. I just stop by to pick up and return books.

Not sure. I like the location of the Dimond branch

Not sure---Are there conference rooms available to the public for smaller study groups--ie highschoolers or homeschool or book clubs?? I never checked, and don't need them, but was just wondering....if not, it might be an idea to have a few for small groups to study/discuss, without disturbing other patrons...maybe have wireless access for their own laptops.

Note - Thank you for listing English first and White race! English should be the first language for people in America (USA) !!!

Nothing (18 gave this response)

Nothing - the library is a fantastic service and has enabled me to feed my book habits without having to devote space in my home to storing them.

nothing - the present library fits my needs just fine.

nothing -- you do a great job!

Nothing comes to mind. Already visit about once per week. A coffee/tea/juice bar might be nice although it wouldn't increase my frequency of visits.

Reference question 15, I wouldn't mind an annual subscription fee for my library card. Rather see that than more taxes.

Nothing extra. I love the library, but our schedule is so packed, we tend to only go in the summer.

Nothing hinders me except my daily plans to have time to stop with one or more of the children.

Nothing I believe Library provides a great service

Nothing I can think of. (2 gave this response)

nothing I love the new library, its very cozy.

Nothing I visit it frequently.

Nothing I'm happy. Maybe longer hours on the weekends.

Nothing more. I'm happy with everything!!

Nothing much. Library is doing a magnificent job on strained resources. Books are there; service always courteous and competent. Who could ask for more?

nothing really... I can't read any faster

nothing, I couldn't find anyone there to help me look things up. Oh you had employee's but it was a waste of there time to even point me in a direction for what I was looking for, they were way to important to help me, had to wisper to friends or look at screens.

nothing, i like it the way it is

Nothing, I love the library. Maybe one day I will be a librarian. Our libraries are one of the greatest resources we have. Unfortunately many of our citizens do not appreciate the great treasure waiting to be discovered. If only I could live at the Z.J. Loussac Library, it would be like the E.L. Konigsburg book From the Mixed-Up Files of Mrs. Basil E Frankenwiler.

Nothing, I'm able to access things from my home.

Nothing, it is super

nothing, it should close and we can use the UAA library

nothing, our library is great. I straighten books while browsing and love the help from the people who run the Loussac

Nothing. I enjoy libraries, but I like to have new books and things. I get creeped out thinking who else has read the book in my hands.

Nothing... I already go every week.

Nothing... I think the APL offers plenty of services and materials!

Nothing...it's a GREAT library! Just wish the funding had been there to not close 3 days/week for those few months. I love our library!

Nothing--It is just difficult with time restraints of when the library is open to make it work with my schedule. I hope to start using the library more often instead of purchasing books.

Now that I know where you moved to I will begin visiting again.

I think a long roll of computer terminals in individual cubby-holes plugged into the best data banks available would be your best investment. And have a research-knowledgeable person in attendance to show people how to research online would be a smart move; and be open 24-seven. Also have a person able to show old folks how to use the equipment and advertise to the elderly that the equipment is available 24-seven and make the environment into a homey atmosphere including even having child care available at a nominal charge. I'd even suggest having a full blast law library lining the walls on both sides of the terminal banks.

People would not mind paying a few bucks for good quality research materials that are handy. Turn the library into the absolute top-notch research facility in the state and make it user-friendly. Charge a monthly use fee. Don't allow any speakers; earphones only; no games; allow serious military training videos; military science and tactics.

FYI, when the State Law Library was open 24-seven, one would find thirty people in there at 2:30 am.

Number one on my list for years has been the entrance to the library. It is a wonderful facility inside, but getting inside in the winter is cold, cumbersome, and somewhat treacherous. I no longer have small children, but when I did that was very stressful going up and down the cold slick stairs. It also is not a quick stop during lunch in the work week, partially because getting in takes several minutes in itself. The library should be much more accessible for Alaskans.

Continue to get in new books, DVD's and books on CD. We particularly like the new releases, they bring us in.

Your hold method is excellent, I can come in at any time and pick up my holds, after being notified via email, very efficient and easy for the customer and the staff at the library.

Quiet space at the library is sometimes difficult to come by unless you go to the Alaska section, a quiet reading room would be nice, away from the stacks, and just for quiet reading, no young children, and no computers allowed.

Your staff is excellent, very helpful and polite. The library is well organized and well run overall.

I have heard that Kindle is a new and interesting phenomenon, maybe having some Kindle reading stations where people can download and read a book at the library on kindle, and save their space by their account number.

Something like this would be interesting. Buying and renting Kindles probably wouldn't work because they would get damaged, but letting people try them out at the library would be cool. I am thinking of getting one, and it would be good to test it first.

Offer Adult education programs

Offer better audio book selection

Offer classes on variety of subjects (e.g. photography, scrapbooking, magic, snow safety)

expand your speaker series

Offer clean and quiet areas for studying and reading. Last time I studied there (approximately 6 months ago), I was dismayed to find the study areas filthy and children/teenagers running the show who had not been taught how to act in a library. The no cell phone areas need enforcement and the entire facility needs to be cleaned. I had to ask someone to leave the area above the Alaska Collection who was talking on a cell phone standing directly in front of a no cell phone sign. I do not find the library an attractive place to study, read or relax when it is filthy and people are using it as a free day care service. There are other alternatives such as Kaladi Brothers and Dark Horse which offer a clean and quiet environment and good coffee as well.

Offer Eagle River branch to be open on Mondays!!!

Offer free wireless internet service

Offer Saturday hours.

Offer service to download books on tape to ipod.

offer some daytime home school programs for older kids (4th grade and up)

Office hours - a lot of people would like to pay a visit but they are closed on weekend, it is hard to make a trip to library during a busy weekday.

OK as is

Old Movies

On line download of books to units like sony reader or kindle...I would pay user fee...I also use online reserve all the time I would pay a fee say \$1.00 per book for those services.....I donate annually to the library I think that those signed up electronically could be solicited once a year...

On line reading books.

on nursing,etc.

Once I get used to the audio downloads, I would suggest that.

Courses at the library.

One hour drop in reading program for toddlers so mommy's could actually look for things in the library w/o her toddler getting into and pulling down all the books...that is the reason I haven't been visiting...too hard w/ a two year old and a 7 mo old...otherwise visiting often.

Online access for longer periods. Longer checkout periods without renewal

Online access to professional technical websites.

online book and dvd checkout, then mail it to us.

Online book/movie requests/reservations.

Online book/music/video searches of library collections, online account management (incl. online renewals), online book requests (incl. interlibrary loan. The King County (Seattle) online services for their library system are outstanding! kcls.org

Online catalogue of all materials.

online notification of new video and book titles available; online notifications of activities and meetings taking place at the library.

Online PDF / ebooks / emagazines

Online reserve books and notification when they are available similiar to netflix but I would come to the library to pick them up

i love the library - keep up the great work and keep the branches open so I can come after work! I love bringing my nieces/ nephews there. I also work for a social services agency and I think it is a great benefit that you offer free internet access so people whom can't afford it can come to the library to keep in touch

only current (last 5 yr) published non-fiction books

Onsite Book Discussion groups

onsite tutoring especially early reading levels

Open longer on weekends. Open 7 days a week. Competing with bookstores is hard. Saturday is my best day to get there.

Open 24 hours!

Open 7 days a week (7 gave this response)

Open a coffee shop with plenty of comfortable seating within the periodical reading area (magazines, newspapers, etc.).

Open at 9 A.M.

Open at convenient times after work and on weekends.

Open back up on the weekends, I have just started reading novels and experiencing the wonderful and many services at my library.....

Open better hours

Open different hours. Easier/closer access to Loussac from the parking lot. Fewer "lost books" if I look from home and the catalog says the book is on the shelf, I expect it to be on the shelf when I physically get to the library.

Open earlier and be open 7 days a week.

Open earlier in the morning.

Open earlier. More movie selection More Science fiction and English authors No late fee or less late fees

Open evenings & weekends

open every day

Open every day of the week. Easier access into the library

If need to close some days at least be open on Saturdays. Chugiak Eagle River

Open for business on Saturdays.

Open for longer hours and more days, new material and more material for sale. Liberalized (free and fast) inter library loans.

Open hours after business hours - weekends

Open hours during the weekend. Very difficult for our family to get to the library during the week. Need either Saturday or Sunday (maybe instead of Monday closing).

A downtown location (2 gave this response)

Open hours on the weekends,

Open hours on weekends; book club discussions; magic shows (like at Eagle River grand opening); book reports on display by kids from local schools.

Open hours that allow summer visits during one weekend day. It is difficult to use the library during the work week only. Rather than have the open hours this summer of Tues to Fri., it would have been better for the community to be open Wed. to Sat.

Open house for schools to attend, bring our young readers in and let them explore the Library.

Open in the evenings and on weekends. Young adult books in Spanish, many of our kids are in the spanish immersion school.

Open later on Friday evenings

Open longer hours (3 gave this response)

Open longer hours and more days. I'd like to know that i can walk to and have it be open

open longer hours during week days and open on weekends

open Mondays; more children activities

open more

Open more days (4 gave this response)

Open more days and hours

Open more days of the week (3 gave this response)

Open more evening and weekend hours (2 gave this response)

Open more hours (9 gave this response)

Open more hours for working people! I feel like the working folks support the library but all the cut backs make it much harder for those of us working 8-5 to access the library. I'm pretty much limited to Saturdays.

Open more hours, but is better now with the reopening on Monday thru Sunday.

Open more hours. It's closed on my days off and when I get off work.

Open more hours. More staffing.

Open more hours/days of the week.

Open more hours/days. Employees should dress more professional.

Open more often (the budget cuts that slashed hours were awful), it should always be open on weekends.

I love the kid's section.

More new books, more new movies.

More DVDs, maybe organized by genre rather than name?

Open more often! Can't believe my kids can't go to the library on the weekend. That's when people are home.

Open more often. Keeping current books in stock.

Open on at least one of the weekend days. (2 gave this response)

Open on Fridays and later on week ends

Open on Mondays

Open on Saturday (6 gave this response)

open on saturday and sunday. (3 gave this response)

Open on Saturday, Special Topic Sessions

open on Saturdays and wkdays into the evenings

open on saturdays, i know it's not your fault but i'm willing to pay for it

Open on Saturdays, year round. Very hard to get to the library during the week when you work full time. I use the library a lot for books for my classroom, in addition to my own personal reading. I don't buy books, I use the library!

Open on Saturdays.

Open on Saturdays.. and evenings

Open on Sunday as well as Saturdays.

Open on Sundays

Open on the week ends!!! Open later than 6:00pm on Fridays.

Open on the weekends (21 gave this response)

open on the weekends. i really can't get there any other time. :(

Open on Weekends! It is said that the value a city places on its Public Library reflects the value its elected officials as well as its population place on an educated, informed public. Anchorage libraries are in need of funding, as most educated citizens agree. Let's keep the libraries open on weekends for all to use, especailly students and families.

Open Saturdays during the whole year. Sat-Mon was a long closure.

open the library again on saturdays or mondays

Open to the public more hours and days

open up the Eagle River Library

open weekends and Friday evenings

Open weekends in summer!! Activities for children/babies OUTSIDE of normal work hours!!
opening the Mt. View location
Open more hours at all locations.
Order books online and pick up in drive-thru.
Organize the media (CDs, tapes, DVDs) on the 4th floor better.
other activities for kids, not just the library story time. family events

Our family loves the library! We enjoy browsing and borrowing books, movies, music CDs, and sheet music. We really miss the lack of weekend hours at Loussac--it's much harder for us to get there on week days. Hope you can restore at least some weekend hours soon! If not--staying open until 9 p.m. on Fridays would be great. Our libraries are well run and helpful. Lousacc has been great and the new Eagle River branch is great.

Our local services are fantastic. Please continue funding and refrain from cutting hours whenever feasible.
Our public library does a good job of meeting the needs of our community
outdoor hunting stories, etc. flying books
Outdoor sports Film Festivals
PBS programs
perfect for me

Perhaps a big screen showing of a popular G rated movie on a cold Friday night.
Allow patrons to utilize dvd movies for more than a week...perhaps two weeks.
Allow patrons the ability to hear audio of (various) web sites on the world wide web...in other words; install speakers @ the computer terminals.
perhaps the coin operated copiers could give a higher quality print out.
periodicals that could be checked out; A better selection of music CD's
Personally I just need to find the time to enjoy reading again. Professionally, my agency takes classrooms of children on field trips to encourage parents to take their children regularly, help children understand the amazing place a library can be and also help parents see that reading is vital and exciting and free.

Petting Zoo
Pfff...books are enough.
Philosophy of science discussions; evening hours. Do that manyh people come during the day? Perhaps the hour could be the same total--with some of the hours in the evening and some during the day.

physical message board or some other spot for people to post bills of upcoming events
place to have coffee, read and go online in one seating area.
Please be open on Saturday and especially on Sunday (Chugiak/Eagle River branch specifically)
Please be open on SUNDAY!!!
Please be open on the weekends! It's the only time I have time to go to the library. Also, if you got new books quicker I wouldn't have to buy so many when they first get published. I usually can't wait to read my favorite authors or subjects so have to buy the books.
Please be open weekends!!
PLEASE bring back the weekend hours. That is the only time I can get there.

Please clean the Library and do some desperately needed remodeling after 25 years of constant use. I cannot get friends to use or meet me at the Library. It is filthy and people have lost respect for it as a valued institution in our community. It physically shows the neglect of all these years of non-maintenance.

Please keep a good selection of current best sellers.

Please keep at least some Saturday hours at branches. Classes offered at the library (whether by APL or outside groups) would be good, especially since our Eagle River library is in such a great central location in our community. Please keep the level of services and books you currently have and add to them if at all possible. I use interlibrary loan and the "hold" function online very frequently, and check out books on a regular basis. I would probably check out visual art if it were available (used to be), and I often check out music CDs as well. I would be THRILLED if books could be checked out and returned via mail (like Netflix), as it can be difficult to actually physically visit the library as often as I need to check out books. I really appreciate the agreement between the Consortium library and the Loussac that allows me to pick up and return books to either place. I also really appreciate the fact that the Loussac is located right next to a US Postal Service outlet so I can accomplish two errands at the same time. Please stay open as many days as possible -- it is very difficult to make the trek to the library and find that it has been closed due to lack of funds. Public libraries are the heart and soul of thriving communities and democracies -- please stay strong!

Please Please be open on Sundays!! Close during the week if need be, but most people work or go to school- being closed on Sunday severely limits the time I able to visit the Library.

Please please please DO NOT EVER CLOSE ON SUMMER WEEKENDS AGAIN. This made it IMPOSSIBLE for us to visit the library, and made it impossible my daughter to finish participating in the kids summer reading program. Both me and my husband work full time Mon-Fri and our daughter is in preschool full-time Mon-Fri and we cannot take time off during the weekday to go to the library. That policy decision made it IMPOSSIBLE for us to visit the library AT ALL. I understand it was probably a difficult budget choice to make but I was VERY disappointed that you did not decide instead to be closed maybe one weekday and just one weekend day. That decision, I felt, came close to discriminating against working families, and made me very angry and resentful - me, and I have always been a huge library supporter and user my entire life. I will probably continue to use the library but PLEASE DO NOT MAKE THE SAME BAD CHOICE AGAIN.

Please provide, if possible, a wider selection of audio books at the Muldoon Branch. How can I help make this possible?

PLEASE STAY OPEN EVERY DAY - NEVER CLOSE!!!! I HATED THE THREE DAY A WEEK CLOSURE - SO WRONG FOR FAMILIES WITH YOUNG CHILDREN, TEACHERS, STUDENTS, ETC - A CRIME TO HAVE A PUBLIC LIBRARY CLOSED EVER!!!!

Please stock a wider selection of culinary arts (local, regional, ethnic, vegetarian, and raw food preparations). I prefer those with color photos. And it's even better when there is an accompanying DVD to go with the book.

Please, please, when the library cuts back hours, do keep it open at least one weekend day. For those of us who work M-F 8+ hours/day, it is impossible to get to library during week and only option is w/e day

Poetry readings, book review clubs, author visits and lectures

Possibly guidance (such as financial, medical) for senior citizens/retirees

Possibly: a wider selection of speculative fiction novels.

pre-existing materials - none more needed

Preschool activities

Presentations and discussion groups.
More professional materials in education and medicine.
More branch libraries.
Mobile library.
Presentations by authors. Speakers on historical events.
pretty good now
pretty happy with the library and staff as is, actually.
Private DVD viewing computers with headphones
Probably if the library was closer, in the winter months I would visit more.
Professional and academic journals for research material
Professional reference library for information relating to building and construction.
Programs about areas of interest such as travel, genealogy or philately... or finance planning and retirement

Programs about how to use social media such as twitter or facebook. programs about retirements, finances. civic community discussions about topics of the day. cultural programs. programs about Alaska history/current affairs
Programs for children of all ages...book signing for new authors, especially Alaskan...and a full subscription to Ancestry.com, as well as JSTOR. Thank you!
Programs for older elementary school children.

Promote the free availability of books related to seasonal interests, such as: gardening (spring), biking and hiking (spring and summer), fitness (any times), excelling in school (fall), canning and preserving (summer, fall), etc etc.

The people that I know seek out information on the internet or go buy a book rather than borrow one from the library; I think we just forget that the library is a good source of current printed information.

It would also be good to stress that the library has CURRENT, up-to-date materials. Sometimes I think that the materials at the library are rather out of date; I could be mistaken.

Provide more materials can be used by students

public events

public events. new books, children's events, musical events, new videos

Public Forums, focus groups

public health stuff, computer classes

Public lectures, meetings, gatherings or other events where information is shared/presented on a variety of topics.

Public Readings

public speakers and community events and book signings

Publish hours frequently, perhaps in "community info" part of Daily News, for main library and branches.

What about books, magazines, other material that is no longer of use to our libraries? Is there a "freebie" or swap box available? What does become of "cast-offs"?

Purchase more books both fiction & non-fiction

purchase more Christian literature

Purchase more new books.

Push information to me, on request and continuously, about materials in my subject interest area, that the library is planning to acquire or has received. Allow patrons to suggest materials to be acquired.

Put another computer in the Genealogy section so that I can access Ancestry.com from there.
Put in an elliptical or a treadmill so people can exercise and read at the same time in one of the lounges.
psych, reference, auto repair
quality children's activities
Quantum computers.
Quarantine the sour smelling disruptive and people who have started freely rummaging the library.
Quick access to bestsellers...

Quicker loan from other libraries in Anchorage.

Quicker responses and provide the service they say they do.. eg.. reserve books when they are requested.. customer should not have to get the books themselves if they requested them to be held for them
Quiet private study areas, DVD viewing booths
Quiet rooms for individual study or small group meeting rooms.
Quilting and sewing books or videos

Radical: Take half the books and periodicals in the library, shove them into a low cost warehouse for archival... it should be easy to determine which are seldom accessed based on mining internal checkout data. Anything that has been accessed less than 2x per year is simply occupying valuable shelf space that could be used for something else. Use the 80-20 rule and clear out the space... Then turn the library into a collaboration and high speed Internet research and business hub. Lots of breakout rooms with white boards, and rolling tables... so that teams can meet, discuss, collaborate and plan / learn / research together.

I would gladly pay to support an increase of a few dollars in taxes if the above plan were implemented! This has all sorts of implications on local economic growth and innovation. This plan will drive utilization. Simply adding staff, adding new books, or adding branches that offer the same old services will not radically impact consumption. The above plan however WILL.

Read aloud and activities after my working hours for my kids
Read aloud for all ages, crowd passes book around and each person reads a page aloud of a best seller or classic or halloween or christmas. In the summer it could be done outside with a microphone and dias. Poetry day where people could get up and read aloud one of their favorite poems. Old magazine giveaway day. Offer research librarian consultations for bibliographies for a fee.
Reading group for home school children in elementary school

Reading to children (story time), reading fluency / skills, book club for home schooled children, book buddies
Readings by authors wether famous or not and have discussion groups about various local authors.

Reasonable hours - like Friday, Saturday, and Sunday
recent dvds

Recently published books and bestsellers (4 gave this response)

Recently started going much more often to avoid purchasing books as much and library has been updated. Didn't like going before in Eagle River. A better selection of DVD's would be nice.

Recorded books - new fiction
New craft books

Reduced fines when late materials are returned. Longer check out periods on DVDs. Greater selection of DVDs. Online acquisition of library materials (materials saved to harddrive expire or self destruct at end of check out period after opportunity has been given to renew materials.) That or else when patron checks out on-line materials, he/she is given a password that only works for so long, which enables them to access an on-line PDF that can not be saved or downloaded.

reference desk

Referrals from other normal people about their favorite books.

Regular daily hours extending into evening.

More current books and movies.

religious

Remain open on a regular schedule. I discovered you closed on Mondays due to budget cut back. You change hour in summer and winter. It seem erratic.

Remain open on Saturdays

Continue the preschool story time

continue the school age reading programs

Remain open on the weekends.

reminders by radio or newspapers, ect to come to the library and check out all the new material....

maybe helpers in the library asking people what they are looking for and take them to the spot...educate them as well as how to do it themselves in a timely manner

Remodel the Loussac Library to be more public-friendly! Be a place for other city services which would get me to the facility

a downtown library

Renew subscription to PLAYBOY (because of the articles).

Renewal; Put a book on hold

Rental of books capable of being used on readers,such as Kindle.

Re-open a downtown branch - no matter how small! Fund operations by charging out of town folks to use computers for internet access.

Show movies at Loussac - charge a small fee - particularly foreign.

Reopen on Mondays :), but I think you've already done that.

Reopen on the weekend and Monday

Reopen the library on Saturdays.

Replace the computers for the younger kids. My 7 year old really misses them.

Requesting books for check out that are not available.

Research for kitting, croquet, plastic model making and orgami

Research materials (3 gave this response)

Research opportunities; entertainment; education

Wireless access as a research tool; copying articles from publications; meeting location; interlibrary loans; staff support when doing research; staff support when trying to find materials; acquire more titles -- in hard copy and in digital formats

research, more movie selections, better hours

Reserve and renew books

Reserve books for pickup.

The ability to search the catalog online and have the title ability for pick up is very powerful.

resources to use in the classroom

Restore weekend hours

Restore weekend hours! I understand the necessity of budget cuts, but perhaps closing earlier on the two late nights and then opening for even a half day on Saturday would make the library more accessible to many of us.

Return of weekend open hours.

absence of weekend open hours this summer very much restricted my library visits.

Return to "Normal" hours

Return to regular hours-

Return to regular hours so that they are open on the weekend which is when I have time to take my children to the library. After school or weekend story times. Books on CD instead of tape, for children.

RMA Benchmarks

Community events

Lectures on Alaskan History, Flyfishing, Financial Management, Small Business themes

Rosetta Stone Language software, level 3 Russian. Joseph Prince dvd/videos, and cd's.

Rosetta Stone language Videos. I was told you have one or two but that is not near enough, especially with our influx of immigrants. A nice language learning department in the library would be awesome!

Russian books

SAT practice books; AP practice books

satisfied with the services offered (2 gave this response)

Saturday activities for children.

Saturday and Sunday opening during the summer. A weekend family walk/bike to the library is something we always looked forward to.

Saturday hours

Saturday/Sunday hours. I know - you don't have control over when the city shuts you down, but we're a 2 parent working family, so the only time we can really go to the library and leisurely enjoy it is on the weekends.

school books for my kids research

School-aged kids programs like they did for the grand opening of the ER library with the Imaginarium science program. More Christian fiction books and videos.

Science and history talks or presentations.

Science lectures

scott westerfield books, and sarah dessen books

Love what you all do!

Seems that I am turned away at the door more often than the door being open... Hours.

Seems to me the tremendous variety of QUILTING books was seriously cut back when the Eagle River branch moved. There used to be 6-8 shelves and now appears to be about 1/2 a shelf, and very limited.

I've just begun to learn about audio books, and would appreciate more of them with Christian content.

Self Help books, Human Services, Anthropology, Alaska History, Alaska Native culture, and others on people of color and diversity.

Self help classes

Self help seminars, classes, all kinds from art to do it yourself jobs and crafts.

Self improvement classes

self teaching technical books

Seminars on family planning like financial, retirement, wills and estates etc.

Seminars, e.g. Tax preparation, financial planning, etc.

send e-mail about any event that is going to happen

Service: open on weekends--it's the only time I can go, so I haven't been since the hours changed.

Services and materials are great, it is the limited hours that the libraries are open that make my visit more infrequent lately.

Services are just fine. I find that I interact with library mostly via internet.

Services??? Keeping the libraries opened as long as financially possible. Problem with lost or stolen books???

Raise the late fees and require replacement, if not already in effect.

Set up a place to leave magazines so others can take them for free.

Several times this summer I tried to go to the library on a Monday and they were closed. So that wasn't cool.

Sheet music for stringed instruments

shorter checkout lines; programs for adults such as book clubs in different genre

cultural programs

authors or poets of children's or adult books

show classic, quality, foreign, thought-provoking movies in the Wilda Marston Theater

show some interesting show, like about cultures, sports, or buying some old books from there, exchange books

Shuttle from UAA

Since I work in Anchorage and live in Palmer it would be more convenient to have reciprocity with the Valley.

I would not be opposed to a voluntary sliding-scale checkout fee based on household income for those materials that are more expensive to acquire or catalog. It's not the content of the library that affects how often I visit. I would go all the time if we didn't have kids and lived or worked closer and didn't have to drive. My wife and I visit much more often now because of our kids. Our toddler loves going there for lap sit and to get new books. I love the fact that you have an attached cafe at Loussac. I wish Loussac was in a prettier building. For the first time recently I put myself on a wait list for a popular book. In the entire library system there are only 3 copies and after a month I am still 17th on the list. I am a pretty patient person when it comes to civil services and public facilities, but can you do better than that?

Singles dating events, young professional groups.

Skateboarding, bipolar info and support

skills building seminars.

Small carts to carry books, especially for the disabled.

small meeting rooms, activities for small children, places to use my own laptop

smaller, warmer atmosphere with fireplaces. Research topics

Social Groups

Software such as ArcGIS and STATA and SPSS; Better selection of foreign and independent films and documentaries

Some groups would be nice. I like attending group-type things, but my schedule often conflicts with a lot of the ones I'd like to go to. So if there were different groups offered at different times, I'd enjoy that. Also I'd like to see more gay/lesbian teen lit. I've read most if not all of the ones offered at the library I go to and I'd like to see a bigger

collection if possible.

Some more suspense/mystery like Henning Mankell or Hakan Nesser; a daily newspaper or magazine section
Some type of reward, like stickers for a certain amount of pages read in a month. If children read a certain # of pages in their age group, they could get free coupons from Mcdonalds's or ticket for a movie rental,
Somehow, make Loussac Library more user-friendly. That building is far too convoluted and "hostile" in nature for the average person to enjoy.

By all means, keep Sampson Dimond branch open. I find it much more economical to wait a few days for a book to be requested and delivered to SD than to search such a long time to try to find it a Loussac. SD staff is very helpful and the size of that branch is perfect. Thank you.

SPANISH CONVERSATION GROUP; INTERNATIONAL OR CULTURAL EVENTS

Spanish language DVD's

speakers (meet the author type talks)

Speakers on various topics such as environment, different cultures--including Alaska native culture of course, travel, guest poets and writers.

Speakers, displays- quilt shows, art shows, history displays

Speakers, music events

speakers, readings, workshops

special events at the library

Special exhibits or displays w/ themed or archival material not usually borrowed; guest lectures by authors, artists, and musicians are also wonderful and welcome.

My out-of-city limit on materials (just 3!) means that I don't come in and browse often: I'm not able to check items out.

Special Meetings open to the public like "Meet the Author" or Book Readings or Guest Speakers.

Spirituality, alternative religions (*not* Christianity, Islam, Judaism, Hinduism, or Buddhism); traditional cultural religions (Asatru, Voodoo, Hellenism, Kemeticism, etc.) especially from academic sources; alternative medicine (esp aromatherapy, accupressure, etc.)

Spread the hours at the ER Branch out so that the kids can use the facilities for research during the weekends.

Staff customer service training

Staff that were more personable, not acting as if patrons are interruptions...

Standard operational hours. It seems like, whenever I want to go to the Eagle River Branch, it's closed. I know that is just an attitude on my part. It's like we use to say the typical Slope Worker is never home, so no use calling.

Stay open every day in the summer

Stay open maximum hours

Stay open more - it was really hard not being able to go to the library on the weekends this summer (dictated by 5 year old to Mom)

stay open more on weekends

stay open on fri, sat. if you need to cut hours take wed or thurs.

Stay open on Saturday when children are home from school and so are most parents (Mothers anyway.

Stay open on the weekends. I understand the budget crunch, but a majority of the people work during the week. If you must close to save money, do it during the middle of the week.

Stay open on weekends. Stay open until 9 PM. (Given the coming round of budget cuts, I know I'm dreaming.)
Stay Open! (3 gave this response)

Stop pushing political agendas. The books on display in the children's section are invariably, solidly liberal in theme. There is no "diversity" in political views in the library (amazing, the hypocrisy of the left - but I diverge ...)

Story telling for children in the evenings or on weekends. I have a 2 year old and a six year old and I work full time Monday-Friday. The story times available at the libraries are during a time we cannot attend. Maybe once per month at the Muldoon location there could be a toddler time or young child time on a Tuesday at 5PM or something of this sort. Just an idea. (And promote it really well.)

Also, maybe have more books available that are new releases or are on best-selling lists.

Story time for children that occurs outside of typical work hours (Say, any time after 5:00 p.m.) or even on a weekend.

Story time for toddlers after work hours

Story time; summer programming

Story times for my toddlers

Storytime with my 1 year old is a favorite. All of my visits are in conjunction with a storytime event.

Storytime/lapsits - it would be nice if the hours were more geared towards working families. I have a full time job and can't make the 10 or 11 am hours. Late afternoon to early evenings would be nice.

Stricter policy on returns is a service/policy I'd like to see in place. More often than not the books I want seem to be checked out and way past the due date. This is main reason I've stopped using the library. There must be a system that gets folks to return books on time. Maybe in Alaska you can hold back dividend checks until the book or payment is received.

Stronger Wi-fi signal with more bandwidth. Also, well-publicized guest speakers or community events.

STUDY AREAS,

Subscribe to BBC Music, "The World's Best-selling Classical Music Magazine." More CD's of living composers of classical music, especially American ones.

Even given the current financial situation, faster reshelving of returned books would be appreciated. Occasionally, a book listed as available in Lousacc on a Lousacc Library computer is not be found on the shelf.

Subscriptions to Science and Nature

More database subscriptions for academic material

A more complete and up-to-day collection of works that are important cultural touchstones. The canon seems to have stopped around 1950.

More novels for girls in the 13-16 age group

Summer speaker's bureau. I liked the series that was presented on the outside deck. I think that a music in the park would be nice also.

Sunday and Monday hours again and longer Saturday hours.

take awaysmore choices to listen to

Talks by authors

Talks from interesting people in the community. Health issues, women's topics, etc. Maybe concerts in the winter.

Talks, presentations on a variety of topics, concerts (I have been to Palmer library on Sunday afternoons for concerts-with receptions-very nice), art shows with receptions--but I would like it at the Eagle River branch-I don't want to always have to drive into Anchorage. Also, I teach music, so use a lot of CDs for work at school-would like to keep the nice collection & add to it

teach me to use the Digital Pipeline effectively

teacher lesson plans

TECHICAL: AUTO REPAIR, MATH, HOME REPAIRS, ELECTRICAL, GENEALOGY RESEARCH, INVESTMENT NEWS LETTERS, STOCKS, HUNTING, FISHING

Teen events; presentations on book referrals (if my son enjoyed book A, books B-G are recommended)

Gaming (chess, YuGiOh, Bridge, card games or board games)

Homeschool groups/socializing

Volunteering at library AS A FAMILY

Teen programs- book club groups, others book reviews, etc.

volunteer programs where something interesting gets done: filing books, reading to little kids, helping people.

It doesn't seem like the cleanest place, especially with swine flu going around, but also with normal colds, illnesses, germs. Everyone touches the books, maybe after picking their nose, coughing into their hand, etc. and I never know if the books are clean and there doesn't seem to be a way to help that.

Textbooks

Thank you so much for being available! We love the library.

The ability to borrow magazines.

The removal of the odor at the front area of the Dimond Library.

Perhaps someday having the Dimond Library move to a building with windows and no stairs.

The ability to download more audio books from the internet. The ability to check out ebooks.

The accessibility of my two closest libraries (Loussac and Samson-Dimond) is not very good.

I don't go to the Samson-Dimond branch anymore because the Dimond Mall is so unappealing and the traffic/parking is painful. A different South Anchorage branch location would appeal to me.

I like going to the Loussac, but (and I know this sounds silly) I have to have the energy to face the hike up the stairs -- especially in the winter. It doesn't stop me, but it makes me think twice. The second floor entrance is a barrier that I would like to see future development address.

The Anchorage Library is great! More movies, please. More internet access at the library would be good.

The Anchorage Public Library could cut out all lesbian/'gay'-based literature from its content. This would free up funds, and provide a clean, moral atmosphere for patrons of all interests. You should not have to run into such filth at a public library, where young children might see it. It should not be publicly accessible.

The biggest thing keeping me away right now is the lack of weekend hours.

The biggest thing now would be to be open more hours.

The book fairs are great, the automatic book checkout service is great but sad for the people who lost their position, the library is great for the variety of financial newsletters and newspapers. I'd go more often if there were more comfortable soft chairs and spaces to sit and read, wifi access and small indestructible cubes or ledges to set a cup of coffee/water. I get sore sitting on the flat benches, and it's impossible to find an empty comfortable chair. I like the quiet areas where folks are asked to keep their cell phone conversations and ringers off.

The children's activities and events prompt us to visit the library often. Live at the Library is phenomenal.

The children's section is good. I enjoy taking my grandkids there. However the selection of books on Cd is very limited for ages 3-7. They really start around 3rd grade.

The Chugiak/Eagle River Library is in a new place and I think they are doing a great job providing their services and materials. I would like to see the libraries open on Saturdays & Sundays, especially in the Winter. It would be a great place to take the kids on the weekends.

The collections are great. I wish the building was in better shape and updated.

The computers at Eagle River/Chugiak library are great. They monitor screens are large and it isn't so much of a strain on my eyes. Thank you so much.

i like these areas: fiction, children's books, recipe books (i can make some good suggestions!!), religious books, such as Beth Moore books, etc. i would have to think about it to make any suggestions on books.

The current services are wonderful, the lack of availability for the past months has been extremely frustrating. If the former schedule cannot be maintained, keep the library open on Saturdays!! PLEASE!
the Eagle River branch being open on Saturdays would make it much easier for us to visit and utilize the services and materials

The Eagle River library has it all...I just need to find a regular babysitter so that I can spend more time enjoying it instead of chasing my child around inside it. Maybe you could install a soundproof holding cell for small children who refuse to respect library rules?

Growing up, there was a Bookmobile in suburban Spokane that came to our subdivision every other Thursday afternoon. It carried newer fiction, magazines, children's books, cookbooks, music and movies. We loved it and enjoyed the library coming to us twice a month!

The email reminders regarding due dates on library materials have been much appreciated. I wish there were more art history, quilting history, American history materials but have found the ILL system to be an invaluable tool. Unfortunately, there is a delay in receiving materials since they must come from other library systems outside the state.

The entire Anchorage Public Library system owns only one copy of many items. It would be much more convenient to own multiple copies of items. The fact that people do not return their items on time further delays the next person from checking out that item since it is the only copy available. Please somehow encourage people to return their items on time!

The entrance/access is off putting - parking, then walking up the stairs makes the event of visiting the Library difficult (and that elevator! so small and slow!) This is more perception than reality, but every time I plan to go to the Library, I find myself checking to see that I have the energy to get into the building....otherwise, I am an ardent fan. Oh, and fix the wireless - coverage is spotty and slow within these hallowed rooms of information access.....The Cafe and Gift Shop are excellent components of the Library experience. And the staff!!! Welcoming, warm, helpful, and knowledgeable!!

The fact that if i can't find information on the web i can go there and surf thru the books that the library has or if i have to write an essay for college then i know i can go there for quiet time and actually walk out of there with my essay completed and ready to turn into school the next day..also the librarians there are very helpful and know where alot of the materials are located.

The fourth floor is unwelcoming to get multimedia checkouts...it is cramped, poorly design layout, and would like more areas to sample the music/dvds to make sure they work and are what i am looking for before checking them out....

The hours and days of operation don't conform with my schedule.

The hours are terrible for working families. I used to go every weekend to the Loussac Library. Now that you are closed on weekends, I have not visited at all.

The hours at the new Eagle River library are not very good with only being open 4 days a week. They should be open on weekends.

The hours of the library are the biggest hinderance to my visiting. My week days are extremely full like most people today we haven't the time during the week to visit the library. If I go to the library for more than a quick dash in to retrieve books that you have pulled for me it is going to be on the weekend.

Wish the hours were more flexible to our schedules

the last time I asked for help, there was a very non threatening, helpful person, there has been a few times, when staff acted annoyed, especially at the checkout in the front and appeared to be goofing off talking with each other in the cubicles as the line got bigger, then acted annoyed when asked to help check out

The libraries should have much better handicapped access than they do. The difficulty of getting my wheel chair into the Muldoon branch has sent me screaming to Amazon.com and my Kindle.

The library already does a great job! More literature books would always be nice.

The Library already offers what I want, books, newspapers and magazines, and research Librarians.

The library being opened on Saturdays again. Being in school or at work during the day we do not get to access the library much.

The library does well as is.

The library has been shut down in Eagle River and has moved. It's location was inconvenient, it is now in a more convenient location, although I have not stopped by yet. The biggest nusiance is the late fee for not getting a book back in time. I don't think to call or recheck the book out and don't have time to finish it...so I end up paying a fee. I have the same trouble with videos and have opted to buy videos more often then rent them. The purchase is cheaper than the rental and late fee.

The library has excellent services and materials now. Evening and weekend hours are the most significant factor in my ability to visit the library frequently.

The library has met all of my needs

The Library has met my needs with everything I've wanted.

The Library hours and my work schedule conflict. I am pretty much limited to one day a week

The library hours seem to be geared towards making the staff happy with hours convenient for a 9-5 worker instead of being convenient to students and people working 9-5. The library hours should take into consideration the needs of its users. When the library is closed on a weekend day I don't think it's considered its users.

I like to read NY Times bestsellers. If you stock these books you don't make them convenient to find. How about purchasing these books and shelving them near the entrance?

The library is a good place

The library is a wonderful place! The obvious "service" would be to open for more hours.

The library is almost my soul source of books to read. I am not sure what they could do better.

They could have more copies of the new books/bestsellers so the wait isn't so long.

The library is already doing a great job! I borrowed videos and music in the past but just not recently - the summer has been too good!

The library is fabulous. I use the online reservation system to pull desired books ahead so I just breeze in and pick them up. I love it!

Unfortunately, the design of the Loussac makes winter visits dangerous. The parking lot is slippery as is the front stair and walkway. The staff try to keep it clean but it is one of the worst walks in town in winter.

The library is fine. It has what I need. No need to make any changes.

The library is great -- there when I need it with information, or books, or friendly, knowledgeable staff. For me, it doesn't need anything more.

The library is great as it is as far as what it has. I would like to see it open every day.

The library is great! I especially love the books on tape and CD. I also like checking out music CDs. I wish the library had a better selection of movies and TV series and when they have CD series, I wish they were complete.

The library is great. My husband goes once a week to pick up my books and take my daughter to pick out her books. I love the program where the books are listed online and waiting on the shelf for pick up.

The library is great... we just don't get there much right now because our school library, book fairs, and the internet are meeting most of our needs. I do go to the Alaskana Room when doing site specific research.

The library is very satisfactory as is, except for the three days a week when it wasn't open.

The Library is within walking/busing distance of my children's school, and they will be using the library as a place to study and use computers for school work more in the upcoming year. Perhaps the library could somehow encourage more young people (teens) who need a quiet place to do school work, but cannot get home. The trick is to do that without encouraging a hang out spot.

The library needs more books. The "new" non-fiction shelves are decimated and the "new" fiction isn't much better. I'm able to find less than half of the books on my to read list.

The Library needs more Staff to assist people and time to do the reshelving and caring for books. You folks are working with a bare bones staff, and cutting their hours is in my opinion ridiculous!

I would like the Genealogy Section to have its own home as we do get noisy at times. As a frequent visitor, I'll be there anyway but I can dream!

The library needs to be open at least one day on the weekend for people who work M-F. A literate society makes wiser decisions than an unformed one. I see a structured question re: taxes for funds for the library, however I fail to see an unstructured section for people's comments. I believe the solution is more complex than what the survey tries to imply...municipal .budget cuts should also include other cuts in less high profile areas than jobs for our neighbors or library hours. For example the food and beverage for the Mayor, or travel costs for seminars for managers, ect.

The library needs to be open on the weekends in the summer.

The library needs to be OPEN. The hours are so infrequent we have to really plan to get there.

The library needs to look good. ZJ Loussac is sad. The library periodically looks beat up, old and dilapidated.

Mouse pads have been filthy, chewed up and just disgusting. Parts of the front entrance counter by the book drop had the wood worn away for years. The carpets were so worn before they were replaced it was embarrassing. The main entrance is the pits downstairs with peeling paint and that pathetic sparse collection of rocks. The concrete walk way is always crumbling. Who wants to hang out in a beat up library? I am constantly shocked. The plants in the planters have had an infestation over a year now and developed large brown spots. It is gross.

The library of tomorrow will need to not just be about books and an index...but a lively community center focused on arts, politics, and yes...even sports.

The library offers all that I need. I just need to take the time to come. It would be cheaper that purchasing all the books that I do.

The library offers so much already... it's only finding time to get there and currently with an arthritic hip that keeps me from visiting more often. As it is, I frequently use the "Place hold" system, and during the several weeks when it was most difficult to get inside the library, the Loussac director ok'd one of the member service representatives to meet me outside at my car with my pick-up materials. I really appreciated that unusual service, as climbing in and out of the car was difficult and painful. Thank you.

The library provides me with books to read and I have used the other services including the computers when my computer wasn't working. I'd probably buy more books if the library didn't exist.

the library seems to have everything already.

the library serves my needs very well.

The library should acquire more of the fiction and non-fiction books in a timely manner. Also, acquire more movies, TV shows and series on DVDs, including educational programs from PBS.

The library should be open 24/7. Your closed hours are inconvenient.

The library should be open every day of the week all year long.

The library should be open every day with convenient hours for both working people and retired people.

The library should be open on Saturday. I have just accessed the website and intend to use it regularly. Our little library does not have enough of the books we read for bookclub.

The library should concentrate on the means to keep the branches open - and offer servic to more areas of the municipality with a bookmobile.

The library succeeds because it provides me primarily with books. If the book I want is not there, the library is able to borrow it from another library. I think you are complicating what the library does trying to provide more than this excellent service. I rarely use audio/visual material because Netflix is more convenient, however if the library was to keep this material I recommend more titles of local interest, for example "How to..." for Alaskan related items. Don't try to compete with Hollywood movies. The library should be an access point for public documents, information of what local and state government is up to.

The library works perfectly for me as is. I would like to see extended hours when the financing permits.

the library would have to be open when I'm off of work to use it but it isn't except for a couple of hours on Saturday. By the time i get off of work and get to Eagle River if I went straight to the library I'd have under an hour two days during the work week.

The library's hours are not always convenient. It was very inconvenient that the library was closed on Mondays and all weekend this summer, since those were the times when it was easiest for me to get there. I understand that there have been budget cuts, and think it's sad that these things always affect places like libraries and schools first. The winter hours are more convenient. Also, I frequently have trouble finding new books, or there is a substantial wait list.

The library's internet connection is frustratingly slow. If it were faster it would be a better service.

the loussac library needs family bathrooms - I am a woman who often brings in disabled men who need help in the bathroom. Having only mens and women's bathrooms, makes it difficult and sometimes embarrassing to all involved to give them the help they need. I often have to have ask a man coming out or in to stand at the door and let other men know that I am in there helping someone.

The main branch should be open 7 days per week. Neighborhood branches should be open at least 6/wk. local leaders should be embarrassed to see constituents locked out of their library on the weekend.

The main reasons I haven't visited the Anch Lib are time and convenience issues. I LOVE READING and I love libraries! I live in Eagle River and the Library was closed for a while - due to a grueling work schedule I just didn't have the energy to drive to Midtown. Now that the ER Library is going I most likely will be visiting it again. (I recently quit my job to take care of my in-laws who are both 80 yrs old and both have Dementia - so I think they will enjoy visiting the Library as well.)

The materials are wonderful! I can't think of any suggestions that would encourage me to visit the library more frequently at this time.

The Mountain View branch looks appealing and will probably offer stuff i'll use such as their meeting room. I enjoy meetings in the Wilda Marston auditorium. I like the assembly meeting chambers.

Lots of times the book my 10 year old daughter wants is not available either in Girdwood or Loussac

The music section, CDs, are a wonderful resource but I have trouble finding particular artists, groups, orchestras, etc. It may have something to do with my lack of computer skills, or musical knowledge. I will go to the website and see what I can do with improving skills.

The new electric use meters/kits are a wonderful idea.

The new library in Eagle River is beautiful, and I'm happy to know that they have quite a few computers for people. I don't need this myself but know it is an immense need for many people. I wish the library was open on Saturday, both for myself and others. But they do a wonderful job!

The newest movies on DVD

The number one change the library could do to encourage more visitors/patrons is to be open more days and longer hours. The decision to close our libraries for 3 days in a row, all summer and all September was a short-sighted one. More new materials - more NY Times bestsellers. More librarians and staff. Oftentimes the amount of materials needed to be shelved is huge; patrons have a difficult time finding what they are looking for because the items are not on the shelves. Our children need our libraries and the materials (books, videos, dvds, etc) for school projects. Our libraries also offer meeting rooms/study areas. Don't keep this valuable resource closed more than open! The one deterrent to me visiting the library is the lack of a downtown branch. It's just not convenient to visit the one on 36th especially in the winter.

The only reason to visit the Loussac is to attend meetings in the Assembly Chambers or the Marston Theater. Renting books, etc. puts me on your time frame. I prefer to read on my own terms.

In assisting my nephews with school work, I discovered they do all their research online at home with supervision. The only service that needs to be offered by the Library is to be open when people are not working - such as the WEEKEND!

Keep a great quantity of top 10 books in stock.

Keep the library free and open. If you need additional monies make the payment system optional so low income people can use the library without fees.

The only thing that would change how often I go to the Library isI would probably quit going if I had to go to the Loussac Library. I prefer the smaller neighborhood libraries.

The option to get digital books for the Kindle or Sony E-book Reader. Being able to download from home would be FANTASTIC! More new release books. Most newer books (1-2 years old) I look for are not in the library system or there is only one copy and it is out AND on hold.

The reference desk is of primary concern. Several years ago during the Wuerch administration the reference desk was dismantled and has never yet come close to the efficiency it once was. I hope this issue can be addressed.

The reference line is invaluable. Please keep it. The library open on weekends, Saturday in particular, was missed. Having the computers and printers is also invaluable. Until recently I did not own a computer. I've relied on library computers for years and regularly send people over to the library for that purpose. I also send people over to the library for books and audio books and movies. Particularly as the economy tightens, people need to be smarter about using the shared resources and support those resources. I would love to have a way to know when the library is hosting speakers on current books by local or visiting authors. There may be an email list but if not, it's one for the suggestion box. I think you're doing a great service.

The Saturday closings this summer cut my visits to the library by two visits per month. Open hours on the weekend on the single item that influences how often I get to the public library.

The services and the materials are really just fine, nothing comes to mind. Well, maybe the days that the Dimond library is closed on a Sunday! Have never understood that. Kids are out of school on Sunday and the library is closed?? Granted they can go to the main branch, sometimes inconvenient. Just a thought. We LOVE the library. Don't check out many books, but read AT the library, love the atmosphere, especially in the Alaskana section.

The services are superb. I have used libraries in a couple of towns in the Lower 48 and they don't compare. When an author writes a series, I would like the full series to be available. Also, I really, really don't like the entrance to the main library building. Getting into the building is my main gripe. The stairs are difficult because of their height. The entrance is not welcoming--it always feels like I'm entering by the servant's entrance.

The services exceed my demand as is.

The services I use and will to continue to use are the systemwide holds service, checking items out and ILL.

The services offered have been very satisfactory. The library is a total family destination. It represents a very friendly and safe learning environment. Your many programs are anticipated.

The services offered is fine the way it is...you do a good job.

The stairs are too slippery and the downstairs elevator doesn't always work.

The summer hours have caught us a couple times wishing you were open.

The summer hours made it difficult to take the kids to the library. It is not the programs that bring us in but the information found in the library.

The survey above asks if I've "borrowed" books, so I said no, but I'm a big user of the genealogy microfiche, and I've used hundreds of them.

The three day closure of the library this summer really cut down on my visits. I have searched the catalog several times this year to find the library doesn't have the book I am looking for. A expansion of interlibrary loans might help if money for more books isn't available.

The website works very well.

The Wildlife Wednesdays are what most regularly bring me to the library. Briefings on national issues like health care (e.g. making sense of the legislation - facts not ideology) would be useful

Theological resources - books and reference materials.

Open more hours.

there are certain authors that I like to read their books but many of the sequels are not in the library so I miss out on what is happening or has happened.

There aren't many private spaces in the library (I usually frequent Loussac) and that gets irritating. The children's and media sections are always teeming with people so I'm usually in and out quickly and don't look to hang around too long.

These kinda spaces: <http://webworkerdaily.com/2009/03/30/coworking-101-a-brief-history/>

THEY ALREADY HAVE WHAT I NEED.

They already offer all services that I am interested in. Book lending and access to online resources.

They do an excellent job already. But I would like to see some way to check out e-books onto a kindle in the not too distant future.

They DO offer story CDs and tapes. These I DO check out and have probably checked out over 50 in the last year. However, this survey doesn't give me a chance to tell you.

They have everything I need. (2 gave this response)

They probably have plenty of services and materials that interest me, I just haven't been to the library in Anchorage since I was in school.

they're doing fine... nothing more needed

They're doing just fine.

Things are great.

I would like you to not be closed Saturday- Monday.

Would like you open on Saturday when kids are out of school and then be closed some other day -- if you have to limit to 4 days per week

things for children, books, resources

This library has provided our family since 1966 with all available books, material, and information that we have sought.

This survey was very helpful, I had forgotten that DVD's (movies) are available through the library. The summer outdoor concerts were a great idea.

Time! The only reason we don't use the library is the time it takes to go/return. When I do check out books, I often return them late because I dislike having to go there to return them. I like the drop off box at Loussac, but the Dimond branch is most easily accessed to get books.

to be open on Saturday

to get more books

Toddler activities not scheduled during their nap time.

Training on how to use audio books. I still can't get them on my MP3 player.

Transportation to and from home

Travel information, computer education materials, novels, DVD movies, music.

Try and do something about the noise there. A library should be a quiet place, especially in reading areas.

Tutorial workshops

Tutoring for school kids. Foreign language software (Rosetta Stone).

Tutoring on writing, like the Learning Resource Center on the UAA campus.

TV shows dvd

TV to DVD, more broad based styles of DVD's, and pulling all of the R to X Rated DVD's that you have on display that kids and teens are already beyond saturation point with. such as Brokeback Mountain. Come on, do you not have a clue why your regular Alaskan public has dropped coming to your sites? And as a taxpayer these purchases have made support of this city run system very unpopular.

Understanding how to research historical sources, AK history better. I don't know what resources are out there. Unfortunately, I just don't have time to read for pleasure, hobby, or even interests outside of what I'm studying. I used the library frequently before going back to college.

Unknown (4 gave this response)

Unless I'm looking for a particular author, I find the process of locating a book to read a little overwhelming. Pulling out book after book to read the cover is tedious and I don't always have the time. When I lived in rural Eastern Washington, the library would send a monthly catalog of books with their descriptions. I enjoyed 'shopping' for books from the comfort of home and my reading horizons were broadened because I wasn't always gravitating toward my usual categories. If the Anchorage Public Library could offer something like this, I know I would make more use of the library. The website would be a convenient place to offer this service.

Unsure (4 gave this response)

up dated audio books

Up to date computer books

Up to date computer books. They get outdated pretty quickly, and I still see books from the 90's in the computer section taking up space.

up to date dvd's, childrens movie time in the library, children's contests and book sales

up to date movies. you have a poor selection of movies

up to date music cd. return to normal hours.

up to date travel books

up to date videos, better tracking of materials

update dvd selection

Update periodical holdings!!!

update your foreign language "audio tapes" to modern times audio CD's and ADD more languages....if you really needed to learn another language..the LIBRARY is the perfect answer to the question, "how can i learn a foreign language?"...and add MORE variety in the "choices" of languages.

Updated books

Updated books on arts and crafts (e.g., crocheting) Have more classics available (e.g., by Dickens; Twain; Alcott; Hugo; and Poe) More books on history (e.g., Morrison) More adventure-type fiction(e.g., McLean)

Updated books, videos and materials related to wellness and Spiritual Enlightenment...more on Metaphysical subject areas.

Updated CD collection

updated computer games for rent. more children's events like the inaugural ball with invitations send out via email. (more publicity)

Updated computer/photography books including books on Mac (Apple) systems & applications, programming, digital photography & editing.

updated DVDs and music CDs
updated materials
updated music and software cd's, less expensive hourly rate meeting rooms!!
up-to-date home-schooling videos and lessons
Use library's online databases almost daily and very happy with them.

Use the library already quite a bit. Especially picking up books on CD or play-aways both for myself and my nieces.
using the computer for internet

valueline, if you can't afford the new ones in each branch, maybe keep the new ones in the main branch, then send each old one to a diff branch. even though issues are 7 months old, info is still highly pertinent. If you need the binders, i can give you mine.

ask the public to donate their valuelines so we can have access to them, ask anchorage and Alaskans to donate new books after they read them!! will save taxpayers million\$\$\$\$
varieties of magazines, preferably 'alternative views' and cooking, and alternative energy, original sources etc.
Venue of speakers locally and nationally on a wide range of topics such as environment, recycling, AK history, the arts, writers, etc. I used to enjoy the exhibits also, and was usually surprised by them as I just happened to stop in.
A great place for artists of all kinds to show!

VERY interested in the on-line download digital audiobook site. It's actually why I joined the library at this time.
video documentaries

Video Games (4 gave this response)

Adult programming in areas of interest like history, computer science, music, literature, etc.

Video Games up to date modern books on crafts and model making. New books on cinematography and film production. Space with video production capabilities. Newer music and videos.

Video rental in the evening hours.

Video's

paperback books

videos teaching sign language, videos teaching outdoor survival, more juvenile fiction audio books, more of the books sold by/used for Sonlight Home School Curriculum found at www.sonlight.com

VIDEOS, BOOKS ON DISC, SELF IMPROVEMENT INFO ON DISC

vintage books, i.e., florence scovel-shinn

vintage movies

Visit library often when with mom. The rest of time, I live with dad in another state.

Voltage meters?

wall street journal

Barrons

wallstreet journal in dimont lib.

We already go about twice a week. Sometimes it would be easier to have a downtown location for easier access.
We already visit frequently. It will be nice when it's open on weekends again.

We already visit once a week to check out books/dvds and enjoyed the music at the library this summer.
we already visit the library about twice a week; probably nothing would make us go more often (except a branch downtown- I voted for that in last muni election, but it didn't pass)

We are already there fairly frequently. I would be interested in speakers like genealogy etc, but both my husband and I work, kids are involved in sports/music etc., so finding a time that I could attend would be difficult.
we are having children soon through fostering and I plan to bring them to story time. My friends children enjoyed it when I bring them.

We are not in the Anchorage area but are highly appreciative of it's liberal ILL policies.

We are so glad to have Saturday hours back at the Gerrish Library in Girdood!!! This branch library is heavily used, by folks of all ages and lifestyles.

We came more often when you had the outdoor concert series this summer. I'm sure if I kept up on your other programs we would come to those as well.

We could use more new books (fiction/non-fiction). It would also be nice that the books with sequels had the sequels available in the library.

We don't live in Anchorage. I use interlibrary loan but it is very slow. If it was faster, i'd use it more.

We enjoy going to the library... Closest one is 4 miles away in a mall, and main one is 8 miles away. It's my making the time to actually GO to the library that is my "problem" in not visiting the library more frequently.

We enjoy the story time! I am a working mom and can only attend after work. I would love an afternoon story time. I also love their Lap sit bags. We really enjoy visiting the library together.

We enjoy the summer concerts.

We frequently borrow the books on tape, especially when we head to Homer or Fairbanks. It saves us a lot of money, and we have new authors to hear and possibly read.

We go all the time.

We go often. Would appreciate more events like the ventriliquist show for kids; fiddle-dee-dee on the lawn this summer was fantastic; more story time for little ones; chances for public discussion about an interesting topic; more things for kids during the week (not weekends) in loussac, or more events at the eagle river library. Also -- would really really love it if you could manage to have enough staff at the eagle river library to allow you to alphabetize the kids' books!!! Finally -- would love to see a "staff picks of the week" sort of thing for adult books to help guide insightful, interesting reading choices.

We go pretty frequently. story times on Mondays. wider book selection (or more copies! frequently what i want is checked out and it's a long wait)

We go the library more than once-a-week now.

We have a great library system. I was really disappointed with the reduced summer hours sine it completely conflicted with my work schedule. Glad to see the hours back to normal.

We have AWESOME library services! (when they're open)

We have enjoyed borrowing movies from there but usually end up with a fine because of returning a day or two late, and I had my kids stop doing that because of the fine.

We have recently moved out of state but frequently used the APL website (Consumer Reports access, especially) and the local branches (Chugiak-Eagle River, where we lived, especially) while we lived in Alaska.

We have young children and we already visit almost weekly. What a great job the youth services department does! We love the new additions to the park too, so we (my energetic kids) can get our running out and our library books for the week.

We just had a baby, so I am interested in learning more about the children/youth programs available.

We just moved back to town from the bush. Having the library open on the weekends (closed right now for furlough) would encourage us to visit--we spent many Sunday afternoons at our library in Alaska with our children, putting puzzles together, coloring, and reading books, but it's not really an option after school for us.

We just need to visit more often. The library hours are very restricted, thus we are unable to go to the library.

We like the library and don't use it as much as we should because of sports with our kids.

We live in Healy but use the library when we are in town for things like the pre-school story time or just reading books with my kids.

We live on the south end and when we have tried to go to The Dimond branch it wasn't open. Also really small and for pleasure reading has worked but for research papers for the kids have used the one on 36th- that is set up nicely and has a lot of resources. Some of the material is old. Also a lot of easy topics can be accessed right off the internet and it is easier to get. Maybe showcasing some of the materials that can't be loaned, My daughter spent some time there working on a report on Athabaskan beading and I can't remember the floor (we couldn't take out but could only look at) and there were some cool books there that you can't get on the internet. When she was younger the reading time was good and she enjoyed that area.

We love going to the LIBRARY: we hope the hours will expand or at least stay the same.

We love our library we try to visit each week usually at weekends, this often involves two bus journeys to get there.

We don't need encouraging we just need it open with decent hours please!

Mountain view branch will be in walking distance when open. To be honest we don't mind if the library is a very basic building we just need the nice librarians and lots of books (the cd's and dvd's are lovely too)

We love storytime at the library and music on Tuesdays in the summer!

We love the library and the materials available there. We are frequent users of the Loussac facility. I would love if there were a way to check out periodicals/magazines. Perhaps they could put them in a binder or folder of some sort to keep them from being damaged?

We love the library and use it frequently but it just needs to remain open as much as possible. Being closed this summer on Friday, Saturday, Sunday has been very very difficult for patrons.

We love the library and use it frequently. We have 3 children and would love if you would get newly released (young adult or juv. series especially) books sooner and newer released videos. We love the online access and being able to renew online. It would be nice to be able to access all of the families cards with one #. Thanks, Casey Berbig

We love the library, we wouldn't change anything except for having more access to it.

We love the self-checkout feature and use it often

We moved here about 4 years ago and checked out books one time. The late fees were out of control! I was only a week late and it cost me more than \$50.00. I have not been to your library since nor have I checked out any books. I just buy and trade my books now.

We plan to start borrowing movies from the library. I like to read the top sellers, and I don't ever buy hard-cover books, so I would like to see more top sellers at the Eagle River library.

We really enjoy the activities you provide for kids so anything relating to that.

We travel the road for work so not sure how to answer that.

Really enjoy the Alaskan collection, be nice to see more history collections specific to areas - say switch out exhibits.

We use many of the library services. We attend the preschool programs, participated in the summer reading program, came to the summer concerts, and checked out lots and lots of books. Not being able to go to the library three days a week has had a HUGE impact on our family. We really miss it being open.

We visit all the time

We visit at least once a week now - Keep up the good service.

We visit once a week. I don't know what you could do to make us visit more.

We visit once per week already. We probably would not visit more even if there were more activities. Live music has been fun and would add to our experience.

we visit primarily for the books

We visit the library at least once a week as a family. The library is just great! The only thing they could do differently is to be open more often and keep getting new things.

We visit the library at least twice a week.

We visit the library every week for videos, books, books on tape, Music and language CD's. 2 of my children's schools do not have libraries: Grace Christian Secondary School and Gateway Learning Center. We always use the internet to hold books - renew books - search for books, and movies, music, etc.

We visit the library weekly and are thankful for what is offered. We most often borrow movies, books on tape and children's books. We would like to see more Jewish children's literature. I would also like to see better customer service. The staff seem very cranky. The fines are very high. Hours are limited.

Both Sitka and Seattle have library systems (lending policy, fines, activities) that seem to meet community needs. We visit there about weekly already. It's nice to have it open for a short time after 5pm and on Saturday, though, because one of us in our household works M-F 8-5.

We want the library to stay open in the first place. More awarded books and movies, or classics would be better.

we were visiting more but we had Mondays off & you were closed.

it was even difficult to get the reserved books.

We will be visiting more often. We recently moved to Anchorage and our daughter is homeschooling.

We work and have week-ends off...need to have the library open on week-ends. even though we actively boat, camp, and fish during the summer, we missed you being open on week ends.

We would borrow more books if you had a more up to date selection of teenage books. My daughter doesn't seem to find any of her authors that she enjoys at the library. I realize it takes money.

We would borrow more movies, but the short loan time and, especially, the late fees are too much.

We would like better hours. Specifically, weekends.

We would like to check out the energy monitor.

Weekend access. It is difficult for us to get to the library during the school/work week. I have ended up buying many books for my children this summer because we could not get to the library.

weekend activities such as talks and music events

weekend and afternoon/evening hours

Weekend and evening hours. (5 gave this response)

Weekend and evening hours. Close on Sunday and Monday. Must be open on Saturdays.

Weekend closure is very bad.

Would like access to a language learning system - for example, Rosetta Stone Spanish is always out and I am like number 55 on the waiting list.

weekend hours (13 gave this response)

Weekend hours (I know this is difficult right now). More books on CD (my husband is a frequent user of these because he's on the road a lot).

Weekend hours (most of my free time is on weekends)

If you have a book in a series, please have every book in the series. Have a list of recommended books.

MORE BOOKS!!!!

weekend hours again would be nice!

Weekend hours all year. I can't make it to the library during the week because of work!

Weekend hours at Dimond Center location

weekend hours at the local branch, continued and increased programming for children and teens, cultural presentations

Weekend hours at the local library - Chugiak/Eagle River

Weekend hours in the summer.

Weekend hours would allow me to visit the library more often.

Weekend hours year-round

Weekend hours! More graphic novels!

Weekend hours!! It makes it very, very hard to get to the library when you are closed EVERY weekend. This has to change if you want more people to come. I understand budget cuts but to get children there after their school activities the weekend are some of our only time to go.

Weekend hours. Teen structured activities.

Informational lectures 1 hour in length about variety of subjects, ie health, gardening, crafting, woodworking

Weekend hours. Working people have trouble getting to the library except on weekends.

Weekend hours. More books on tape, unabridged

I love the library as a resource for all sorts of projects around the house or in the kitchen. But, I can really only get there on the weekends. So, being closed on the weekend is discouraging. Close on Monday and be open on either Saturday or Sunday please.

Heated steps leading up to ZJ Loussac library.

Weekend kids activities that working parents could take their kids to
weekend programs for school aged children...school sponsored events

Weekend service (I am tired after work during the week)

We really value the audiobooks

Weekend story time for kids, book club in weekday evening for adults.

Weeknight story time for age 5 and under- something after 5pm

well i wish the library computer system listed all the new materials each month, books, cds, videos

Well publicized concerts and/or lectures. I am pretty much limited to daytime only activities - driving in the dark is difficult. I therefore need to plan in advance for any activities. Thanks for your seeking my input. I think the library is a great place to be.

Well, if it were better maintained I would go to the library more often. The last time I went to the movie section I got creeped out because it was so dirty in there.

Well, I'm still waiting for Eagle River to finish construction since that is closest to where I live. Also if that librarian at Consortium would give me her number...

We're military, and other libraries we've been associated with allows checking out of periodicals (magazines, specialty newspapers, etc). I would like APL to be able to do that. That way, customers do not have to purchase magazine subscriptions if you can get them at the library!

Also, current music and movies take quite awhile for the library to acquire when they first come out. Other libraries would have wait list 100 people long weeks before the release date. Why is it that APL doesn't even get new releases until 2-3 weeks later?

I even requested a new release, since a book was part of a series I was reading, and APL only had a few books of the series. I got a response saying the person read that author too and it was on her list. Yet, it wasn't available on the website to request until 2 weeks after it's release date, and even then it wasn't available. It had the "being acquired by library" status. Why is that? There shouldn't be such a big delay on those things.
Were the library to be open on Fridays once again

We love the friendly and very helpful service of the staff, and we frequently take advantage of the online "holds" service. Our lives would not be the same without it. We are very, very grateful for that. Also, I really appreciate the ILL services, as some of the books I look for are not available in Anchorage or AK. Furthermore, I love the biannual booksales! Thank you, thank you, thank you! I would like to see the libraries receive more funding, though. It is such a wonderful service, and the staff work so hard!

We're there once a week! (3 gave this response)

We've been out of town alot so haven't had time to go there. Normally we go about 10 times a year.

We've not been there enough to judge, mostly just because of habit. I'm going to try the kids' resources/programs with our granddaughter.

What you have is great.

When I am involved with the summer library program; I visit the library more often. When my son was in school, I visited it a lot (he is now 25).

When I am town, I try to stop by the Anchorage Public Library and just browse. It is a wonderful resource for me who lives out of town (Fairbanks). I always find a book or shop in the gift store.

When I Go I always find what I need

When I look for dvds or audiobooks the ones I want are not in stock.

When I taught school I used the library for movies, videos and books all the time. Now I just buy at Costco or use my credit at Title Wave. Large screen TV to watch sports !!! Delivery of items to schools when teachers need things

When I visited about a year ago, the DVD selection was very small. Most movies were on VHS tape, and I do not own a VHS player. If the library had a larger DVD selection, I would stop by more often.

Another critical point is that the library is difficult to access. It is in the middle of Midtown which does not have a good bike access. I do not make special effort to go to the library, because 1) when I bike to work, it is out of the way, and 2) when I drive to work, the roads around the library are to congested to drive after work.

When i visited the Muldoon library a couple years ago, it did not have an inviting set-up and seating was odd. not comfortable inadequate in numbers. Maybe it has improved since then.

When I want to go, it's closed

When I was doing research and studying I used the library regularly. But I would not use the library to get light reading material since it is easier to purchase at used book stores or Amazon than it is to go to the library, search for the books, stand in line to take out and then be on a time borrow, take the time to go back to the library to bring them back. It's a time travel issue for me.

When my nephew lived here, I would take him every 3 weeks to get new books. He loved it. If you have children, it is more important and cheaper to go to the library.

When we lived in Anchorage, we felt you have a wonderful library that catered to the people due to being snowed in at times. We lived at the address you have for 3 months. I still buy Dana Stabenow's books and get her newsletter. She is a wonderful writer and through her books I felt I learned a lot about Alaska.

While I love the Loussac Library, I live in Fairbanks now so visiting more frequently isn't very feasible, although I often stop in when I'm visiting family still in Anchorage.

While we are currently averaging only a monthly visit to the library, we have historically visited on a weekly basis. Cutbacks in days open has made getting in more difficult. The children having access to books through their school library has decreased the need to get in on a regular basis. While we are not always able to take advantage of the programs offered, the programs - kids story/activity time, book clubs, summer reading are the types of activities that I like to see available through the library.

While we are satisfied with the services provided when visiting the Library it would be great to also be able to rent ebooks for our electronic reader when travelling.

Whoever plans libraries should plan them for the patrons and workers. The new Eagle River library has counters that are no longer friendly to children (too high) or the disabled; the computers are too high and block the workers' faces; there is no longer a children's room (for noise control and programs); there is not a place to queue up to check books out without being in someone else's walking pattern; and the book return is awkwardly placed in what could have been a nice reading or seating area (and looks like a tempting playhouse).

It is difficult to say I want to pay more fees/taxes when it feels like we've went backward on the new library.

wi fi network for use - I think you have this already. I enjoy your CD collection of opera and classical music
Wider DVD selection; more quiet seating with a view.

Wider opening hours (later evenings, longer weekend hours)

Wider selection of Christian Books

Wider selection of DVDs, facility for bookclub meetings

Wider selection of videos and books on CD

Wider variety of books. New releases. Books on CD. DVDs.

Wider variety of books. Some authors are very underrepresented, while others have tons of books. Balance, folks, balance. Specifically, many older titles seem to have been dropped or ignored. This is mostly for the sci fi & fiction titles.

Strangely enough, I want to volunteer at the library but the opportunities seem quite limited. Why can't I shelve books? Or work a counter? As a volunteer, I would be happy to spend my personal time doing this. I give a rat's ass about working in the stupid gift shop.

wider variety of gospel music and blues category

wider variety of materials

Wider variety of Spanish language literature, and an LDS (Mormon) literature section

wifi at Loussac was very slow this summer. I usually research in the Alaska room, not to check out books. Not using the stairway

WiFi, Cafe

Wi-fi...if you don't already have it.

wifi; wii; textbooks; tech support

Wireless (2 gave this response)

wireless internet card scan for computer access or thumbprint technology, loan out digital books, a free fax machine

Wireless Internet Access (using own laptop); more current movies DVDs and music CDs.

With my grandchildren, I suppose, preschool age activities

With the new ER library i will be more apt to go. The other was old dingy and had old books. Very grateful for the new library.

with the rise of airfare to anchorage, i haven't made it there in the last year.

With the shortened hours/days the Anchorage libraries are available, it would be nice to stagger the days off at different libraries to make services more available.

working there

workout videos

workshops and classes, i.e. how to, cooking, writing, weaving, crafting, etc.

workshops/ speakers

Workspace. I would like to do some research using the library catalog and find it difficult because of the lack of space (primarily Muldoon) The main library has adequate space. Tables to spread out the books I'm using, along with my notebook.

more historical videos/dvds

WorldCat

Would be fun to host a book club... maybe virtual, with meetings too. Facebook Virtual Bookshelf is kind of fun too. More social events at the library would be a draw.

Would be nice if there were any children's programs (lapsit in particular) available on Sat. or Sun. at the Loussac branch.

Would have to think about that longer than I can spend on this survey.

Would it be possible to have drop-off boxes scattered around Anchorage near grocery stores, for instance, for people to return books and other media to the library? Is it possible to order books and have them delivered by mail?

would like to be able to check out magazines. We have trouble with the paper disk in the center of DVDs messing up our player, so we tend not to do much movie rental.

writers workshops; bookclubs or readers group

Year round weekend hours.

yes most uaa library and sometime Z.J. Loussac Library (36th Ave. and Denali) daily library but my email only full need hrs. only a each hr but try need add 2 hrs do but library most a hr and other ask my name do all time i need add more hrs but my email way full not past high hard time. so hope add for 2 hrs!

You already do it - placing books on hold via web is the greatest

You are doing a great job, please keep it up ! I love going to the Library as much as my schedule allows.

You are doing an awesome job. I do wish that you had my books on cd or tape.

You are doing fine as far as I personally am concerned.

you are doing great, I am totally satisfied!

You are doing just great, keep it up! (9 gave this response)

You are perfect just the way you are!

You could allow snacks along with the sodas or coffee you let people bring in

You could purchase more cds.

I would have checked out more books if the library had not had the shortened hours/closure this summer.

you do a good job as it is. Maybe more exercise dvds

You do the best you can with a government that doesn't support you. Shame on Anchorage.

You do well now with who and what you have. The library is a destination already to see what is new on the shelves (books and media), attend events with the kids and the like. We go now at least once a week... I am not sure if we could afford to go more :-)

You don't want to know

You folks do a terrific job with the limited budget you have. I visit the library weekly just to peruse books, magazines, newspapers, and to pick up requested books.

You have a wonderful selection

You have plenty of services and materials. I simply do not have more time to visit.

You have the services and materials I want. I just have to make a point of going to the library. I seldom think of it.

You might put on the web the titles of new acquisitions as soon as they come in.

You must be open on Saturday when my children are in need of the library! Research - books to read on different topics - internet access for all 3 at the same time.

Your services are great - we just don't have the time.

You supply everything.

young kids' play area, like Fred Meyer. I would love to be able to spend more time looking for books and helping my older children check out books instead of chasing my toddler around.

Your book selection is very good, but it seems to take a long time for new books to come in. Of course there are some books that you never seem to get.

Your current services are wonderful. Hopefully you can extend the hours to what they used to be.

Your doing wonderful thank you very much I'm proud of our library it's clean and kept neat

Your supplies and materials are great. It would be nice if the library was open at least some day hours everyday.

Your website serves my purposes ... to reserve books. Not sure what the general public wants.

Your widening collection of dvd's is wonderful! We will be using it more and more.

I work at a child development center and your new services to the teachers and parents via The Ready To Read program is wonderful. I look forward to its development more and more!

Your early childhood advocacy programs are impressive - more events for young parents and their children!

Your connections with UAA and early childhood education would be a supportive partnership in those programs.

You're doing Okay. I just to buy rather than borrow.

you're doing a great job, we have no complaints or requirements for additional services.

you've got the right stuff, but mid-town location is too far away.

Question 12 – What services and/or content could the Anchorage Public Library offer that would encourage you to use the library’s website more frequently?

Allow me to get a pin # without going to the library

Allow my children to get a library card and pin # without going to the library

Better search function on the catalog - currently the results are not very accurate. For example dvd searches often produce incorrect results and omit to display all relevant information.

I enjoy using the catalog and reserving books

if it lists local activity for families and children. Non-profit activities could be free of charge (sponsored by Muni, schools, TBA, Cyrannos); while profit (PAC, sports) would be charged for a cost.

with reduced ADN sections, we miss the Friday Play section that listed events for the week.

More books on AGILITY.

"user friendly" search

? (34 gave this response)

? Pretty good as it is.

? Really just use to renew books or search availability.

?? (13 gave this response)

?? i should visit it to see what is new. seems like it was not a good way to look for a book unless you already knew all about it. it has been at least a years since visiting the site.

??? (8 gave this response)

????? I use the library public computers at the library, so I'm already there

A better and less cluttered Home Page. I like how Amazon suggests "If you like this book, you might like this one." The Home Page is ugly and old fashioned. It looks like a mortician designed it -- on his deathbed.

a better audio book download system

A better book search that could tell you if a book was available for checkout.

A better search engine must exist. I love the ability to hold my books online. Perhaps make more information available like what books you are planning on purchasing or bringing in.

A better user interface (for viewing materials' covers as well as borrowed/held/recommended materials) would help.

A bit more streamlining for ILL would be in order.

It's fine now, but a little tweaking of the search engine would be good.

A book suggester for previously enjoyed books

A bulletin board, or something like that, to connect people for: musical groups; discussion groups; gaming groups, etc.

A calendar of town meetings and events (political, environmental, industrial, etc.). Even just a "non-profit" happenings calendar, with events and meetings scheduled by the non-profits in town.

A CLASS ON COMPUTERS PARTICULARLY FINDING BOOKS AND PUTTING A RESERVE ON THOSE THAT ARE NOT IN THE LIBRARY

A community bulletin board. A list of activities that were being held at the Library.

A comprehensible and useful site would encourage me.

A creative way to share books all year round.

A forum or discussion section, where users could voice opinions on library or local issues, books, events, etc.

A history page. I would also like to link to my child's account from my own.

A language learning department.

a larger selection of mp3 audio books, especially classics like Shakespeare, Tolkien, Le Guin, Octavia Butler, Jane Austen, etc.

a list of everything I have checked out

A list of New arrivals

A list of new books on order with reviews

A list of the best sellers and a sign up sheet with approximate wait time.

A listing of current dvd movies --

a listing of public speaker, visiting writers, and theater events

A local audio-books download section (though I enjoy the Overdrive Media choices). The current online services are fairly nice as is. Great job!

A monthly e-newsletter with the link in it.

A more forgiving fine policy.

A more thorough search engine displaying options such as romance, young adult, etc, not just keywords. Key words often don't register with the database and it's frustrating scouring the website for an hour or more.

a more user friendly browser. One that made browsing by subject easier

A personal need to get books that are not readily available any other place.

A Reading hour for children and Adults. For those who can read as well as those can't. Or who have no reading skills but would like to learn how. For Adults who want to improve the skills. Where they can learn to read and practice reading to kids without a threat.

A referral system. Something like, "if you liked this title (which you reserved, checked out, etc.), you might enjoy these other titles," for example.

a search by video only for keywords, title etc.

A search engine for finding business products.

A search engine more similar to Amazon's search tool. I often use Amazon's site to look up a book. Then I use their information to plug into the Libraries search tool.

A search engine that is a little more user-friendly.

A section listing books reviewed/talked about on NPR recently.

A set up like net-flix would be great, if we could check books out and have them mailed to us. and return by mail.

A site for the foreign words and phrases which often appear in novels and other written books. Fiction and non-fiction.

a site that helped kids with homework

A way to preview the books before driving over to library.

A weekly joke that is easy to find.

A year ago, I tried the audio book online service. I installed the software. However, there was very little content so I was disappointed and I have returned since then.

Ability to access UAA library; e-books

ability to ask reference librarian a question online; maybe reference books online.

Ability to check books movies out from Homer.
Ability to check out ebooks.
Ability to check out material online.
Ability to heck out digital book & magazine content.
Ability to pay fines online.

A better way to browse for books, and especially movies, online. It's almost impossible to browse online, you have to type in very specific titles or authors to find things. The library never has what I'm looking for, I always have to go online, find it, and reserve a hold on it.

Ability to pay late fees online with debit/credit card.

ability to renew online

Ability to research information that is user friendly

Ability to review borrowing history

Ability to search what periodicals are maintained in hard copy at library (I've even sought librarian assistance with this, but haven't been successful - had to come in and manually peruse titles).

Access not convenient for me so I don't

Access to a wide range of academic databases, like Web of Science.

Access to additional databases that contain genealogical material. In every family history course that I teach, use of your website is demonstrated.

access to archives

Access to archives at out-of-state libraries.

Access to Audio Book downloads.

access to auto repair tutorials and how to fix computers

Access to books and materials from my remote site.

Access to books on the web

Access to data/scans from historical collections

Access to database services such as ebscohost

access to e-books, expanded reference material

access to electronic books for sony reader

Access to full-text journal articles (PNAS, Royal Society of Londond B: Biological Sciences, Science, Nature, Journal of Animal Ecology ...)

Access to JSTOR and other scholarly journals (I'd even pay an annual fee to have access to them!)

access to legal / govt info - laws, etc

Home / auto repairs

Access to Local history, out of print newspapers, film & videos, photographs, papers and records of noted citizens.

Access to more financial research (in addition to Morningstar).

Access to more online databases

access to more professional journals and things like the medline.

access to more technical papers/magazines databases

Access to national databases such as Lexus/Nexus. If access to the L/N database is available through SLED or elsewhere, then feature that access.

Access to national research databases like colleges offer

Access to Naxos Music Library. That is a world of performances from all genres.

Access to online databases (e.g. EBSCOHost)

Access to online databases (e.g. grant sources, scientific journals, video access). An example of the video access is Stark County, Ohio.

Examples of the database access is probably at university.

Access to online journals and periodicals that are often too expensive for an individual to subscribe to
access to online periodicals

Access to periodicals in pdf format.

Access to professional journals

access to stock research information

Access to subscription programs like Valueline from my laptop via internet

Access to the encyclopedia sets online. The best feature you could have is a catalog search that is easier to use. I would hope that there could be predictive text in looking for something. Some people don't spell very well and the current system requires correct spelling or exact titles to find a book. The system we used in Kentucky 12 years ago was better than the one we currently have here. It would be nice to search for just dvd/video or audio materials. If you want to find a certain movie, you have to know the exact title. Better instructions on how to do an inter-library loan. Where do we pick up the books requested? How long will it take to get a requested resource? Why do some libraries (Valdez) have so many nice materials that are not available for loan? accessibility and browse features to find a book in cross reference or various methods/ways.

Account history so that patrons can see what they have checked out in the past. sometimes I forget what books I have already read and it would be nice to access that some how on the website. Also being able to pay fines online would be very convenient.

Acquisition of recent movies and books sooner after their release, like Ken Burns National Parks special movie.

Activities for kids

Actually I check it almost daily to check on new books that I've heard of to see if they are in or what number I am for a book I've reserved.

Actually I was happier with the old library website than I am with the current one. I don't like bells & whistles - I like the basics up front, i.e. box entering account number and box for searching the library catalog should have remained on first page.

Actually, I think I've gone to the sight once to figure out if I had a late fee or overdo books. Now I just need to spend the time looking at it more in depth to see what you offer.

Actually, the on-line extended check out service is terrific.

Add a "wish list" feature, similar to what Amazon.com has. I don't always want to buy (or check out) a book, but it's VERY helpful to be able to add one I have identified and have an interest in reading at some point to a perpetual wish list. I use this feature a lot with Amazon and it has resulted in the eventual purchase of many books (and other items). I expect it would work as well for the library, allowing patrons to identify books they want to read at a later date and then eventually going back to check them out. Sure beats keeping paper lists and miles of Post-it notes that always get lost!

Add a new arrivals section?

Can you check on what DVD's are available to rent?

Add more creative things for the whole family.

add storyline of fiction books

re #14 below Is it possible to add a voluntary fee for each book checked out? The least expensive used books are \$4.00, so I think many users would not mind paying a voluntary fee directly to the library, if the money would ONLY be used by the libraries.

Additional genealogy data bases

Additional genealogy resources. Thanks SO much for Heritage Quest.

Also additional access to historical newspapers -- how about the New York Times, for instance? Not the current issue, but its issues from beginning to early 1900s.

Adopt a Netflix concept with a book queue.

adult content

Advertise and flyers.

Advertise its availability. Make it more attractive and user friendly.

Advertising the website

Advertising, reminders. I always forget about the website.

Advertise your presence.

Help in browsing would be nice, like lists of Pulitzer prize winners, etc.

Top ten lists of books, reviews. I'd like to see upcoming events in a more web-friendly format to easily access times etc instead of downloading a PDF newsletter.

Alaskana Information on site

All books and information on-line. My habits have changed from researching at the library to researching on-line. NPR news reported something about an effort to put all books on-line, but there were some legal issues keeping that from moving forward. All books on-line would be a huge step in the right direction.

Allow me to check out books using my library card while I'm teaching in the village so I don't have to buy my books. Our village only has a cheap elementary school library.

Allow me to create an account with a short username and password. Putting in my library card # is such a pain that I rarely go to the site.

Allow parents to pickup minor child books that have been placed on hold for pickup. Since the parent is ultimately responsible for any fees, the parent should be allowed to pickup books for the child.

Allow searches on database according to subject matter, e.g., Westerns; Civil War

Already a frequent user (4 gave this response)

Already use the website and all functions operate well. A more polished interface without adding too much bandwidth overhead would be nice, but not really necessary.

always use the audiobooks

book recommendations

Am not familiar with the website.

am satisfied with the website

Am satisfied with what the library offers

An "if you like this, then you might like this" type of referral -- there must be a good online one. I have the feeling that there's lots of books there I would enjoy, but it can be hard to identify them.
an abbreviated way to log on..., i.e., without using library card number.

An easier way to access the site with a simple sign in instead of your library card number and a password you cannot remember...

An easier, more streamlined way to find and request inter-library loan materials.

an easy to use list of newly acquired books broken down by type, such as science fiction.

An easy, people friendly, with someone to talk to any time class. It is hard to teach old dogs new tricks. We need all the help we can get

An email alert for upcoming events, new titles, etc. that links to the website

An improved database when it comes to foreign language titles

an NPR radio station with library news, or a library news podcast.

An up-to-date calendar of events, rather than a list of events, an actual calendar showing the dates and times.

ancestry (remote access); improved catalogue search capability

Ancestry remotely

Ancestry.com/ JSTOR

Anchorage area events for families (in/out of library)

More book reviews or top ten list of Age appropriate books

Book discussions

Anchorage historical information in easier format for research and review.

A good search engine for content in the archived newspapers and other

Animal section

Announcements of new books

Another member of the household does all of the website interacting

Any other links to sources of public information, such as marriage licenses in other states, etc. would be very help in doing geneology searches which is one of my latest hobbies.

anything easy

anything that related to my kids school work or mines

APA educational journals

APL is already offering new electronic services which I have not yet tried... not because of lack of interest, just because there is so much to do in life...I think the addition of ebooks, audiobooks, and music via web can be a source of growth. Compatibility/DRM issues have kept me from pursuing these sources to a greater degree than I have used them.

Our household of two uses six computers at home, and much of the use is web-enabled. We are primed for more usage.

art publications, reading clinic

arts & crafts activities for kids, similair to those put on at Joanne Fabrics.

As soon as I get my computer connected at home I am sure I will be using it all the time.

Assorted links to important authors and books, etc

At the APHEA home school convention a librarian presented a class on how to use the library website. It was great! very helpful and informative. Other presentations like this would be very much appreciated.

At this time I can't think of any, I like the options that are already available, maybe more books online, that is really cool to be able to pull up books like that.

Audio book streaming.

Audio books (6 gave this response)

Audio Books - Love those things !!! But only interested in History, Classic Literature, and information on the metal working trades

Audio Books about History, Mechanics (lathe, milling, machining in general), fabrication, construction - useful things. Also enjoy classical literature.

audio books and downloadable books for a Kindel

audio books available for download

Audio books compatible with iPod (3 gave this response)

audio books for Mac's (2 gave this response)

Audio books that are downloadable to ipods for long distance car rides.

Lending electronic reading devices

Audio books we can download

AudioBook Downloads in mp3 format

Audiobooks online

Automatic renewal of all books with same due date when one is checked--or option to "renew all". I often miss one and get fines.

availability of current non-fiction books

availability on bilingual translations English/other foreign languages reputable websites or non profit organizations

Awareness weeks of community resources

Awareness. I didn't know there was a site.

Back issues of magazines that include photos (I use Ebsco a lot but regret having to do without illustrations)--I recognize there is no space to store all the stuff.

Ban cell phone usage there too much noisy phone abuse.

Be able to renew books on the web. (I don't think you can do that currently, can you?)

Being able to browse new release book titles.

Being able to hold a book.

Being able to read books on-line without having to check the book out.

Being able to re-new books and search for titles are great assets of the web site.

being able to track book rentals after returning to library. like a history of checked out items.

Being educated on how to use it. I am not a big website user

best book lists by age

Best Sellers that are newly published from the New York Times list that are in paperback. Also, please include what the book is about, so that I may decide if it's something that I would be interested in reading. I think a description of the contents is most important to me! I don't like romance novels, but am interesting in mystery novels & science fiction.

Better academic journal search engine than Consortium (theirs is terrible)

Better access from home of the genealogy databases that are available such as Ancestry.com and World gen.

Better access to a wider variety of outside (internet) library connections.

Better and easier access to borrowing items that the Anchorage Library doesn't carry from other libraries in the lower 48 that do. Putting a request in for these items seems to be hit or miss when it comes to actually receiving them. Also, online subscriptions to popular magazines that can be accessed by members.

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better Auto Repair Data

Better book search engine

Better browsing capability within audio books. I would like to be able to sort by Sci-Fi at the Loussac and see what is available.

Better content in certain areas- ex. history. I borrowed from the UAA Consortium Library books on WWI's eastern front. There are many, many books on various subjects published but often these focus on western or U.S. roles and history with little on Eastern Europe or other parts of the world, This is understandable because of Anchorage's rapid growth from a small city to its current size. The current limited finances to purchase books and other material does not allow any real opportunity to upgrade the breadth and depth of the Library collections.

Better design, ease of use.

Better downloadable ebooks. It just doesn't seem to work very well. But, guess it's been a couple of years since I tried the ebook downloads. It was such a waste of time. The concept was great, but the technology was just not working. I'll try again soon, to see if it has improved.

better explanation of what is available and how to utilize on line resources like journals, and audio books

better filters--search for books by library

Better Genealogy resources

better hours

Better hours, due to my 8-5 work schedule by the time I get home, the library on my side of town is about to close and I don't feel like driving all the way across town to go to the larger library.

Better inventory listing and easier to use.

better layout/ organization of information.

better looking maybe. its ugly right now. easier to navigate.

Better Navigating

Better online search tools; sometimes we find books or movies while browsing through a generic search that don't get listed if searched with a specific term (example: anime or animation); many titles appear if you look for DVD listings but not if you look for anime.

Better organization, easier search functions

Better parking accessibility and access.

Better reviews of books

Better search capabilities for online catalog.

better search engine - I've put in the _exact_ author and not found a book that the library had

Better search engine of what is offered in the library. Right now, unless you put in the exact title or author ect. it doesn't bring up anything close to what you are looking for. Also, it would be nice if when you brought up an item, you had below it...if you are interested in this, you may be interested in these type suggestions

better search engine on keywords

better search engine, pictures of the items

Better search engines. Often I type in a specific title and it won't come up, only to find out that it is in the library when searching the shelves

better search function.

Better search options.

Better selection of audiobooks

better streaming and more licensing for books on tape.

Better understanding of how to look up articles.

Better way to browse for movies, music and audio books

better website

Better website! Should be easier and more pleasurable to navigate.

Better/more book download services.

Between APL and UAA Consortium Library, and other resources available on line, I find pretty much what I need.

bicycle rental

blogs on community councils and civic government, emails from library, newsletters

Book delivery?

Book descriptions and reviews. I usually have to log on to Amazon.com to read reviews before placing holds at the library. Also, it'd be great to be able to search by category on line. For instance "Books on CD, Juvenile" or "Adult New Fiction".

book or free software on website

book purchases

book recommendations based on my profile

book recommendations

book recommendations based off of my history of checkouts.

Book Reviews (4 gave this response)

book reviews by critics

movie reviews by critics

Book reviews by librarians and patrons.

Book Sales

BOOK SEARCH MAYBE

Book surfing and availability, extending time of borrow

Book, movie reviews

Book/Movie forums

bookmobile or books by mail or library i can reach on one bus

Books 24x7. For the most part these are technical computer reference books. Visit www.kcls.org

Books and magazines that are on line

books and reading program

books available to check out for honors programs in high school

books on cd to download and listen to at home.

books on line for a minimal fee would be fine. Also cultural movies, operas, music venues etc

Books on line!

Books ready to be picked up

books that can be read online
books to read on line
books, videos

Borrow movies by downloading? I don't know if that is possible. I like books in hard copy so I am uninterested in borrowing online and picking up at Eagle River

Brief synopsis of new material.

bring back net video delivery services. international cinema and travel videos were routinely downloaded by our household.

Calendar of events.

Calendar of lectures or discussions even small private discussions so more can network

Can audio books be downloaded from the website? I was told they could be, but I have never found anything that allowed it. If they are downloadable.. it's hard finding where.

Can I find out whether you have a book? And whether it is available? (I forget about the library)

learning of other languages/cultures

Can I get an extension, if needed, via the WWW?

Can I search a national database of newspapers and periodicals online now. If so, some customer education is in order. (My notion of ARLIS and SLED is 15 years old. At that time I could find references and topic summaries. I had to go to the library to obtain copies of the actual articles.)

Can I update my address information on the website? I need to do this, so if this isn't offered, that would be helpful.

Can you do mailing? We live in a remote site and would love to check out books but cannot guarantee getting them back in time. We are weather and water (Kachemak Bay) careful.

Cannot answer because I don't know what is on there. Library represents for me going to a building and handling real books and talking to real librarians and not paying for it, it's one of the few cherished analog experiences I have left...

Can't think of any (19 gave this response)

cant think of any right off my head, but this is a very good service

Can't think of any there either. I find what I need and especially like checking out audio books on line

can't think of any, it is on my favorites list already!

Can't think of any--it is a great website. (2 gave this response)

Can't think of anything right now. Probably access to databases useful in research projects not directly accessible via the Internet at home due to cost to subscribe.

Carrying movies on Blu-Ray discs.

check books out online, then pick them up at library, same for videos

check out books online with your library card number of course, that would be nice.

check out ebooks

check outs I guess, will have to go to it and see it.

Check to see if a book is in stock. (Basically an online Webcat that can be accessed from home.)

Checking books out and having them mailed.

checking out dvd's (does that already exist on-line?)

Check-out extension more user friendly with fewer passwords

children's resources, and science fiction selection

Christian Books

Chronological reading list for series would be very helpful along with links to place these books on hold.

City events calendar.

classes

Classic movie DVDs

Music CDs

Talking books

Clean up the front page so that it's a bit more streamlined

Clearinghouse of Alaskan & Arctic research, news, events. Abstracts and links to other sites of interest. Possible email of (user) requested topics. Over time this might give you a better idea about what your client base is interested in. I read the Comments section to ADN news stories not for the doofy rants and emotional gushes but because some of those commenting often seem to know much more than whomever wrote the article. I wouldn't expect Scientific American or the Britannica, but hopefully something better than the 'junior-high-school newsletter' we usually see.

Close Dimond Center branch and open main branch more hours

Closer integration with other online services. Wikipedia as a metadatabase.

clueless

Comfy reading chairs like Barnes and Noble and current magazines.

coming events

Comment: I am a government employee and use ARLIS and their interlibrary loan services. Most of my book needs are met by ARLIS. When I retire, I will be looking for new interlibrary loan services for writing scientific publications.

communications via email

community calendar

community calendar (at least events at library, even the ones not put on by library)

Community Calendar or link to ADN calendar

Hot list of independent films (see ADN re museum's recent demise of movies for your mind and desire for people to get the list of films for renting on netflix

Community calendars, recommended reading lists.

community info

Community meetings and such

Community news wiki.

compilation of local events (esp. literary)

Complete community meetings, events (in advance of the event), maybe special TV programs

Computer help

Computer sections for kids

computer skills training (i.e. automated typing courses)

computer training

Concentrated topic information-so do not have to surf the web & wade through what turns out to be "junk" in order to find the answers you look for. Search engines have all web sites and can't find out the website is just trying to get viewer to sign up for a service, etc. until you get into what looks like what you are looking for.

Consumer reports

consumer reports online. online language learning. online college courses

content - aviation videos, IPOD audio books, more books on CD

more convenient summer hours

content browsing?

content on your site is good but it's hard to navigate.

Continue online holds and pick-up, catalog browsing/search. Superb!

Continue the news letters such as New fiction and etc.

Continue/expand homework help online. (Decrease wait time during peaks.)

Could post a list of "just added" materials; keep posted for 2-3 weeks for each new addition.

Create lists of most popular or recommendation lists or new books/cd's/dvd/s etc to give more ideas of things to check out or put on hold.

current articles.

Current site answers my needs well.

Currently the Library offers what I need.

Customer service

Data searches

Didn't know there was a website until I started this survey. (14 gave this answer)

Didn't know you had one....I'll check it out. As above...send me notices with links to info about the library, events, or great books to read. I'm always looking for recommendations. Perhaps some interactive ability for a user to log in and define subject preferences so that books can be suggested.

Didn't know you had one...maybe more publicity about it would be helpful.

Digital books that could be checked out/downloaded and read on a Kindle or Sony reader.

Direct access to the genealogy info - not just by using the library computers! I want to access that same info, but thru the APL website at my home.

direct access to advanced periodical research.

Direct access to archived Alaska resource materials

Direct delivery!

Direct mail for books placed on "hold" or "checked out" online. Seattle Public Library used to do this for books and movies. It was terrific. However, it is probably too expensive now.

Discovery Education (homework help for kids)

diy books/manuals/seminars/workshops

Do not like the new website. Old website was more user friendly

do not use enough to give feedback

Do you mail books out for shut ins???

does it deliver?!

does library provide audio books. we love those!

Does the website tell about events around the city?

don't access websites much

Don't change it!

don't have a computer

Don't know (36 gave this response)

don't know - but having a website is important

Don't know how to motivate people to use the site.
Don't know of any. I limit my Internet use at home.
Don't know suggestions? (2 gave this response)
Don't know what I would need on the website
Don't know what is available. If I knew, I might use it more.

Good info for the news media to include in their stories & coverage.
don't know. i like going to the library.
Don't live there
Don't use it that much, mostly to renew books, or see if books I'm interested in are available.
Don't want to use any website more frequently. I'm already on the computer too much.

Down load stories to I-Pods
down loadable electronic texts
Download "E" books
download and read magazines like Real Simple, Fine Homebuilding, This Old House,
download audio books
Download the book you are interested from the website and be able to read on the computer. Maybe a list of suggestions based on books I have checked out in the past?
downloadable audio books and movies for MAC
Downloadable audio books that are compatible with Apple computers- not everyone uses Windows!
downloadable audio books.
Downloadable books (2 gave this response)
downloadable content. ebooks, digital recordings, etc.
downloadable e-books
downloadable e-books and movies
Downloadable information???
downloadable material (as in the answer to question 11) offered at reasonable fees. Possibly offerings such as iTunes has of audiobooks, movies and music.
downloadable materials
downloadable materials; public documents/government documents
Downloadable movies, CDs, etc, in a format that is more easily used.

downloadable music & video, other materials to download online- electronic versions of print things, like magazines & books (free is better), catalog search options that allow you to browse through titles, etc. more easily
Downloadable/saveable audio books.
downloading books to Ipod
downloading from the internet.
Downloads to Sony eReader.

drawings for Coffee card at the library
Drive thru pick-up

During the dark hours in the late afternoon and evening, it would be nice to have an outside beat security guard present in the parking area of the large library on 36th.

DVDs - informational such as NOVA - documentaries - how to Books - mainly Non-fiction // reference type
e mail notification when NEW videos arrive

ease of use (2 gave this response)

Ease of use and navigation

Ease of use. Everytime I try to use it I seem to have trouble getting on your web site. I have given up. I just go to the library when I want a book or just go to Title Wave to see if they have it.

Easier "put on hold" books.

easier access - sometimes confusing leads

Easier access of library catalog.

Easier access to electronic journals.

Easier access to interlibrary loan products

Easier access to magazines such as consumer reports without having to log into ebSCO. I know with other libraries they provide a user name and password (for the consumer reports website), or you just log into the consumer reports website through a portal using your library card. also, I've suggested a number of purchases through the website and requested a response (you check a box), but no response (yea or nay) was provided. it would be nice to find out whether or not the library was going to actually purchase my suggestion.

Easier access to my own personal account. I could never seem to get the PIN number to work and it was really frustrating.

Easier access to on line books with a macintosh computer

Easier access to web books.

Easier audio access, I am still getting used to it.

Easier book searches. I have problems finding books sometimes that I know exist at the library, but I can't find them on the website search to do a hold.

Easier browsing. Advanced features, "if you liked this book, you may like this ..."

easier browsing. find more books easily

Easier catalog system. It's easy to find books I want to read on Amazon.

Easier directory/catalog access

Easier downloading of books on tape...they do not work with macs.

easier interlibrary loan

Easier interlibrary loan online

Easier listing of media rentals.

easier log in, site would recognize me and I don't have to type in that long number

easier navigation; better home page

easier password/user name/number information

easier research

easier search engine

Easier to get around on the website. Easier to understand the information presented.

Easier to search database. I cannot conveniently pull up recent acquisitions; foreign movies acquired in the last year, month or other time period; new mysteries, etc. There used to be an on-line listing on new acquisitions and I wish it was still there.

Easier to use book search.

Easier to use research databases

Easier to use search engine for the Library. I find that when you are searching that you have to have it spelled exactly right or it doesn't find many of your selections. This leads to less books found and checked out. I compare my findings to google and BN searches. They will often find and suggest something close to what you have typed in. Often times the suggestions given by the libraries search engines are just not helpful enough.

Easier way to find/search DVD & CD materials

Easier ways to search the collections. If I look for mysteries, for instance, it's too broad, but if I don't know an author or title, that's what I seem to have to work with.

Easily accessed list of movies and music CDs

Easy access (3 gave this response)

easy access to books on tape and movies.

Easy access to library catalog

Easy access to periodicals, even if it meant paying some small fee. Perhaps an annual fee to access periodicals online.

easy access to schedule of events (have to dig around for it)

Easy availability.

easy browsing for movies. Or a book of the day section with a description of the book of the day and other books like it.

easy download; search or data like Google, but for what is on line or available at Anch Public Library

easy online update of library cards

e-mail notification of reserved books availability

online reservation of books

Easy search for books on cd

easy way to search/browse musical cd's

E-Book availability.

ebook downloads

e-books (12 gave this response)

E-Books and audio downloads

Ebooks available on the website or for download.

ebooks would be nice (2 gave this response)

Ed. on how to use the many databases.

Educational download videos for the classroom.

educational games

educational videos online

Either more detailed info on the books, or even better a "take an inside look" at the books with scanned pages where we could see what the book looks like on the inside

Electronic books (non-down-loadable)

Electronic books that I can check out and download onto my computer or an e reader.

Value Line Investment Survey

Elementary teacher's professional books: Daily Cafe, Patricia Cunningham, etc.

E-Mail (E-Library News) those who would like to know up coming info/events, new books or Movies in stock etc.
email announcements of web site availability
links when new information is available
Be able to return books/dvds like netflix .. via the mail
E-mail blasts of new products in.
email messages of when bestsellers or books/videos on topics we are interested in have been acquired by the library
Email notices for upcoming events

E-mail notification of due dates for books I have works perfectly for me and helps me use the library frequently and easily.
I often use the website for book requests/holds which works well but I find it a bit cumbersome. I would prefer if I could select several books at once and put them on hold, instead of doing each request individually.
email notification of upcoming book sales
(and other events)
email reminders
e-mail reminders of new books in the areas of my interest
e-mail to home here is the link and what is going on at the Library
e-mail with book reviews, book club
Emails on new books received, maybe a new subject featured every month, updates on what's happening.
EMAILS ON UPCOMING EVENTS
emails on updates or reviews of new books or events
enjoy the genealogy material I can get from them.

Event flyers need to be a smaller, easier to download format. Even on our relatively fast DSL, the flyers often timeout.
events and lecture
Events held at the library.
everything about it is fine.
Everything I need for the library is already there. Maybe the opportunity to download movies for rental.
Everything seems adequate.
Excellent as is.
excellent searchable database, your current one misses a lot of books, i.e. sometimes shows up under authors name but not title or subject, or vice versa.
existing morningstar membership very useful, would like online access to consumer reports
expand genealogy resources on-line
expanded access to materials including musical books and recordings
Fast inter-library loan.
Faster book searches would be great. A great reference section would help a lot, especially when researching Alaska specific history and national history. Also, making as much content available on your site that's not easily accessible from an alternate engine like Google.
Faster connection.

faster internet services

helpdesk person for internet

FASTER internet. WiFi is sloooooowwwwww there.

faster searching and more option for sorting

faster website

Feature books - hot tips - keep database of interests and send out suggestions to people - send out "new arrivals" list via internet.

Feature new items in the library collection so I know what's new.

Financial

financial services

Financial sources subscribed by the Library which can accessed/rented through home computer, such as The Daily Graphs by IBD. Rental of ebooks for our travel electronic reader (Kindle).

find a good read lists ... link to several sources of info for book recommendations.

Fine as is. (2 gave this response)

First: Create a blog, start with something weekly (like Ned Rozell), and make it REALLY worth my while. 2nd: Set-up a mailing list option, of course. 3rd: Negotiate your way into having the most popular online resources add your blog to their content. ADN, Scribbit, Alaska Report, Alaska Dispatch. 4th: Offer a give-away once a month. PS. Use free SEO tools to find out more about site traffic numbers, and tips to boost your website ratings.

For me I research by specific topics and being able to start with a broad search then narrow it down from that initial broader search.

For me it is to have the time and was unaware. The kids on the other hand I am not sure if there aware that there is a website, but I assure you it will be brought up this evening.

For me sometimes that renewal comes in handy I might not have the time to get down there and that saves me time

For my infrequent use, it is sufficient

Foreign films, videos, language cds

Free downloadable books for Mac computers would be great. Free online access to Morningstar financial reports would be great.

Free downloads

free home computer

free internet (is that available?)

free link to online Consumer Reports. However, I am not looking to the APL as an online resource - I desire access to the building itself. The recent reduction of open hours over the summer was horrible! It did not make any sense to eliminate the weekend hours, which is the only time most weekday workers are able to visit the library. When it was open, it was crowded and the staff was cranky. Actually, now that I think about it, the Loussac library staff is crank and/or rude more often than not. That is horrible for a taxpayer-funded service.

free money

free printing...10 pages/day

Free wifi

Frequent user of website!

From what I've seen. Loussac Library is excellent.

Full length magazine articles

Full text research articles online.

games

Genealogy (4 gave this response)

Genealogical research

Historical research

genealogy and family history

Genealogy materials (2 gave this response)

Genealogy, historical newspapers, etc

Get it out of the new format....I know you got put in a box but it is not nearly as user friendly as it used to be.

getting a reply when I send a message, asking a question

Give a general synopsis of a novel.

give list of similar books when looking up a book title

give me info about what it contains and how to use it

good as is, the ability to hold books and renew on the internet is especially appreciated- the email reminders are great too

Good as is. (4 gave this response)

Good Job

Good job covering content

Good question. I'm not sure.

Good search engine...

Google Books, Google Scholar connection to existing titles to see what materials I could pick up? Indexing and Search is everything... I will rarely go to the library to get materials unless I know that what I need will be there...

Great as is.

great website. very informative

Greater access to genealogy materials from home.

Greater selection of digital books, movies and music

had a hard time figuring out how to use it.

easier navigation

handi-craft

Happy with it now. (3 gave this response)

hard to order books if not at an anchorage library

Have email notification and info svc by subject or genre

Have it be better designed. Any access that you can give to major dictionaries and journal repositories is good (Oxford dictionary and anything like JStore, etc., even if it is a partial collection).

Have more meeting rooms. Improve the collection.

Have more on-line selection in music. hard for me to use catalog search; needs to be improved

Have never used it, likely won't, not sure why

Have no idea will check your website next. ;)

have not perused the web site, so cannot offer a suggestion at this time

Haven't really explored it yet. (5 gave this response)

Haven't thoroughly explored yet. I use the website only for the convenience of renewing books.

Haven't thought of using this, but now that you've brought this to my attention, I'll give it a try.

Haven't visited it. I'd like an online card catalog and search of your materials.

Having a link to the ISBN data base

Having to remember my password to access the website stops me from going to the website very often -

Sending out periodic announcements with a link to the website might help people use the website more often.

Health Issues

Healthcare, financial, senior services, legal

Help me learn how to use the computer better

Highlight new books obtained and include book review from New York Times.

historical alaska newspapers

History

history, art and archives

Hm. More access to technical depositories like JSTOR?

Home access to Ancestry.com

Home delivery

Home delivery of books found by websearch.

home improvements

Home internet.

home or mail delivery of books and movies

Homeschooling information

Honestly, I'm not on the Internet much.

Hopefully, I will learn to use these services more in the future, as I think they are wonderfully convenient.

How do I get there?

How parents can keep kids safe on the internet and social networking sites. This is a huge concern for many parents, and they are willing to learn.

how to services example crafts

I actually think the website is great. I changed the email address in my profile today and it was so simple. If you work on the website, please do nothing to it's underlying functionality. I wouldn't mind some sprucing up, but really, it works very well for me as it is.

I already check it frequently.

I already come here at least once a week.

I already go on the website at least once a week as it is. A little bit more user friendly would be nice. For example the inter-library loan process on the internet is pretty cumbersome. Stream line the website a little bit more and make it more user friendly, and it would be perfect.

I already use it - probably to maximum

I already use it all the time. But it would be nice if the Listen AK site could be integrated with the library catalogue so I don't have to log-in twice in order to access Listen AK. Also, the Listen AK catalogue is not organized well -- where do I look for non-fiction that doesn't seem to fall under the arbitrary, pop-culture type categories used?

I already use it all the time; it used to be that it would remember my account number but now I have to put in my many digit number each time. This is inconvenient.

I already use it and I have no complaints it does everything I need.

I already use it as my first resource for looking for books. Use it also for researching databases. I haven't tried using since new Muni system started.

I already use it often. (11 gave this response)

I already use the on-line catalog and the request for holds feature

I already use the website frequently. I appreciate being able to search, being able to borrow books from other libraries, being able to put books on hold, and getting notices that my books are coming due or are overdue.

I already use the website quite frequently. One thing I did notice was that when I search for items, oftentimes the status of them is that they were due a few days prior but they are still not available for the next person to check out. It would be nice to know if this means the item is sitting somewhere behind the scenes in the library or if it means that the item has not been returned on time.

I already use your website to check out if you have a particular book I want that I don't want to spend the money to buy. Plus, I use your "on-hold" option frequently.

I also find the collection of fiction dismal at times. I'll see a book recommended somewhere and attempt to find it at the library. A little more than 1/2 the time, I succeed.

I always forget my logon or password

I always forget my password, so I tend NOT to use the library website.

I always use the web site to check out books

I always use the website to watch out for and reserve books so I don't need additional incentives to use the site more frequently.

I am a subscriber to O'Reilly Safari Books online and use it daily. Access like they have would be very interesting to me.

I am glad the library went back to their regular hours...

I know alot of people including myself that did not like it when the library shorten the hours to budget cuts.

I am going to visit it and see

I am happy with it the way it is.

i am happy with its current structure; publicizing that magazine data base can be accessed from home via the website was a great boon. i have been sharing that information with my friends and so far none had been aware previously

I am happy with the content and accessibility of the library online and physical locations.

I am happy with the public library website.

I am happy with the services I know. There may be other services of which I am unaware that are not currently offered.

I am happy with the services that are provided and hope they will remain - not having online access to browse the catalog, put books on hold, or renew books, would be a great loss and very inconvenient as the library opening hours are very restrictive lately.

I am interested in checking out books on cd. Is there a list of titles on the website?

I am just not a person who chooses the computer before books, so I'm not a good one to answer. I like having catalog access to other libraries.

I am not an internet person as such. But I have come in to talk to you about books on CD for my mother in law. She has started to listen now to that, so we come in again sometime soon. Thanks so much for that service.

I am not certain.

I am not certain. Despite my background, I am easily confused by the search engines. Which search engine should I use for any book I may want. I foresee a greater reliance on the library and its website as I get older. I notice less of a desire to own books than to read them. I just can't house that many books. I foresee a need to move to a smaller apartment and closer to town.

I crave the knowledge they bring not to mention the pleasure or uplifting they bring.

I am not familiar enough with the website to make a suggestion!

I am not sure (3 gave this response)

I am not that familiar to make a recommendation.

I am not too familiar with the site, but will use it more this year.

I am not very aware of the website, so will go on and find out more about it.

I am on the library website often enough.

I am on-line slow so its learning how to use the Library's system that stops me. I keep forgetting some things.

I am pleased with the services on the website

I am pretty happy with the website as is. I don't entirely understand how to request a book through the inter-library loan system. More explanation on how that works would be useful.

I am satisfied with the website. I work full time and don't always have the time to visit more frequently, especially with the shortened hours. Website allows me to order books to pick up when convenient. I appreciate that!

I am so thrilled with the books that are available on i-pod. The recent change that made so many more accessible to i-pod uses was such a gift! I wish we could release the book when we are finished downloading it so that more people could enjoy it.

I am unfamiliar with the website.

I am using it frequently

I am very much in favor of REDUCTION in services/hours to reduce costs.

I apologize, but I do not have any suggestions at this time.

I appreciate access to the Library titles and ability to search thru the author's name.

I appreciate the access to the catalog. I am disappointed in some of the other services such as the audio books. The complexity of the process makes it unuseable for anyone other than a library employee or a person with significant computer experience.

I appreciate the alert for impending expiration dates on loans! Thank you! Please continue that.

I believe Baen Books offers webscription service to libraries. If the library owned such a service, I could access the newest content from one of the most popular publishers of Fantasy and Science Fiction. Baen has a very extensive electronic book selection available from webscriptions.

I believe that Library's are outdated and a drain on the economy.

I believe that the website is pretty comprehensive. The only complaint I have is that Novelist changed their format of their website, which is out of your control, I believe.

I can't get it to work most of the time. It is frustrating.

I can't think of any right now, except make it easy for someone who is not "technically inclined" to do things like download books, etc.

I can't think of any. You've got it pretty well covered.

I can't think of any. I work construction and so only use the liberry (nyuk, nyuk) in the winter
I can't think of anything else. (5 gave this response)
I can't think of anything, really, the website is great - I especially love online renewal, holds, and books on CD
I can't think of anything. It looks pretty full: catalog search, events calendar, interlibrary loan...things I would go for.
I think it's pretty a pretty robust site. Maybe add a link to the legislative site because you can access the alaska
administrative code (AAC) and the alaska statutes from there (unless you grab the direct link to the AAC & Statutes
search).
I check it monthly for books to put on hold.
I check it most days
i couldn't use it more. i'm already on-line at least twice a week.
I didn't even know there was one. (6 gave this response)
I didn't know they had a website - maybe advertise the site more.
Allow me to check out and then send me via mail when available or perhaps to save money provide a drive through
where I could pick up media
i do enjoy the website and use it frequently. i am not missing any services at this time. it serves its purpose.
I do not like having to know my library card number to log into the website, it would be MUCH easier on users if a
userid/email address was used as the log-in instead, with a pin number/password of course.
I do pull information for my college and my kids for their reports for schools. I use the system, but to access it more
I am not sure.
I do use the site frequently. Often I would like to see a list of new books on order and when they would be
available.
I do use the website frequently
I do use your morningstar web access and would like to see that continue.

I don't know (20 gave this response)

I don't know all the possibilities. I have been listening to talk radio about downloading books. Perhaps this will
become the norm but I still choose a lot of fiction by reading the fly on the covers
I don't know at this moment. I've never been to the library's website. Your question 14 needs to be rethink. Taxes
and User fees are different. Many folks would not want more taxes because they are taxed to the hilt already. Set
aside a floor for the 24-seven research facility and charge for it and include a security guard.
I don't know because I haven't explored the site enough to know what it offers.
I don't know because I've never been to your website. It does occur to me that I would go to your website if you
would stream the videos mentioned in question 11.
I don't know how to use the library's website.
I don't know how you can make it better. I like the way it works now.
I don't know I never check the website.
I don't know what they currently offer
I don't know yet. Just got on the website.
I don't know, I've never looked at the web site to see what is offered. A mailing service for books would be nice. I
wouldn't have to leave the house to pick books/movies up from the library. Eagle River has a limited selection and I
don't like to drive into Anchorage.

I don't know, maybe if I could pull down full technical journals in PDF format, over the past year I was looking for some obscure ASME publications that were extremely hard to find I eventually found them through others in my company. I just assume searches that detailed would not be available on a public library site so I did not go there I just called the university library.

I don't know. I already use it to request books to put on hold for me to pick up.

I don't know. I think it is great now.

I don't know. A personalized recommendations list, like Amazon? Based on what I've checked out before...?

I don't know. I can use library websites all over the world from home. I do know I don't hear much advertisement about the local library website.

I don't like the change to having the library website through the muni website. It seems to be more clicks to get to where I want to be. Also, the muni site doesn't show the variety of options that the previous home page showed.

I don't like the new "home" page as it is too hard to find the catalog and login locations. It is NOT good that the "home" page is a general MOA page.

I don't really use the web site that often, I prefer to go to the library.

I don't take the time to visit the web site due to the fact I am very busy already... just keeping up with emails etc. is enough for me.

I don't think I have ever thought to use the website. I'll give it a try to see what's on it. If they show what the new books are, I'll start checking it out.

I don't think I would, anyway. (2 gave this response)

I don't think it should be part of the muni's homepage...it's hard to get to.

I don't use the website primarily because I forget it's there. I also am not sure how easy it would be to use it.

I don't visit any site for fun. I only go looking for books or to request books

I download books from ListenAlaska very frequently so adding to the book list would help me the most

I enjoy listening to books online

I enjoy Morningstar investment research so hope that availability will continue.

I enjoy talking with live people, as then it's easier to brainstorm solutions.

I enjoy the website as is.

I especially appreciate online access to newspapers and other databases using the library card. It would be great to have more of that available, especially archives and medical/legal journals online. Many of them require the purchase of a subscription and I don't need them often enough to justify the expense. I would say that more online resources available from home would be more of a priority to me than more books.

I especially enjoy having access to online news and personal finance databases. In the past, I've used Morningstar, but I believe the access was limited -- not full function access. It would be nice to have access to something similar to what Consumer Reports offers for making purchasing decisions. Access to online software training like Lynda.com would be nice. I can envision an online archive of community event video being useful.

I find all I need on the website.

I find I have to click through various windows to find what I am looking for. It is also annoying that the inter-library loan site doesn't integrate with the APL system. To track my due dates, et cetera, I have to enter my password at least twice and click through various windows. The website could also be more effective in presenting the uniquely

valuable information the library has up front. The main screen is full of similar text for items of greatly varying importance. The user has to really investigate to figure out what's on offer.

I find it difficult to search by media type. It would be nice to be able to do a search for all DVD's without having to specify a title. Same thing for Audio Books. Sometimes I just want to scroll through a list of DVD's (say alphabetically) and see what the Library has to offer.

I find it really helpful. Sometimes the database is not correct and that is problematic, but it works.

I find the catalog really difficult to use. If I don't know the title of a book it doesn't do a good job of helping me find something by general category since the key words are often really different between two similar books. Another helpful tool, for those times when I'm delayed in returning my books, would be the ability to pay fines online.

I find the current website most useful.

I find the website easy to use and do so frequently when checking on the availability of books and to place holds.

I find the website very useful as it is, possibly more local connections to public events such as visiting authors/book signing/readings, etc.

I find their current services/content more than adequate to meet my family's needs.

I find what is currently available to be very good.

I forget about using it, so some way to remind me that it is available and how I could benefit from using it.

I forget that you can look up things on-line until I get to the Library. When you send out a reminder for books being due, also add a reminder that you can use the internet to look things up before coming in.

I forgot to mention this -- when I am online at home, I am asked several times throughout the session for my library number. That is irritating. It's a long number!! You log on and then Newsbank wants you to log on again, etc. It would be great if you could make navigation friendlier and a one-time log-in.

I really appreciate your library loan section online and that you will mail an obituary directly to my home. That comes at a cost to the library and I wouldn't mind paying something to cover the cost of that.

I found that downloading books was very confusing...I tried it twice and then gave up.

I frequently look for books at the Library before buying them but often they are not available. I like the web page.

I frequently use the website to see if the library system has a book and to put it on hold. I also frequently use it to renew books without having to physically go to the library; this is very convenient if I have no other reason to go to the library that week. As a teacher, I sometimes want to request multiple copies of a single book title for use at school. . .something that is not currently possible on the website. It would be great to be able to do that.

I go on the website almost daily.

I go on the website several times weekly. I get the audiobook downloads all the time.

I go online frequently to watch movies, including older, unusual, and foreign films. Some of these informally loaded contributions disappear due to copyright issues. There is an area the library can have a share - keeping approved electronic files or at least good links to them.

Although I haven't invested in the equipment yet the trend toward electronic books intrigues me as I hope it does you. I wouldn't want to purchase every one of those either, even if they don't collect dust.

I go there first to get a list of the books I/we want and then check the availability. Then go to the library to rent them. We love this feature. As well as being able to put books on hold. I always check the library prior to buying book so that I can touch and hold it prior to buying it if I go that route. This has saved me a lot of money. I also will eventually buy the books that I repeatedly check out from the library.

I go there to check for programs. I'm not sure what else you could add except for additional information about educational things to do around Anchorage.

I go to the library's website to request books and find out about the Book Club. I am happy with my use of the website.

I guess I didn't know they had a website.

Upcoming events - - that would be on interest to me.

I guess if I understood what you offer via the Web

I had a hard time renewing on line at first - couldn't remember user name/password

I hated the closed on Saturdays

I have been having an issue with there movies and book downloads so if they got that fixed I think that would be awesome. Other than that I think the library has way more links to needed items and cool lists and help pages than most any other library pages that I have seen.

I have been to the website, but your question raises my doubts about my lack of understanding of all its capabilities. I intend to learn about its abilities.

I have been unable to find a number of books at the library through the online catalog. I would like to see more newer books.

I have been using the website more often since it is easy to check out books that I have heard about on the radio. Interlibrary loan is wonderful.

I have developed my own extensive set of online search sources for the various needs and interests I have and only go to the library's website when I need to find a book or reference item that I believe the library has.

I have downloaded a lot of audio books in the last year. Thanks for the huge improvement in this service.

I have had problems in the past with your media returns. It seems that they have the hardest time keeping track of it all. This discourages me from wanting to use the library's resources in the future even though I love the library! Please fix this!

I have mostly used the website for information searches. The services that are already there met my needs very well.

I have never checked the website so I don't know what is or isn't offered now. (3 gave this response)

I have no suggestions.

I have not have the need yet

I have not used it often enough to comment on this one.

I have not utilized it often. I do feel there is much to offer in it and I will be frequenting it more often. I do like the option of going through available books, especially the newer ones...then having the option of reserving for availability.

I have not visited of late. Am not sure where to begin. And am looking forward to checking the website out soon.

I have only used it for the Anchorage/Alaska Reads program so can not comment; I will make it a point to check it out!

I have only used the website to see if books I was looking for could be found at your location, so I would have to check it out more to make an opinion.

I have problems finding the information I am looking for but I don't believe its your problem. I just don't use it enough to know my way around the website.

I have to visit it to see.

I have trouble with the Website, in my opinion it is not very user friendly.

I have visited the website at the library and found it difficult to figure out if I found what I wanted or not. Maybe I was in the wrong page, or not even in your site. But wherever I was, didn't lend itself to much if you didn't know the exact title of what you were looking for. I had entered "graphic novels" and it showed some that I couldn't even tell what they were. I found it much faster to find a person at the library and get her to show me where the graphic novels were.

I haven't been on that much to know

I haven't checked the library website but I suppose like the web, the library can offer information services on any topic. Maybe the library site will be safer than the web

I haven't checked to see if this is available through the library, but I would love to have Westlaw access on-line. My guess is this is probably too expensive for the library to offer, and would not have high enough demand to justify it. But the only public Westlaw access that I know of is at the law library, where they don't have wireless. It would be great if library patrons could access Westlaw on-line, even if the time on the database was limited or somehow linked to a donation.

I haven't checked, but do you have a search feature for the movies & DVD programs?

I haven't had a chance to try it yet, but I understand that there is now a program for downloading audio books to Macs - I am looking forward to trying that, but wish the availability applied to more choices. It seemed very limited last time I looked.

I haven't used it so I don't know. I will visit it right now though. I would like community event information.

I haven't used it yet. In another community I live in, they have the ability to hold items (have them transferred from other libraries) and they notify you by email when things are ready. Also, they email us when things are almost due.

I honestly forget that its there. I'll check it out - it would be good (if its not already there) to have a comments box on the front startup page.

I just found out about the website in this questionnaire.

I just found out you had one.

I just have to get used to / more comfortable online doing stuff that way instead of inperson in general...

I just haven't used the website enough to evaluate it fairly

I just need to get more familiar with the web pages and other library services.

I just need to get used to using it (6 gave this response)

i JUST NEED TO LOOK AT IT- I HAVN'T REALLY USED IT AS MY WORK IS SO CLOSE I JUST GO TO THE BRANCH. BUT I LIKE THE IDEA AND WILL REVIEW IT-

I just prefer to visit the Library in person, but I do use the online catalog.

I just use other websites for research, etc.

I just went there for a minute to see what's available since I hadn't really looked it over lately. Some pretty cool things available that I didn't know were there. I will make an effort to use it more. Thanks.

I know that this is difficult perhaps even impossible, but ti would be great to have the option of having pictures of the books that you are looking at. Sometimes the name sounds like what I'm looking for, and when I see the cover I realize it isn't what I wanted at all. Just a thought. :)

I like and use the website. Can't think of any needed changes off hand.

I like being able to have books put on hold for me.

I like having access to the magazines and reference materials online.

I like it pretty much as is. (4 gave this response)

I like it the way it is. Changing websites often confuses the current users so much it discourages them from using it again.

I like that I can go online and put books on hold or see if they are in. But I can't think of anything that would make me frequent more

I like that I can search for a book on line and reserve a book on line and renew a book on line.

Is there any way to get a mobipocket format electronic book from a library?? I like my mobipocket reader (it's a Kindle alternative).

I like the ability to put books on hold. It would be nice if we could use consumer reports through the library site.

I like the access to Ancestry and Heritage Quest.

I like the Anchorage Public Library web site it has been helpful in knowing when books and videos are due back. I also like being able to search online for books and other materials.

I like the current website, and use it primarily to place holds on books, check my account, and renew books online.

I like the existing reservation/renewal option(s);

I like the library's website fine. It would be nice to submit an application for library card on the website.

I like the online search, it's good, but not too easy. Sometimes I think if something is too easy then it will encourage too many people to do it and then it gets overloaded...

I like the web site. (6 gave this response)

I like the website - especially the ability to place holds on books.

I like the website and the ability to request books online.

I like the website's format a lot. My only complaint is some inaccuracy with the search engine with regard to sheet music.

I like to reserve audio books and search there to save time when I go to pick it up.

I like to reserve books online, but have about a 50-50 turnout of it actually happening. I'd like to utilize this service and know it's reliable.

I like using the Library's current website as opposed to the Muni version. It's much more visually appealing, and better laid out.

I like what you have. Catalog online Reserving books I like the online announcement of new books

I liked being able to see if a book was available then putting it on hold.

I liked it better before you changed it. It was easier to use. The autofill I was using to log in doesn't work anymore. Now I mostly go on to renew books and media. I look at event schedules too.

I liked the old website design and layout better. Even so, I still almost always check online before I make a trip to the library. I use the online services exclusively to reserve books, and almost exclusively when I renew books. It would be nice to be able to pay fines online.

i love being able to renew/hold books on-line. not sure what else -- Anchorage specific kids games?

I love being able to reserve books and pick them up when they are available.... thank you for already offering that service!!

I love how the website it set up. I really like that I can reserve the books for pick-up!

I love Newsbank. Expand Newsbank coverage to include more archives of Fairbanks newspapers and Alaska Magazine Archives. I also use US newspapers all the time for obituaries. Maybe there is even an obituary bank. Access to Journals that students and professors have at UAA. Also Book Review Digest online.

I LOVE that you can put a book on hold on the web and have it pulled for you. I have no suggestions for this topic.

I love the ability to access content of numerous periodicals through the website. But I have a hard time finding what I'm looking for using the search tool. I don't use this service near as much as I would like to because of the difficulty of finding what I'm looking for. I've tried inputting particular subjects and magazine issues as a test and the search tool won't often list what I know exists.

I love the audiobooks. Keep up a good selection.

I love the book recommendations--by staff, community or students.

I also miss the full synopsis details on books.

I love the books-on-tape, -cd, and PlayALongs! They are great for the commute!

I love the emailed bookletters, esp. the ability to check the library catalog directly from the email. Also I love being able to reserve/hold/renew books online. I think your web services are great!

I love the Heritage Quest online thru Loussac. I'd like for you make it so we could look online at historic newspapers. I think this may be offered by ProQuest.

I love the libraries website. I can't think of anything additional.

I love the library website as it is and use it frequently.

I love the library website!!!!!!! Often, the school curriculum that we use will require a specific book to supplement it. For example, this year, I've decided to use the "Let's Read and Find Out" science series. Then, I'm able to get on the catalog at home, find them, place a hold, and they're sitting on the shelf waiting for me at my nearest library. It doesn't get any easier than that. Thanks for your help!

I love the library website; its excellent! I use the library's website frequently (2 - 3 times per week). I request books and other library materials. I use Morningstar for stock information. I receive updates about additions to the library collections and I browse for new materials that I learn about through other reading.

I love the online search function and ability to hold books.

I love the Web site and esp that I can reserve a book that's then ready for me to pick up. It saves my time, but also reduces the amount of time I spend in the library.

I love the web site! I use it frequently. The search sometimes does not show books that I find when I search the shelves - but otherwise, it is great!

I love the website (4 gave this response)

i love the website already! i especially like the page that has the staff picks and the books that have been featured in the news recently.

I love the website and do all my library searches and requests for holds on line.

I love the website for renewing and placing holds for books. Being able to search the catalogue, place a hold, and then run in quickly to pick the books up makes my day easier.

i love the website.

I love the website. It is easy to use. I think more literature recommendations. I really like the 100 picture books for kids to read on the New York Public Library site

I love the website. It's much easier than the valley website.

I love the website. I love being able to put books on hold and pick them up. I love the "recommended books" section!

I love what is there already- especially the online hold services.

I love your interlibrary loan. I wish the copyright fees weren't so high that some of my requests get rejected.
I loved being able to put books on hold, and renew on line. It makes all the difference in being able to really access books.
I mostly use it to renew books.. and I'm so happy to have the library remind me when my books are due. I wish the libraries were open every day of the week. Especially it would be nice to have the libraries opened on Sunday.
In my opinion, nothing would be so valuable as restoring your funding to keep the library open and expanding those hours; second would be increasing your in-house computer stations and wireless services. The keystone to public libraries is broad, dependable access.
I need Inter library loan access. Many of the sources I need to reference regularly are not locally owned.
I need journal articles regularly (36/yr or more) and find most require payment. I should see again is APL could help with this.

I need to explore it first to learn about it.
I need to make more effort to utilize the library. It is a matter of habit change.
I need to remember to request books be held for me - that's a great service and it is my failure that I don't use it more
I never considered library having web site. (3 gave this response)
I never use the website, because I don't have the PIN
I only logged on to the website briefly to find out the locations and hours at the library locations.
I only use it to check for availability.
I only use it to reserve books and extend book dates.
I only use the Anchorage Public Library website to reserve books. And I no longer reserve books because of the limited hours (I might not be able to pick up the books that are put on hold for me).
I only use the site to renew book/videos and request books to be put on hold. I will read the newsletter online to get an overview of monthly activities...maybe have links to other interests for Anchorage area.
I only use the website to select books from the library catalog and to track due dates.
I prefer going to the library
I prefer paper books to computers.
I prefer to visit the library in person, although I do appreciate the convenience of placing books on hold or renewing them through the website.
I prefer to visit the library in person.
I pretty much use the website for renewals, holding and researching authors and/or books. So I'm not sure I would use it for anything more than I already use it.
I read more books by Christian authors. I would read Christian parenting books and books about developing a better relationship with Christ Jesus.
I really like the extending the due date feature..I am satisfied.
I really like the on-line newspaper and magazine databases. They are very helpful. Could we get e-books?
I really like the renewal service

I really like the way the website is set up. It is user friendly now. I like having the chance to see if the books I am looking for are available at our local library and I like the opportunity to use the inter library loan program.
I really like the web site the way it is, but perhaps it could be even better

I really like the website - and the email notifications when books are in that I have put holds on, or when books are due!

I really like the website. 3 gave this response)

I really search for books & place holds frequently. I can't think of anything else I'd use it for.

I really, really, really miss the old feature listing popular books & best sellers & new books. That was how I'd find new books to order from other branches to be delivered to my branch. I used to do this all the time, now I just buy them. I'd rather use the library.

I receive some of the notices from the library about new arrivals, etc., and find them useful in requesting new books and learning about new authors, etc. I use the library web site frequently and find it very useful.

I recently used a ebook/pdf to get a form. It was great!

I resist using the internet - hard on my eyesight.

I search online catalog every other day. I used to download audio and video files as well. I do not use the website for much more and can't see what else it could offer.

I see you have a Facebook site. However, you NEVER update it! Get someone to update it frequently with upcoming events and news so people know what is going on! Check out other libraries on FB to see what they're doing. I am a fan and I would love to find out about library information that way. Now I just have to hope someone in our family reads your bulletin board. If I may say, my daughter saw your announcement on the bulletin board about Adam Rex having a young adult evening at the library. She came home and told me. I advertised it on my library fan page (Goldenview Library) and the ONLY young adults that showed up for your event were ones who heard about it that way.

I seldom use the internet.

I suggest adding pictures and videos of people at the library, or talking about what the library has to offer.

I think I use it as often as enough.

I think it gives you all the information now.

I think it just needs to be advertised better. To be honest, I'm not even sure of what it offers now.

i think it works great. (8 gave this response)

I think it's a good website.

I think it's doing great - I love that I can place a book on hold and pick it up at a branch.

I think it's good. Being able to accomplish things is nice....checking out books, etc. It would be nice to be able to download movies.

I think that we have a superior library and this is a necessity for the anchorage vicinity. I remember when the library opened and what a bid deal it was and how it opened up our ability to have new materials to read (for book reports at that time in my life). This is one part of the public sector which should not be cut or eliminated.

I think the availability of finding, ordering, and picking up selected books and media at selected libraries through the internet website is excellent and very very helpful.

I think the old website was easier/clearer to use. Otherwise, keep the info on the website current and it is fine as is.

I think the online reference system is great and I appreciate the notices and such via e-mail about books being due, etc.

I think the process of Holding a Book online and being notified by e-mail is an outstanding service. Also the email notifications of books due is a great service.. Keep up the Great Work!!

I think the website has what I am looking for. I mostly use the catalog and put books on hold. It is easy to navigate on the website.

I think the website is great I use it all the time. It would be nice if I could download audio books right onto my computer, but currently I believe the system is not MAC friendly.

I think the website is great, very user friendly, I like the reminders of when items are due.

I think the website is great. (4 gave this response)

I think the website is great. I like having the ability to look up titles to see if you have them. Then I can put them on hold. It's a great feature.

I think the website is great. I request books and Cd's all the time. It is a huge service to be able to request these items be held for pick-up.

I think the website is great. I use it frequently to place holds, renew books, etc.

I think the website is sufficient. I usually just look for times, activities, media availability, and what books I've checked out.

I think you are doing a very good job with the website. You offer information on what is going on at the library and information on top selling book lists. I like that I can use it to renew my books, see when my books are due, and even request you purchase a new material.

I think your website makes all library services more convenient already. You're not going to be Google Scholar. Your niche is onsite materials.

I think you're doing a great job.

I tried once to download a book to listen to but was unsuccessful. I gave up because I didn't want to hassle with it.

I tried to reserve a movie but it had already been reserved. The program did not allow me to get on a list to reserve the item once it had been returned.

I truly think that they cover all topics to the limits they all allowed.

i use almost daily. i am surprised how many people (including educators) are unaware of the wonderful ease this website is!

I use frequently to reserve books.

I use interlibrary loan on the website now; works OK; will continue to use it as long as available.

I use is fairly frequently to look up & reserve books

I use it a lot for interlibrary loans, check-outs holds, check out my info-what books are due when, looking for books/audio/video

I use it a lot! (11 gave this response)

I use it a lot. If there were better and more books to download from the website that would be helpful. Also, searching by recently acquired items, like books on CD acquired during the past 30, 60 days, etc. would be good. Also, if we could put a hold on books before you actually get them.

I use it all the time and think it's great. You should advertise all the great resources you already have on there as people may not be aware.

I use it all the time, it is wonderful. I love that you can find the books you want to read and place a hold on them from home.

I use it frequently already. Ability to see back or inside cover of book to see if it is one you want

I use it frequently enough and am able to find what I need on it.

I use it frequently to search for books and place holds. I would like to use Audio Downloads, but the directions are too complicated and difficult to search.

I use it frequently, but not sure how to designate if looking for a juvenile book in a particular subject (I teach school), to bypass all the adult books.

i use it frequently. (5 gave this response)

I use it lots, can't think of any improvements

I use it mostly to find books and reserve them. I use the university's to find articles etc.

I use it now to check my account and availability of books.

I use it often and it is friendly so I can't say it needs much improvement.

I use it quite often--to check hours, locations, find library contact info, look up books, reserve books, look up books in other libraries, learn about new services like the Early Learning Resource Center. I've suggested book titles. I use it quite often, so I don't know that there would be anything that would make me use it more often. It would like to be able to download books, but have had difficulty doing so

I use it to find and place books on reserve. I don't want to spend my life in front of a computer, so minimize time spent after working. I use the website for it's ease and efficiency for the above-mentioned tasks only. But if I was a student again, or doing research for articles, I may use it more often - I'm not skilled in advanced searching and prefer to ask for librarian assistance.

I use it to get books to download....I haven't gone beyond that to see what else is out there!

I use it to look up what you have available to save me a trip to find out that it is already checked out.

I use it to place books on hold & review them.

I use it to reserve books, etc -- So good!

I use it weekly and I like it. Interlibrary loans doesn't work very well for me.

I use it weekly!

I use it whenever I need it. You have all the information I need.

I use library website to renew material, So I can't give any suggestion.

I use that site often and am very pleased with it. Being able to order up a book from anywhere in the system and be notified when it is available is great. This service has greatly increased my use of the library.

I use the ILL - and WorldCat available on the web site.

I use the inter library loan alot. E-books would be a great addition to it.

I use the Lexicon site frequently in my work as a school librarian. Need to explore the new site more.

I use the libraries website constantly. Both the downloadable books and to review content and reserve books. I have noticed that Listen Alaska does not get very many new books, or at least not nonfiction books. This would be good if that service had more new books to offer. If you get Kindles, or can allow people to download books to their Kindle machine.

I use the library computers because they are free. But mostly I read the magazines. I spend a lot of time in the library since it's warm and has magazines and newspapers.

I use the library exclusively from the website. I just found out that you can download books onto mp3s from the library and I will be taking advantage of that soon. I know that it's cost prohibitive to have a bookmobile but I've gotten around that these last few years.

I use the library website alot....to reserve books and I check the library every day to verify due dates or to renew books.

I use the library website often to place books on hold and get them delivered to Girdwood library. This is a great service and saves me having to drive all over looking for books to use in my classroom.

I use the library website to do searches for topics and volumes that I am looking for, for research purposes. The site lets me know if the library system owns it, and to which branch I need to travel to acquire the book.

I use the online audio books mostly and downloaded about 60 or so of them this year. I love that feature
I use the online website nearly exclusively to find reading materials. Rarely have to ask staff for help.

I use the site to look for book availability, place holds, place ILL requests. I am aware there are many additional services but do not have a need for them. Website is very good as is, and I wouldn't want to see APL expend precious resources on expanding the already excellent services.

I use the site weekly without problems.

I use the web site often -- I prefer to look for materials to put on hold from home, since I am bound to the bus schedule. I don't think there's anything I need from your web site that it doesn't already have. Or didn't, before the redesign. I haven't had a need for the databases since the site was redesigned, so I don't know if anything's been removed. (I hope nothing's been removed.)

I use the website a lot! I like it.

I use the website all the time! Participate in Library Elf!

I use the website all the time. I find it convenient and very user friendly. No changes are needed.

I use the website as my primary resource for books - put a hold on them and pick them up at the Eagle River branch. This is an outstanding service that I use regularly and really appreciate.

I use the website for interlibrary loans and to recheck out books. But have not used it as much as I could, as prefer to visit the library over looking at stuff on-line.

I use the website frequently already. (7 gave this response)

I use the website frequently because it is open non standard hours, unlike the library's tragically curtailed hours of late. I use it to put books on hold for myself and my family, making it possible to skate in at the last moment, and get the books I want without having to search for them.

I use the website frequently. I have a Mac and hope something can be worked out soon so that Mac users have more access to ebooks.

I use the website more than I come in to the facility.

I use the website often, especially WorldCat. It helps me know which editions of a book have been published. This is essential when ordering used books on the Internet. I also use the catalog to see which books and videos are available and where they are located. I also use the databases for finding articles for research papers.

I use the website primarily to renew materials, check due dates, and place holds. Quite honestly, I haven't taken the time to acquaint myself with the other services and content on the website.

I use the website weekly and find it very helpful. I also appreciate being able to reserve books and other materials online and receive online notifications of their availability. The "soon-coming-due" notices are also wonderful.

I use the website, but it is difficult to access. Wish that I could GOOGLE it to find a direct link.

I use this service weekly and find it user friendly and a great resource. I would like to see that my account keeps a list of the books that I have checked out and the ability to recommend similar type of authors and/or books.

I use when I need it.

I used the website frequently and can think of no improvements to suggest.

I usually browse the website when I'm looking for recommended titles and publications. I would like it if there were a more genre and description-based way to search for new or recommended books.

I usually go to the library in person for the personal interaction and education my child receives from the programs you offer. I usually only use the website to check when my z-pacs are due when I check them out and to check for story times/locations.

I usually use the website to hold books and then pick them up when i get the notice though email.

I visit enough. Nothing else needed.

I visit it 1-2 times a week (which is more than most sites I visit).

I visit it quite frequently. I always check to see if the library has something I want to read before buying.

I visit the web site a lot as it is. But I wish some of the books had better description of the books content

I visit the website often searching for activities to get the kids out and involved in educational activities especially during the winter.

I visited once. It is crowded and not easy to read. Too much text, not enough white space...well..even your catalogue home page is confusing and I use it at least 5 times a year.

I want the library to be opened every day of the week, including weekends and evenings. I think the library and their employees are superior and most helpful in all regards. They pull my books for me that I order on line and are a wealth of knowledge to find what you are looking for. I can't think of any other services that would encourage me to use our library more frequently than I already do? The only thing I notice is that our library doesn't have many of the books that I want to read, and so I have a lot of inter library loans out. I notice that many of the books on the shelves are dated compared to the libraries in Seattle. I think we should have more best sellers at the library so I won't have to buy books or have an inter library loan. We need more books and more current best sellers in our library to make it optimum.

I was fine with the website.

I was going to say instant listening to audio books but you have that already through a link... and yes i have used it and love it. Thanks for asking, this reminded me of all the great things you do offer.

I was not aware that there was a website. (4 gave this response)

I was using download Alaska but we recently acquired a MAC computer and I no longer can download. Please let me know if you are able to develop a program that would allow MAC users to download books onto their laptops, iPhones, etc.

I will check it out! (7 gave this response)

I will keep going there to get books!

I will use it more now that it has been brought to my attention. I enjoy going into a library, so didn't think of a web site....

I wish I could access Value Line from my home computer, just as I can Morningstar, etc.

I wish I could see which books I had already checked out. Sometimes I don't keep my records well and accidentally check out a book I've read.

I wish the catalog made use of ISBNs

I wish the new website would remember my card number!! I do miss the old site. That might just be me, I used it all the time.

I wish there was an easier way to look for CDs or DVDs online.

I wish ValueLine investment analyst was not just in hardcopy form at the library. I can't research stocks with my kids running around on the 2nd floor, and I shouldn't leave them alone in the kid's section. I need to find out more about the online audiobook services.

I wish you could save a list of books you were interested in. The guy at Loussac with the long hair is rude.

I would also like to be able to access more media databases, where I can research topics in newspapers and magazines from around the world online.

I would appreciate more services for children online such as the book bags---to be able to reserve them ahead of time.

I would be willing to download books to my kindle for a fee, but that is probably an Amazon only item.

I would first need to know what the website offers. I will check it out.

i would have to think about it.

i like library book sales!! those are the best bargains!

I WOULD LIKE A LARGER SELECTION OF MUSIC

I would like the archives of all the materials that I have checked out available to me.

I would like to be able to access magazine articles online. I think there's a way to do this, but I didn't succeed at it the only time I tried.

In my ideal world, I would also have access to scholarly science databases and to abstracts and even to the full articles (maybe I'd even be willing to pay for the articles).

I would like to be able to keep a list of the books i've taken out, on a yearly basis.

I would like to be able to search books online by ISBN

I would like to check on my account on the website but I am not sure how.

I would like to know when the latest best selling novels are available and at what location

I would like to learn about e books

I would like to not have to find my library card number, to access the website.

Should be able to "remember me"

I would like to pay fines online. And, I think the homepage could use some "jazzing up" - it's quite bland. Otherwise, I do like the website.

I would like to see a record of material I have borrowed.

I would also like the ability to save my library card on my home computer instead of inputting it each time. (is that available now?)

I would like to see home access to the Genealogy programs.

I would like to see more children's activities.

I would like to see more variety and number in the "Playaway" book section.

I would like to see the ability to locate, hold, and bundle (set aside) books/movies from the website. In other words, pick out what I'd like to check out and have the books set aside for pick up. I'd be willing to pay for this service. Also, the ability to see summaries, reviews for all material available at the library. As I haven't been to the website, some of these services may already be available.

I would like you to start a section on recently purchased titles. You had this at one point and you may still have on the website but I just haven't figured where it is on your home page.

I would love if my account listed the "pick up by date" that my books/movies that are on hold need to be picked up by.

I would love to be able to pay fines online, or also if I could make a watch list and if the website could let me know when these books become available--i travel a lot, so i don't want to reserve them bc they may come in while I am out of town, but if i could pull up a page with a list of books that i am watching and each could have a status displayed, that would be pretty great

I would love to see Anchorage Public Library offer lending of ebooks.

I would love to see more databases that would be useful in genealogical research, such as a more extensive newspaper archive database. The current one doesn't go back (in years) far enough or cover enough newspapers to be useful for genealogical research. Also, access to other genealogical materials, although the Heritage website is a very good basic genealogical website.

i would not be using the website, except that a wonderful "information" librarian spent time teaching a friend and me how to access and use the website. She was extremely helpful. Maybe more people need a little one and one training. I have shown members of my bookclubs how to access the website. Even members that use the library frequently were not aware of the bookbags.

I would only visit the Eagle River Branch and I understand they moved. I'm outside right now but will be back in a month or so and can check it out then. I like the new best sellers and don't care if they are paperback or hardcover. I'd like a wider selection of audiobooks.

I'd love to see more things on .pdf and/or web-based and digitized. I hate the idea of doing this, but I'd have more time to read if I could do it from the computer. I'm not suggesting this being done with fiction, just reference materials like botany and horticulture textbooks, Alaska history, etc.

Idea: Work out a super-cheap deal with the post office to lend books by mail. A return mailer could be included with the original shipment of the book. Of course, the shipping cost would have to be paid by the borrower, but if a discounted rate could be set up with the Post Office, it could possibly work.

IDK

If I could remember my password.

if i couldn't go to the actual library, i might use the internet

If I had a home computer, I would most likely use the APL website almost daily.

If I knew I could access online professional journals & newspapers and actually get the content, I would use the library lots. My subject matter would be in the area of Alaska studies/history. Journals like Arctic Anthropology, museum & cultural studies journals.

If ILL books were delivered directly to my home address. I would still be required to drop them off at the library.

if it were closed, torn down and turned into a park, and a web page outlined what was going on at the park, i would go there daily

If it were to have more digital audiobooks available.

If my pin number worked.

If not already in place, be able to tell if a book is in the library ready for check out.

If old Alaska newspapers like The Anchorage Times could be digitized and put online, that would be writer's dream come true.

If possible to arrange for borrowing on-line (e.g., download to Sony Reader, Kindle, etc.), that would be much more likely to generate on-line usage

if possible, more musics provided

If recent dvd's were carried, a search online to rent

If the old website came back, I would use the website more often.

If there was a reading club at the library and things about it were on the website, I would be more that happy to visit it regularly.

If there was some way to access reference material online. That way, I could research and access information when it is more convenient for me and not have to adjust my schedule to be able to access the library during the library's working hours

If there were books on-line that I was interested in I would visit more often.

If you could offer access to the library materials without actually having to go to the library. It's often cold or rainy or windy and having to park in that semi-remote parking lot (Loussac) just doesn't work for me or my 3 boys. Its also simply a time issue. It takes a fair amount of time to go all the way from Turnigan to Loussac.

If you guys were not so draconian with your over-due fines and were more convenient than having to go clear down town, I might go back again once in a while.

If you had a Facebook page or fans page I would definitely use the website more if you linked to it from there. I would love to see the library on Facebook as I use it daily to keep up with places that I enjoy. It's easier to have it all right there. I like seeing the Facebook updates to see whats going on currently with other vendors I'm a fan of; such as Mooses Tooth.

If you responded to email!

I'll check it out. (3 gave this response)

I'm "webbed out." I don't go to the web site unless I'm searching for something very specific. Maybe I'd check it for "new releases" and new books that the library had just purchased.

I also wish the library had more DVDs on Shakespearian plays. Most are still in VHS format.

I'm happy the way things are (5 gave this response)

I'm happy with the website. I check for available materials successfully.

I'm just sick of the computer when I'm off work.

I'm more comfortable with hands-on activities. The website is not where I usually turn. Also visiting the libra ry gets me out and among people. And I don't have to worry about typoserrors!

I'm not a website user.

I'm not quite used to the new website yet, I find it a little more difficult to navigate but that may only because I was so familiar with the old one.

I'm not really aware of what's available on the website -- except for renewing my books online when needed.

I'm not sure about this either. My experience so far has been quite satisfactory. I am however going to be researching starting a business so I'm hoping to find resources to answer my questions. That is all going to have to wait though until I've finished settling into my home.

I'm not sure about this...I haven't checked out the website. Would be great if they had homework helper of some sort on there..

I'm not sure I use listen alaska, check for books on line, reserve books on line.

I'm not sure what the website offers I would have to look to answer this question. I think Alaska in general is more connected, on the internet, than alot of towns nation wide that are the same size. I think bringing the technology level up may help.

I'm not sure. (5 gave this response)

I'm not sure. I use it frequently as it is.

I'm not very computer literate. I'm just learning.

I'm not very good at using a computer.

I'm old school and enjoy going to library. Online access is nice for a lot of people though.

I'm presently happy with the services and content that I have sought out which is more just occasionally checking it out to see what's there.

I'm pretty happy with it right now. I love to reserve my books online.

I'm pretty pleased with the website as it is. Maybe a way to have the card number stored (by offering a "remember me" check box like other sites) as I do not have my card number memorized and don't keep it by my computer.

I'm satisfied (4 gave this response)

im tooo bissy to check it out

I'm troubled by the number of books that the library once carried but longer has. I wish the library would become a repository instead of just a temporary stopover for whatever is popular today.

I'd like to see a stacks department. I'd also like more locally-generated content, like movies books and recordings made by Alaskans.

I'm unfamiliar with it -- I'll have to check it out.

I'm very happy to be able to request books and movies and either pick them up or have them sent.

imagine an igoogle page for the library that populates local events. users can submit events electronically to be approved

Improve some of the user account services. Ex: Multiple saved book lists.

Improve the stairway. What about an escalator? (Books are heavy, the stairs are steep and can be very icy.)The current hours are the pits. Having such limited hours especially during the weekend has negatively impacted all students and families who use the library. Who ever made the decision to close the library on the weekend didn't put service to customers at the heart of the decision making process. The library must now make a big effort to attract former clients.

Improved search filters.

Improved searching for DVD titles - new release, genre, etc. instead of having to know the title.

improved sorting/reporting features for searches, holds, and checked out resources

Improving the search feature would be helpful. Often i search for a title and it does not come up and I have to search for the author.

In Question 14, there is no answer that indicates I am more than willing to spend \$\$\$ for Library Services, but no longer have enough income to do so. Shame on you for providing no way to indicate this predicament, because ever since the new Loussac opened, my name has been on one of the plates that you later affixed to a wooden plaque that hangs near the Gift Shop.

in the future, audio books; more large type authors: fiction and non-fiction

In the past, I've accessed your digital library. That has been very nice. The problem for me is, I don't focus on that when I think of the library.

Include a list on the home page of the newest fiction and nonfiction books for the current month. Add a simple/quick poll to see what new books people want to read, maybe from a short (3-5 item) list of possible books the library may purchase in the future.

Include community news and tips for getting more/better use out of library system.

Increase access to journal articles, databases, etc - just keep expanding what you are already doing.

Increase quantity and currency of online books.

Increased access to databases for researching medicine, genealogy and history

INFO ON ALASKA TRAVEL.

Info on current library programs and activities including what's going on in Wilda Marston theatre.

Info on Lecture / Film series and Community Issues programs

Information about how the website works and how to use all it offers.

Information about new books the library is acquiring for children and adults. Popular author information.

Information about what is available on the website, what you may be able to use to assist in projects you may be working on. More ability to trace genealogy without costing a fortune.

information about what's new at the Library

information on bookclubs

Information on events, recommended new reads, best sellers, genre lists

information on how to make investments in the stock market online

information on how to research legal issues, local codes, genealogy, public official voting records, etc.

information on local events; movies, PAC, theaters in town and Valley, live performances,etc.

information on our inter library loans

Information search

Information/resource lists categorized by elementary education content areas.

instant play videos

Instructions on how to use in a simple format on a brochure.

interesting blogs; book reviews for new releases or information on what to expect for to be release movies or books

interlibrary link with more nation-wide access

Interlibrary loan (2 gave this response)

internet access

Internet access to more scientific journals as is available at ARLIS and UAA.

Introducing new books (both kids & adult).

Ironing out problems with the PIN and access. Accurate accounting of books dropped off with no threatening notices to pay for books that were already turned in. Perhaps some type of automated scanning with a receipt issued.

Is there a "new book alert" section? I've never looked for one, but that would be interesting - especially if I could "hold" a new book after reading a summary... :)

Is there a section of new arrivals? Best sellers even if they're not at the library yet? News regarding up and coming releases? Authors who may soon be visiting our fine city? News for rural areas and/or "little libraries"? (Such as Glennallen, Valdez, etc)

It could include audio or video interviews that highlight local artists, musicians, events, and people. I'd watch those. It currently works well for me to find out if a book is available and reserve it for pick up.

IT'S FINE NOW (7 gave this response)

It is adequate for my needs. (5 gave this response)

It is already really useful to me for placing holds, renewing materials and locating books and movies. I don't need anything else!

It is difficult to access with library card number.

It is doing well. I would like a list of best sellers on the site however.

It is hard to navigate. I would appreciate a better children's section.

It is not in need of any changes.

It is very comprehensive - I like being able to search for and renew items online.

it need more advertisement on newspaper, the service is excellent

It needs to be more user friendly.

It seems the new mayor &/or his administration thought, or I should say DIDN'T THINK, when all the web pages for the "Muni" changed including the Library's. This was wrong at many levels. It took time and feedback to get it "functional" for the many diverse people who use it. The LIBRARY's website, specifically it's main page needs to remain intact, as it has grown accustomed to by all who use it frequently. Opting for function verse change. No one wants to go to the site to learn a new website, they want to jump onto the tried-&-true and use it for the work they need to do while focused on their business. Not to waste their valuable time readjusting to an unnecessary & unwanted change. (ex.: SLED link right edge mid-page next "Muni" next to "State" where there is more than enough design change to contend with. Note: other than this I don't have many issues with the new Mayor's work...

It seems well done as is.

It works for me as is. I love being able to put books on hold and have access to the World Wide Catalogue.

It works great as is. Better listing/easier access to volunteer opportunities that are available would be nice.

It would be great if interlibrary loan were easier to access and understand. What a fantastic service!

It would be great if the site was easier to navigate and offered suggestions of books/movies that suit an age-group or interest.

It would be great if your website was more easily searched for DVDs to check out. I attempted to look online prior to going to the library and was dreading the trip when I knew I would have to stand there and search the stacks. It wound up taking all of my available time and I had no time to look for books.

It would be helpful if the interlibrary loan information was shown on the regular account info.

It would be ideal if the city libraries and the school libraries were somehow linked so that teachers could make web requests for ILL to be delivered to their school!

It would be nice if people could keep their reading lists on the website.

It would be nice if the web-based information sites were easier to understand and navigate, other than that I use the website to check for book availability, place holds, renew books, do consumer research for purchases, etc. It's very straightforward except for the research part.

It would be nice to be able to enter my library card number once to access both the Anchorage and inter-library loan programs.

It would be nice to browse children's books on cd only (not cassettes) online. Right now the only way to search is to look for a specific title.

It would be nice to download a book onto an IPOD, like checking it out from the library.

It would be nice when I receive an email saying my books are due back if the email would include my library card number. That way I could renew my books immediately, instead of having to go find my library card.

Item 3 of question 11.

it's pretty easy to navigate already

It's a fine site

It's a great website, very efficient.

It's a great website. I use it all the time.

It's a very user-friendly site.

It's already got more than I know how to deal with. I love Heritage Quest and being able to request books on hold. I especially appreciate the emails to remind me my books are about due.

It's been a while, but I remember being frustrated that it wasn't more user friendly. I need to give it a try again...
It's easier for me to pick up the phone and call and ask my question than try and find the website and then find where to get my question answered.

It's easy enough to use now

It's EXCELLENT and I ESPECIALLY love that I can search books on line and library staff will collect them for me!
AMAZING!

It's fine (17 gave this response)

It's fine. I like being able to put a hold on books and movies.

It's fine. When I need something, I easily look it up. Since often hard to get on computer at library, I often look things up before I go, get the general location of the books I am looking for, so I can more easily browse a section when I visit.

it's fine--i love that i can put books on hold

It's great that you're doing MP3 audios. I just used one and I loved it.

It's great to be able to pick up at one stop for all the books from different libraries. It helps save time & travel. Keep it up!

It's just a bit confusing and frustrating to figure out how long it will take to get a resource that you want.

It's layout is already pretty self explanatory.

It's ugly and there is sooo much going on that I don't want to use it or keep looking at it. If it was more like a real website instead of some state run wanna be website I would probably visit it more often. Its really bad!!!!

Reference the Los Angeles public library site or the Seattle Public Library page. LA is my favorite, because it grabs my attention and everything flows on the page really well.

It's very helpful and user friendly as it is now.

It's very helpful as is for me.

It's well run.

I've found it of great service, especially in researching books. One thing would be to include a better summary of book contents, similar to what one finds on Barnes & Nobles site. Often only a catalog type description is available about the book, when you click on more information.

I've just had a hard time getting the website to acknowledge my account number, so I haven't been able to extend loans on books--this has been frustrating. But I haven't asked anyone for help, so that is my own fault:)

I've never been to the website. (3 gave this response)

I've usually found what I was looking for.

job seeking info

jobs

journal articles

JSTOR.

Just an idea - how about a system like netflix?

just know you have one

Just knowing what the website has to offer is a start. Never occurred to me to look at website.

just more user friendly - in the search part it seems like I am always having to start over or not finding what I'm looking for - multiple hits for the same title/author instead of all materials under one entry, etc

just need more info about what's available.

Just never thought of the Library's web site. Now that you have brought it to my attention, I will look at it.
Just post the events on the website. If I find them interesting I'll check the website more often.
just taking this survey makes me want to visit the website! It has been a long time since I did and I think I need to check it out! Can I find and reserve books there?
Just use it to look up books
Keep a record of the resources (books, DVDs, anything) I have checked out. Often I want to refer back, but cannot recall the title.
Keep adding more new books, the collection is great but I would hate to see a "freeze" on new items, as the wealth of the collection outdates quickly in some areas
Keep it easy to use.
Keep on increasing the selection of audio downloads.
Keep the good work you are already doing
Keep the library OPEN EVERY day!!!!
Keeping a record of books I've read online. I read a lot and hate to get into a story only to find that I've read it before. With a list I would know.
Kids activities about literature, color pages, quizzes, etc.
Kids pages/links.
Know that I know about it I probably will use it more frequently.
Knowing about it.
Knowing how to find the website
Language courses
Language study programs on line
Les government blue
Less is more.
Let me save a wish list of books that I want to check out in the future. Keep track of what I have checked out in the past.

I love the HOLD service. I use it all the time.
Let me sign on with a pass word instead of my library number.
Let people know about the internet web pages for the Anchorage Public Library and what the web site can do for you
lexus nexus
Library could make its magazine databases and ILL services more easy to find from it's home page.
It's a pain to have to inch through that list of stuff to find what I want.
Library hours included with email when reserved books are available for pickup.
light cooking recipes (such as the recipes from "Biggest Loser")

Like I say above, occasionally I have had troubles accessing a particular magazine or article - sometimes because it's not available, sometimes for unknown reasons - probably I'm not searching somehow correctly. I do like being able to access various materials online - without necessitating a trip. Consumer's Reports is something that comes to mind that I've used that way in the past.
Like the home service. Like being able to select books and put them on hold and pick them up.
Like the uaa consortium library - having the ability to search and download articles would be great.
like to rent things online but need more availability and time

Link with this month's new literature additions. Getting new release books ready for check-out at the same time they're available in the book stores.

linking family members (especially children's) accounts, so that when one member signs in, we can see what everyone else in the household has checked out and when they are due

Links

Links to best sellers lists, book lists (oprah's), etc to make it easier to find recommended books.

Links to book/movie review sites.

links to books lists like on Amazon

Links to childrens educational materials and educational support materials/books for teachers.

links to community information. Basically an on-line reference librarian that could filter web sites for me that were good. I would also love to have links to childrens educational and game sites that have passed your test for safe and good quality.

Links to current useful business related articles --- MBA quality and type of info

Links to digitized books / other media?

links to ebsco or simiarly databases

Links to libraries in other states to see if a certain book we enjoyed is available for a friend or relative to pick up at their local library.

links to local school websites; monthly/weekly craft ideas; links to local news

Links to other recommended books from catalog listing as well as reviews of that book.

Links to reviews and other related sites

links to scanned books

List local community events- send out emails.

List of best sellers, book reviews by library users or a star rating system, maybe a list of titles most frequently checked out

List of books that will be available soon.

list of books/videos available

List of hottest book or DVD borrowings

list of local events (perhaps they are already there!)

List of local events.

List of new books and videos.

List of new books that the library get in.

list of new books; request purchases

List of newest acquisitions e.g. books and books on CD, especially recently published books (e.g.NY Times bestsellers and books by Alaskan authors)

list of upcoming publications like the book stores do

list of what movies or DVDs are available.

list sample new acquisitions

List the latest books on politics

List the new books or new authors or both for the last 12 months with a brief description.

Listen Alaska (2 gave this response)

More Titles

Listen Alaska is hard to use. I also have a MAC and can't access most of the titles. Couldn't you get something like Audible.com, which strikes me as both easier to use and with greater choice and variety than Listen Alaska. I think the library could carry more non-print material in general.

Listings of new and available books

Lists of bookgroup selections

Lists of new book releases and more copies of each.

live performance pictures.

Living nearby.

Local & national newspaper archives; access to up-to-date health information and reports

Local artists, books on fly fishing and hiking

Local event calendar.

Local Event information and Public Web Information coming up in Library web.

local happenings-talks/education/forums

Local history questions (contest) with links to library references.

Local history, news archives

local news

location be advertised on a book mark

log in and update profile i.e password, contact information and e commerce store.

longer hours to pick up online requests. Longer hours and more days to visit and peruse new books.

longer time

longer weekend hours/current books etc.

look up library account # by email or account holder info

looking online to determine if a book is available anywhere in the system that I could then reserve and pick up at the closest library to me... but I think this is already possible, I've just never done it.

looking online to determine if a book is available anywhere in the system that I could then reserve and pick up at the closest library to me... but I think this is already possible, I've just never done it.

Love being able to re-check out items. It is just fine as is.

Love the ability to reserve books online and do ILL requests.

Love the ability to search for books and request them...a great time saver and lets me use my time actually IN the library more efficiently. Would love to be able to pay fines online (and even make donations!)

Love the database access - keep those subscriptions well funded. Like the eBooks but not the reader system - could you connect with my Kindle reader and forego that interface you now promote? Can't use it on my Mac, it seems.

Love the online homework helper you already have--please keep that! More homeschool services and programs are always appreciated.

Love the website already.

Love the website and the convenience of putting things on hold and getting emails to pick them up at the location of my choice. THANK YOU!

love the website-use it to check my account, renew materials, check due dates and holds...look for what library has what and when it's due back

MAC compatibility for books on tape
magazines and newspapers online
Magazines online. Anchorage Daily News archives
Audio books online
Mailed books, like netflix
Mailing books to my home
Maintain standards of public cleanliness and adequate hygiene for the people entering.

Make catalog searches easier when looking for a general type of book to request for my next library visit. For example, I have to wade through a lot of garbage when I want to request books on tape, non-fiction, about women, without violence or sexual content, etc. Maybe I'm simply not skilled in doing adequate searches and there could be an online tutorial, with interactive examples. I've tried wading through the directions and it's hard to understand, even for someone who did very well academically and has a college degree. More complete descriptions of book content would be helpful as well - many are virtually blank and leave you guessing from the title.

Make interlibrary loan more user-friendly.

Make it easier to access databases other than AML catalog

Make it easier to download books on tape, or movies or music.

Make it easier to find things on it; I've tried inter-library loans before and they were not successful

Make it easier to navigate. Hate the online catalog.

Make it easier to reserve a book. Access my account without finding my card and using that number. Reserve by name.

Make it easier to use and to find.

Make it easier to use. I liked the old format better (pre September 2009)

make it kid friendly so my kids would want to go there

make it more known

Make it more user friendly. I am not saying it is not user friendly at the moment but things could be improved.

Make it very user friendly it and have it cross reference more to find items easier.

Make me an offer,; make it fun with a search contest or ongoing game.

Make reference materials available online.

Make the ValueLine database available online. It is very annoying to have to make a trip to the library in order to view this resource. I need to check it at least monthly in connection with my investment club activity.

Have more audio books available for download.

Making Ancestry.com available for offsite patrons

martial arts video rentals

Maybe a "book of the month" link with a description of the book and questions that could be asked at a book club.

Maybe a "What's New" feature similar to what the video stores have with "staff favorite picks" of the new materials. It seems like a good marketing tool for the video stores.

Maybe a book club? Or suggested monthly reading?

Maybe a book review forum or a way to find other books based on the ones that I have already read and enjoyed. I often read through the entire series from an author and am left wondering what to try next.

Maybe a brochure about what you can do on the website. I don't know much about it. Being able to read scholarly articles would be nice.

Maybe a forum?

Maybe a good link to online resources like newspapers and how to do it. Before the internet I went to the library all the time to get books to fix stuff or to read newspapers from different places. Now it can be done online. If the Library had webpages grouped by category with links to information sites I would go to the library page as a guide to the info like I used to go to the library.

Maybe a listing, alphabetized, of all movie @ CD titles, in different genres, you have available at each branch. There are a lot of both I still haven't watched or listened to because I forget the titles. With a listing, I could make my own list of possibilities, and be more likely to visit. I would also make requests on-line for these desired items. Thanks.

Maybe a rating system for use by readers. Just so we can tell if the book is a dud or not.

Maybe a way to have my card # fill in automatically when I enter my login?

Maybe a weekly/monthly newsletter that would have links to certain subjects that show up as public interest items in the news....local or national. In the newsletter announce library events and links to other libraries/cities that are sponsoring the same sort of events.

Maybe access to state and local news--that's where I am very deficient, because we don't subscribe to the paper or watch TV news.

Maybe an evening introducing us to the website

Maybe an informational short flier sent out to Anchorage residents showing the screens in the website and a list of what is offered and value services it provides in time saving. - I've never visited the website - send out something that makes me actually think about it. On the last page of the flier include a note about the cafe.

Maybe community events, if they were posted in a way which loads fast and sorts easily
maybe courses from The Teaching Company (on-line) or similar type courses.

Maybe it is already possible but I haven't fully researched it but to check a book out online and come to the library and just pick it up or have it mailed to you

maybe links to book reviews?

Maybe list the best book picks for certain age groups that are appropriate.

Maybe more local event links.

Maybe the ability to check out books and getting them in the mail--especially since the hours are shorter.

Maybe updates on which new titles are in to generate interest in coming in. More movies such as foreign.

Maybe updates/reviews of new books

medical information

meeting announcements.

meeting my needs

mla/apa citation guide

monthly newsletters informing what is coming up, what new books have come in, and refreshing my memory on what services are already available.

Monthly prompters.

More "Christian" music and books.

More "how to" and "do it yourself" materials

more access to books....when I search the catalog on-line, I often do not find what I'm looking for....

More access to journal articles (2 gave this response)

More access to online database that can only be accessed from the library.

more accurate book indexes

More accurate descriptions of books in the library, perhaps a preview of the book we would like to borrow, also would be nice to use my UAA ID to use in case I forget my library card.

More advanced search engine; evidence of awareness of the relative impact of social networking sites for the purpose of advertising and business exposure, as well as to show that it's not just a bunch of out of touch oldies who run the library who need to be back at the "home" by 5 pm - at least an attempt at trying to reach the youth of our city is better than nothing.

More appealing site design

More audio book downloads, If late fee could be paid online, that'd be great!

More audio books (6 gave this response)

More audio books and download audio books

More audio books downloadable MP3 (iPod) player.

More audio books that work with the iphone

more book groups

More book reviews.

More books (3 gave this response)

more books available on ListenAlaska

More books offered in digital format.

more books on listen alaska

More books on tape

more books online

More books online. Maybe video online too.

More books to download (2 gave this response)

more books to download. (I think it's great now)

More Christian material

More comfortable seating space

more conveniences, easier to navigate

More copies of basic literature and research materials in all Anchorage Public Library branches.

More copies of current top seller fiction

More copies of the new books that are top-sellers or just books are popular so we don't have to wait that long for a book we'd like to read.

more databases for doing research on various subjects.

More databases online, such as ValueLine, etc.

More databases that are helpful with homework and easy to navigate. More Alaska content.

More digital download audiobook selection.

More downloadable audio and book files.

More downloadable audio books although the available titles is getting better.

More downloadable books, audio and video files.

More downloadable books.

More downloadable stuff for kids for ipods ie. Sid the Science Kid, Caillou, Sesame Street - Public TV movies that right now have to be purchased on itunes.

More E books (2 gave this response)

More e-books but I use it weekly too

More education. Brief info-card I could hold while I'm looking to give me ideas.

More efficient search ability.

More efficient tracking of material returned

More extensive data search

more extensive multimedia offerings ie download movies, books and music.

More free genealogy website materials

More genealogy data bases that could be used from home. Indexes to the Alaska obituaries that are in print in the Alaska section to be digitized and made available on line and other documents and information sources like that.

More historical data bases that could be used from home. More classical music that could be accessed and downloaded from home such as older non copyrighted recordings. Thank you for this opportunity to have users provide input

More Genealogy Material

more genealogy sites available

more genealogy information and connection to other genealogy sources

more guidance. The staff does not provide information to make me feel comfortable accessing the web mail.

More historical, geographical DVD's on hand for educational enhancement in both forms, Hollywood and documentary.

more hours (2 gave this response)

More hours and days when I can visit to pick up my media.

More how-to on using catalog; descriptive links and explanations for various state, federal, and univeristy sites with historical materials.

more info

More information about the book or movie I'm looking for would be nice.

more information on everything

More information on how to reach your website.

more information on how to use the services

more information on the books themselves

More instruction on how to use the website.

More interesting books and internet usage.....

more inviting, less text on front page

more ipod compatible audio books where available

More iPod ready audiobooks and/or ebooks.

More japanese comics (manga)

More knowledge of what I can access and accomplish with it.

More librarian and reader reviews.

More links for children's resources.

More links for electronic resources for adults.

Please look at the website for the Multnomah County Library for ideas.

More links to sites that list popular books, a reading program that was all year (not just in the summer time)

more local events small plays, a writers club more than once a week/month.

More marketing/information about it that would encourage me to check it out.

More materials (books, videos, magazines) in other languages, especially Russian.

More materials directly related to my profession -- urban planning and urban studies related books, magazines, and journals (the last two I prefer to be available online).

More Media - CD Books on tape more DVD's.

More Mp3 books

more music, e-book downloads

more new art books, subscription to "ceramics monthly", and "photo" magazine from Paris.

more newspaper archive services

more newspapers and magazines available on-line

More on line access to genealogy websites.

more online audio books.

more online books

More online databases and material.

More online research, digitalized information.

More Polynesian books

More powerful search engine for Library holdings

More PR about services. My daughter, a UAA student, told me about how she uses interlibrary loan and periodical availability. These are the kinds of things that could be publicized more. We are continually hearing about libraries being closed, and opened, and threatening to close... this is negative and it is hard to stay hooked into libraries that are so challenged. Public officials need to recognize the value of libraries as the common citizen does.

More prominent weekly activities, book sales, book drives, book reviews or highlights.

More public events

More records on line for research along with the capability of printing documents. You have Heritage Quest...are there others that you could add? It seems Ancestry is limited to in library access. Too bad.

More reviews of books and other materials

more search option

More social networking tools.

More Spanish language audiobooks

More specialized magazines. More up to date/new books on various topics (e.g. photography, baking, etc.)

More streamlined site. It lists too much stuff.

More than one person checking out people when there is a line of 5 or more, at the Muldoon Library.

more toddler/baby resources for learning

More Topic Trails for things like: Local, state, and federal government (forms, contact info, addresses, etc). Access to information like this ("accessible with a mouse click") would be a great help to folks who are not savvy at Internet searching. Condensing this type of info down to "most sought after" would really save people a lot of time searching on their own.

more updated information on Finances or investments resources, your last Topic Trail was produced in 1999

more updated site.. IE: Las Vegas library website. Easier search engine and once logged in NOT have to give all the information to put a book on "loan" hold...

More updates on new inventory.

More user friendly - it's difficult to navigate at times

more user friendly ...

More user friendly and extensive database to find book reviews and recommendations

More user friendly search. Not as easy to find the books I want on this system as it is on Amazon or Barnes and Noble online.

more user friendly site. items grouped differently so they are easier to find.

more user friendly website, list of recently acquired books (and links to put them on hold), collection highlights, more dynamic webpage (it's very static)

More user friendly. (2 gave this response)

More variety of audit books that i can listen when driving.

More Warrior Cat books!

More webcasts, podcasts

More web access to audio books. To save costs all functions of the library should be made available online, and the physical locations closed and sold to private business.

more work out DVDs.

Move the reading the newspapers/etc to the 1st floor entrance

Movie downloads

Movie reviews.

Movies, and music

MP3 books and podcast.

Music listening stations.

my child uses it to look up books

My family uses the library's website on a regular basis.

My husband appreciates being able to renew books and DVDs on the website and check on the status of books. We also like to check on whether a book is available and be able to reserve it on the website.

My only suggestion would be a section on most popular authors forthcoming publications, regardless of whether the Library is purchasing them or not. I would like to know when the next book can be expected by the more popular fiction authors; all genres, including YA. Of course, I couldn't care less when Danielle Steele and authors of that ilk are publishing; I'm referring to Randy Wayne White, Lee Child, Robert B. Parker, Susan Whittig Albert, Sara Paretsky, W.E.B. Griffith etc. and the various cooking/food/gardening/antique etc./para normal action/mystery series.

My son would like anime.

My son, who lives in Seattle, has access to on line books he can download and read overseas. This would be nice to have when I'm on trips. I'm sure it would take some kind of additional purchase this but it would be worth it to me if it ever became available.

My wife is the one who goes to the web site or my daughter and then they tell me what they have found.

N/A (80 gave this response)

n/a it's perfect

N/A as I use it already and it is helpful!

n/a at this time

n/a I use it a lot!

n/a it's fine

n/a use it too much already.

Native American news, BBC news.

native life and village living

Need reasons to go to the site. Currently use UAA/APU Consortium Library site to do book searches that include Loussac Library.

Need to access the website first.

Netflixs type service for movies

Networking entrepreneurs and innovators throughout the Alaska library system with the Anchorage Public Library being the central resource node.

Never checked to see if you have a link to municipal news & the boring main documents instead of just newspaper interpretation.

never used

Never used this web site

New Best selling novels in stock

New book arrivals.

New book reviews, new movie reviews - maybe it is already there - I only use the title/content search when I hear about a good book to read. I love to read!! I'd rather read a book than watch the movie, which is probably why I never really search out the movies. Longer hours.

new books

new books that available in the library

New books, availability of books

New materials available

new releases in different genres

Newer movies

Newest website needs to be more user friendly

news

news and networking

News, and informational resources for our children.

Newsletter about exhibits or events

newsletter with helpful hits/tidbits with your website included

Newspaper files

No comment. (10 gave this response)

No complaints

No criticism. Satisfactory as is. I use it very often to research the catalog and have books or DVDs sent for pickup to UAA consortium library, which is more convenient for me, a much more pleasant place to spend library time, and which offers far faster internet access for public use.

Decision to close Loussac during summer weekends was a disaster. That is the only time when most people who work can get to the library. To close it when most needed was an insult to all working adults. Next time, if need to close, close during weekdays, stay open during weekends. Cost to build the bad design of Loussac was too much; the building is horribly designed, not reader-friendly (too dark, bad lighting, lots of glare). Would not spend additional money (see # 14 below) to encourage more waste. UAA consortium Library is a model for an excellent library. Personally, I think Loussac should be torn down and library should start all over. Grandview Library at corner of DeBarr & Bragaw was the best little library Anchorage ever had. Just perfect for reading and browsing in a warm, cozy atmosphere which invited quiet and concentration. That is what Loussac and other current branch libraries lack. Sorry for the criticism. Too much catering to children and unruly teenagers; not enough concentration on serious, quiet reading for older people.

No idea (6 gave this response)

No idea. I use it to look for books, or to renew items.

No idea. If the Library is having money issues, then why would you be putting more money into its web site? People go to the library, not its website. Fire the webmasters and close down the website, you might be able to make up what you need to buy more books. Just keep one permanent page up that displays the hours of operation. It would require not maintenance.

No idea. I don't have computer access at home
no suggestion - we already use it frequently

None. (135 gave this response)

None - I am happy with current services and materials

None - I don't use it much, but when I do it always has what I need.

None - I enjoy cruising the stacks

None - I like the online book reservation and e-mail notification when the book is ready.

none - I use it frequently.

None - Too costly

None come to mind (11 gave this response)

None- I love the online account access.

None that I can think of (18 gave this response)

None that I can think of - I like it now, user friendly

None that I can think of - I really like being able to renew online and place holds online.

None use the website almost every week

None- website is well-designed.

None, already use it very frequently

none, good source

None, I already use it a lot for looking things up and ordering books, especially audio

None, I find the website sufficient.

none, I just don't use websites all that much.

None, I think the services are adequate.

None, I think the website is set up to be very easily used and accessed.

None, I think. I use the library's website frequently.

none, I use it quite a bit already

None, I use my computer at work

None, I use the website at least once or twice a week to look up books and request new books to be put on hold, so they're ready to be picked up when I'm done with my current books.

None, it is awesome to have and be able to renew books, etc. on line. Thanks!

none, it's got everything i expect from a library

None, it's pretty efficient as is.

None, the internet should be utilized as little as possible.

None, the website is great! I really like the ability to put books on hold so it is waiting for me when I go to the library.

None. Current WWW site works well. Guess there could be some better links to community groups -- Alaska Public Radio and TV links would be nice.

None. I love having access to the interlibrary loan system though. Thanks a million for offering that service.

None. It is an awesome library!

None. Love that I can access my acct on line and renew books, etc.

None. One of us is on the library website almost every day. Tho' we haven't yet figured out how to download audiobooks...

None. Should be closed to save the taxpayer some money.

None. We use it daily.

none. will use eventually if i need to access online journal and magazines (eg. morningstar or consumer report)

None. I dislike the internet and would prefer not to have to deal with it!

none. i use it all the time. placing books on hold is very helpful with my schedule

None. I use the web site to search the library catalog and manage my holds and renewals. It works great.

None. I use the website to check the availability of books.

None. Just be good at what you're supposed to do. Be a good source of info about the library. Don't screw up a decent website trying to be everything for everybody. It never works.

none.. I use my home computer

Not a frequent user

Not all the databases may be available. I know there was some ancestry research I was trying to do but the main database could only be accessed from being on-site at the library. I believe the database was ancestry plus but it was the better of the ancestry type databases. Otherwise I prefer the in-library experience. I like to see people and thumb through the books and magazines and engage on a personal rather than internet way.

Not have to entire my entire library card number and do some sort of Username system

Not having to put in your card # everytime you reserve a book.

Not having to type in your ID card number which is long and cumbersome.

Not having to type the password/library number in all the time

Not interested using the website more often.

Not knowing what to compare it too I think it is great the way it currently is functioning.

Not much. I prefer to deal in person.

Not much. It's jumbled and cluttered so I don't really know what you have there anyway.

Not much. I like it the way it is as a card file catalog.

Not sure (61 gave this response)

Not sure - I need to check out that resource!

not sure - I use Google most often when searching for information. Services related to my account would be my only real use. Or a community calendar.

Not sure ,still learning computer

Not sure as I could not afford to buy the number of books I read. I go through about 3 or 4 a check out period.

I wish you would not close during the summer on week-ends. I take my granddaughter who is 6 on weekends and during the winter we stop at the library on Friday nights and get her books. She loves this but during the summer when she needs the books to keep up her level she can not get books! I know this is the mayor's doing but could something be done as most families work during the week and the week-ends are the best time to plan family time at the library.

Not sure yet but when i was in college it help with research

Not sure, because I am a reluctant computer user.

Not sure, but I will take another look very soon!

Not sure, I haven't accessed the website for any reason and not sure why I would.

not sure, I need to go back and peruse the site.

not sure, I'll look at that website and check it out.

Not sure, not a big computer user

not sure, usually I'm just looking for a phone number or to check how late the library is open.

not sure. I enjoy the convenience of the website and the information it contains!

Not sure. I guess I'd have to check and see what's there before making a comment.

Not sure. I have a part-time job in a book store and get all the reading materials I need. When I retire, I am sure I will be at the library frequently... since I shall have so much more time and so few funds!!

Regarding the DVDs.... the last time I was in the library, there was not a large selection to chose from - it looked pretty picked over and there was not much that appealed to me. I enjoy Public Television programs, i.e. Masterpiece theatre, Mystery, etc. it would be great to have more copies as they seem to always be checked out. Also more foreign award winning movies would be good.

Not sure. Once I'm on the Internet, I don't think any one site has enough information to make me use it. I just get what I need and get off. I look up books that are available at the library, the schedule of events, and the music performance schedule in the summer. That's about it.

Not sure. Perhaps more advertising at the library about your website to alert patrons how to find the site more easily. Promote the site in the local paper, also.

Not sure. I like actual books...

Not sure. I usually just check my books I have checked out.

Not sure. I'll have to check it out.

Not sure. It's been so long since I've been.

Not sure. Never used a library website before.

Use it re getting DVDs now

not sure.. I've only used it to renew a book that I'd checked out

not sure.....it works well

not sure/ we do not have much time to sit to do computer for us parent but for the children maybe any interactive game that would correlate to school district curriculum would encourage us to use your website

Not that familiar with your website. I've tried to use it a few times. In my mind, there is a tremendous need for web-based research facilities and even web-based reading material. In my work and for pleasure, I do a tremendous amount of research using web-based tools. Generally, I have found that public libraries, museums, and national archives do a poor job of making their information resources easily available to the public.

Not that much. Mostly use it to see what items I have checked out and use OCLC.

not used to using the website and forget that we could recheck out books

Nothing (20 gave this response)

Nothing - I think its quite satisfactory. I use it to search for & reserve books whenever i can.

nothing - I use it to reserve books and check availability, so it suits me just fine as it is.

nothing - i usually just use it to check on book availability or to reserve a book.

nothing - I'd rather visit in person.

nothing -- you do a great job!

Nothing at this time. (5 gave this response)

Nothing different.

Nothing I can think of - I use it to search for materials & place holds. I enjoy the monthly "digests" of new book in a variety of genres.

nothing I can think of - the website is pretty easy to use.

Nothing I can think of. (6 gave this response)

Nothing new. I've only used the library's computers to search for books; but usually have found them from my home computer.

nothing really (5 gave this response)

Nothing really, I think the library is for checking out books.

nothing really, I would only use it if I really needed to for say, additional information on a book I'm curious about or something. A good idea would be to list or post new books and bestsellers somewhere easily visible - I'm always looking for a really good new book to read, but I never know where to start (looking for reviews, etc.).

nothing that i can think of, i've really enjoyed getting familiar with the website and all its offerings.

Nothing that I can think of. It's a nice sight. But there's nothing like getting your hands on a REAL book. Love the feel, love the smell. Websites can't do that.

Nothing that I can think of. I spend too much time here while I would really prefer reading a book.

nothing the library online is great.

Nothing, I don't want to use it. Its a nice break to go to the library.

Nothing, I reserve books there, check for books and get notices, what else would I need?

Nothing, I use it all the time.

Nothing, I use it quite frequently

nothing, it is excellent.

Nothing, really. I's fine the way it is.

Nothing, they have everything I need.

Nothing. I refuse to put my personal info on the web.

Nothing. I use it primarily to check the hours, search the database and place holds, and I'm happy with that.

Nothing. You do a good job, I'm just not your target market.

nothing. i only use it to see when children's activities are happening

Nothing. It is sufficient for my needs.

Nothing. The website is a resource like an other on the web.

Nothing: It is great!

Nothing; I want books and movies.

Notice on upcoming events such as science seminars, or new books and/or periodicals and journals recently acquired

Notices of new books w/ a brief description

Now I know that there is a web library, I will use it often (2 gave this response)

NY Times Bestseller List - you click on the link for the book and it takes you right to the place where you can reserve it. "If you liked X book, you may like this book" - click on it and add it to your queue.

NY times online, more periodicals on line

O.K. as is -- library shouldn't expect to compete with Google

occasional classes on using the databases to search for academic journal articles, etc

Offer a way to donate to the library online

Offer more current and recently published books for electronic download

Offer WI/FI

Offering more language books. For example, I teach high school French, so anything that could aid my teaching would be useful. Books at a few different levels might also be helpful.

Offers to buy used books. Lists of book clubs to join; brief overviews of books especially new ones on the market.

OK as is, except the user ID# is ridiculously long

Old Newspapers from other states.

On line catalog access, access to research articles that can be downloaded as a pdf

On line documents

On line language instruction

on line subscriptions to magazines and newspapers

online "book reading" on ANY subject, auto manuals, to home repair,...think of all the people that cant make it to the library, for "what ever" reason,..most have a computer, and internet in this modern age....make books available on line to access AND read, and if not finished, make it easy to SAVE the section or page, with "electronic book markers" to make it easier and FASTER to return to the same page in a matter of seconds, instead of having to go through the WHOLE PROCESS AGAIN,...that would be revolutionary !

online ability to have a book held

online access to articles in periodicals or past newspapers

Online access to audio books would be great.

Online access to information about the area, better bike path maps, hiking, Texts of various miscel. topics as for business, finances, health, resume writing, how to shop for a house, legal matters....

On-line access to locally produced music

Online automotive manuals. Online E-books.

online book availability service

online book borrowing

Online book content

Online book library. I do not like the current Home page. We need a tutorial to navigate the web links. Searching consumes too much time, when the server is slow to respond. Quick Links and dumping the trash with greater frequency may help.

Online book ordering- for out of town locations

On-line book reviews

Online book reviews or links. Feature new book or DVD additions sent by e-mail possibly sent by client preference. Link interlibrary loans with library loans under one login. Newsletter with what's new and library needs, possibly sent monthly.

Online book/movie requests/reservations.

Online Books (10 gave this response)

Online books (ebooks), online reservations, online reservation extension (renewal), online searches for items, etc.

online books and videos

Online books available: maybe to check out?

On-line check-out/ rental

Online Consumer Reports

Online dictionary and calculator.

Online download of audiobooks

Online ebook checkout program, e.g., overdrive, that I can read on my Sony eReader or iPod. I live in a remote Alaska location and would like to be able to check out ebooks from the library here in Alaska.

online education games for kids tutoring

online fiction for checkout

online genealogical websites

On-line genealogy

online genealogy reference material

online international newspapers and magazines

Online journals

online journals/magazines

Online late fee payment.

online movies (2 gave this response)

Online music.

Online Newspapers and Magazines

online ordering with home delivery as an option...as a patron I would be willing to pay for this convenience...of course, returns would be my responsibility.

Online PDF / ebooks / emagazines

On-line periodical publications

Online preview of book reviews / index, so I know what book to borrow, instead of having to come in, search through shelves of them and leave disappointed, because I could not find a specific book that can help me with a problem that I am having, and what I was looking for.

online reading skills software for children learning to read

online reference material, eg car repair manuals

online research database access

Online scientific journals or newsprint

online search engine

Online ValueLine that is accessible from laptops offsite.

Online video or audio presentations on subjects of interest to me. More audio available for grandchildren.

only if one could have the book(s) delivered to home via website or ret'd to library via website....don't see how that could happen.

I suppose, if I were ever to get something like Kindle...being able to download books from library site would be a good thing.

only the search engine is necessary to me

open more hours, add to book and dvd collection

open on weekends

open online links to your collection especially electronic books and journals

Order books/cd's etc via web-site for down-load on itunes

Ordering books or checking out books and having them mailed to me.

Organized free downloads. Gutenberg and clones (when I find them) are nice but the books are unorganized. If someone would take those 10,000+ books add Dewey Decimal numbers (or ISBN numbers) and allow download by sections of books now that would be sweet. Same could be said for computer games, themes, screensavers, etc.

Own user name instead of library card #. Link children's library cards to parent's card.

Past year books (high school year books, etc.)

Pay fees online. (6 gave this response)

Pay fines online maybe? I am the queen of library book fines, and in the past, I've always had to go to the desk and pay them. Maybe you can now, though, I haven't been there in a while, so you maybe can now.

Pay fines online. I love the search and hold capabilities. I never search for a book off the shelves anymore. I just request and hold them, then go pick them up. It's great.

Online exhibits of local artwork and/or artists books content; links to author signings regardless of where they are being done in the state; podcasts of interviews with locals about what they are reading and why and/or interviews with local authors or authors who have been writing about local topics

Peer reviewed Journal Articles (2 gave this response)

perhaps a list of upcoming community events

Perhaps a monthly update of new books? I use the website pretty exclusively for searching holdings, placing holds and renewing items so I haven't really explored it much. Are non-library public scheduled events for the Wilda Marston theater on the website? It might be nice to have those posted if they aren't already....kind of like turning the website into a community information center in the same way the Loussac is a community information center. I use the website alot, but must admit it feels clunky so other than searching the catalog, I don't spend much time there.

Perhaps an email service noting what services are available online: catalogue research, material reservation, online renewal, mailorder check-out?

Perhaps more information about all the branches activities included online.

Perhaps the website could include current, local events for the Anchorage area or maybe some featured items of the week, like new books, interesting stories, etc.

Personal reading list (want to read, own, have read--see We Read on Facebook)

phone call option to alert reserved books in

phonics / learn to read games and activities for kids, math games / activities for kids

Pictures of books available. Easy access for those who are thinking of getting a library card.

pictures of the book covers should accompany the book title

Pictures special events in the library - for example, I liked viewing the photos of the new Eagle River/Chugiak Library as it was being built online; however, it would have been nice to see some pictures when the facility was finished too, especially the ribbon cutting ceremony. Use the online site to share daily activities and events happening in the main library and branches. With Facebook, MySpace, Twitter, etc. out there for everyone to use, the library can be a part of that world too.

Place the web address on my book mark and also on the form or back of my library card. Hand out inexpensive key ring or pencils with the address.

place to eat cause hard to concentrate on an empty stomach ^^

placing holds

Plain URL formatting; permalinks would be nice. unlikely but nice. A Firefox Search Plug-in for the Library Catalog - so when I'm searching Amazon and IMDb for a book or film I can click once more and search my local library too.

Please, please stay put. I have lived in Eagle River since 1977 and have lost count on the number of times the library has moved. When my children were home/younger we were very frequent visitors of the library. I can't imagine what a job it is to crate up all the books and material and move and move and move. Geez!

Plased with the services

Podcasts of public lectures, meetings, gatherings or other events where information is shared/presented on a variety of topics, recorded at the library.

Portals to online databases needed for research. Links to appropriate sites for kids for research purposes. Different portals than what ASD provides for the students in school.

Possibly downloadable audio books.

Possibly more information about local events and news.

Possibly renewing books on line would be a choice. Maybe you already have that option. I had better take a look.

Posting local events

Pretty good as it is.

Professional and academic journals for research material

Progressive news updates!

Promoting DVD's more - better displays. The first place that I look for DVD's is the table with new DVD's.

Provide a email link to my inbox.

Provide a link, card when you sign up.

Provide a periodic list of new books available at my branch, if they don't do this already; maybe offer short reviews of 1-2 new books (which could be from nat'l source like NYT Book review)

Provide online fiction

Providing more and new information to me about various subjects at various times.

Psychology, Antarctica, Birding/nature

Public access to academic/professional journals for college or professional research.

Put Anchorage Daily News archives online!

Quick links to community activities like PTA meetings, community council, muni rec activities, things like Umed fest with a map based link so that I'm not looking at items in Girdwood when I live in Mid-town. More availability for groups to use library space without a large charge. I would like to see a connection between the muni system and the ASD system, so that our community could utilize the school libraries better and use them outside of school hours.

Quilting books or videos

Read Along Kid Books?

Read books on-line.

Readable content (books, newsletters, periodicals).

Readers' guides

reading games for children

Reading lists, links to great reading and research resources.

Reading on -line! I have physical limitations and I am not able to get out as much as I would like!

Really can't see using it more

Recommended books as on Amazon so that when you borrow books from the library more books can be recommended to you based on your preferences. An Alaskana section of the website where books about Alaska can be discussed. A guide to the non-book materials in the library, such as photographs if there are any, newspapers on microfilm. Live online support from a librarian so you can ask a question without having to call.

Recommended books by subject

Recommended reading booklists, book award lists. Audiotapes.

REFERENCES / REVIEW

Referrals of books/DVDs I may be interested in due to what I have previously checked out or rated. Also, quicker use of site (less use of multiple pages to complete a task, such as requesting a book)

Regional newspapers

Regular newsletter describing your services

Reliable, easy access and links; i.e. the web addresses in the email advising the 10/5 survey deadline didn't work at the time I 1st tried to complete the survey.

Religion and psychology

Remember my card number so I don't have to type it in every time.

Reminders and updates through social networks like facebook or newsletters emailed out bi monthly or monthly
Remote checkout of materials to be mailed/delivered (I realize that is a longshot due to cost - would prefer longer hours). But maybe checkout of materials by internet, with the materials then pulled and set aside for pickup at a time certain - and maybe have a special time for such pickups before the library opened for general business

Renewals, search books

Renewing checked out materials online; information searching portals; perhaps a local question-asking community like Yahoo Answers except about Alaska-only topics

Rent seasons of TV series as a whole, so searching and requesting holds won't be so annoying and difficult

Renting/borrowing using on line service through library.

request books for interlibrary loan

Research (4 gave this response)

Research and full-length periodical articles.

Research assistance (2 gave this response)

research databases like ebscohost

research journals/periodicals

Research materials; access to statewide newspapers and magazines

Research texts on line, interviews with authors, information on community service opportunities

Wireless access as a research tool; interlibrary loans ; seeking availability of materials; reserving materials for pickup

Reserve books from internet

Reserve books or movies online

Reserve videos

Reserving books and subscriptions to data services are the only services that I use the website for.

Resource directory that would consolidate library materials with online content.

Resources for school aged children; interactive websites

Return - by – mail or more localized return boxes. It's hard enough to go to the library- I feel it is located in the middle of nowhere. even though I go to mid-town a lot, I find the location of Lousaac to be very inconvenient. If I were to get books, I'd have to go twice: once to get them, once to return them. I'd be more likely to get them if I could return them when I bought my groceries (Carrs, Safeway, Natural Pantry)

Return the Readers list to the web site, with the "hot reads," etc.

Return to the old method of accessing OCLC for title information.

Review lending history for books and audio downloads, etc. Ability to borrow books electronically would also be great!

Reviews of books and descriptions in the catalog. I usually go to amazon or other online sources to find books and then, once I have found something interesting, I check the library to see if you have it. it would be nice to be able to do that at the library website.

Reviews of books so I don't have to go to amazon or some other site

Reviews on books (like a rating system)

Right now what you offer is sufficient for our use

RMA Benchmarks, online; Dun & Bradstreet access - beyond the gold key level

Rosetta Stone language lending library.

RSS feeds of all kinds... I love that you have one now, but I am thinking one that would list new books, one that would list just children's library activities, one that would list general library activities. If I get an RSS feed of something interesting, that pushes me to visit your site. To get me to visit a site, it has to be destination, so there has to be regularly changing content, which is difficult. However here are some suggestions for the Children's Library:

- 1) Listing the Story Packets contents on a web page and not part of the catalog system. Link to book and or author pages, such as Eric Carle's site (<http://www.eric-carle.com/>), to allow families to easily see what they are getting. Also, have parents submit reviews, give testimonials via a commenting feature (a Web 2.0 blog-like feature). This could be moderated by a librarian and posted...

- 2) Having a site dedicated to the activities that occur there and the materials used and additional materials that

parents may use to extend the Lap Sit, etc. Over time, presentations change and so materials would change keeping the site fresh.

3) Consider music more... I realize there is children's music on the 4th floor, but having it co-mingled with the children's material would encourage what is already done in children's programs - using music as a story-telling device.

4) Consider multimedia for your own story telling (making videos of favorite scenes or picture books, post them on YouTube and link them from a site.

5) Have a contest for kids to guess which scene was done... winner gets a book.

6) Compile great story telling from YouTube and other sites - do it thematically by month, like and Author of the Month with different things each week. Allow a place for comments/reviews (like on a blog, which is Web 2.0). This could be moderated by a librarian, but would allow a way for Off topic, I was surprised to see this great new Muni website that is Web 2 compliant, but there were only two feeds - the Mayor's press releases, which I read about from the ADN and the library news. Kudos to you folks for having your RSS feed

Satisfied with the way it is now. (2 gave this response)

Scientific Journal Databases

Search is rather difficult and provides items not requested. If I choose DVD's, for instance, I will get books, etc. in my search results.

Search mechanism. How I find books is I always have two windows open--Amazon and the Library. I use Amazon to find books that I may be interested in and then look to see if they are available at the Library. If you posted lists--NYT's best seller list by year, Oprah list, Time's "Best Books" Book recommendations by staff--that would be great as well. The #1 thing is SEARCH--make it easier. If I was the Library I would look at the Netflix site and develop something that is along that line --user and search friendly.

search through materials online (ie: online preview of library materials)

Search your inventory by subject with books that encourage expansion of a developing State at the Top of the World.

Searchable newspaper archives.

I don't enjoy sitting in the library. It would require brighter colors, more ventilation, seats that were suitable for reading and studying, laptop kiosks with unlimited high bandwidth internet access, and being allowed to carry a full backpack and water bottles around the library with me. So, instead, I do everything on-line from home or work. If the Library were fully on-line I would use it far more frequently. While you're at it, put your DVDs on-line to be streamed like rented iTunes movie store movies, which expire 24 hours after they begin playing, and which only sit on the computer for 30 days prior to expiration, if they are not played.

The reason I stopped using the library when 1)their up-to-date tracking of overdue books for the purpose of hitting me with fines was 2)not reflected in an up-to-date tracking and notification of items becoming due, about to be assessed for overdue fines, etc. I don't like being underserved and overly exploited by a community supported facility. Find other methods of fund raising. Since that time years ago, I have purchased books elsewhere rather than patronize your facility. By the way, I would have no object to your having a regular bookstore on site for sale of used and new books. But all the other surplus community activities, I not only have no interest, I see no a wasteful, superficial direction of a crucial community function: a solid, in-depth library of books, and given today's information systems, videos and internet access.

I already use your site frequently. I wish there were listings of the new books or anything new at the library. And digitized book access. I'd be willing to pay a nominal annual fee through the library to enable this technology to happen through our library. It would help if the interlibrary loan items I occasionally check out would show the status on the same status page as all of my other checked out items and hold requests. I was overdue with one recently because I was confused by what the due date was even though it was there in plain print.

Seems very adequate for my use. I'm 74 years old.

Send a monthly email reminder to check out the website for upcoming events, new material, etc.

Send e-mails to encourage us to visit library's website.

send out a link about the newsletter which takes one to the website.

Send out emails regarding the libraries activities and calendar.

Send the link.

Separate it from the city's website like it used to be - it is VERY confusing now.

Services & content are good, the user interface could be more natural. referring to the search/reserve books features

Services are plentiful and the content is broad enough to cover most interests.

Services ok

Set aside a section of the website to provide a local knowledge base thats presenting advice from local experts on mundane issues - home finance, cooking for people away from home for the 1st time (ie students at UAA), car repair tips, gardening, weatherizing your home in fall. Provide an "ask the expert" forum so that people can post questions and get answers.

Library staff don't have to answer (you'd get outside folks to do that), but the library website can be much more than it is right now as a "local content aggregator"...

Book reviews from locals...links to book clubs... use social newtorking/blogging tools to increase the relevance of the library network...

Shorter pin on library card

Shorter waiting list for new books

Show Best sellers on your website with a link to the info to "PLACE HOLD".

show newest books and dvds available and where

Show's for smaller children such as infants, and maybe a multi-cultural reading time.

I visit the library's website quite frequently. I like the HotPicks & Children's new book email alerts as well as being able to read the newsletter with upcoming activities. I do prefer the old format/link over the new one.

simpler access to world cat googlize it a little

Simpler navigation. It took me a few minutes to figure out how to log in to my library account. This should be a default place (in a corner or something like that), easy to find.

Since I already have the APL website bookmarked and I have requested books and/or kits online I can't think of anything more that could be added.

Since I don't have internet at home nor am I computer savvy, I prefer to go to the library and browse the bookshelves.

SINCE I ONLY USE THE COMPUTER AT WORK OR AT THE LIBRARY I DON'T KNOW FOR SURE WHAT YOU MEAN

Since there was no place for me to comment: No new taxes! The middle class cannot continue to support unfunded mandates and other "socialist" agendas.

Site of interest to school-aged children

skype

slightly less clunky search engine.

So far I do not like the library's new website. I find that I see a log in (upper right???) that I go to and then I end up at a municipal site requiring a password instead of the library's website. I think the log in should be easier to find and not confusing.

So far, I've found what I need, when I need it using the website as it exists.

So far, so good. My experience as been satisfactory

So much is available on the internet already. Why does the library need a website?

social events for older singles

software reviews downloads

Perhaps the ability to pay fines or charges online would be an asset to the Anchorage Public Library system.

Some sort of community message board perhaps?

Some sort of live chat service would be helpful. For example, the local branch sent an email saying I hadn't returned a book. They then promptly closed for several months to move. Then they opened, but with hours that still don't give me access to the library. I've had this matter pending for over 4 months, with no way to resolve it. And, yes, I did try phoning the number in the email but was told I would have to take care of the matter in person when the library re-opened. Well, they're open at EXACTLY the times I work. What to do? Live chat that I could access on a lunch hour would probably have cleared the matter up months ago!

Somehow getting the word out that the service is available.

Something similar to Amazon's engine that lists other options of similar titles based on what you have read / liked. Sometimes I'm searching for a book and can't find it -- then I find it on Amazon, search again on your website with more info, and find it. I think your website could be improved so searching is more efficient.

Sorry, but Amazon engine is fast and efficient. If I am looking into book reviews/purchases I hit Amazon.

Sorry, I'm losing interest in your survey

Spanish children's book reading session; childrens programs; program on "what you can find at the library"
SPEAKERS OF PUBLIC INTEREST, MEDICAL, SAFETY ETC...

Special notices

Status of holds on the "my account" page. Full summary (from the backs of books and movie casings) in the description area of the online catalog.

Staying current on new technology and than passing that knowledge on to seniors like me is very helpful

Still can't think of anything else I would need or want from the website either

streaming DVD's maybe? (although we get so much on Netflix we probably wouldn't use it).

Streaming educational video content, such as learning languages, or history, or math.

Streaming movies, e-books for borrowing

subscribe to ceramics monthly and clay times journals.

sudoku

suggested reading?

suggestions for books you might enjoy when you type in the last few books you've read. Same for DVDs.

Summary information about subject, contents, etc. of books, movies and other materials.

synopsis or reviews of books, like they have at amazon.com

synopsis or summery of novels or through linkage to those

Teaching ideas with books.

Tell the new books you have acquired.

Testing preparation/practice exams would be awesome.

Texas had a check out service online and they mailed me the book, that was really nice for times when my schedule doesn't permit going to the library!

The ability to reissue books online.

The ability to pay fines online. (2 gave this response)

The ability to renew books online is wonderful. I would just love to be able to have my card number default in the login so I don't have to dig out my library card to get my number every time I get online.

The access to the Consortium Library should continue to be a source as all of the features of the Anchorage Library website.

The catalogue search feature is really terrible. Even with a librarian's help, it can be very hard to find books or reference materials when I don't have the exact title and author. I even found this to be the case at the UAA Consortium library when I was looking for some statistics about municipal governments for work.

The current web site is sufficient.

The hours

The Library catalog search engine could use an upgrade.

The library has been able to find and furnish us with the books that we request.

the library website is a designated favorite on my home computer and I use it all the time.

The library's website has proven useful to me. I'm not sure what more it could offer, except more access to large encyclopedias. For example, the library could provide free access to what I believe is called the Encyclopedia of Judaica and many others.

The library's website is great the way it is.

The library's website seems focused on reporting what has happened at the libraries over a previous period of time. A greater focus on explaining some of the current services offered would be more engaging, as well as information on new book acquisitions, popular fiction available at the library, that kind of thing. It would focus the site information on the USER and his/her needs, rather than just reporting what happened at the library.

The method of finding a book (etc.) can be quite tedious. The process can take awhile. It is not very user friendly. If I find it difficult, I am sure many others do.

The Muldoon location is very small and could be in a better location.

the new web site won't remember my library number and it is a real pain to keep typing it in and compared to the old portal more clicks now needed to get to what i want.

The newest movies on DVD advertised online

The obvious one is online lending. It would be great to search the catalog, find a book, and have it delivered to the house. This however would not encourage people to visit the library.

The only reason I go to the website is to see when the assembly meetings take place.

The option to get digital books for the Kindle or Sony E-book Reader. Being able to download from home would be FANTASTIC! Does the library have a facebook page? Maybe updates on activities there would help reach more people.

The reason I do not frequent the Library more often is my age.

The search engine could be improved. For example, when searching for a series, it could list all of them. A lot of the time I use Amazons search engine first. Reviews on items would be nice also, not necessary though.

The search engine is not very accurate- it's very picky about correct spelling, etc. Amazon has a much better search engine. Sometimes I don't know the exact title and the keyword search is for words in the text not the title. I'm very unhappy that they have moved the database computers off the second floor of Loussac. How is one supposed to look up fiction books? I think the majority of patrons never go to the 3rd floor. Personally I will use the ones in youth rather than going up the stairs with my bad knee.

The services are adequate for our needs.

The site would remember the library card number

The thing that would cause me to utilize library resources more is if book pickup/dropoff could be made even more convenient. Say if a school or store in my neighborhood would provide pickup/dropoff facilities, which the library would service 2-3 times per week.

The topics of that weeks city council meeting.

The UAA library hours of operation, holiday schedule, when opened and closed as a routine page.

The reminder of overdue books is definitely appreciated.

More DVDS about travel.

The web site is superb. Leave it alone.

The Web site is wonderful. One thing I like quite a bit that could stand improvement is the Staff Picks sections. I really enjoy reading it, but it's rarely updated. It's my hope you are staffed with readers! Please encourage them to use that wonderful platform to share what they've enjoyed reading with their patrons.

The Web site works fine for us.

The website could be intuitive. It currently isn't. It isn't obvious what services are available. When I go to Amazon.com, I can easily see what I want to see. I have no idea how to make your website help me.

The Website has been great! no suggestions right now!

The website is already marvelous. I don't believe our library "lags behind" other libraries. All we need is the Loussac branch, to remain open 7 days a week. The staff is adequate, very good and always available. We do not need to spend more money on the library system.

The website is confusing to use. Requesting a book from outside of the APL system is downright horrendous.

The search mechanism should be easier to find and more clearly designated. Perhaps adding title, author, type in addition to the blank search line (a two part search) to limit the number of returns.

The website is easier to use, but I think it would be better if there were notices that could be sent to one's email to notify whether a book could be checked out that was previously checked out before was available.

The website is fine as it is, it is very well laid out and easy to navigate.

The website is fine. (13 gave this response)

The website is hard to navigate and things are hard to locate. It is not user friendly.

The website is not aesthetically pleasing, nor user friendly. It must have good content, information that is unique to the library and not easily found elsewhere.

The website is not very user friendly. I am not sure if the library website has a kid section where the kids could look up what's new at the library or seek after Battle of the Books information, etc.

The website is perfect - I love the reserving and renewing books on line.

The website is very easy to use and I can't think of anything to do to improve it. Well made site!

The website is very helpful. I use it to renew books and search the card catalog. I can't think of any additional services I need.

The website should let you know if an item is renewable BEFORE you try to renew it.

The website works well, it's just kind of plain looking, pizzazz it up with more interesting graphics but still keep it readable

The youth area has only one computer devoted to the catalogue, and too many devoted to the internet or playing on the computer. Ditch the ones with computer games, provide more access to the catalogue!!

There is almost everything there that I need, at least I cannot think of anything else at this time.

There is no specific item I can think of.

There's plenty on the site already. perhaps info emails on what's on the website, highlighting links, etc.

They have everything I need.

Things that support my child's education.

Possibly also easy access to information on business topics that I can't get by just Googling.

This is my main source of information for books and reserving books.

This may already be available and I didn't know how to access it: Can one check online to see if the library has certain books? I wanted several books that were not available and it would have been helpful to know in advance that they were not available. It would have been helpful to know which Big Books were available, too. (I worked in a kindergarten, and volunteered to present Storytime in the Garden every week in summer 2008.)

This survey has encouraged me to look more regularly at the library's website.

thumbnails of books/videos/etc. for visual confirmation of interested content.

Time does not allow us

To be able to check my account online and put books on hold online.

to be able to put books on hold, review what's in your account (checked out materials) etc. all with your id card number online.

To be able to see what books/movies you checked out in the past.

To be more user friendly.

To check book list and availability.

to find out if they have the book i want

to make the website page more colorful

To reserve more movies like I do the books and other materials.

To see if books are there.

train on how to use the system and user friendly for us who don't actually like to use a computer

Tutors?

Uncertain/unknown/unsure (27 gave one of these responses)

p to date information and a list of new books that are in.

Upcoming community and library events postings, perhaps drawings for prizes (free books?).

Updates as to what classes/lectures/events are coming up. Also, the home page looks really cluttered to me and it's hard to find what I'm looking for.

updates of what's happening, and what's new--new authors, and sales on books.
Updates on movies and books that arrive at each branch.
Updates on new books that are coming.
updates on programs; national, state, and local information on topics related to libraries
Updates on what is going on in the community, recreationally and politically.
usability, clear and easily accessible for older, less computer savvy people.
Use exclusively for reserving and renewing books, mainly for my bookclub.
Use it all the time. Great site.
use it now (2 gave this response)
Use it regularly to look up books or my or my family's accounts.
Use library card number not pin.
use the postpone library checkout feature regularly
Use the website almost daily. Request hold on books. Love this feature.
Use the website already to put books on hold, renew books and check my account.
use the website frequently now, to reserve books and check my account.
User friendly/ease
User name instead of library number
user-friendliness
valueline, online access when we sign on. i advise no one ever make a stock trade without reading up on each stock in valueline!!! indispensable to any stock investor.
Very happy with being able to search scholarly journals for articles.
Very rarely, but sometimes-- streaming video of children's programming. Online access to the OED. Integration with facebook/twitter/goodreads.
Very slow and poor design. More accescibility for book readin on line, audiobooks, magazines, renewals. It's impossible to ever get anyone on the phone. the web could be of great help.
Video games for children
video on demand
Video streaming; have your video library and music library available online.
videos are good; help from librarians is welcome
videos on the website would be great, and not the crappy old stuff, put the new ones up so MANY people can watch them without having to wait 3 weeks to get one on dvd. also more audio books online would be nice i can never find what im looking for on audiobook on the site

view books on line - like Google books
voter registration
wanting to use is a personal choice, I'm just not that savvy
Was not even aware there was a site. Book search capabilities...but that may already be in place.
we already use it pretty frequently
We already use it several times each month, to search for books, request books, and renew books.
We are on the website daily already
We had trouble trying to down load the books, but was trying to do it on a Zune. Also had a hard time finding stuff available.

We have AWESOME library services!

We have moved and we use the Las Cruces, NM Library

we just now got a computer

We like the website.

We use it alot but what about "just arrived" books and movies? Or, when you order a book -- getting suggestions for "you might also enjoy..." Honestly, there is nothing that will EVER be as good as a face2face with our librarians and reference staff personnel -- their guidance and suggestions are so valuable -- my son has jumped track on a gentle suggestion from a librarian numerous times, "Have you read..." or "I like ... too, perhaps the characters in ... would interest you."

We use it often to see if the library has a book, and then to put it on hold until we can pick it up.

We use it several times a week already so it's fine as it is for us.

We use the site all the time.

we use the site and can not think of anything else that needs to be done. Perhaps more notice to the public that the site exists.

We use the website all the time

We would probably not use the library on line.

Website is good/great (14 gave this response)

Website is no substitute for being able to get into the library to actually look at books and materials. Whenever it is possible to use the website, it is also possible to use Google and find their best answer: however, it is inefficient, and the visual costs of putting face into electronic bombardment from computer screens (INCLUDING WEBSITE) is much greater than most people are willing to acknowledge (and the computer people are certainly not going to tell you that electronic bombardment is not only cancer causing; but blindness inducing!) Facts and reality need to focus on library availability. If, instead of getting into the electronics; the library went to a 24hour/7day operation; we could begin to restore the mental and physical health of our community! These issues are probably beyond the acceptance of most earthlings on October, 2, 2009; HOWEVER, the time is rapidly approaching when these realities from the findings of the American Cancer Institute; and other oncological organizations globally! The problem with criminal activity caused by library unavailability and lack of provision for additional human services is ASTOUNDING!!

Well honestly sometimes i bring my own laptop there because majority of the times the computers are full but when i did use the computer there the internet was taking forever to load it would be nice if the internet was not so slow.

well i wish the library computer system listed all the new materials each month, books, cds, videos

What books are in stock, available with ability to reserve for checkout.

what books would you recommend if you read these books

or many others have also checked these books out with this book kinda thing

What would be beneficial for me would be if the library increased it's hours. I would like to see the library opened earlier in the day and later in the evenings and opened 7 days a week.

What you have now works for me. Please keep it at the level you currently offer (don't cutback on services online). Offer the option of checking out more books locally if possible.

what's happening /events in anchorage and neighborhood

When I first visited the web site I was able to get around quite well but when the Muni did the upgrade I had problems getting to the area that I wanted. I think that has since been resolved.

when i get my kindle Id love to be able to download books. access to newspapers around the country; not just the big national ones.

When I have used the website, it hasn't been very successful

When I lived in Seattle I would reserve the books on tape throughout the county and they would come to my little neighbor library.

While the user interface could be improved, I'll continue to use the website frequently no matter what.

Why does this web site require frequent renewal of password when requesting multiple materials within one visit?

Why would I want to visit the website? I can find the same information through Google, and the library's website is cluttered and not very user-friendly.

Wish the genealogy resource could be used from home.

Won't happen

WORK SHOPS OF VARIOUS TYPES,

Work with the State of Alaska to improve the Listen Alaska audiobook selection. That is the one program that I use frequently, and find valuable. Would like more new releases available.

Works well

Would like to know in advance if a book I have borrowed has a hold placed on it for another user. This would help me prioritize which books to read first because I have to return the ones I can't renew.

would like to listen to books but am having computer speaker issues and the music on the books overpowers the speaker

Would not know since we don't use the website

Would use the website if I had time for books outside of textbooks.

yearbooks from the high schools for the different years. have books pulled and ready for a person to pick up when they order them on the web. you could have a 12 hour hold then if they don't show up back they go. More dvd's on history and movies based on history.

yes daily

yes web inform news and tv news show and report customer and other too

You have a great website, I find it very useful.

You are doing great- announce activities.

You are doing quite well in that department, but I don't wish to see the library to see more shortened hours of the week for services as Mayor Sullivan has proposed.

You do a good job. (2 gave this response)

You guys put too much crap on the website. Need to simplify it. Keep all the junk stuff in an "internal" station that people who really want to know can go look. First/homepage for library should just be locations and hours.

your website has too many faults to mention

Your website is great. I visit it often.

Your website is well designed and easy to use.

your website is wonderful and easy to use. I would not change a thing.

Question 13 What services and/or content could the Anchorage Public Library deliver to your cell phone or smart phone/PDA that would encourage you to use the library's services more frequently?

?? (31 gave this as a response)

A text message to remind me that my books are due or past due.

A "new arrivals" list sent maybe monthly.

a dedicated mobile phone web page

A good interface that works on a small screen, with easy access to my account.

A library iphone app would help. Craigslist and Amazon both have good ones to use as examples.

A mobile and/or iphone version of the online catalog.

A mobile version of the APL website would be great. I use my iphone all the time and if I could request a book on my phone I would love that.

A note stating which bestsellers had arrived at library might get me to reserve books....I keep track of new books I want to read and if I thought of the library instead of buying it for my kindle I might take the time to do so.

A periodical e-mail of a list of available items/events that I might be interested in.

a reminder text on almost-due or over-due material.

A 'smart phone' web design to browse, to give you access to due dates and the like.

A text message to my cell the morning of the day my books are due might be helpful, but the email I already get is pretty good.

a text reminding when books are due

A text to tell me a book I am looking for is in and what branch I may pick it up at, would be awesome.

A warning a couple of days before the item they have is due, letting them know when to turn it in, and to not forget.

A way to reserve books straight from my phone

Aaaaaugh - nothing! Let's not live in a virtual world

Ability to easily review the books I have checked out, see their dues dates, and renew any of them, if necessary.

ability to get current best sellers without weeks of waiting

ability to renew / hold items easily. reminders when items are due.

Ability to sign up for updates/reminders for scheduled programs at local library (i.e. read-alouds, children's music, crafting, etc).

Absolutely none. My life doesn't revolve about a telephone. Phones are for MY CONVIENCE, not for me to air my entire minute by minute "farts" to anyone/everyone within 20-30 feet of me, instead of PRIVATELY, in a reasonable, voice level and from a NON-Public area.

Absolutely none! Don't even bother with this. You would increase levels of illiteracy and attention even more.

Let them read. Too expensive to cater to this crowd, and with unintended consequences I think dire

Absolutely none. Just let me know what new books are available. Let me reserve them on line, pay to have them sent to me, returned to you in a cost effective way from the post office as netlix is so successfully doing with DVDs.

Stop playing electronic buzzies in an effort to be pointlessly, needlessly up-to-date in a non-needed manner.

Your next question regards how much I am willing to pay. For what - current non service given my interests? For what - good service given my interests? The answer to those questions give the answer to your question from nothing to several hundred dollars a year directly from my pocket - not just taxes. As it is, my family spends \$1,000 annually for netflix, about \$25 for the now worthless newspaper, about \$125 per year for basic junk television.

And about \$500 in purchase of books I would prefer to rent from a decent library. You are talking about \$10 a year?

Absolutely nothing as I am not a fan of cell phone or smart phone usage.

academic journals/articles

activities @ library notifications

Activities at the library

Actually, it would be nice not having people talk on their cell phones so often in the library.

Actually, just friendly short reminders that the library exists!! I would go more frequently, but I forget about it.

Perhaps email or text messages with new book/movie titles, book club reminders, lecture reminders, etc...

affordable phone service that allows me to use these

again pleased

Again, e-books

again, make it easy to access books on PDA's and cell phones.

alert me if my holds are available - easily done through e-mail already though.

Alerts about new purchases in subject matter of interest to a patron.

(And as for paying more taxes, I feel our current taxes are enough to support improved services.)

Alerts concerning acquisition of new materials by author, genera, subject, etc. according to search agents set up in advance.

alerts through email is good

allerts of book clubs, reading lists etc.

Allow friendly downloads and readable books to phone

Allow me to books on hold via pda or text msg.

already get the emails on my phone.

An app for iPhone?

An app that lets me manage my books that are on loan ie: The ability to reissue books online. The ability to pay fines online. Ability to see when books are due back An alert a week before they are due back.

An application to view library services on the cell device

An application where you could subscribe to one of many book clubs. I'm so busy all the time that I don't want to go to someone's house and talk for an hour about a book. where as if you had an app. where people subscribed and blogged or text there feelings or ideas on the book of the month and I could respond right then and there or when I had the time that would be great. Because then it could be in between y busy schedule and when I had time.

An iPhone App for checking my account & putting books on hold through the Anchorage Libraries & also the Inter-Library loan program, Participate in Library Elf!

Anchorage Library Iphone app.

Announcements of community events and reminders, would be nice.

Answer to 14 because we can't write there. I absolutely think the library should be willing to accept donations of good, reputable, decent books of history, geography, fiction -all - that people have bought for selves, received as gifts and are finished with, would like to donate if moving or down- sizing, etc. We have so many fine books in our personal collection that would certainly add to the library's shelves and be of benefit to patrons, and are even books library has and could use more copies of, new books that library would buy, etc. We aren't talking about trashy books here, but if a patron did donate trashy, the librarians could so deter mine and put it in give-away or toss. The library says it lacks enough books - good personal collections could add SO much and cost nothing. Available funds could then be used for books still needed.

Anything related to small business development, grants, support services

App for the iPhone that would allow for searching by title, author etc and list of newly received books.
Approaching due date reminder!
Are the messages free?
Are you kidding?

At present I do not use these services.

At the present time I don't need or want this service--but maybe in the future, books to read or audio books.

Audio Book downloads for my iPod or PC. I love Listen Alaska.

audio books (6 gave this response)

automatic renewals

Availability of books and location. Ability to check out ebooks.

Availability of books. (5 gave this response)

Availability of items requested for holding.

Availability of new CD music.

Awareness of availability of books, cd's, etc.

Be able to download e-books from the library.

Book availability and reservation, public documents online (eg. US Constitution, legal codes (searchable), etc.)

Book due date - 2 day advance reminder.

Book due date, but not too early. Movie reminders are sent too early.

Book due reminders (3 gave this response)

Book inventory that builds the economy. The Library needs to write a Plan of Business. Then write a Method of Operation. Then write a Business Plan. Then diversify the Business Plan into many projects. Then apply for a Gov. Grant for each Project.

Book loans to read on my smart phone.

Book notification when available to check out. Reminder to return books. Ability to make outlook reminders about events on website by clicking.

Book renewal / reserving in simple iPhone easy manner. Author suggestions according to check out habits

Book reviews???

book status alerts or favorite author or subject alerts.

Books in pdf format

books on tape/streaming/mp3

books

Books, magazines, newspapers

Buy me a smart phone?

Call me on my cell and let me know when my hold is ready or other important information such as approaching a due date for a book I've checked out.

Calls

Can not afford one.

Cannot think of any. (8 gave this response)

Can't -- my cell phone was chosen to not have a camera for my employer and clients' security. Thus poor or no internet access.

Can't afford the smart phone data package, so does not apply.

Can't think of anything. An e-mail once a quarter or twice a year to remind me to think about going to the library might be helpful.

Can't think of anything. I've got too much data entering my life every day as it is.

Cell phone is great for talking to people. I have the instant messages turned off on my phone as they have proved to be a distraction and mostly a waste of time. Library notices on the computer are great. I could pick up e-mail on my phone if I wanted to use the phone for mail, but why do it? I'd stick to using the e-mail system for notices and just skip face book, twitter, and other similar services.

Cell phones are going to turn out to be the cigarettes of our generation. I don't want brain cancer when I'm older so I don't use one...

Check my account activity, due dates

Check status and check out items

Checking availability of book title/author and where (in other libraries). The next question depends on which, not "improve". More books in more space always supported.

Children's activities on the weekend

Children's events or reasons to bring my kids there

Communication via email is good enough for me. I suppose a txt if something was to be late that day or when something came available it might be useful.

Concert and event announcements

Don't have a cell phone.

Content designed for mobile users - as mentioned above. It's annoying trying to navigate a full web page from a mobile phone

Create a mobile-friendly website

Create an 'app' for iphone/itouch to use the library web site.

too hard to use current library web site with itouch/iphone. need an 'app'!

Current listing of book availability by title, author, topic, etc.

Currently we do not use our phones for access. (2 gave this response)

Custom mobile webpages

databases of books, etc available

Phone app

deadlines

Definitely not interested in using my phone for anything other than calls.

Depends. All incoming messages to a smart phone are necessarily treated the same. all incoming txt's i receive are for bill or appointment reminders. Instead i would prefer a page were i could see what books are being discussed in the world news/ local news/ fb news/ twitter news/ good read news/ flickr news/ etc and the local library has. Basically it boils down to i don't want to have any messages coming at me that i feel are of no value to my life. But if you can tap into conversations, trends, or news that i want; I would go as far as add you to my rss feed.

develop an iPhone application that allows us to rent / borrow books, dvds online for delivery to our home

Digital books that could be checked out/downloaded and read on a Kindle or Sony reader.

Digital books to read on my blackberry

digital books, mp3 music, lectures/spoken word/language instruction
directory of phone numbers and full cross reference

Do not use PDA in that manner. (2 gave this response)

Do NOT have either phone. (12 gave this response)

Do not own one. (2 gave this response)

Do not use a cell phone. (13 gave this response)

Do not use either one for such services. We're old-fashioned that way.

do not use enough to give feedback

Do not use this type of application. (15 gave this response)

Do not use. But eventually audiobooks or movies delivered to be played during travel would be the thing.

Do not wish to receive any on my cell. (2 gave this response)

Does not apply.

Don't get service on cell, etc. (2 gave this response)

Don't have a cell phone! (8 gave this response)

Don't have a PDA. (4 gave this response)

Don't have a smart phone. (2 gave this response)

don't have cell or pda- if i did wouldn't have one for internet only phone calls.

don't have internet access on cell phone (5 gave this response)

Don't have one yet - but if I did, renewing and checking what is in the library

Don't have one, don't know capability, and don't care for one.

Don't have one. (10 gave this response)

Don't have one. If I did, perhaps eBooks? You might already have those, but I've never looked.

Don't have that phone service (yet).

Don't know (27 gave this response)

Don't know. I'm interested in pdf copies of out-of-print books that we be made available through Google's scanned library.

Don't need it... don't have one!

Don't use (5 gave this response)

Don't use cell phone for info (3 gave this response)

Don't use cell phone for library services

Don't use cell phone/smart phone/PDA in this manner. Strictly for phone calls.

Don't use my cell phone except for emergency.

DON'T USE ONE. (2 gave this response)

Don't use the cell phone like that. (2 gave this response)

Don't use this feature (4 gave this response)

Don't use those things. (7 gave this response)

Don't want any info over cell phone or smart phone.

Don't want any messages on my cell phone. Okay, EXCEPT the date and a reminder of the bi-annual book sale.

Don't want messages sent to my cell phone.

Don't want this (2 gave this response)

Download audiobooks to smart phone
Downloadable books
Downloads; common legal forms, Alaska historical documents, how-to pamphlets, etc.
due date reminder (2 gave this response)
Due date, new event
dvd new release and books
Early notification of pending due dates, but that already comes in an email.
Easier search interface for my iphone
easy book reservation/notices.
easy to browse catalog on my smart phone.
easy to use.

eBook reader capability - I'm not asking for Amazon Kindle-like selection, but maybe local books and periodicals.
Ebooks (5 gave this response)
E-books for borrowing
ebooks that can be checked out and read on PDAs (ie MobiReader). Visit www.kcls.org
ebooks that can be used with a Mac computer
educational, travel, elderly programs
-electronic books on cd (to accompany children's books?)
-music cd's to temporarily download to an MP3 player
-basically, just convenient ways to utilize the electronic resources

electronic newsletters and notices of the newest material or ongoing happenings, sales or clearances etc.
electronic notices of upcoming events close to when they are happening
email me about various subjects at various times, . An email from the library would serve as a reminder about the available services provided by the library.
email notices about new material. A weekly "upcoming events" notice.
emails on weekly events for kids
Emergency bulletins; Road closures; The emergency preparedness event 9-12-09 was a good program

Event announcements/updates (9 gave this response)
event calendars, new books
Favorite author alerts or alerts when my place on hold moves up a spot
flash media (i.e. religious media)

For myself, the use of library services wouldn't change. Although my PDA is Internet-capable, it is kept offline, as my family history database is kept there for use in researching at locations other than home. I take no chances with that PDA.

For our household, none.
Forget this - just buy more books. (2 gave this response)
Free book downloads
Free text notices.
Free wifi
Free wireless (probably already have.)

Frequent updates on scheduled events. I use updates on my smart phone a lot to know what is going on. It may help to have updates on your surrounding facilities as well. i.e. the Cuddy Park. If I were attending an event near by I may be more inclined to stop by. The library building may be a good place for a First Friday art show or book review.

Get the cell phone carriers to drop their prices significantly...

Good as is.

Hardly ever use that feature yet for anything on my cell phone...

Have an easier page only for the phone.

Have no additional cost to me

Have not been to the site

Have to find away to market yourselves better, my guess is that the business world goes after you if you do?

Here again, just offer more downloadable or streaming content to save the drive to the library building and the worry of overdue return fees

Hmm. Maybe a 'tweet' that says there's an event going on that I might be interested in attending?

Hmmm. I suppose the audio collection. But I don't have that kind of cell phone, but an online download to my computer would be great! I could put it on my ipod or whatever media I want that way. I also don't own a Kindle, but many people are using them now and it is the wave of the future. To purchase books is very expensive. How great if digital material could just be checked out.

Hold alerts texted would be nice when I am out and about.

Hold updates, late reminders, book sale reminders.

Holds status

Hope to get to mobi tools (phone/PDA) in the future but not now

hot lines for contact

hours of operation

Hours of operation, New books

Hours; stuff that's going on

How about sending out an email, periodically that lists the most frequently read books in the library, or lists the new books acquired in the past 6 months, or maybe let people sign up to get notices of newly purchased books in fields they are interested in, for example, crafts.

I already have this with my ipod touch internet access. I check out a lot of books and this seems to be the best way to track my many varied due dates. You used to have reviews of recently acquired items. I'd like to see this more often.

I also access the website from my cell phone and receive alerts about the arrival of the books i request on my cell phone.

I am currently out of the country, I love the library when I am home

I am not a big fan of web services on my cell phone, though I do use it occasionally to look up films playing at local theaters and other minor needs. I have a hard time seeing the text on that little screen with my middle-age eyes.

I am not familiar with this enough to use it.

I am not interested in this. (3 gave this response)

I am not that tech saavy on my phone.

I apologize, but I do not have any suggestions at this time.

I barely use my cell even for phone calls.

I barely use my cell phone, so any services related to cell/ smart phones wouldn't be useful to me.

I believe that Library's are outdated and a drain on the economy.
I can't afford cell phone internet so have that blocked on our phones.
I can't even imagine, but I am sure others have and you will move forward with that.
I can't think of anything. (6 gave this response)
I currently upgrading to smart phone so email, news services, and follow ups to what I read in the periodicals. The library to me is a place of peace and quiet.

I did not know any services the library has.
I do not and a cell phone because they are too expensive. I am a senior citizen.
I do not currently use this service.
I do not have a cell or smart phone. (2 gave this response)
I do not have a fancy phone.
I do not have data/media service.
I do not have internet access from a cell phone or PDA.
I do not have this cell service.
I do not know (17 gave this response)
I do NOT own these devices or plan to own them.
I do not use a cell phone or PDA.
I do not use a cell phone. (2 gave this response)
I do not use a smart phone.
I do not use my cell for this (2 gave this response)

I do not use smart phones/PDA's as I find them more of an inconvenience (with their small screens, clumsy stylus interfaces, and limited software applications) than a vital tool or an assistance. Plus, wireless internet service on these devices has yet to be priced reasonably, and until such a market change occurs, I will not be pursuing the use of such devices. However, simple search functions and content viewing on these portable devices might be a help for some library users.

I do not use text messaging. (3 gave this response)
I do not use these services (4 gave this response)
I do not want anything sent to my cell phone.
I do not wish to have any content delivered to my phone. (2 gave this response)
I don't choose to use that venue for library services
I don't currently have either.
I don't do text messages and don't want them -- if you call with a message of any kind I will listen to it. Notice of special programs of any kind would be welcome.
i don't even know what a smart phone is.
I don't have a cell phone (8 gave this response)
I don't have a cell phone. I probably won't get one until I retire.
I don't have a data package with my cell.
I don't have a phone (3 gave this response)
I don't have a phone capable of using existing services.
I don't have a smart phone (4 gave this response)
I don't have a smart phone - no internet - just a basic cell phone

I don't have a smart phone and my cell phone spends it's time "off", so this isn't a good question for me to answer.
I don't have a smart phone or PDA. So not paying a \$100 phone bill just so I can google something at the drop of a hat.

I don't have a smart phone or use a cell phone.

I don't have a smart phone/PDA and I don't have any fancy features enabled on my current cell phone that would make anything (other than maybe a text message when my book is overdue) possible.

I don't have a smart phone/PDA. (3 gave this response)

I don't have a very fancy cell phone.

I don't have either. (4 gave this response)

I don't have internet use on my cell phone.

I don't have one of these to use. (3 gave this response)

I don't have or desire these features on my cell phone.

I don't have that kind of service...but email...new books or tape or movies.

I don't have that service. (3 gave this response)

I don't have that technology. I like books, not gadgets.

I don't have these capabilities/technologies (3 gave this response)

I don't have web accessible cell phone, so not important to me.

I don't like groups, organizations, publications to automatically deliver information to my iPhone. I equate that sort of thing to junk mail in the mailbox.

I don't like something delivered to my Phone.

I don't like to use my cell phone in that way but you could add something to Facebook such as a group to join. Then send out reminder posts 1 day prior to library events.

I don't like using my phone for these things. It's annoying and hard to take notes.

i don't need the library contacting my cell phone. You guys are already on Twitter I think that is working well enough.

I don't need to have library access on my phone. The computer works fine.

I don't own a cell phone and won't have one!!!!!!

I don't own a cell phone.

I don't own a cell phone/pda.

I don't own a smart phone

I don't pay for an expensive cell phone, just the cheapest model available.

I don't plan on using my cell phone for my library interface at this time.

I don't plan to ever use the service.

I don't read books on my iphone, but I do have a kindle that would be beneficial if I could get books on it.

I don't really foresee wanting APL to deliver anything to my cell phone or smart phone. I think I would be unhappy if it did. I'm happy to get notices of current activities by email, which I mainly check on my computer even if I could check them on my phone.

I don't really use my phone too much.

I don't receive these types of services/content on my cell phone, although I am capable of doing so.

I don't think I need more encouragement actually. I seem to spend a lot of time there.

I don't use (5 gave this response)

I don't use a cell phone except for talking

I don't use a cell phone that way or expect to add the cost of that to my service anytime soon.

I don't use a mobile internet device.

I don't use a PDA, but for those who do, I know they like music and videos.

I don't use a smart phone or PDA (2 gave this response)

I don't use a smart phone. (2 gave this response)

I don't use any other kind of device (2 gave this response)

I don't use any services other than to make phone calls on my mobile.

I don't use cell for library services - home or work computer is more convenient.

I don't use cell internet

I don't use it that much. (2 gave this response)

I don't use it. (2 gave this response)

I don't use my cell for that purpose (16 gave this response)

I don't use my cell phone except to call out from in emergencies.

I don't use my cell phone for any internet activity and don't intend to.

I don't use my cell, and don't have a PDA, to use library services.

I don't use my cellphone as a messaging device.

I don't use my iPhone to check on library services because the service we have up here is too slow. I'm more likely to view things online. Something like amazon does -- such as inform me of other book tapes or music I might be interested in based on what I've checked out would be useful.

I don't use PDA (3 gave this response)

I don't use PDA or SmartPhone technology and doubt that I will anytime soon. I find the notion of keyboards the size of postage stamps rather useless.

I don't use phone to deliver any library stuff

i don't use that technology

I don't use that technology yet. No opinion.

I don't use the online function of my smart phone. Too expensive. I only use the PDA and cell phone functions.

I don't use this feature on my phone. (2 gave this response)

I don't use this service (9 gave this response)

I don't use this service and do not have any plan to buy any smart phone.

I don't use those devices, but if I did, I can't think of anything more the library could do.

i don't utilize my phone that way at this time

I don't utilize those features on my cell phone. In fact, our family gave our television set away in 1994, so the library has played an important part of our lives like... forever. We're not technophobes, but just don't have the time to watch TV. Computer use by our two children is limited to 15 minutes per day, accessed in our dining room with the screen facing the kitchen -- which I'm usually in.

I don't want any support or services for my BB

I don't want delivery to my cell or smart phone (that is, pushed services).

i don't want my phone to bother me more

I don't want or have a cell phone as too many people seem to be glued to theirs. They can't even drive a car without operating one.

I don't want service delivered to my phone. (5 gave this response)
I don't want text messages or emails from the Library on my phone.
I don't want to receive information on my cell phone
I don't want to use my cell phone any more than I already do.
i don't worry bout it cause i do not have one

I download many audiobooks from the library, and love the convenience of listening to the books on my CD player. Just one improvement I'd like to see: Some audiobooks have parts that exceed the capabilities of a standard 80-minute CD/R; therefore, they cannot be burned. Any hope of getting the suppliers to shorten the parts to less than 60 minutes?

I get too many messages already. I enjoy the fact that I do not get constant emails from the library.
I hate using a phone for this purpose, sorry.

I have a cell phone, but I don't have a smart phone. I try not to use the cell phone for it gives me a headache after prolonged use. I prefer to use my laptop when I use email to obtained messages from the library.
I have a smart phone but I don't ever use it for internet access.

I have a Smartphone, but it is cumbersome to use for library catalog searches, so there is nothing that the library could specifically do along that front.

I have basic cell phone service so only use my cell phone as a telephone.

I have no cell internet access.

I have no cell phone or smart phone/PDA.

I have no idea at this moment but no clutter, please.

i have no idea since i'm not there yet on using that technology.

I have none of these.

I haven't started using onine service on my phone. I might start using it as a business tool for scheduling.

I haven't tried to use my phone for the library because I find it a bother to log in with my library card number (which I cannot memorize). However, from other Anchorage Municipal sites I've noticed they are not formatted for use on a cell phone. I could access part of the site, or start a search, but no results would ever appear. I would just suggest ensuring the site functions with a cell phone or offer a mobile server with less options.

I haven't used this feature too much yet so I cannot comment on it at this time.

I hope never to own or use cellphone for such purposes.

i just like emails

I know of none.

I leave that answer for others since I don't use this feature.

I like being told a book is soon due, or if a book on hold has come in. It's a great service.

I like the "due" reminders

I never use my cell phone for online access.

I only turn my cell phone on to make a call. I prefer no messages.

I only use my phone for calling people--not interested in content delivered to my cell--don't have time.

I phone/smart phone app.

I purposely keep my cell phone's internet functions turned off. It is more important to keep attentive while driving and shopping. It is also usually inappropriate and bad phone manners to text and surf while socializing. I would probably only use my phone for this type library service when traveling.

I really am not receptive to text messages or other notices sent to my cell phone.

I really appreciate being able to put books on hold and renew them online - that is one of the most important customer services you offer.

I really just go to the library for research papers and AYC meetings. Maybe notifications for the arrival of new books or speeches or meetings that are occurring at the library.

I simply don't have these devices and have no suggestion.

I think this is a waste of money.

I try to stay away from cell phones. The jury's still out on whether the radio waves are good for the brain.

I use it alot already

I use my cell phone as a phone only (3 gave this response)

I use the internet

I would hope the basic library website would be polished/beefed up before spending money on smart phone technology.

I would like to see a mobile friendly site to easily access my account to renew library books.

I would not use a cell phone for library services. (4 gave this response)

I would not use smart phone content from APL.

I would not want to receive information from the library on my cell phone.

I would not wish the library to deliver anything to my cell phone.

I would rather not be contacted in this way. (3 gave this response)

I would rather not have services over my cell phone. I would have to pay by the call and would rather pay through my monthly internet fee at home. I don't like reading text on my phone's small screen. I prefer to use my home or work computer for library services online.

I wouldn't do this via cell phone because I prefer the larger screen on my laptop computer.

I wouldn't mind having the notices forward via my cell/smart phone or PDA.

I wouldn't use that. for one thing I hate my cell phone and I think anything that would make it go off more would irritate me and I would consider it spam. However for those people who love them I would think the main page offer any links to any services they would need.

I am not certain.

I'd appreciate a text message to remind me of late fees.

IDK (4 gave this response)

I don't have a smart phone

If Anchorage Library would send a short text message inform me that my book is due, or my book is ready to pick up etc, then it helps the day planning, such as if I am shopping at Muldoon Fred Meyer, and I get a phone message regarding my book is ready to pick, then I can drive across the street to pick up before I head home.

If I had a cell phone or PDA with internet access, I would very likely use it to access the library's services. To encourage me to use a cell phone or PDA to access the library's site more often, the library could buy me such a device.

If I had a smart phone, I would want to reserve books using it. Sometimes for book club, the person who can reserve the book first is the lucky one.

If I had one...e-mails of books that are available (when I put a hold on it. AND when my books are due :)

I get them on regular e-mail, it is VERY helpful.

If I needed to quickly look up information on a book, I might use your website from my phone.

if it closed, torn down, and turned into a park, and had wi fi, i would go there and use it daily

if my books are late

If the library had a rental service like Blockbuster online, and ques could be filled - I'd use it for that.

If the library texted the arrival of interlibrary loans and texted the total late fees, etc. upon request.

If there's a way to program it like Amazon does, it would be incredible if the system could recommend books for me that I would like and are available to check out. Honestly, if that kind of content can be programmed, it would bring people inside in droves. Amazon uses recommendations to get lists like this, and as an avid reader, I'd be willing to fill out feedback lists online about books I've read and enjoyed so it could compile recommendations for me. That would be helpful for everyone, and definitely get me to drive to the library instead of ordering books off Amazon, which I do ALL the time.

If they had old movie up dates that would be great!

I'm a dinosaur who believes that cell phones are for making and receiving phone calls, so I would not be interested in receiving miscellaneous information on my phone.

I'm considering purchasing a Sony electronic book and would be interested in downloading books from the library.

I'm not interested at this point in using my cell phone that way. Perhaps in the future.

I'm not much of a cell phone user.

I'm not really interested in using my PDA for this purpose.

I'm not sure (2 gave this response)

I'm not sure about this. The People Mover helps get people to the Library all year long including those that can't afford to have cell phones or private automobiles

I'm not too techie. I would just use the computer.

I'm old school, my cell phone just takes phone calls and I'm fine with that.

im too bissy to check it out

You people charge enough in overdue fines to build a whole new building with penalties alone!

index of available texts. A google Anchorage basically.

info about programs available during the week

Info on Lecture / film series and Community issues discussions/programs

Information on community meetings or exhibits. Story time type info for families.

Informing about new books , activities, events (5 gave this response)

instead of email send text messages to phone

Interlibrary loan?

iphone app

iPhone app or mobile customized web site to locate/reserve/order books on the fly

iPhone app showing availability!!!

iPhone app that allows me to look up and reserve library items.

iPhone app to review account info, reserve books/media and search library materials.

iPhone app... Blackberry App... RSS Feeds of new materials... Kindle or Sony eBook reader rentals.

iPhone app? None really

iPhone site to status books due, etc.

iphone version of site

iPhone/iTouch application.

Is there an email list of events happening at the various branches?

It doesn't apply to me since I don't use cell phone, but maybe reminding people about the due date on the stuff they have borrowed from the library may be helpful.

It works for me.

it would be neat if we could access books on our phone.

just about all

Keep up the stuff you can download to MP3.

Kill your television AND kill your cell phone.

Kindle books! (2 gave this response)

Language learning services.

latest list of books in areas of interest that the library has newly purchased. Also I put in a request for a new book to be added to the inventory but got no status response and that was after a month.

Learning a language other than English classes.

lectures, special events

Less is more.

let me know when Nevada Barr, Sue Henry, Dana Stabenow, Janet Evanovich and more have their newest books available

let me know when the book/magazine has been checked in so that I know it is available again

library books due date reminders (5 gave this response)

LIBRARY CATALOG,ADVANCE CHECK IN,CHECK OUT.MOVIES.

Library event podcasts.

Library events and lectures. (4 gave this response)

Library hours and events. (2 gave this response)

Limit cell use to immediate family and car emergencies.

links to what is available; send out one with 12 items each week. each one needs its own link. That way I can tell more what you have to offer and how to get it.

list of new acquisitions every week or so. (2 gave this response)

I THINK THE LIBRARY SHOULD CHARGE A USER FEE ON AN ANNUAL BASIS

list of new books that just came out. (4 gave this response)

local news and events.. books

longer hours at loussac; i appreciate maps- especially local.

Look up books or put books on hold for pickup later. Maybe a texting service where you text a book title and author and you get a text back about which branches it's available at.

Look what's new type banners about new programs going on or quick blurbs on what's going on at the library today.
Lower costs for data from the carrier.

Make an application for the iPhone, or iTouch to look at available books.

Make the card catalogs in the libraries more "user friendly" and forget about the electronic Rube Goldberg devices.
Manage library account

maybe a class on learning to use them!

Maybe a continually updated and current listing of the top books/bestsellers in different genres and a description of each book.

Maybe a library application that would allow me to browse, reserve, and renew materials.

Maybe a list of the newest additions...best sellers...or selected topics... would be nice.

Maybe have a wish list of books and let me know when they become available.

Maybe having a mobile library. I know that with our online business they created a website that is user friendly and allows us to access our business materials with out going to the extended sites.

maybe if you cater to the people's wants, like if they're interested in gardening, you could send a message out that there's a gardening club meeting tomorrow at 5pm at the library, or study session for teens...

Maybe it would be helpful to have a materials renewal available.

Maybe weekly send a list of the top books and how many are available - then I could select one and if it was available it would be sent to me or left at drive through for me. If it wasn't available, I'd be put on a list and when it became available I would be notified and the book sent to me or available at drive through

Me getting internet access from my cell phone.

medline

Meetings in the community, conferences, events, etc.

Messages that a requested book is now available...

Mobile html capability

Mobile Library Catalog App

Money

Monthly updates on upcoming events. Ex book sales

more information texted to my cell phone which would be helpful for the whole family.

More instruction. I'm unaware of this service.

More updates on library events, newsletter,etc.

More Warrior Cat books!

movies and e-books

mssg that your reserved material is available

my cell phone doesn't receive stuff like that but it does receive text messages if they could text they can.

my cell phone will be just a phone...no whistles or bells

my phone is doesn't have download capabilities.

my phone is not equipped for this service.

My school network

NA or N/A (462 gave this response)
N/A - do not use (5 gave this response)
N/A - I DON'T HAVE A CELL PHONE
N/A @ THIS TIME (5 gave this response)
N/A Don't have a phone.

N/A since don't own cell phone and I don't even know what a smart phone/PDA is.
n/a to me. I barely use my cell phone for telephone calls.
N/A We don't use a PDA or smart phone. (2 gave this response)
n/a wouldn't really use it
I personally do not like to use a cell phone for online usage.
NA - I don't own such a thing. (Believe I could use a smart phone).
NA for me (6 gave this response)
nada.
Neh, don't like using cell phone much.

New books in.... short book reviews about books I might be interested in... book a day calendar...
New books of interest. (7 gave this response)

reserved book availability

New fiction alerts

New materials noted in #11 and reference materials noted in #12.

new movie

New titles added to the collection and events. Nothing that is redundant with other popular info sources.

New titles as they arrive. Special events. (4 gave this response)

New York best seller list, new books at the library, etc.

News about events and such that would make me want to come into the library.

news about incoming books, popular best sellers within certain categories; any and all public gatherings dates, who, what, when my be interested in going - any fees to attend

news about kids programs

news about special programs and lectures.

news about the library

news, especially on the Anchorage Assembly since it is located at the Library.

No (5 gave this response)

no answer (2 gave this response)

No cell phone (8 gave this response)

Never. If the library got back to basics instead of trying to be all things to all people, it would do better.

No Comment (10 gave this response)

No familiar with this service.

No idea (8 gave this response)

No interest. Do not use cell phone.

no opinion (5 gave this response)

no please none

No services or content; I get along fine without either a cellphone or smart phone/pda.

no smart phone or pda (2 gave this response)

No thanks.

No, thank you. I prefer not to use my phone for those applications.

None (361 gave this response)

none - don't use cell phone for this use

None - I don't use cell or pda that way as the data packages offered by local service providers are too expensive and I can get the information very easily in other less expensive ways. I would not want the library to waste precious resources on this kind of service.

None - I just have a simple cell phone and seldom use it.

None -- I look at the cost of this service and have chose not to use it.

None - I think the Library should concentrate on improving their basic services, including keeping branches open before they spin off into new services

None - I use my cell for phone calls only, with an occasional text from family members.

none - I'm not interested in cell phone use.

None - it's expensive to have that service. I'd rather receive info of the library on my e mail.

NONE - NADA -NEVER

None - only use phone to talk - not surf net

None - please!

None - the library needs to get its basic infrastructure in decent shape before it starts doing anything this frivolous.

None - we don't use this technique.

None - while I use a smartphone, I'd rather have a computer for searching things; easier to maneuver.

None - wouldn't use that service

none . . . cell phones are for emergencies only. (3 gave this response)

None --> I don't use my cell phone, smart phone or PDA to access the internet. I am at a computer all day long and have internet access at work and home.

None as I have no cell phone

None at present (6 gave this response)

None come to mind (5 gave this response)

none- don't have one!

none don't want that kind of stuff coming on my phone!!!

None ever.

None for me. (6 gave this response)

Other users might appreciate a notification of new releases of books that they are interested in and have registered with the library for.

none I am sick of my phone....

none I don't care for phone updates of any sort.

None- I don't spend the money on these services

None I don't utilize this feature on my phone nor would I be encouraged to with more features or services.

None my phone does not have internet
None needed.
None please. (3 gave this response)

NONE the Library is to be QUIET !! I have enjoyed books at home for the last year, and don't frequent the Library for THIS REASON !
none to the cell phone.
None (11 gave this response)

THIS AREA SHOULD NOT BLIND THE LIBRARY MANAGERS TO THE REALITY THAT THEIR PRIMARY PROBLEM IS 'LIBRARY CLOSED AGAIN! WITH MINIMUM AVAILABILITY; PSYCHOLOGY POINTS OUT THAT EXTINGUISHING OCCURS WHEN BLOCKAGE IS REPEATED AGAIN AND AGAIN WHEN PEOPLE TRY TO USE THE LIBRARY AND IT IS CLOSED AGAIN.

LOCATING THE LIBRARY IN THE REMOTE LOCATION UNAVAILABLE TO THE PUBLIC UNLESS THEY OWN AND OPERATE A MOTOR VEHICLE WAS A VERY BAD DECISION ON LOUSSAC'S PART. THEREFORE, THE LIBRARY SERVICES WOULD BE USED MORE FREQUENTLY IF THEY WERE NEARER THE COURT HOUSE, CITY OFFICES, FEDERAL OFFICES.

None!! (3 gave this response)

None, any added service would not reflect the true cost to the user, and the tax property payer would foot the outrages new cost.

none, cell phones are for calls only

None, do not own such devices.

None, I barely use a cell phone.

None, I do not have a cell phone like my husband and kids.

none, I do not use my cell phone for anything but a phone

None, I don't use it that way. (2 gave this response)

None, I don't want anything on my cell phone.

none, I use as I need it.

None, I will look up info. if I am interested. I do not like receiving solicitations on my phone.

None, it is not a service I have available and not one I want

None, never

None, not interested. (2 gave this response)

none, please stay off my phone

None, really, if I used my cell or PDA for this service.

None, socialization seems to be peoples biggest complaint so if you get them off the phone they will actually have to go visit people face to face.

None, Stick to the most current books possible.

None, unless there is a way to access the website and search for availability of a certain text.

Please do not go digital with smart phones. that would be a waste of time and money.

None. (61 gave this response)

None. Doing so would ensure the opposite response.

None. Don't like cell phone, etc.

None. Don't use. (2 gave this response)

None. I am not a big proponent of using these services for that purpose.

none. I barely know how to retrieve missed calls at this point.
None. I do not have a cell phone or smart phone/PDA.
None. I do not use my cell phone for this type of service.
None. I do not want my cell phone to become like my home phone where people invade my privacy all the time with surveys and solicitations without my permission.
None. I only use my cell phone to return phone calls. The cell phone is never on.
None. I prefer my computer for these services.
None. I'm already overwhelmed with this and am not subscribing to more. Might have a different response from under 25 crowd.
None. I'm old. I don't want unsolicited messages from anyone.
none. My phone & I aren't smart enough
None. Should be closed to save the taxpayer some money.
none. Don't want that; spend money on keeping the library open 7 days a week.
None. I am not an avid cell phone user.
None. I am too cheap to pay to have internet on my phone.
None. I do not use a cell phone or smart phone. (2 gave this response)
None. I don't have a data plan on my cell phone.
None. I don't use this feature on a phone.
none. I don't want stuff delivered to my cell.
None. I only use a phone to talk to people. (2 gave this response)
None. I would consider it spam.
None. I would not use those devices and don't plan on using them.
None. This might discourage me from visiting the library.
None...books = old tech, cell phones, smart phones/PDA= new tech.
If people migrated over to new tech, there would not be a need for them to come to the library.
none...I use the cell phone as a phone not a research source.
None..for sure

None> You did not ask how many periodicals I read. Answer: Nat. Geographic, Smithsonian, Fortune, AARP, Money, Forbes, Mother Jones, Macworld, National Parks, National Wildlife, and The Atlantic. I read the New Yorker when I see it in doctor's offices. I have DVD's from the Teaching Company that I have not gotten through. I do not go online for news and regret the state of the ADN and news reporting in general.

None--don't do that.

none--don't want more incoming stuff than I already have

none----it would turn me off. This is something teenagers would like though.

none-stay away from my cell

nope i would not like the APL to send me text

Not a service I would use... (3 gave this response)

Not anything I can think of. I don't have a smart phone or PDA nor do I use my husband's cell phone regularly. We mainly keep a cell phone for emergencies.

Not applicable since I do not use a PDA.

Not applicable. (12 gave this response)

Not applicable. Don't care to access via these methods.
not cell phone users (2 gave this response)
Not going to happen - I dislike the thought of using cell phones, etc., in this manner
Not interested (12 gave this response)
not interested - too busy;
maybe event reminders
Not interested in this feature at this time
Not interested. Emails are OK, though.
Not into cell phones.
not needed
Not personally interested in this service although younger folks would probably be interested.
not really interested in using my cell phone
Not sure - again I have a variety of choices from around the world - so I'm not sure what the local library could offer that would get me to use local services.
not sure - I do not have internet capable phone.
Not sure if I would do that, am just not into that area of communications.
Not sure if I would use my phone in this capacity.
Not sure if this is done, but sent text messages like is done through e-mail of upcoming due date.

Not sure, but I use my iPhone for my audiobook digital downloads after first depositing them to my computer.
Not sure, we already visit once to every other week
Not sure. (24 gave this response)
Not that I wouldn't support the library by upping the taxes, but I am stretched so thin now its sad and scary.
Not that important to me.
Not using my phone that way yet. (2 gave this response)
Not wanted
Not willing to pay for this service from my provider. (2 gave this response)
Nothing (34 gave this response)
Nothing from the library is this important
Nothing - I only use my cell phone for telephone calls, not to gather information.
nothing - I'd rather visit in person.
nothing - my cell phone does not have that capability.

Nothing at the moment. Maybe notices (like they email now) regarding books being due or holds being available.
Nothing I can think of - since I don't twitter, or use any of the current my space, face book, type contacts.
Nothing I hate, hate the cell phones they are for me just a means to an end
Nothing is ever sent to my phone don't need that just the card you supplied it works great
Nothing that I can think of. (8 gave this response)

Nothing! My cell phone has ONE purpose - speaking with others. Please don't clutter it up with messages and texts. That would be a nuisance, and I'd never read them anyway. I advise the APL to spend \$0 to develop this kind of a program, and use the money for items that people can actually touch - like books and DVDs.

Nothing, do NOT call me on my cell phone. I only allow family members and very close friends have access to my cell.

Nothing, don't have internet on my phone.

nothing, don't use the cell phone that often

nothing, i do not have any of these devices available to me.

nothing, i do not use my phone to check for library updates

nothing, I don't use my phone for that. (2 gave this response)

Nothing, they have everything I need.

Nothing, too invasive

nothing, wouldn't use it.

Nothing. (10 gave this response)

Nothing. I don't have a cell phone or PDA

Nothing. I don't use my cell phone for that, but thanks anyway. For others though, I think a reminder that books are due back to the library within the next couple of days would help. And if someone is late or has a late fee, I think occasional reminders about that would help both parties too.

NOTHING. I'd be ticked off if I started getting texts from the library.

Nothing. I don't have those services on my phone. (2 gave this response)

notice of favorite author's new releases

notice of new movie releases available at the library

Notice of new releases that have just arrived and the ability to reserve them

Notices as to when my books are due. (2 gave this response)

Notices of availability of books on hold that are now available, or when books need to be returned - as is now done via e-mail.

Notices of newly received books, meetings, special events

Notices of upcoming events. (4 gave this response)

Notices when books are available for pickup/ notices when books are due

Notices when books or new items arrive. (5 gave this response)

Notices when reserved materials are available (8 gave this response)

Notification of books available, events at library,

notification of new books acquired by authors I like or on topics I've indicated having an interest

Notification that your hold is in, notification of popular new books that are now available.

Notification when a book is about to be due (2 gave this response)

Basically, the existing email service, but perhaps via texting and/or PDA

Notification of book signings or lectures?

Notifications of recent acquisitions. (2 gave this response)

Notifications of upcoming children's activities. i can design/build this system for free if you would like. i am an engineer currently working for the university.

Notifying availability on sought books or DVD's , political or local events to be held there, or other such as Flu vaccine perhaps?

Now that's a good idea. If you had copies of the house bills etc available, both state and federal, we could read them. Can't rely on the news anymore to give you any info.

Downloadable would be good, especially if they provide them with an index.

Null

NY Times Best Seller List and if you have them in.

Offer access to the library materials (magazines, newspapers, reference materials).

On hold book available for pickup.

on line reviews/new books notices.

Once I upgrade my phone to a smart phone, I would like to download more information to the phone.

online audio!!

online book borrowing

On-line book reviews

online books; I really like the audio books as they are.

on-line books?

Online ebook checkout program, e.g., overdrive, that I can read on my Sony eReader or iPod. I live in a remote Alaska location and would like to be able to check out ebooks from the library here in Alaska.

Online PDF / ebooks / emagazines

Only if an answer to the question "Is this book available at this time.

Optimization for the various platforms (WAP maybe?) to leverage out number 11.

Partnering with a telecom like ACS for marketing purposes would be good, no? GCI would be another option but is in the business of driving people to TV watching and the library is kind of the opposite of that.

Option to see what events/lectures will be held at a selected (or a couple) library(s) on a weekly/monthly basis.

When a reserved book is available for pick up.

overdue notices, book reservation notices, new releases by category and dvds

Overdue notices (4 gave this response)

Pay for q cell phone for me. LOL

perhaps a list of music or movies to rent; like a 'new in this week' type thing; or classics etc. or what weekly meetings (the ones open to the public) are happening

perhaps if a book I requested became available beyond that I usually don't like to be contacted on the phone unless its pertinent to the moment.

Periodicals

Please do not contact me on my cell phone, you can email, I would prefer that.

Please do not send any information via cell or PDA. It is annoying.

Please don't call me.

Please don't deliver any messages to my cell phone. Thanks.

Please don't do this. (2 gave this response)

Podcasts about news topics

Podcasts of public lectures, meetings, gatherings or other events where information is shared/presented on a variety of topics, recorded at the library. Also, RSS feeds with events information.
post new services and developments to users cells and internet

Probably wouldn't use it. (2 gave this response)

program events (2 gave this response)

book availability and holding

Provide the ability to down load books & media to read once at significantly less cost than purchasing over the internet

Put an app in the app store so your website will fit better on an iTouch. It would be nice to browse for books that way.

quick card catalog, reservations, and access to my account

Rarely use my cell phone, so I'm not the right person to ask about that.

Read books online

Reading books on the PDA does not seem appealing - PDA work for me includes only small transactions/activities that can be squeezed into just a few minutes (while waiting in line, waiting for someone to join me, etc). Very small "snippet" activities.

really haven't thought about it!

Recommend books from a genre or author I like.

Reference desk

reference materials

Regular email is fine. I'm not an advocate of the other. (Too many accidents while driving, etc.)

Release of new books

Release of specific games/movies/books via distribution list based on particular interests selected by patrons.

reminder of books due or notice of new/video book that has come in as requested from inter library loans

reminder that a book/movie is coming due but I get that in my email

Reminder that my books are due. I avoid checking out books because I am always late getting them back. If I had a reminder I would come in and check out more books and then repeat.

reminder when the books that i have borrowed are due, to be sent to my cell phone as a text message.

Reminders about book renewals/due dates; special events at library per my preferences (2 gave this response)

Reminders about upcoming special events

Reminders of books/materials due (11 gave this response)

Reminders on events

I would be willing to support additional taxes for our libraries in Anchorage if I knew that the money we do have is being allocated and used in the most efficient way possible.

Renewal notices.

Renewal of materials (2 gave this response)

Renewals, search for items, online reservation (for pickup), ebooks.

Requesting a book and being able to drop by and pick it up without searching for it.

Research (2 gave this response)

Reservation of books and media

Reserve search for books and movies, also reminders for due dates.

Reserving books and subscriptions to data services are the only services that I use the website for.

Return status for popular books that are frequently out.

Reviews (2 gave this response)

Same answer as number 12 (5 gave this response)

same as above (6 gave this response)

Same as above in number 14.

same as internet service

schedule of events, reminders (2 gave this response)

schedules of incoming seminars/events/workshops

schools should encourage children to use the library and do reports, thus the "family" would be at the library and that would encourage use.

send list of new books you get

send me announcements on new release publications available at the library (book and audio form)

Send me text messages about library functions (2 gave this response)

Sheesh - no thanks. (2 gave this response)

Short notice childrens' venues.

Shorter surveys.

simple book search / hold in text format.

Since I do not see in the near future that I would be able to afford online service through my phone, I can't think of any.

Since I don't own a cell phone/PDA I would be more interested in getting an email at xxxx@xxxxx.com. Why can't Anchorage have a Book Mobile so that residents that live in Senior Citizen Complexes can order books for themselves to be delivered to them. Most of us Senior Citizens do NOT own an automobile & can't get to a library. Since I just have a regular cell phone, there isn't anything I would want APL to add to it.

smaller data packs

SMS notification when requested books are in

SMS reminders of due dates

Sending by Text Message would be great to notify me that a hold is available. I don't need notice by snai mail. I get email messages and check my on line account. So it's old news by the time I get the mailed information.

Sorry, don't have one.

Sorry, my current phone isn't very intelligent.

Special events information (3 gave this response)

start twiting.

Status on books requested to be checked out.

Stay away from my cell phone please. (2 gave this response)

Sudoku

Suggested reading/ books by category - don't always have time to peruse the library

Summer/winter programs, Book club/book of the week, Events, speakers that are going to be there, performances in the mini theater, etc.

tell me my book is in ...

text me when a book i hold is there or when a book is due

text message alert that a reserved book is in and similiar title / function options that may be additional related resources

Text message notification of a book on hold becoming available, or an interlibrary loan book becoming available (not sure if you already have this service). (4 gave this response)

Text message reminders for overdue books would be great. maybe twitter for general announcements?

Text message reminders, ebooks.

Text message telling me I have books/materials due. (6 gave this response)

Text message when new items, or customer specific requested items, are available. (4 gave this response)

text messages about materials that are on hold or due and updates about items of interest to me maybe...like the new issue of national geographic is now available for viewing.

Text messages of the availability of an item on hold, or when the item is about to expire to be returned on time

Text messages with upcoming speakers and events of interest. (3 gave this response)

text msg

text when books/ videos are almost due like they do on email but straight to your mobile phone.

That I can not answer.

That my audio book is available.

That would be invasive and Kindle my phone with junk mail, no thank you.

That would only tic people off.

Since you did not provide a place to comment at the end, I found my own. For Question #14, I would be more willing to pay an additional tax if I knew it would not be wasted. Stop thinking for the library with a liberal mentality, or you will be out of a job soon. When the Municipality of Anchorage pulls its head out, and stops wasting money we can see just how much we would need for the libraries. Until then, we pay enough. Stop wasting it on stupid liberal projects that do not do anything but waste our money. Case in point, this survey!

that's for geeks

The Anchorage Public Library could deliver updates about new releases of books, movies, etc. (2 gave this response)

The cell phone itself is inexpensive. It's the service contract and the termination fees, and all the hidden costs that prevent me from getting one.

The email notices are fine, thanks.

The library needs to get its act together and improve their basic services before they start doing periphial things like this. For one thing their IT setup is a mess and appears to be getting worse - more staff & funds need to go into ensuring the basic infrastructure is in good shape. This question is pretty meaningless when we're faced with the specter of branches closing and/or cutting way back on hours.

The only thing is the library website should be able to recognize if the request is coming from a PDA/Smartphone and switch to a "small screen" format. If I access the site from a computer with a large screen, the formatting works fine but that same formatting rarely works on a PDA - all I am suggesting is make sure you have a stripped screen format for the small screen devices.

The reminder email's are wonderful!

The renewal notices and late notices are already pretty enticing.

The same search/reserve capability that's on the main Web site. Barnes/Noble has a great iPhone app we've already used to reserve a book at their store.

There are alot of people who don't have cell phone's etc. My elderly parents who have lived in Alaska for 64 years don't have a cell phone and can't use a computer.

They have everything I need.

think this could only work well for PDA type of cell phone and most people still don't own one, like me... :(

This isn't a big area for me right now, so no comment.

This isn't a way I would like to receive information about the library.

This would not be useful to me at all.

tide schedule, redoubt disturbances, stuff like this!

Also am not familiar to how people use this service since i haven't used it, and this would be some neat service with the options above!

Topic alerts/ events (2 gave this response)

Tweets on special events

Txt msg of events day before

UNKNOWN (6 gave this response)

Unknown - I don't use my cell phone for that kind of stuff.

unknown - I never visited the website

Unsure (6 gave this response)

Upcoming community and library events postings

Upcoming events (3 gave this response)

updated calendars with library events

Updates for books that come available. Maybe reminders on due dates.

Updates of my chosen subjects

Updates on arrival of new books.

Updates on new videos available...

updates on newly acquired books and DVD's and reviews of these materials

updates that a book is coming due (3 gave this response)

updates

new book releases

events

USE AS LIBRARY CARD

use enough already

user friendly search

Utilizing any and/or all of the following: Myspace, Facebook, Twitter, Craigslist, Flickr, YouTube, ADN, will attract the numbers you are looking for. Figuring out how and through what applicable applications is what you pay advertising professionals for.

value line

We are completely satisfied with the service that we have received. We appreciate the library and the service.

We don't know how to use that function of cell phone.

WE don't own/have a cell phone/smart phone.

we don't use that technology right now (2 gave this response)

We don't use the internet on our cell phones or PDAs.

We enjoy using the audio downloads. I would be irritated if I received cell phone messages from the library.

We seldom use our cell phone so would not benefit. We consider it mainly for emergency use.

weather or traffic updates??

Weather reports, I guess; headline news coverage "tweets," if not already offered (?)..

Weekly hot topic or featured series email to remind me of your services. I was looking for an old Richard Bach book at Title Wave and this survey reminds me I could check it out with my nice card.

Weekly Schedule of events for my branch, such as readings, discussions and new materials release (such as new fiction). Something along the lines of what the Bear's Tooth sends it's subscribers...what's going on this week, what's coming up, items of interest and updates for closures and the like. A quick peek of what's happening at my branch. oh! And Staff book picks for new reads or favorite authors!

what is coming up this week or month, special events, book readings etc.

What services can you deliver to my cell Phone??

what's new to check out in my preferred subject matter.

when certain music, movies or books become available

When the book sales are. (2 gave this response)

WI/FI . . . Local news worthy events, traffic updates at 7 am and 5 pm. Most current book arrivals at Lousac.

Wireless access (3 gave this response)

With limited funding, I wouldn't try competing with the big dawgs right now. It would be a waste of valuable money that could be spent elsewhere. Times are tough for all of us -- best of luck!

won't use cell phone

work in the village so can't access internet via cell phone

Workshop/lecture events

Would like to be able to sign to have reminder text message for special events, materials due, etc.

would not be interested. I am not a gadget person

Would not use this. (5 gave this response)

wouldn't like that

You could make a simpler, mobile version of your website to make it easier to access on smart phones.

You need a place for comments. Close on Monday & Tuesday and be open on the weekends. Sunday can be a partial day noon - 5 pm. This will allow the working poor to have access to the internet, etc. during none working hours.

Zero (2 gave this response)

(Question 14 asked respondents: How much would you personally be willing to pay in additional taxes to improve the Anchorage Public Library. Six alternative choices were provided, with the first being \$0 and the sixth being "more than \$10 per person per year. No space was provided for other

responses. The comments below were typed into response boxes to earlier questions by respondents who wanted to comment.)

Referring to question 14: I would be willing to pay an annual subscription fee as is done successfully in other states as well as throughout the European countries. Most Alaskans are unaware that such a program exists elsewhere and take our Library services for granted.

You did not provide a block to respond to number 14 so I am doing it here. I am not willing to pay any additional taxes for the library if it is going to be an inconvenience for me to use.

When I went once, I got really turned off by the complications of just getting a library card, although I am a local taxpayer who supports the library. I was somewhat new in town, and I was so annoyed I figured it was indicative of a poorly managed library system, and I've had no interest ever since.

pertaining to question 14 we have a lot of book out there even public school books we pay for this too!

Change your obnoxious sign-up system, and then I'll give you political support.

About question 14. The library should be a community priority. We are not that poor.

For the question below, taxing home owners more is NOT the answer. What this city (state) needs is a sales tax of some sort. Property owners can not do it all for everybody all of the time. I am not against taxes as we already do pay a lot and should, but raising taxes again is not the way.

I am not willing to pay additional taxes for the Anchorage Public Library until I see some evidence that what they currently have is being used well and efficiently - are items purchased being circulated, is there more cost effective ways to purchase library material, is staff being allocated in a sensible manner - I'd like to see evidence of what is actually being done with the money the library is getting instead of just hearing what they don't have.

None, I would find that really annoying. Item 14 should have a space for qualifying remarks. I'm not willing to pay additional taxes for ANYTHING. The library needs to solicit more for donations and volunteers.

I'm not willing to just say I'll support a tax increase for the libraries, without knowing what the need is or some other rationale. Don't just ask people for more money without having made a strong case for it.

I would like to see some cuts to police and fire taxes go to the library

Re: #14 \$ for the library should be voluntary not tax. This survey is good, look for ways for cost effective programs....well attended events for fund raising. Use Juneau Library's model for a book store for donated books instead of a "book sale". Put it in conjunction with the gift shop, which I suspect does not bring in enough to justify the space it occupies.

The APL system is wonderful. The mayor, the assembly and the citizens should be so proud and so grateful that it's in our municipality. It shouldn't be diminished, it should be enhanced and highlighted, but that won't happen with budget cuts. DON'T CUT THE LIBRARY FUNDING!

Answer to #14. Who cares if APL lags behind other US library...I don't care even if it just has a few books underneath a tent, it's a cool library! I don't want to pay so you can build a multi-million dollar bells and whistle hi-tech junk building just so you can say you're like the rest of the US.

This is just a comment on question #14; I was confused on how to answer it. Specifically as to the per person per year part. Are you asking me how much I'd be willing to pay per person in the municipality? Per person who visits the library? Or would I personally be willing to pay \$5 per year?

Since there is no place to respond to the question below, I will respond here. Anchorage has already imposed too much taxes on property owners. I would not support additional property tax to offer more library services.

I pay overdue fees (~\$50/year) that cover my costs per person! I know, I can go on line. . .and I will start to do that.

This is a comment to #14- I actually think the Anchorage libraries are doing a great job providing to our community. Right now our city and our nation HAS to scale back on spending. Property taxes in the Anchorage area are already very high, and I see alot of wasteful spending by our local governments. We are several million dollars in debt. Now is NOT the time to ask for more money from our taxes. Continue doing the good job you are with the money you are already getting. We have to start thinking differently as a community about money, and people should not continually be taxed more.

For the question below I would rather see the library shut down than raise any tax to support it.

There should be a membership not a tax, To charge EVERYONE is similar to forcing someone to pay for another citizens health care. AKA Trickle up poverty.

In regards to question 14, I rent not own so I'm not sure it applies to me. In addition, surveys are only useful when there is a neutral or N/A category. Question 14 doesn't have this so I can't answer it.

Although you are looking for a simplistic answer to #14, the fact is that as long as property payers are the only source of revenue I will not vote for another bond of any kind.

Regarding #14, I would like to pay for certain magazine subscriptions for my Samson-Diamond library. Such as taking advantage of the Smithsonian magazine offer for a low cost subscription for a library. Another option I could see would be an annual fee for the library card.

FOR Question 14 my opinion is that most folks are willing to pay if they felt that the \$\$ was directly contributing in the way they want. People support what they helped to create or participation in the process.

#14- we need an income tax for equitable funding of our city services. I support taxes for services in this city, but it must be from a taxing source that is based on income so that it is fair to all. This should not mean an increase of property tax.

Regarding the next question: (Taxes) I would NEVER support additional taxes for ANYTHING but I would be overjoyed to see fundraising efforts. It does wonders for a community to work together on such projects, Check out the Bangor Public Library and try to get ideas from Tabitha King. She is a terrific fundraiser for them. So is her husband, Stephen King.(the well known author)

This is in response to #14, which is the answer after this... I would be willing to pay more in taxes if the library was able to keep the money they generate from overdue fines. We use the library extensively and often have overdue fines that we have gladly paid until I learned that the fines do not stay in the library system, but went to the muni and from there who knows. If that could stay in-house, it would be useful to see how much the library would benefit from that.

In the question about how much I'd be willing to spend in additional taxes--please read carefully: ZERO-NADA-ZILCH

You don't give me a place to add that I don't want taxes to go up for services but I would be willing to pay a user fee. There's no reason for anyone else to pay for me to use the library.

I don't want to pay more in property taxes, too high now.
I would be willing to pay a user fee to the library \$20 for a year.

Question 19 – Please indicate the primary language spoken in your household

"American"

& Spanish

africanamer

also, Thai

American (2 gave this response)

arabic

Bisaya

burmese

Cantonese

Chinese (8 gave this response)

Chinese Mandarin

Croatian

Czech (2 gave this response)

Danish

Deutsch

Doesn't matter.

English

English and French
English and German
English and Mandarin
English, Danish and Yupik
english/yupik together
Farsi
French (4 gave this response)
French and German
French/English
Gaelic
Gaelic
German (6 gave this response)
German, French
German/Swiss
hebrew
Hispanic
Human
hungarian
ilocano
inupaq
Inupiat
Italian

Japanese (9 gave this response)
Japanese and Chinese
lakota
Lithuanian
Malayalam
Mandarin
mixed
native
nepali
not appropriate
Nuer
pangasinan
persian and hindi
philippine dialect
punjabi and urdu
Romanian (2 gave this response)
Russian (11 gave this response)
samoan
sarcasm
Sign language :)

Slovak/Czech
snow
Sometimes we speak nonsense.!
Spanish (2 gave this response)
Spanish, German
Stick to English/Native/ESL
Tagalog
Tamil and English (2 gave this response)
Thai (3 gave this response)
Tibetan
tlingit
tsimshian
Urdu (4 gave this response)
Urdu & Punjabi
Vietnamese (2 gave this response)

Question 20 – Please indicate the racial category that best characterizes your background

African-American/American Indian/ Latin
Alaska Native AND Caucasian
Alaskan
all the above
Amerasian (2 gave this response)
American (11 gave this response)
American Indian, Caucasian, Black
American Indian/European mix
American, just plain American, don't fit me into a racial category
AMERICAN. We are all American and do not need to be profiled.
Americian Indian and White
appalachian american
Are you serious?! It's intrusive and does not matter.
Asian-Caucasian (2 gave this response)
asian-white
Aztec & Mayan Indian
bi-racial (3 gave this response)
Bi-Racial, African-American/Asian
black american
black and white (2 gave this response)
Black Dutch
Black, White, and American Indian
Black/Hispanic
Black-White-Native
blend of white and native american

Caribbean islander
Caucasian & Asian (2 gave this response)
Caucasian parent & Asian children - answers are for all in the household
Caucasian, Alaska Native, Japanese
Choose not to specify
combo pizza like
decline
don't like this question...race doesn't matter
don't want to answer
Earthling (2 gave this response)
Euromut
European American (5 gave this response)
European American (why is everyone else continental or ethnic and I'm a race?)
German Filipino

Haitian (West Indian)
Half white and Asian
half Yup'ik, half Caucasian.
heinz 57
himan
Hispanic (67 gave this response)
Hispanic / Latino
Hispanic and Asian
Hispanic and Caucasian
Hispanic and White
Hispanic- I can't believe you didn't have that option
Hispanic Mix
hispanic, armenian, irish
hispanic, colombian
HISPANIC/ CAUCASIAN
HISPANIC/LATINA
Hispanic/Persian
Hispanic/White/Native(Philipino)
Hispanic-Mexican
homo sapiens
Human (12 gave this response)
human being (3 gave this response)

I am an American first.
i am white, my family is native
I don't agree with racial profiling - I'm Human
I know you need the demographics but gee whiz...

I object to this question-let's stop highlighting racial differences

I refuse to answer this question as I feel it is racist!

Indian from India (2 gave this response)

International

Irish (2 gave this response)

Irish and Asian

Irish-Japanese

It should not matter my race. We all used the library.

jamaican

japanese

KANSAN AND MONTANAN AND ALASKAN

Korean/White

latin

Latin american

Latin American

latina,spanish

Latino (5 gave this response)

Latinoamerican

Martian

Mexican (4 gave this response)

Mexican American

mexican and american indian

Mexican and Cherokee Indian

Mexican Indian

mexican, navajo, dutch and irish

Mexican-American

Mixed (15 gave this response)

mixed american

Mixed (White/Asian)

Mixed AN/White

mixed asian anglo

mixed black/white

mixed like our president

Mixed Pacific Islander/White

Mixed Race (2 gave this response)

mixed White and Asian

Mixed: white, American Indian; Thai

mixture of many different backgrounds

mostly white, changing household other unknown

multi

multi cultural

multi-ethnic (2 gave this response)

Multi-racial (2 gave this response)

n/a people aren't people--does not matter what color

Na (2 gave this response)

Native Alaskan

Native American

Native American - born in America - Despise the terms White or Caucasian - but of course ancestry is European - Ha !! Why is racial profiling important anyway ?

Native American and Black

Native American and caucasian

Native Hispanic (Paez people SW Colombia)

None of your business (3 gave this response)

North African European

Northern European American

Not an appropriate question (3 gave this response)

NYDB

of Mexican Descent - Chicano

Pastel

Puerto Rican/German

Rather not answer. There is a biased based group at my local library.

Refuse to Answer (2 gave this response)

Rusian American

Saami

scottish-american

Screw you -- there is no future in race identity.

should call us euroamericans

should not matter

Sorry, I don't see why race is important for a Public Library survey.

Spanish (3 gave this response)

Stick to English/Native Languages and ESL for all

Sudanese American

tan

There is only one race...human race. We are less than 1% different from each other genetically. This question is divisive and bogus. Do the research.

This is crap! Why can not we be Americans and leave out the Race bias?

this is irrelevant!

This question is racist in nature. Shame on you...

turkish

Undeclared

unknown

VERY RACIST QUESTION.

west Indian

Western European - Italian
white and alaska native
White and American Indian
white and asian (2 gave this response)
White and Asian (Filipino)
white and black (2 gave this response)
White and Native Alaskan
white and Saginaw Chippewa (American Indian)
White and Spanish
White Hispanic
white latino and my kids are mixed Caucasian
White Native
White, Alaska Native
white, native american mixture
White/Alaska Native (2 gave this response)
white/black/asian mix
White/Puerto Rican
white/ugandan
white--you would not let me answer in two categories
Why does it matter? (2 gave this response)